



National Ski Patrol Central Division End of Year Reports 2016-2017

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No report submitted.

March 26th, 2018

Central Division Assistant Division Director Report

A decent winter season opened more opportunities to visit more of the Central Division. Here are the activities for this season:

2017-2018 Activities:

- Ohio Region Spring Meeting and Banquet
- Savage Race Event at Mad River Mtn
- Ski Swap at Mad River Mtn
- MSAA Summer Conference
- CD Fall Meeting
- Perfect North Slopes OEC Refresher
- Boston Mills SES
- ASDW monthly meetings
- ASDW Boyne staffing
- ASDW Afton Alps staffing
- Ohio Region Certified Prequalification
- Northern Michigan Certified Prequalification
- ASE Examiner – Chestnut Mountain
- Attend PSIA Demo Team Event
- Snowcreek SES
- Hidden Valley TES
- Ohio Region Senior OEC
- Certified Exam – Lutsen

Budget Request:

\$3500 – Close to the same amount of travel as previous years.

Best Regards,

Chris Raudabaugh
Assistant Division Director

Assistant Division Director Julie Stone

13 April 2018 - Spring Board Report: Julie A. Stone, ADD

Continuing Goals

1. Continue to work with programs, with ever improving communication and searching for program improvement opportunities. In particular
2. Continue to be visible by visiting patrols/regions/division events as possible, and in a functional capacity
3. Continue to develop personal skills and knowledge base
 - a. Attend DD and/or Board meetings at Powderfall and over the year
4. Consider future directions and involvement
 - a. NSP BOD

Activities since Fall 2017 Board meeting

1. Division
 - a. NSP activities
 - i. (scheduled) Spring 2018 – apply for candidacy for NSP BOD
 - ii. (scheduled) June 2018 (Denver, CO) – attend NSP DD and BOD meetings
 - iii. (scheduled) Apr 2018 (Albany, NY) – invited to Eastern Division Spring meeting to discuss NSP issues
 - iv. invited to assist Liz Dodge (PNW) in Intro to Patrolling manual rewrite
 - b. (scheduled) Spring 2018 – Division Board Meeting, Hilton Lisle-Naperville, IL
 - c. Fall 2018 – Candidate (unsuccessful) NSP BOD
 - d. Brief update of programs:
 - i. OEC – program functions well with current leadership. Sue has regular communication with ‘assistants’ Rae-Ann and Kim AND with all region ROAs.
 - ii. Medical Director
 - iii. Young Adult – Jane is doing a good job
 - iv. MTR – John is very engaged with his lts and interested in growing the program
 - v. Public Relations
 - vi. PAT101 – goal: update CD website, book re-write, etc
 - vii. Bike Patrol
2. Region
 - a. Feb 2017 (Chestnut), Evaluator, Sr. OEC
 - b. Feb 2017 (Chestnut), Evaluator, Sr. Toboggan
 - c. Jan 2017 (Chestnut), Instructor, Sr. Tbg clinic
 - d. Jan 2017 (Wilmot), Lead Instructor Sr. Tbg T/E mentoring clinic
 - e. Jan 2017 (Snowstar), IT for OEC exam, Snowstar
 - f. Dec 2017 (Afton Alps), Division ASDW in Sr Tbg T/E clinic
 - g. Oct 2017 (Chicago), SR Ski Sale, Personals Asst. Mgr.
3. Local - Full home patrol schedule including
 - a. OEC-IT for HVSP refresher
 - b. Lift Evac Instructor
 - c. Ski and Tbg Instructor and Evaluator
 - i. IOR SES
 - ii. IOR Patroller 101
 - iii. PSIA Level 1
 - d. MTR Instructor
4. Personal Skills development and continuing education

- a. (scheduled) Apr 2018 (Big Sky, MT), PSIA Academy
- b. Mar 2018 (Afton Alps), PSIA Level 2 exam (unsuccessful)
- c. April 2017 (Aspen, CO), NSP Powderfall
 - i. Attended Division Directors meeting
 - ii. Attended portions of NSP Board meetings
- d. April 2017 (Snowbird, UT), PSIA Academy, Snowbird, UT

Future Directions

With the support of my family, JT and other division personnel, the Southern Region, and my local patrol, I will once again submit an application to be a candidate for the NSP Board of Directors. In the meantime, I will continue my work for the Division, Region, and Hidden Valley

Respectfully submitted,

Julie A. Stone
Assistant Division Director

March 20, 2018

Program responsibilities 2017-2018

Outdoor Emergency Transportation – Troy Southwick

Senior program – Rob Carpenter

Skills development – Cheryl Raudabaugh

Women's seminar – Kerstin Hammarberg

Instructor Development – Virginia Rodeman

Alumni – Mark Holtan

Telecommunications – Paul Botnen

Narrative

Most of my activities for this season center on the skills development program namely on-hill activities pertaining to training and evaluating. Cheryl's team of supervisors organize and conduct the division alpine ski and toboggan workshops. The two main events this year Boyne Highlands (east side) and Afton Alps (west side) require year-round planning and a tremendous amount of coordination between a very large number of people. With an almost all new staff the previous season, I can say this team has come together with a focus to take each program, analyze it and make adjustments based on current needs and suggestions from the participants and other sources.

Events attended and/or Conducted for 2018/2019

- 2017 Division Fall Meeting and Awards Banquet - Boyne Mountain
- Ski Enhancement Seminar (1st one of the season in division November 18th) - Ski Brule Resort
- Division Alpine Skills Development Workshop - Boyne Highlands
- Division Alpine Skills Development Workshop - Afton Alps
- North Central Region Alpine Skills Development Workshop - Ski Brule
- Certified tryout and staff recertification - Marquette Mountain
- Certified Evaluation – Lutsen Resort
- Alpine S&T Candidate class - Marquette Mountain
- PSIA Education Credit Course (2Yr) - Marquette Mountain
- North Central Region Senior S&T Evaluation - Marquette Mountain
- Personal Development – Snowbird, Utah

Other Related Activities:

- Dan Somalski Memorial Fund Central Division Board Liaison
- US Ski & Snowboard Hall of Fame Executive Committee Chairman and National Board of Directors Member

Objectives for 2018-19

- Continue to assist Skills Team with further development of on hill programs
- Work with other Supervisors to insure Division needs are met
- Continue personal development where ever necessary

Respectfully Submitted

Tom Anderson

My goals beginning the 2017-2018 season was to keep expanding the Senior and certified Programs. Enhance use electronic waivers and the region website. Visit all the patrols within the Eastern Michigan Region. I also visited with 6 of the eight patrols, however, met personally with all 8 PD's.

The Eastern Michigan Region had a very good 2017-2018 season. We ran three scheduled TES and SES at three of six areas. We had 36 members register for the Senior Program. We added 3 new Candidates to the Certified program. We had 7 new Senior Alpine Patrollers and 3 new Senior Patrollers.

April – 2017

Attended CD Spring Meeting

Attended Pine Knob Awards Banquet

Attended Mt. Brighton Awards Banquet

May – 2017

Attended EMR Spring Meeting

Attended Alpine Valley Awards Banquet

Attend EMR Awards Banquet

September – 2017

Attended Division Fall Meeting

October – 2017

Attended CD conf.call

Chaired EMR Fall Meeting

Attended and participated in Pine Knob CPR, Chair Evacuation refresher

Station Instructor Pine Knob OEC Refresher

Supported and participated in Pine Knob Fundraiser (Ski Swap) and Michigan Renaissance Festival

Attended Mt. Holly OEC Refresher

December – 2017

Attended Region STW

Attended Division Avalanche 1 Module 1 Course at Boyne Highlands

January – 2018

Participated in Region TES / SES at Mt. Brighton and met with local PD

Participated in Region STW at Mt. Holly and met with local PD

Instructed in Region TES /SES at Snowsnake and met with local PD

OET Instructor at Pine Knob

Met with Blizzard Ski Club and Patrol Rep.

Attended Section III Basic Alpine Patroller Evaluation at Mt. Holly

February – 2018

Attended EMR Section I Basic Evaluation at Alpine Valley

Attended and observed EMR Section II Basic Evaluation at Mt. Brighton

Attended and observed EMR Senior pre-evaluation clinic at Pine Knob

Attended Senior coordination conference call with EMR staff
Attended and observed EMR Senior On-hill Evaluation at Boyne Mtn.
Instructed (IOR) OEC Enhancement at Alpine Valley
Instructed (IOR for) Senior Aid Room Module
Website Waiver launched and functional
Met with YAP event participants. YAP event with WMR

March – 2018

Attended and participated in the Region Senior OEC at Pine Knob
Chaired EMR Awards meeting

North Central Les Robinson

Les Robinson
NC Region Director
H 715 325 3025 C 715 213 2918

This has been a great year in the North Central Region, we have elected my replacement as NC Region Director welcome aboard James Hughes. We will make the transition seamless by working as a team until he says he's good to go.

Many areas opened on time or early do to the blessed temperatures. Many are still open with 8 of my 20 areas still open daily, some are planning on running thru into May we shall see. Anyone wanting to visit come on up.

We ran our region TTW and TES, senior ski and toboggan clinic again. We have added numerous patrollers that completed OEC and Patroller 101 we had 52 candidates with 49 passing for the year 94%. We also again ran our senior OEC MSP clinic this year. In the senior evaluations we had very high success rates with only one toboggan run not passing out of seven candidates and on the ride side all seven were passes which is 93%. On the OEC MSP the results were similar with two Aid Room passes out of two and on the OEC MSP there were three out of five passes for 60%. All were well prepared and ready to test this year.

What I accomplished this year

- Helped Instruct LAR
- Instructed 3 classes for our OEC class at Granite Peak
- Instructed patroller 101 for Granite peak also instructed ski-ability for our candidates.
- Did IT QA for OEC refresher, attended instructor OEC ref, instructed at OEC refresher.
- Helped at OEC evaluation as a patient, did the IT QA at another OEC evaluation
- Attended Division ASDW's, instructing senior calibration for toboggan.
- Instructed at our local on the hill refresher.
- Evaluated at a S&T evaluation basic,
- Attended the region Certified tryout.
- Attended the Certified evaluation.
- Attended the senior S&T evaluation and evaluated as ASE.
- Attended the South Central senior S&T evaluation and evaluated as ASE to lend a hand to my friends from the south
- Attended the senior S&T evaluation as QA for the division at Wild Mountain for Western region. Thanks for the powder day!
- Visited 10 of my 20 NC region areas, 2 in S Central, and 2 in Western.
- Still managed to put in over 200hr's at Granite Peak but some on my shift say they don't recognize me, my shift is Saturday night usually on the road!
- The region spring meeting/awards banquet is April 27, 28, and will be a great awards ceremony.

I want to say thanks to all in this meeting, and others that I've learned from over the years that were here previously. You have all made me better and I hope I have helped make this division better as well. Thanks!

NMR Report for Spring Meeting

- Training & Testing
 - On-hill
 - Calibration Clinic – 43 participants
 - Candidate Clinic – 57 participants
 - SES – 30 participants
 - TES – 46 Participants
 - Senior on-hill – Gale force winds, rock hard corduroy and sub-zero temperatures didn't interfere with 10 candidates completing senior toboggan and ride evaluations at Nub's Nob. The wind was strong enough to push standing toboggans sideways and the snow hard enough that the corduroy didn't show signs of wear after 30 toboggan runs using the chain brake all the way. One candidate withdrew based on the conditions.
 - OEC
 - OEC MSP Clinic – Cast of 38 portrayed eight scenarios for 13 senior candidates. Each candidate was able to lead two to three scenarios meeting at least half of the required "on the snow" training requirement. Things got a too real for one team when a customer had an issue near the scenario site and the station team, candidates and equipment were pressed into service until area patrollers arrived.
 - Evaluation – 57 cast and crew members staged two identical copies of each prescribed scenario. Five or the seven candidates successfully completed this portion of the senior program.
 - Classes
 - Hickory Hills in Traverse City and Nub's Nob in Petoskey currently have 16 candidates in training.
- Women's Program – 27 participants from three regions attended this event hosted at Nub's Nob.
- Young Adult – The region will hold it's first YAP Conference as part of the annual spring meeting. This conference will explore potential YAP events for next year and explore the possibility of our young adults producing OEC instructional videos.
- 2017 Fall Meeting – 225 members and friends met at Boyne Mountain September 8, 9 and 10th to rekindle friendships, explore new ideas, celebrate the 2017 season and plan the 2018 season.
- Awards WEB Site. We had a problem with lost email submissions last year so we developed a prototype WEB site for submission and tracking of award applications. The site sends emails to the submitter and awards staff when an award is uploaded and provide tracking capability for the awards staff. Since NMR members are scattered around the mid-west from Chicago to Northern Ohio to Sault St Marie, electronic communications are essential. This WEB site facilitates our awards processing and reduces lost applications.
- RPN Archive WEB Site. JT asked for the URL of the scanned RPNs since the scans of old issues were not on the Division site, we put together a database and WEB access to all known electronic RPN copies.
- Google Classroom OEC Class materials, we have developed an OEC Class supplement in Google Classroom. This is a free to non-profits tool like Pearson's My Labs. We have found My Labs to be cumbersome and are concerned that it may not be available with OEC6. Google Classroom is a generic product designed for teachers of any topic and is evolving based on user input. This prototype class will be used with the Schuss Mountain OEC Class next season.
- Upcoming: OEC Instructors Clinic; We will hold the first OEC Calibration/Candidate weekend in December. Patterned after the region's very successful on-hill instructor update/candidate training program. Saturday will include instructor calibration, Senior TE certification, exchange of techniques and best practices. Sunday will be a clinic/enhancement seminar for candidates and OEC Technicians.

No report submitted, presented orally during meeting as noted below.

90 Days of skiing, Senior events were held together this year instead of separated into different weekends. 17/21 people were able to pass the senior OEC, however the on this hill portion was unable to be held due to weather.

One major issue in this region this past year was Opioid overdoses on hill. They are considering Narcan Training.

Women's program went well, and this upcoming year is going to good. He reports the Division Women's clinic is going to be held in Ohio Region. They are in the planning stages of this.

Certified, they had 2 pass with pins 819 and 820 given out.

April 14, 2018

South Central Region

End of Season Report – 2017/2018

MSAA Meeting – In mid-August, the South-Central Region, Devils Head Ski Area, was the location for the 2017 MSAA meeting. I was able to attend one day of the conference.

Region Staff – During September of 2017, our Region Legal Adviser, David Schwartz, move into the position of Division Legal Adviser. Filling his position in January, is Peter van Houwelingen, a member of the Nordic Mountain Ski Patrol. Peter started patrolling while in college at Cannonsburg Ski Area, MI. Joined the Nordic Mountain Ski Patrol in 1984 and is currently in his 46th year with the NSP. Peter is the managing director and sole shareholder of Corporate Legal Counsel, Ltd., established in 1993. He is licensed in Wisconsin, Michigan and Indiana.

The Region continues to have three open staff positions: Avalanche, Leadership and Safety. In my travels throughout the Region, it is apparent that the current staff needs to identify and mentor individuals that will want to fill Region positions in the years to come.

OEC Candidate Classes – See attached Xcel Spreadsheet. It was also submitted to Sue Hayes of Division

OEC Refreshers – I had the opportunity to attend six (6) out of the eleven (11) Region OEC Refreshers during the months of September through November. I was unable to visit with the other five (5), due to either patrols holding refreshers on the same day or I was occupied as an OEC IT at OEC practical tests. During my visits, the topic of awards and submitting them, was heavily communicated. The patrol refreshers I missed during the Fall of 2017, will be the priority to attend this Fall.

Region Patrol Directors Meeting – In September 2017, the annual Patrol Directors meeting was held in Madison, Wisconsin. I was pleased with the turn out, with twenty-nine attendees. This included Region staff and Patrol Directors. Events for the upcoming season were discussed, along with any remaining National web site issues individuals were having.

Region Classes/Events – The following events took place during the 2017/18 season:

1. MTR 1 was held at Mt LaCrosse in November.
2. Alpine Valley hosted the *Senior OEC Clinic and Evaluation* in January and February. **Results are below**
3. Tyrol Basin hosted the *Senior On-Hill Clinic and Evaluation* in January and March. **Results are below**
4. Mt Lacrosse hosted the *Women's Clinic* in February. We had thirteen (13) participants, representing North Central, South Central and Southern Regions
5. Cascade Mountain hosted both the Region *Toboggan Trainers Workshop (TTW)* and the *Taboggan Enhancement Seminar* in January
6. Heiliger Huegler hosted the *Ski Enhancement Seminar* in January. We had four (4) participants

I attended five of the nine events above, joining the groups in the mornings, during registration, for a “meet and greet” opportunity or as an evaluator for both Senior OEC events. The two events at Cascade Mountain were held on the same days as the Senior OEC.

Senior Results –

1. Senior OEC Clinic and Evaluation - We had three (3) returning and two (2) new candidates. Unfortunately, non-passed the evaluation.
2. Senior On-Hill Clinic and Evaluation - We had seven (7) candidates. Four (4) out of four (4) passed the toboggan portion, while four (4) out of five (5) passed the ski portion. Three (3) candidates received their Senior patches.

Other Achievements –

1. Cody Jones of Cascade Mountain, obtained his AASI Level 2 Certification.
2. Jeremy McPherson of Cascade Mountain, obtained his PSIA Level 2 certification.

3. Katie Voss of Ausblick, obtained her PSIA Level 2 Children's Certification.
4. The following individuals received Taboggan Instructor Trainer status:
 - a. Leana Olson Taunt of Mt LaCrosse
 - b. Mike Hare of Nordic Mountain
 - c. Larry Golding of Alpine Valley, and
 - d. Tim Theisen of Devils Head.
5. The following individuals received OEC Instructor Trainer status:
 - a. Leana Olson Taunt of Mt LaCrosse
 - b. Mike Hare of Nordic Mountain, and
 - c. Katrina Moser of Tyrol Basin

Region Elections - This season, Section Chiefs I and IV were up for re-election.

1. Erik Hudson, from Alpine Valley ran unopposed for Section Chief I
2. Leann Olson Taunt, of Mt. LaCrosse, ran unopposed for Section Chief IV.

Both individuals were "appointed" by me, as Section Chiefs for the next three years at the April 11, 2018 Board of Directors Meeting.

Awards – Again, I pushed awards heavily this season, knowing the past results. Past results and this years:

1. 2014/15 season, the Region handed out nineteen awards, including four "outstanding's"
2. 2015/16 season, the Region handed out fifteen awards, including two "outstanding's".
3. 2016/17 Season, the Region handed out a total of thirty-three awards, including seven "outstanding's".
4. This Season, 2017/18, the Region has a total of seventeen awards, including five "outstanding's".

I was disappointed in this year's number of awards. Down from last year. Other than one individual, all the awards were written by PD's. I'm still unable to find a way to stress the importance of recognizing fellow patrollers achievements.

South Central															
PATROL	NEW OEC INST.	NEW OEC IT	OEC ENHANCEMENT SEM	ENROLLED/PASS	OEC REFRESHERS	OEC CLASSES	ENROLLED/PASS	SR OEC CLINICS	ENROLLED	SR OEC EVALUATION SOUTH CENTRAL	ENROLLED/PASS	Number OEC Instructor	Number OEC IT	T/E Clinics	T/Es recertified
Example	1	1/2 in training	1	7/4	18	12	60/47	2	12	2	15/? eval on 3/2	105	10	2	8
Alpine Valley West	0	0	0	0	1	1	6/5	1	5	1	5/0	19	0	0	0
Devils Head	1	0	0	0	1	1	6/6	0	0	0	0/0	22	3	0	0
Blue Mounds Nordic	0	0	0	0	0	0	0/0	0	0	0	0/0	0	0	0	0
Cascade Mountain	3	0	0	0	1	1	3/2	0	0	0	0/0	27	1	0	0
Heiliger Huegel	0	0	0	0	1	0	0	0	0	0	0/0	10	0	0	0
Little Switzerland	0	0	0	0	1	1	7/7	0	0	0	0/0	10	2	0	0
Fox Hill	0	0	0	0	0	0	0/0	0	0	0	0/0	2	0	0	0
Mt La Crosse	0	1/1 in training	0	0	1	1	13/13	0	0	0	0/0	11	1	0	0

		nin g													
Nordic Mt	1	1	0	0	1	1	14 /1 3	0	0	0	0/0	9	2	0	0
Blackhawk Ski Club	0	0	0	0	0	0	1/ 1	0	0	0	0/0	4	0	0	0
Christmas Mountain	0	0	0	0	0	0	0/ 0	0	0	0	0/0	0	0	0	0
Ausblick	2	0	0	0	1	1	3/ 2	0	0	0	0/0	11	2	1	14
Tyrol Basin	0	1	0	0	1	0	5/ 5	0	0	0	0/0	21	4	0	0
Fort McCoy	0	0	0	0	1	0	0/ 0	0	0	0	0/0	5	1	0	0
C-145	0	0	0	0	1	0	0/ 0	0	0	0	0/0	3	0	0	0
TOTAL	7	3/1 in train ing	0	0	11	7	58 /5 4	1	5	1	5/0	154	16	1	14
Instructor refreshers not included in total count. Each patrol had an instructor refresher in addition to the entire patrol refresher															
Madison area hills held a three hill combined class of Devel's Head, Tyrol and Blackhawk. Devil's Head has credit for class and the other hills show their recruit numbers.															

Southern Don Steen

No report submitted, provided orally during meeting as noted below.

Don reports he was unable to attend several of the refreshers this year which he feels impacted the number of people who votes in the National Elections. He reports they held an SES, TES, ASDW, Senior Event and a Region awards meeting held on one day this past season. He reports despite this being busy, it was cost effective and was beneficial.

From a senior standpoint they had 100% pass Ski and toboggan and 75% pass the OEC. He reports this is better than in the past. He reports on upcoming meetings and ski sales. He reports they may need to charge region dues but are hoping to explore other options.

Mike Vaerewyck will be taking over

Western Michigan Region Director's Report - September 2017 to Present

General Update:

Overall, it was a good year in Western Michigan. Some areas opened earlier than normal (one just after Thanksgiving). Despite some warm-ups in January and February and some unwanted rain in February, most areas were open into March (one closed in late February). Our two northern resorts were open until April 1. The warm-ups in January and February were not kind to our Nordic patrollers (West Michigan Nordic patrol), but they were able to patrol their two key races (White Pine and VASA).

Major Programs:

- OEC:
 - OEC refreshers were held at five locations (Timber Ridge, Bittersweet, Cannonsburg, Caberfae and Crystal Mountain) and I was able to attend each at least part of each event.
 - Basic OEC programs took place at four areas: Crystal Mountain (10 passed), Caberfae Peaks (6 passed), Bittersweet (10 passed) and Cannonsburg/Section 2 (5 passed).
 - OEC Training/Instruction: 11 new OEC instructors added; 3 new IT's appointed (replacing IT's retiring)
- Instructor Development: At least one class (Section 1) is underway and another may be formed for Sections 2-3 if necessary. Mentoring and observations of new instructors is also underway.
- Senior Program:
 - OEC-MSP: 7 successful candidates (100% pass rate)
 - Hill Test: 7 passed (also 100%), 4 Alpine, 2 Snowboard and 1 Tele despite very difficult conditions (wind, icy conditions).
 - Patrol Room: 1 candidate attempted and passed.
- Women's Clinic:
 - Region Women's Clinic was held at Crystal Mountain and was a great success (14 attendees)
 - Two Region trainers also assisted at the Division Women's clinic (Sue Brann and Erica Kroll).
- Certified: One candidate passed two of three tests (OEC and Toboggan)
- SES:
 - Two SES events with a total of 24 participants (Women's Clinic had another 14 participants)
 - Three passed PSIA Level 1 and two passed PSIA Level 2 Tele.
- TES: 3 TES events and a TTW were held in the Region with 37 participants.
- MTR: A Low Angle Rescue program was held at Caberfae for 12 participants in Section 3.

Region Leadership, Board and Staff Changes:

- Jim Tunier has taken over the Region Secretary position, effective in March 2018
- Kyle Jones has taken over the Senior Hill Proficiency Program from Sue Brann.
- Jenn Squires will be taking over the OEC –MSP program from Doug Haas for next year (Doug became a patrol director last year and ran the program this spring to allow time for a good transition).

Western Scott O'Connor

Western Region Annual Report

April 9, 2018

To the Central Division, NSP

A Summary of the 2017-2018 Season for the Western Region of the NSP

23 Active Patrols

13 OEC classes, 6 with 100 percent pass, 6 with 95 percent pass, 1 with 90 percent pass, 68 New
Patrollers

16 OEC Refreshers, 16 OEC Instructor refreshers.

229 OEC Instructors, 9 new OEC Instructors, 3 OEC IT in training

11 new Senior Patrollers

2 Senior OEC Precourses, 1 Senior OEC Final

2 Senior OET Precourses, 1 Senior OET Final

One new Certified Patroller

Division ASDW December, Afton Alps

Division Women's Clinic, Lutsen

Division Certified Evaluation, Lutsen

Region Women's Clinic, Afton Alps

Ski Enhancement Seminars 8 Patrollers Attending 87

Toboggan Enhancement Seminars 15

Respectfully Submitted,

Scott J. O'Connor

Afton Alps Ski Patrol

Western Region Director

Administrative Assistant Laurel Oetjen

Key Activities/Accomplishments during 2017-2018

- We have continued to utilize Google Drive for file retention and I have continued to work on managing these files and not over-duplicating saved data.
- Fall and Spring CD Meetings: standard role filled for agenda, reporting, minute taking, action items, PnP and Bylaws documentation, proposals monitoring. Maintain org chart and distribution, and web listings based on changing staff.
- Budget submission for 2017-18 will again be \$1,250, based on recurring costs for meeting attendance and office/computer supplies.

Ski Patrol Activities:

- Attendance at Fall and Spring division meetings, in Admin Asst role.
- Active as OEC instructor, although we did not have an OEC class at Welch Village this past season I was able to help with other area OEC tests as an Evaluator.
- Working towards Senior OEC and Toboggan
- Active in the Welch Village Patrol Refresher as an Instructor
- Continued to maintain my attendance for my shift despite being unable to ski due to an injury.

Respectfully submitted,

Laurel Oetjen
Central Division Administrative Assistant
NSP #252394
Western Region, Welch Village

For this past season I can report I have been contacted by several patrollers from different Regions who inquired and needed assistance on getting registered with the Alumni program and secondary with their respective local patrols. There appears to be a system wide problem with our registration database whereby patrol reps. can no longer view patrollers who have transferred to the alumni program, so they can be easily added as a secondary or appear on the roster as alumni without manually creating new records. This is a concern I plan to continue working on the make it easier for patrol reps to recognize alumni that want to stay affiliated and support a local patrol. Please advise if any questions.

Mark Holtan

Background: The avalanche program is going through changes currently. The American Avalanche Association (A3) is dividing training into two components due to differences in educational usage. The professional that works daily in an avalanche environment to study, forecast, mitigate and observe requires a deep knowledge of avalanche for survival. The fact that professionals are exposed to the avalanche hazard so much more means that their education must be more extensive and requires a great amount of mentoring. The recreationist on the other hand is only intermittently in an avalanche environment and requires a different skill set to be safe.

Patrollers that work for a mountain with mitigation needs will take initial course work in an avalanche program (NSP Avalanche, AIARE, National Avalanche Institute, National Avalanche School, etc.). After this training the mountain continues the training for explosive usage, artillery training or use of an avalauncher or other devices. For regular patrollers we just need the recreationist courses. The recreationist courses include, Level 1 Module 1 (classroom session), L1Module2 (field session), and L1Module3 (rescue). If desired a Level 2 program is available for more advanced studies.

Program Performance: In the Central Division we are not allowed to teach the Level 1 Module 2 (field session) because the director of the NSP avalanche program, Ed Carlson, does not believe we have sufficient terrain. I have reminded Ed several times that avalanches do not have to be big. Statistically the smaller and less pronounced sites are the most deadly avalanches. In my opinion we have enough avalanche terrain to teach a full Level 1 course.

We had nine courses that include Level 1 Module 1 courses and Incident Command courses 100, 200 and 700 series that prepare people for large rescues. We trained a total of 57 people during this period. Only 5 took the ICS courses to completion.

With these course restrictions why even bother with avalanche instruction? Even though it is the opinion of our national avalanche director that we don't have terrain, if we can put as many people in the queue for more advanced education out west in a full immersion program to complete the whole Level 1 program and the Level 2 course in a 10 day span we can accomplish the desires of those that want a comprehensive avalanche education. For those students only seeking a Senior elective taking the Level 1 Module 1 provides that and yet still opens a window for further education for three years.

The Plan for the Future: Below is a list of things that need to happen.

1. Every region must have an **active** avalanche supervisor that teaches at least one Level 1 Module 1 course (classroom) per season.
2. We will teach a full Level 1 course at Mt. Bohemia. Level 1 Modules 2 and 3 will be available there which will qualify those that complete the course to go to Level 2 if they desire.
3. The Level 2 course will most likely be held in the East.
4. We cannot generate new instructors unless we have students that complete the Level 2 course and then desire to become instructors (Instructors must have a Level 2 course to qualify).
5. The plan is to have a Full Immersion course in Utah this next season.

6. I will be replacing more transceivers this next season (3).

Budget Requests:

7. I will need about \$2500 for the supervisor account because I intend to provide avalanche training to Snow Creek and to Hidden Valley (Bill Merkel Land). I also intend on buying three more transceivers. I also plan on training in the Keweenaw for a full Level 1 course. (Acct. #730)
8. I will be buying about 30 Snow Sense Books at \$12.00 per book and office docs for handouts (Acct. #163 is sufficient).
9. Condominium downstroke should be adequate (Acct. #630).

Respectfully Submitted

Dale R. Mihuta
Central Division Avalanche Supervisor
National Avalanche Committee Member
A3 Member

Awards Martin Fahje

PowderFall was something big. I met Bill Boulter and the other Division Awards Advisors. We had a very informative 2 days of meeting and discussion. I made 3 suggested changes to the Outstanding nomination forms. The first being changing the wording for Young Adult to say 'Less than 19 year old' rather than "not older than 19 years. The reasoning being the second wording has years as the age reference and an interpretation could be argued that someone 19.5 years old qualifies. The committee decided to adopt the new wording plus add a year to the criteria, now its "less than 20 years".

The second proposal was on the Outstanding Patroller form to move Section 14 to Section 5 adding it in as part C. This made Section 5 the only section where dates more than 4 years ago would be accepted.

Surprisingly I expected some decent about this, but it had the least amount and was accepted heartedly.

And the last suggestion was to change Section 13 on the Outstanding Patroller form to say "Why is this Patroller Outstanding", this was to match the same format as the Outstanding Patrol nomination form.

Another item of discussion on the nomination forms was the inclusion of Nordic Master. The Awards committee agreed that where Certified is found it should be change to Certified/Master to recognize the Nordic Master status.

I tried to keep in contact with the Region AAs. I asked them to not load me down with other nominations during the time I'm dealing with Outstanding nominations which is March. Two Regions honored that request and sent in other nominations in January and February. In March alone to date I have received over 100 other nominations.

This year is sitting at 43 Outstanding nominations in 8 categories.

Last seasons Outstanding nominations

Admin

Matt Poser	Little Switzerland	
Mike Olson	Navarinio	Division runner up
Robert Carpenter	Mt Brighton	National winner

Alpine Patroller

Gary Kasten	Granite Peak	
Joe Biermacher	Crystal Mountain	Division runner up
Sean Krabach	Mt Brighton	
Toni Thorton	Cascade Mountain	
Vern DeHaven	Perfect North Slopes	National runner up

Instructor

Chip Knappen	Timber Ridge	
Cody Jones	Cascade Mountain	
Leon Levene	Mt Holly	
Peter Holdridge	Ski Brule	National runner up
Tracey Buchanan	BMBWAV	Division runner up

Large Alpine Patrol

Caberfae	West Mich	
Little Switzerland	So Central	Division runner up

Mad River Mountain Mt Brighton Ski Brule	Ohio East Mich North Central	National winner
Nordic Patrol Blue Mound	So Central	Division winner
OEC		
Brett Hamlin	Mt Ripley	
Brian Monroe	BMBWAV	
Cassie Proctor	Caberfae	National runner up
Deanna Rafn	Lutsen Mt	
Derek Werner	Pine Knob	Division runner up
Jeremy McPherson	Cascade	
Patroller		
Anna Aldrich	Marquette Mt	Division winner
Debbie Nihart	BMBWAV	
Kara Moore	Pine Knob	Division runner up
PR		
Jackie Bottomley	Crystal Mt	
Jim Hubing	Devils Head	Division runner up
Lisa Niemi	Mt Brighton	
Marcia Locher	Granite Peak	National runner up
Mike Reed	Perfect North Slopes	
Tim Burneett	Powder Ridge	
Small Alpine Patrol		
Pine Mt	North Central	National winner
Buena Vista	Western (DQ)	
YAP		
Kayla Minor	Mt Holly	Division runner up
Sydney Van Zeeland	Pine Knob	National winner

Total Central Division Awards received 2016-2017: (170)

CD Outstanding- 32 total, 10 categories
 CD Outstandings- 10
 CD Outstandings First Runner up- 8
 CD Certificate of Appreciation- 46
 CD Program Award- 6
 Outstanding IT Award- 1
 Outstanding Supervisor Award- 1
 Division Director Award- 1
 DSA- 12, 4 denied
 Hall of Fame- 4
 CD Lifetime- 2
 Minnie Dole- 1
 MSA- 10, 2 denied
 National Appointment- 13, 5 denied
 Patrollers Cross- 23, 1 denied

CD Critical care- 2 denied (no patient contact, 1 upgraded to YMS
PMS- 14, 2 downgraded to BMS
BMS- 14, 2 downgraded to YMS, 1 to CCA
YMS- 23, 1 upgraded to DSA, 2 downgraded to CCA, 3 denied
GMS- 1

A quick update on Bike Patrol.

I have received a few emails from members of the Central Division looking for some high-level bike information. But not much in form of requests or traction as a whole. I have had some conversations with newer bike patrols (Welch Village and Giants Ridge) to answer some questions. I have a draft of the job description that I need to review with Julie and adjust. It is not in a state that I would be proud to publicize.

I have had a couple recent requests to visit some bike events around the division to see how those can help define my role and how I can help them.

This summer, I am planning to try to make some rounds to the areas that have bike operations. Try to learn what challenges they are facing and provide any guidance on lessons learned from our/my experiences. I think my job role will evolve over this summer as I learn what patrols really need.

Budget Request to follow.

Aaron

Old business

The season started with sixty-six staff members and fifteen candidates.

Recertification / Qualification / Awareness events were held at the following areas:

Perfect North Slopes	12 participants
Nubs Nob	11 participants
Welch Village	7 participants
Marquette Mountain	10 participants

2017 Certified Evaluation was held March 2nd through March 4th at Marquette Mountain, MI.
43 staff members, 17 candidates, and 25 supporters all contributed to a successful event.
54 individual program components were passed during the event for a 61% overall pass rate.

Four patrollers completed all of the requirements of the Certified program at this event.

- #808 Jeff Jurcak, Pine Knob.
- #809 Lauren Vaerewyck, Swiss Valley
- #810 Keith Natrass, Pine Knob
- #811 Donald Smith, Cannonsburg

New business

Carl Woodcock and Joe Keller have agreed to work with me as assistant Program supervisors during my tenure as Division Program Supervisor. Thanks to them in advance for their hard work!

The National Certified committee continues to hold teleconference meetings. Progress is moving slowly towards presenting a manual to the National education committee.

Meeting on 9/5. Will amend report prior to central division meeting.

The goal is to have a Beta version of a national certified manual by 12/1 for use this season. There are a few minor points still being worked out but the overall material is there and the committee is closing in on a solution. The education will be given the information this month for approval. All modules have been vetted by the respective programs and the education committee has had the opportunity to amend.

50th anniversary of the certified program will be held at Killington VT 3/20/2018. This is being promoted as a national celebration of the program and all are invited to attend.

The 2018 Certified evaluation is planned for Lutsen in Western region March 1st - 4th.

Due to the current "unknown terrain" of Perfect North Slopes, Ohio region is exploring options for holding the 2019 event at another location within the central division. This is still in its infancy and no specifics are available at this time. Will report back as information develops.

Recertification and Qualification clinics will be held throughout the division. Dates are pending. Working with staff in Western MI to offer certified program events.

A committee consisting of the eight Region Advisors will continue to have regular meetings to discuss improvements to the program.

We are developing a Beach award in honor of our late brother, Beach Day. Beach was instrumental in the development of the Central Division Certified Program. Parameters for this will be developed by myself, The region program advisors, and Guy

The Instructor Development Instructors held 29 class since last June. There were 135 students who completed the course, and currently six classes are planned for April and May. There are nine new instructors and six new IT's. Things seem to be moving along well, and it is somewhat split on using the hybrid and the 8-hour class.

Budget request is \$1200.00, the fall meeting is on the other side of the lake.

NSP Events for 2017-18

- Instructor Development Supervisor monthly calls and work on program
- OEC Class @ Mt Brighton IT for QA (May-August)
- Patrol Fundraising June, July, August, November
- QA and observe new instructors Instructor Development Classes Eastern Michigan (May and September)
- Article for RPN in each issue
- Instructor Development Classes Western Michigan (July-August)
- NMR OEC refresher station planning, lead instructor; CPR refresher, instructor
- Division Fall Meeting Boyne Mt. (worked on committee)
- Fall Region Meeting NMR, Call
- IT for QA OEC refresher Alpine Valley, EMR
- December-March patrol duty (2 patrols)
- OET refreshers and candidate training
- January On-Hill calibration NMR
- MTR CE class with Jon O'Dell
- Instructor for Instructor Development Class NMR
- SMP-OEC Clinic, helped organize
- NMR Section 2 & 3 Evaluation On Hill, evaluator
- SMP-OEC Evaluation helped organize and evaluate
- Representing NMR ROA at Division Spring Meeting (April) May 5 scheduled to visit Southern Region ID class

Central Division Legal Advisor**Annual Report**

I assumed the responsibilities of the NSP Central Division Legal Advisor position as of the Fall Division meeting in 2017. Activities and involvement as the legal advisor since that time have included the following:

1. Attendance at the fall Division meeting.
2. Consultation and conference on a regular basis with the prior legal advisor, Kevin Quinlan, to update me on the status of pending matters.
3. Communications with the National Legal Advisor Committee concerning the status of various national legal issues.
4. Various matters of consultation with the Division Director, John (JT) Thomas, concerning various and numerous legal and risk management issues.
5. Conduct in detail a thorough investigation of a Code of Conduct complaint growing out of patroller to patroller disputes at a patrol.
6. Consultation and advice concerning insurance coverage communications with hill management.
7. Advice and consultation concerning death incidents at two Central Division areas.
8. Consultation, communication and drafting an amendment to the "Guidelines for Creation and Administration of the Dan Somalski Endowment Fund."

(I have not included a reference to the names of patrollers or the specific hills that were involved in incidents or investigations because of the attorney-client confidentiality issues as well as the requirements of the National Policy and Procedure Manual to attempt to keep such matters confidential.)

I am submitting this report the week of the scheduled Spring Division meeting and look forward to attending and participating in that meeting. Thank you.

DeWitt Ross & Stevens S.C.

By: _____

David J. Schwartz
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MEDICAL ADVISOR REPORT

April, 2018

Since my last report to you, I have recovered from two hip replacements, two cataract surgeries, and two carpal tunnel surgeries. I returned to skiing in early December (if you want to call it that). By late January, I was making rudimentary parallel turns and felt good enough to wear my NSP parka. By the end of March, I was almost back to normal, even thinking (briefly) that I might get my snowboard out again.

In spite of some physical restrictions, I was able to fully participate in OEC training at the basic and senior levels at our patrol. However, I was not able to attend our region's OEC-MSP due to my trip to Denver.

I was not able to attend the Certified OEC evaluation in Lutsen this year due to family obligations, but I was able to work closely with Chris Raudabaugh to develop scenarios for the evaluation.

In Denver, I met with the National Medical Committee for two days to discuss content for the sixth edition of the OEC manual. As protocols and practices in the EMS community have changed in the past several years since OEC 5th was first published, we must make corresponding changes in what OEC teaches. Some of these changes pertaining to spine protection are to be incorporated into refreshers for next season. There will be streamlining of objectives for basic OEC technicians, but the textbook will continue to have information of interest to all patrollers, including some information that candidates will not be tested on. There will continue to be topics more relevant to summer seasons, as some areas, and some patrollers, are moving to accommodate mountain biking. It is not known if the new edition will be ready in time for 2019, but it looks more like 2020. I was in awe of the diversity represented by the committee, and by the academic accomplishments of some of the members.

With respect to the Division awards program, I have continued to work closely with Martin Fahje reviewing appropriateness of some of the medical awards. I counted over 40 e-mails from Martin since September, most of which with nominations and letters to review.

There is a new Region Medical Advisor in Northern Michigan, Dr. Mark McMurray, and a second Region Medical Advisor in Southern, Dr. Jim Katz. I would like to establish a roster of Region Medical Advisors and promote more frequent communication and some sharing of ideas.

Respectfully submitted,

Stephen E. Werner MD

Central Division Medical Advisor

CD SPRING MEETING END OF YEAR REPORT 2018

MSAA

The Midwest Ski Area Association (MSAA) held their summer meetings and Trade Show at Devil's Head Resort in Merrimac, WI on August 20-23, 2017. This meeting was attended by your Division leadership team that consisted of John Thomas, Chris Raudabaugh, Julie Stone and Kevin McQuillan. Also in attendance was our National Board Chair Jim Woodrum and NSP Executive Director Meegan Moszynski. Steve Paladini, South Central Region Director was also in attendance.

MSAA continues to have programs that include a focus on topics that include Risk Management, terrain parks, snowmaking, lifts and about anything else that is involved in ski area management. Michael Berry, NSAA President shared his final insight of the future of the ski industry. Michael is retiring as President of NSAA and he was recognized for his contributions to the snow sports industry. Michael Berry and Chris Stoddard, past Executive Director of MSAA were both the recipients of the MSAA Jim Vanderkelen Achievement Award.

I continue to encourage patrol leadership to work with their area management team to invite them to participate in these meetings. It is well worth the time.

IMPORTANT NOTE: The next MSAA meetings will be held at Boyne Highlands Resort in Michigan on August 19-22, 2018.

ELECTIONS

The 2017-18 elections in Central Division were held for the Region Director position in Northern Michigan, North Central and Southern regions. In Northern Michigan and North Central Regions, there was only one nominated candidate for each region. Each candidate was "Vetted" and met the qualifications set by the Policies and Procedures of Central Division. Following the Division P&P and Bylaws, in the event that there is only one validated candidate, that candidate shall be declared the winner by the DEC after confirmation by the Election Review Committee and ballots were not to be sent out. I am pleased to announce that John Wiley, member of the Boyne Highlands Ski Patrol, will be the Northern Michigan Region Director replacing Dick Jacques. I am also pleased to announce that James Hughes, member of Big Powderhorn Mountain Ski Patrol will be the Region Director for North Central Region replacing Les Robinson. Congratulations to you both and thank you Dick and Les for your service to your respective regions, Central Division and the National Ski Patrol.

In Southern Region, with 2 qualified nominations, an election was held. With a 96% return of ballots, Mike Vaerewyck, Swiss Valley Ski Patrol received a majority of the votes cast. With confirmation from the Election Review Committee, Mike was declared the successful candidate and will step in as Region Director of Southern Region replacing Don Steen. Congratulations Mike and thank you Don for your service to Southern Region, Central Division and the National Ski Patrol.

Next year, 2018-19, Region Director elections will be held in Eastern Michigan and South Central. There will also be a Division Director election. The Election Review Committee will consist of the Region Directors from Northern Michigan, South Central and Southern Regions. Section Chief elections will be held for Sections 2 and 5. Section Chief elections are managed by the individual regions.

Submitted by,
Ken Meldahl
Election/Meeting Coordinator Extraordinaire

Well I will start with that it has been interesting and challenging as the MTR Supervisor for my first year. I think I have been doing what I need to do. I do have the records updated on the Instructors and ITs. All of the Region MTR Advisors updated. It's amazing how many emails I send out and get very little response but I guess that go's with the territory.

I have been having phone conferences with the other Division Supervisors and with Myron Allen. There is a few things they are talking about. That there is a new MTR manual in the talks maybe in about 3 years or so we have to get the authors in line with there materials.

There is talk about having a face to face in 2019 at Power Fall with all the MTR Supervisors. I know I have a budget of only 750.00 and that basically covers the Division Meeting to and from with half of the room. I don't know if I'm out of my area to ask to increase the budget to cover that Meeting in Powder Fall 2019 but I guess there is no harm in asking. As for the budget for 2018 I think the 750 will work but I don't really know for sure as this is my first year in this position. I would like to travel to a few other Regions that are having MTR classes so I can gather more info on how other areas put on there classes.

I have been some feed back from a few Region Advisors on doing there Continuing Education in MTR for the Instructors and the ITs.

I think that's about all I have for now on the Division MTR info.

Jon O'Dell
Central Division
MTR Supervisor

We put on our Division SES and TES in Mlnocqua and a Tele clinic up at Indian Head.

We patrolled several races including the American Birkiebeiner, which is a series of 8 different races held over a 4 day period.

We had a recruiting booth at the Birkie that had good results.

I am in the process of contacting the people who signed up at our booth. Hopefully this will help us grow the Nordic program.

We also had a Nordic component at the Woman's clinic for the first time.

I traveled to multiple patrols during the season, but our season was hit or miss with areas opening so it was hard to plan.

Next season:

All of the above. I have plans to build the Nordic program at the Woman's clinic and we will continue to build on the Division SES and TES seminars. I hope to hold a second Division SES on the East side of Lake Michigan next season. We are also planning on building the patrols for the big regional races. VASA, SISU, Bear Chase, Noque, etc.

We will have the recruiting booth again up at the Birkie. We now have a better handle on what is required and we can improve on this years results.

We have plans in place to have some of the Central Division members work towards the Nordic Masters program next season. (like the Alpine Certified program)

I would also like to have a bigger membership in the Central Division Ski School, Nordic.

We are also working on a re write of the Nordic manual and updating the Sr. requirements.

I have also added Bob Anderson from Wisconsin as my Assistant for the Nordic program.

This should keep me pretty busy.

I believe with the continued programs and the new plans we have in place the budget amount of \$1750, # 785 should cover the bulk of these expenses.

We will keep the # 667 at the \$400, but we will see how that works with the second SES program on the East side of the lake.

Let me now if you need any additional information.

Thanks,

Jeff Schmidt
Central Division Nordic Supervisor

2017-2018 OEC Supervisors Year End Report

Program OEC Supervisor Responsibilities: Implements and maintains the OEC Program within the division according to national goals, objectives, policies and procedures. Communicates with the national office, division supervisors, line officers, instructor trainers and instructors. Administers a quality management program to ensure the consistency and quality of instruction, content of program, materials, competency of trainees or members and overall effectiveness of the courses within the division.

List number and titles of programs offered and number of individuals participating in each program:

(Missing full data from Southern and Ohio Regions)

- 38+ Basic OEC Courses. Pass percent of 95% of those reported (--- enrolled, --- passed). 5% increase over last year. (Western data not available)
- 0 OEC Challenge Courses
- 50+ Refreshers Majority were Hybrid. Didactic on line with skills portion hands on refresher
- 10+ OEC-MSP Clinics
- 8 OEC-MSP Evaluations (approximately 61% success rate) decreased from last year.

○ Eastern Michigan	10/5	50%
○ Western Michigan	7/7	100%
○ Northern Michigan	7/5	70%
○ Ohio	21/18	85 %
○ Western	15/11	73%
○ South Central	5/0	0%
○ North Central	5/3	60%
○ Southern	9/4	45%
- Number of instructors for your program: 1191 OEC Instructors. 46+ new instructors. Total 1265
- Number of Instructor Trainers for your program: 143 OEC IT's. 7+ new/in training IT's. Total 170

What is working well in the program?

- OEC IT signoff of OEC Instructors using new guideline of having an outside IT present for the sign-off
- Improvement in Basic OEC course utilization, curriculum, and final exam
- Hybrid Refreshers and use of online content
- Use of Roadmap for signing off new OEC Instructors

What needs improvement in the program?

- Communication of changes within the program-ROA communication with Region OEC Instructors

- OEC-MSP- training of T/E, recertification of T/E, scenarios from National
- Timeliness of Region reports and response
- Communication back to Division OEC Supervisor and ADD when on National Committees
- Calls made to National by either OEC Instructors or Candidates that have failed the basic test
- Goals for program improvement next season:
- ROA meeting to discuss ways to improve OEC-MSP program- evaluators, T/E workshops and renewal, scenario improvements.
- Establishment of guidelines for having Assistants on National Committees.
- Discussion of communication issues for all levels in OEC.

List of events attended:

- Sue: recruitment and development of OEC IT's
- Sue: Arranged and/or performed QA for numerous refreshers, OEC classes and SEM's.
- Sue: Published articles for RPN
- Sue: Attended Section and/or Region instructor and IT meetings
- Sue: Taught at various OEC Classes (IOR), Refreshers and Clinics
- Sue: Skied schedule at home areas.
- Sue, Kim Zambole, Rae Ann Ruddy: Attended National OEC Supervisors Meeting at Aspen (April 2017).
- Kim: working on National OEC Basic Final test for 2017-18 season.
- Sue: appointed 4 patrollers on work on National OEC Test Bank: Western, Southern, Western MI,
- Sue: on National OEC committee for Instructor Mentoring and Certification.
- Sue: on National OEC committee working with Pearson online resources.
- Rae Ann: on National Senior OEC-MSP scenario committee 2017-2018.
- Sue: Participated in National conference calls as requested
- Sue: Attended Fall Division Meeting
- Sue: QA'd all OEC-MSP evaluations or sent a representative.
- Sue: QA's at Region Fall Refreshers

Budget request for next season: Next year's Supervisor meeting may be at Snowbird rather than Denver. This will increase cost of travel if I will be bring 2 Assistants.

Who should be recognized as Outstanding IT?

2017-2018 Season End Report

ASDW's were held at Boyne Highlands and Afton Alps Resort. The Toboggan program registered Toboggan Trainers Workshops for each. Two emphasis were presented with a hybrid of the two for those in need of both:

IT Recertification (required every 3 years).

IT's were required to teach multiple topics and were graded as "+,=,or -" on each task. We had a ridged but fair grading process to ensure that those teaching our trainers are keeping with the standard as taught in the Principles of Toboggan Handling Guide. They were graded on their use of the Six Pack method of teaching, their knowledge of the topics, and ability to demonstrate the skill properly. They were also graded on their use of progressions for accomplishing the tasks they were assigned.

Senior Examiner Recalibration(required every 3 years)

Participants were run through warm up exercises. And then asked to demo all aspects of the Senior Score Card, and to offer critique of each other on whether the Senior Standard was achieved. An overall pass or fail was given as to whether the participant would be eligible to demonstrate and evaluate at a Senior Test, as well as passing on the program at their Region.

Lessons learned from the Hybrid Course.

It proved difficult at the Boyne event because of the mixture of abilities of the attendees. In contrast to the one at Afton where the participants' check off were more of a formality. If the Hybrid course is to remain a part of our ASDW's then it is imperative that the regions understand that they are only to send those who are their top teachers and have excellent demonstrational skills. There is a lot to show their evaluator, which leaves very little time for coaching and reruns of demos.

Need for a certification Preparatory

The chief complaint by those trying to certify for an IT recommendation is that they did not know what to expect and were unprepared for what took place. In order to ease those new Instructor Trainers into the program I am proposing a preparatory session for those seeking this advance level of training. We will run one session next season at the Division ASDW's This will contain all of the teaching and movement analysis for the toboggan maneuvers and toboggan running that would be acceptable for use in demonstration at the IT certification session.

New Staff

Kirsten Hammerberg has completed half of her requirements and will continue this December.

Looking Forward

We will continue to validate the knowledge and ability of our IT's across the Central Division to ensure the pure message gets to every individual toboggan instructor. If your region does not have at least two IT's as part of the Division Staff, please recommend your top IT's to become Division Staff members. I would like a presence within each region to help certify and develop future toboggan trainers and Instructor Trainers.

Troy J Southwick

Central Division Toboggan Supervisor.

tsouthiwck@lb.com

No report submitted.

The PSIA Central Division's office moved again and we have a new Executive Director, Ron Shepard. Ron is supported in the office by Shelby Huffman. Ron recently came from Crystal Mtn., Mi, and is also on the PSIA Education Staff.

PSIA is also working with a new scheduling software this year for events. Like most new software products there has been a learning curve for most of us, along with some bugs to work out. If for some reason as a PSIA/AASI member if you run into difficulties registering for an education event or exam, go ahead and call into the office and ask to speak to Shelby.

I believe that our relationship with the PSIA/AASI is at a precipice, a good one. Ron is interested in planning schedules a little more closely with the NSP CD, both to avoid conflicts but also to see how we can mutually benefit from one another's presence.

I sat in last year for the Skills Development meeting at the Fall Division meeting; supporting the efforts of the skills development team and direction of the new format for the ASDWs. Scheduling precluded me from attending the division ASDWs this year.

Part of that conflict is staff training with PSIA at Boyne. It was another informative and eventful training with the staff and demonstration team.

I also attended the Certified test at Lutsen, Mn. helping to staff the ski evaluation team.

I submitted articles for each Rusty Parka.

I am an active patroller at Echo Mtn.

And I worked (3) PSIA events this year in the Central Division (1 got cancelled because of inclement weather).

I was recently reminded by one of our patrollers that PSIA/AASI is the US's industry leader in ski and ride education. Without the common nomenclature they have provided us, we would be skiing and riding a hundred different ways, unable to communicate clearly about our movements.

Similarly, most ski resorts, and therefore ski/ride schools, would not exist without the NSP. The ANSI standard for chair lifts demands it and most insurance companies won't provide coverage without our presence.

We must continue to embrace one another and develop a deeper and more cohesive responsibility within the snow sports industry.

Budget: \$750 budget request to remain the same for the 2018-19 year.

Respectfully submitted,
Dan Moss
Certified Patroller #669
PSIA CD Education Staff Examiner

No report submitted.

Program Goals for 2018

Continue to collect, format and publish articles for the Rusty Parka Newsletter
Encourage articles from all Division Staff members.
Keep the staff roster as up to date as possible

Program Updates

Hard Copy Subscribers: We currently have 198 patrollers and MSAA members receiving the RPN as a + .hard copy, grayscale, print version. This is two additional subscribers in comparison to the same time last. The majority of the division is supplied via electronic version.

Participation- The newsletter is contributed to well by all staff members.

Some programs do not have an article in the winter edition as their events happen later in the season.

Needs

None at this time.

Closing

Thank you for all your support with the Rusty Parka Newsletter.

Thank you for allowing me to serve as the RPN newsletter editor.

As always, I welcome your comments and ideas for improvement.

You may contact me at any time via email at rustyparka1@gmail.com , phone- cell: 248-767-4146

No report submitted.

March 23, 2018

Program Accomplishments 2017-2018

Senior program accomplishments this season include:

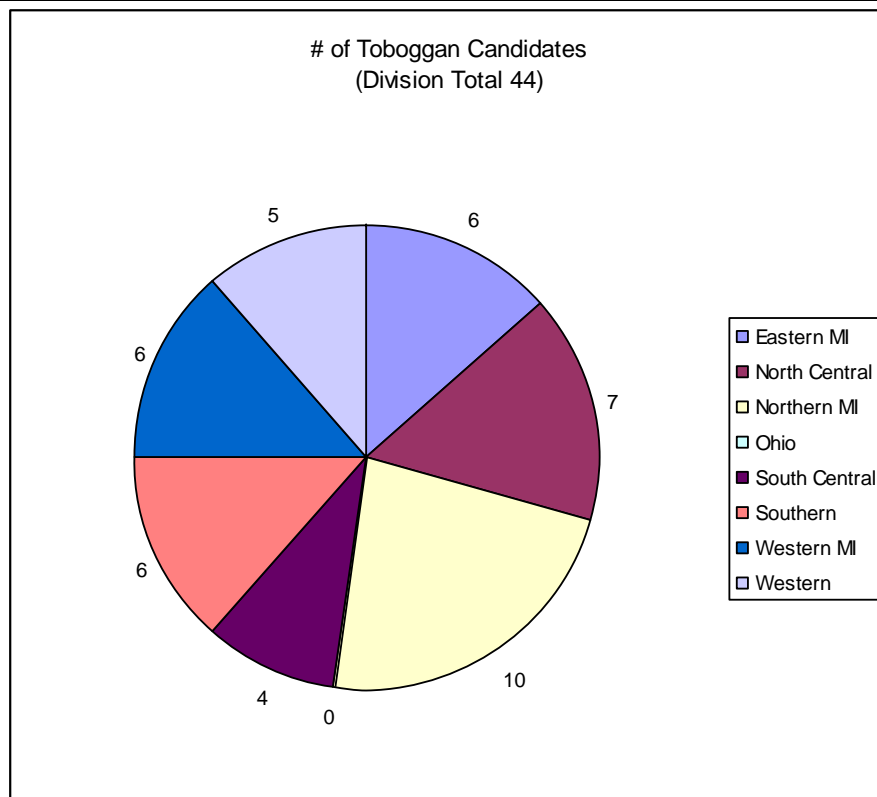
- Senior Program Manual Updates
 - 7th Edition approved at Spring 2017 board meeting. Highlights include:
 - Updated examiner development, ASE, and continuing education sections
- Senior Ski/Ride Evaluator and Senior Toboggan Evaluator Training and Calibration:
 - Division Senior Ski/Ride Evaluator
 - Sessions held: 3 (2 Boyne Highlands, 1 Afton Alps)
 - Instructors: 6 (4 Boyne Highlands, 2 Afton Alps)
 - Evaluators calibrated: 16 (10 Boyne Highlands, 6 Afton Alps)
 - Region Senior Ski/Ride Evaluator
 - Sessions held: 5 (EMR, NCR, NMR, SR, WMR)
 - Evaluators calibrated: 20 (6 EMR, 7 NCR, 2 NMR, 1 SR, 4 WMR)
 - Division Senior Toboggan Evaluator
 - Sessions held: 6 (3 Boyne Highlands, 3 Afton Alps)
 - Instructors: 6 (3 Boyne Highlands, 3 Afton Alps)
 - Evaluators calibrated: 29 (14 Boyne Highlands, 15 Afton Alps)
 - Region Senior Toboggan Evaluator
 - Sessions held: 4 (EMR, NCR, NMR, WMR)
 - Evaluators calibrated: 22 (3 EMR, 8 NCR, 3 NMR, 8 WMR)
- ASE Exam:
 - Exams held: 1 (Chestnut Mountain)
 - Examiners: 3 + 2 mentees
 - Participants: 4 (2 SR, 1 NCR, 1 WR)
 - New Senior Ski/Ride Evaluators: 4 (2 SR, 1 NCR, 1 WR)
 - New Examiners: 1 (ski / EMR)
- The Skills Team developed a division database with web based access available to regions to jointly track information on Senior Ski/Ride Evaluators, Senior Toboggan Evaluators, Senior Ski/Ride Calibrators, and Senior Toboggan Calibrators
- Facilitated QAs for Senior On-Hill Evaluations:
 - Evaluations held: 7 (OR cancelled due to weather)
 - Regions represented: 7 (OR was not able to make alternate arrangements)
 - Additional statistics:

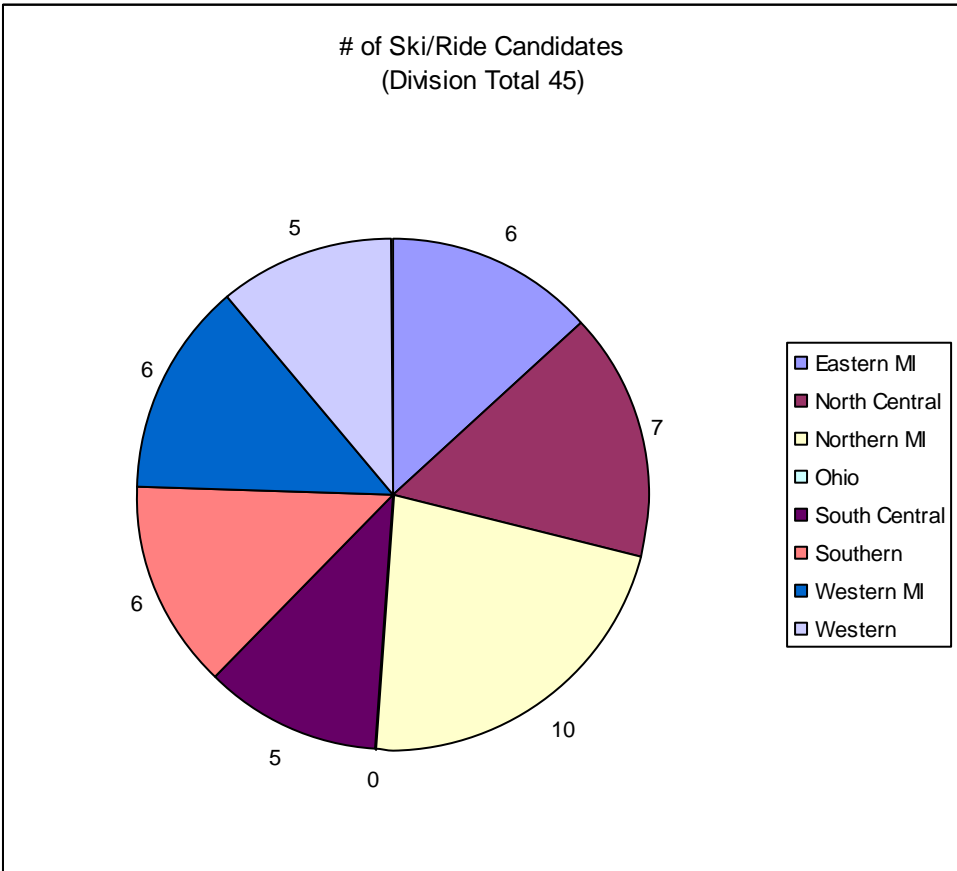
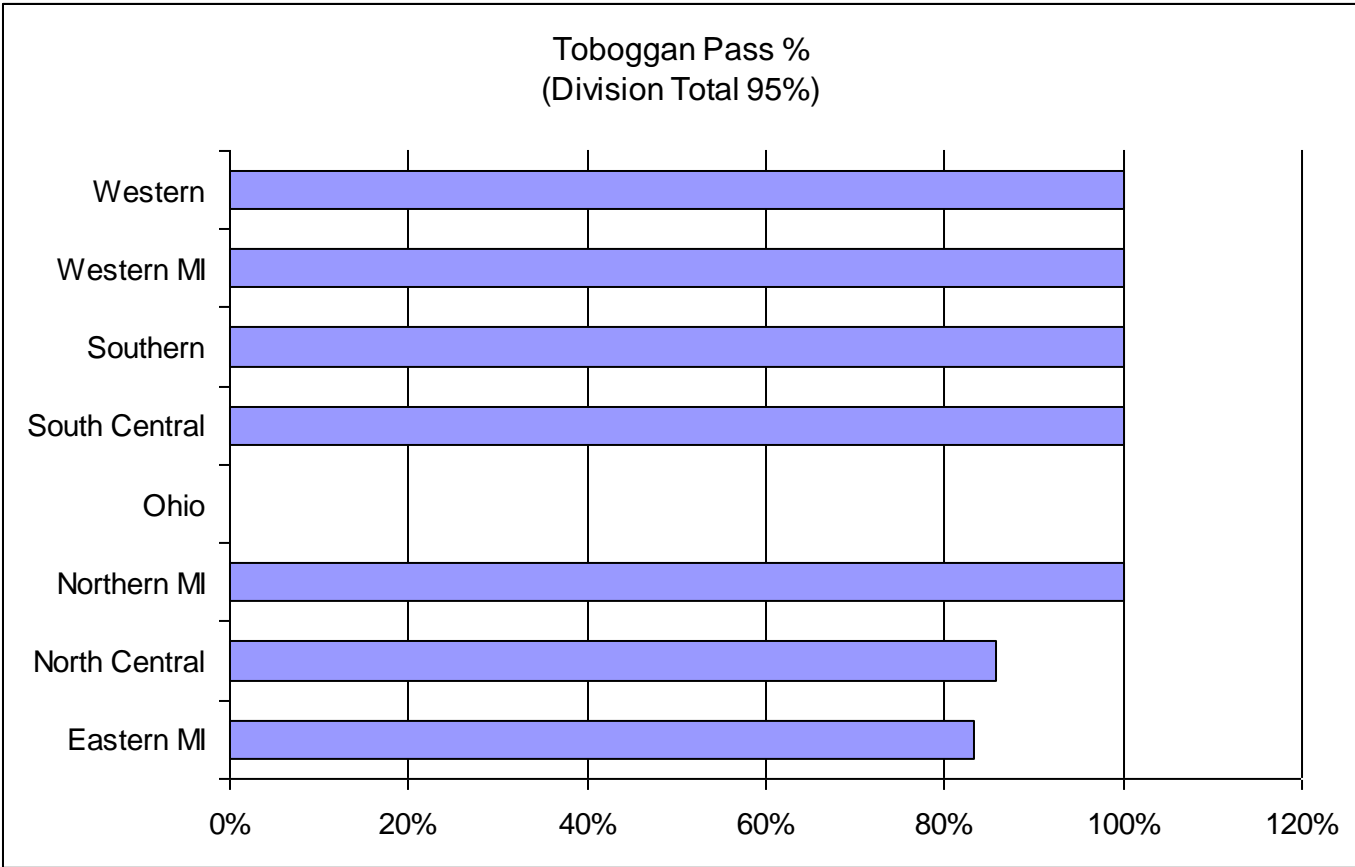
Region	# of Toboggan Candidates	# of Ski/Ride Candidates	Toboggan Pass %	Ski/Ride Pass %
Eastern MI	6	6	83%	83%
North Central	7	7	86%	86%
Northern MI	10	10	100%	100%
Ohio	na	na	na	na
South Central	4	5	100%	80%

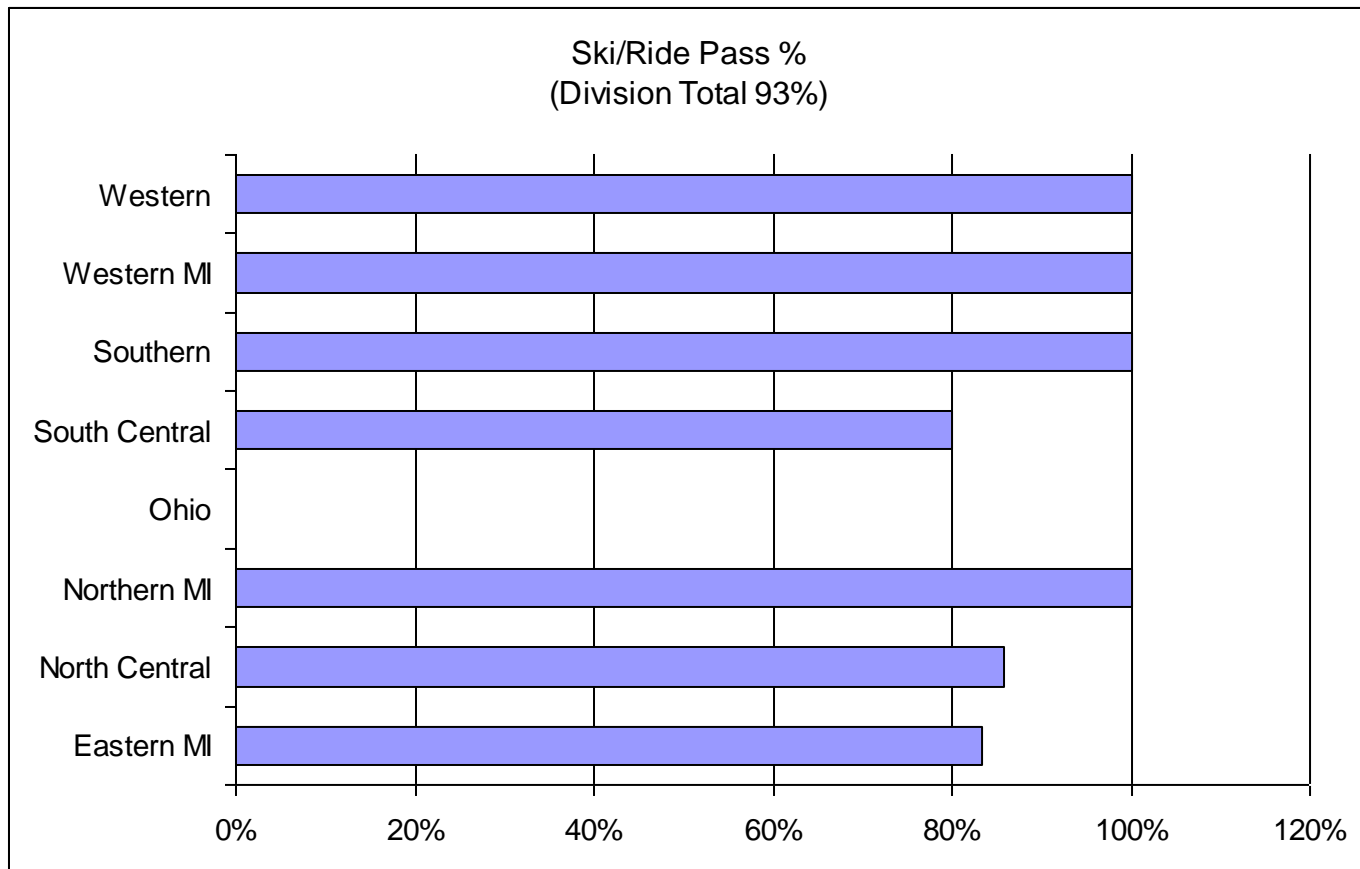
Southern	6	6	100%	100%
Western MI	6	6	100%	100%
Western	5	5	100%	100%
Div. Total:	44	45	95%	93%

Yearly Trends:

Region	Total # of Candidates		Overall Pass %	
	2017	2018	2017	2018
Eastern MI	4	6	100%	83%
North Central	10	7	70%	86%
Northern MI	4	10	75%	100%
Ohio	7	na	86%	na
South Central	11	5	36%	80%
Southern	4	6	100%	100%
Western MI	12	6	67%	100%
Western	14	5	93%	100%
Total:	66	45	74%	93%







Budget

Senior Program Advisor Expenses (766)

- 17 / 18 Budget:
 - \$1,700 to support travel to division fall meeting, 2 ASDWs, as well as assistant travel to ASDWs (1 each)
- Requested for 18 / 19:
 - \$900 to support travel to division fall meeting and two region senior on-hill evaluations (\$300 each)

Senior Evaluation QA Expenses (766.1)

- 17 / 18 Budget:
 - \$2,000 to support 8 evaluations (1 per region) x \$250 travel cost / evaluation
- Spent in 17 / 18 (YTD):
 - Average \$247.05 / evaluation
- Requested for 18 / 19:
 - \$2,000 for 8 evaluations (1 per region) x \$250 travel cost / evaluation, assuming present QA process
 - \$250 for auditing one region, assuming revised QA process

ASE Exam Expenses (666?) for division staff

- Requested for 18 / 19:
 - \$1,750 for one evaluation, \$250 / staff member x (3 examiners + 3 mentees + 1 administrator)

Objectives for 2018/2019

- Recruit an assistant on the west side of Lake Michigan
- Facilitate an ASE Exam on the east side of Lake Michigan

- Certify one new ASE Examiner (ski/snowboard), begin mentoring process for two new ASE Examiners (tele, ski)
- Revise Senior On-Hill Evaluation QA process to reduce costs and give more responsibility to the regions
- Update snowboard scorecard
- Generate tele scorecard

March 27, 2018

Program Accomplishments 2017-2018

Following are program goals that were set last year and current status:

- Division Instructor Mentoring Program: We officially welcomed four new division instructors to the team after successful sign off from two mentored events. We added another new mentoring instructor to the toboggan side and I hope to add another to the ski side by the fall meeting. We also welcome Harold Park back to the ski team now that he has moved back up north. I hope to continue to develop this team as a connected group with ongoing mentoring of staff to keep all current. We now have enough active instructors to staff events as needed.
- Rob and I worked together to establish a division database of certification status and instructor information that can be accessed by Region Directors and key staff via the website. Updates and revisions can also be submitted on the website. A contact list of key region contacts is also accessible on the website to make communications between regions easier.
- Staffing support: unfortunately I have not been successful in locating someone to back me up in the Skills Development Supervisor position. I will continue to contact those that have the necessary organizational, performance, and communications/technical skills to fill the position and hope to find someone to work with moving into the fall as there are so many components to setting up the December events.

Other activities/accomplishments this year include:

- Coordination of two successful division Alpine Skills Development events **Sharpening Our Edges** in ski/ride and toboggan hosted at Boyne Highlands and Afton Alps in December.
- Attended the ASE Exam in January at Chestnut as support staff, although Chuck had everything well in hand. They asked me to instruct that weekend also with the region SES, and the Southern region covered my expenses as part of that.
- Attended the Certified exams in Feb/Mar at Lutsen. This is an excellent event for me to attend to meet with division instructors and to look for new skills team members as so many are involved in both programs. While there I also provided program support for OEC as a station QA, and to do moulage set up.
- Ski Instructor for NSP-C, instructing in women's program and region SES events.
- For personal development, in mid-March I participated in the PSIA/NSP Women's summit in Squaw Valley. There was not only ski training but general development meetings including: Improvement in feedback (giving and receiving), goal setting and attainment, effective breakthrough of fear and other barriers.
- Continued a collaborative development of the skills team with shared screen calls, shared files, team meetings, inclusion of assistants in planning, and cross-program support. Year two as a team allowed us to move forward as a more cohesive unit towards our shared goals.

ASDW 2017 : Sharpening Our Edges

Following is a summary of key stats and highlights combined for the two December clinics with a goal of certification/re-certification for top trainer/evaluators to be able to then conduct region and local clinics with consistent methods, message, and programs:

- 146 Registered for event: 107 participants, 39 instructors/staff
- 43 patrollers were in the ski/ride sessions, mostly at the Boyne event. We offered sessions in Senior Alpine Evaluator Certification, Ski/Ride Trainers, and PSIA certification prep.

- 64 patrollers were in the toboggan sessions (30 at BH, 34 at AA). Sessions included Senior Toboggan Evaluator Certification, Toboggan IT re-certs and recommendation for new IT certs, and one hybrid session for select OET lead region staff.
- Added a PSIA E-learning course which all instructors took this year before participating.
- Continued to automate the event with online data, posted agendas and support, web registrations and participant uploads from the regions.

ASDW 2017 Financial Report				
Program Summary	Actual	Budget	Variance	
Total Revenue to program	4,860	5,400	(540)	108 actual, vs 120 budget
Total Related expenses	8,521	10,000	1,479	avg exp \$435 per submission
Net Division Funding	(3,661)	(4,600)	939	
REGION	Total Fees		Program Costs	
Eastern MI	585		Travel	2,750
North Central	585		Hotel	3,544
Northern MI	270		Meals	1,975
Ohio	810		Supplies	253
South Central	540			\$ 8,521
Southern	630			
Western	720			
Western MI	720			
	\$ 4,860			

Planning for 2018/2019

- **Objectives Include:**
 - Instructor Team development – continue orientation program, develop documentation on pathway, participation expectations, and mentoring development.
 - Expand/Evolve the Alpine Skills Development Team – team support for SnowSports and OET supervisors to run additional training sessions to help meet the needs of those developing patrollers who are not yet ready for the Division ASDW attendance. Add OET-IT development session to ASDW.
 - Expand Video resources on the Skills website – through links to relevant PSIA resources and collection of our own materials, particularly on the toboggan side, to demonstrate standards online.
 - Enhance our feedback process in development clinics – delivery, content, and take-away materials for the participants.
- **ASDW for 2018:** East side event expected to be held at Boyne Highlands again this year, coordinating with Mike Longfellow-Jones. West side event locations currently in discussion include Big Snow Resorts (Indianhead) and Granite Peaks.

Budget request for 2018/2019:

- Revenue (Acct 162) This year: \$4,860 Budget 18/19: \$5,400 (120 @ \$45)
- Event Expense (#662) This year: \$8,521 Budget 18/19: \$10,000
 - Staffing levels to support 60 participants/event. Allowance for \$10 tickets west event.
 - Increase number of laminated Alpine Skills cards, add new feedback forms
- Skills Dev Supr (#764) Budget 17/18 \$1,500 Budget 18/19: \$1,500
 - Forecast this year \$700. ASE exp covered by region, ski event cancelled.
 - Budget to support attendance at Fall Div mtg and three other event attendances at \$350 ea. (East side/West side region training, Certified event, ASE or other)

Marty Blaszkowski , NSP-C Snow Sports Advisor
April 3, 2018

Program Accomplishments 2017-2018

- Ending the 2017-2018 Ski/Ride season the NSP-C Snow Sports School had 210 members. Of which 136 were PSIA/AASI members as well
- For the 2017-18 season we introduced an Award Program for the NSP-C Snow Sports Members that passed their PSIA/AASI exam. This season we had 2 passing level 1 and 1 passing level 2. There were several other members that did pass exams unfortunately they did not get the application in on time.
- Scott Moncur Level 1, Kyle Jones Level 1 and Dave Mckinley Level 2 tele
- We were approached by the PSIA's Ron Shepard to work together more and possibly add some credentialing and education events next season at the ASDW's. I referred this information to the PSIA liaison. The PSIA's Central Division Education Advisor is willing to send or keep people at events that we might need
- We welcome back Harold Park to the division staff. We are continuously looking for other candidates to join the Division Staff.
- The NSP-C Snow Sports School has a new assistant advisor Vern DeHaven. Vern brings both Level 3 Alpine and Level 2 Snowboard to the position.
- Throughout January and February I participated in 6 events. At Boyne Highlands I did a local training event. Powderhorn Mt, CO. I helped with the certified exam for Rocky Mountain and Inter Mountain Divisions. Mt Holly I taught an EMR Womens Clinic. At Pine Knob I administered an ASE recalibration. Brighton a region SES. Chestnut Mountain I helped administer an ASE exam. At that event I was approved to be an ASE Examiner. Lutsen, MN participated in the Certified Exam.
- Continue to work with the Skills Development Team to facilitate the ASDW events.
- Other Division events, unfortunately did not take place. After several emails to the region snow sport advisors, there was little interest in putting on an any event.

Planning for 2018-2019

- Continue to develop the award program for the PSIA/AASI credentials. \$50.00 for Level 1, \$100.00 for Level 2 and \$300.00 for Level 3. The application will still be due by December 1st and the candidate will have to provide a copy of the certificate. The Distribution of the money will be at the Division meeting in the fall.
- **Extend the Ladder Down.** A new Ski /Ride training put on by the NSP-C Snow Sports School. Who we want to attend, the future leaders of your regions and all those who couldn't attend the fall ASDW. The training sessions will be a Train the trainer, Ski/Ride enhancement and a PSIA workshop. On the west side, Granite Peaks has agreed to host the event the last weekend, January 26 & 27, 2019. On the east side, Boyne Highlands has agreed to host the event at the end of January; the exact date has yet to be determined. By getting the regions the dates early and saying who we want to attend, this might give the regions the opportunity to send more people to a Division sponsored event.
- Expand the video library for both the Ski/Ride and OET. Currently we have very few videos. Specks Howard and the Center for Creative Studies are 2 resources that I'm currently talking with to shoot the video. These are college kids that charge very little to do the work.
- Iron out some details with the award program

Application must be filled out prior to taking the exam. Even if the exam is before the December 1st deadline.

Do we have to have a separate application for each exam or 1 application covering the whole year.

Presenting the award and check will be at the fall division meeting or after each event.

2018-2019 Budget Request

Budget to support attendance at the Fall div mtg, other event attendances and the Extend the Ladder Down Event. About \$ 300.00 per event.

710 2017/18 Actual \$1680.10

2018/19 Budget \$2000.00

Budget to support the Extend the Ladder Down event and other events.

#651 2017/18 Actual \$0.00

2018/19 Budget \$3500.00

Certification Awards (Line item not in this years budget yet)

Award Budget 2017/18 Actual 200.00

2018/19 Budget \$1200.00

A Year in Review:

The Central Division National Ski Patrol Facebook page continues to grow. Now shouting out to 1,087 members and growing. As you may know there is another CD Facebook page that often gets posted too. Just be sure you post on both pages! We celebrated the success of candidates, seniors, and certified patrollers this year. Many of our members have attained a PSIA certification as well.

Tip of the Week:

Every week for 52 weeks we have provided a "Tip of the Week!" It seems to be a hit since each post engages over 400 members. The content varied going from Olympics to conditioning to training videos. Lots of good information. This will continue again this year.

Programs:

The CD FB page promotes the various programs and events throughout the division. Each evaluation is noted with those who met success! We celebrate their achievements.

Video:

This year there will be a year in review video that can be used on your websites, banquets and/or meetings. Release date is April 30th.

Budget:

The budget will remain the same, requesting \$1100.00 to cover expenses to travel to the fall Division meeting.

Thank You!

Thanks to all of the Patrollers who visit our Facebook Page, share their accomplishments, provide patrolling adventures and help share the patrol world with our members.

Telecommunications Paul Botnen

No report submitted.

Treasurer Marty Jarvi

Financial Assets as of March 27, 2018:

Cash and Bank Accounts	Amount
Checking 3/31	\$121,864.85
PayPal Balance 4/10/2018	0
5 year CD	\$50,000.00
Total Bank Accounts	\$171,864.82
Investment at Leshnak Securities as of March 31, 2018*	\$96,736.51
Total Assets	\$268,601.33

* See Investment report included in Financials Section

Summary of accomplishment year to date

Completed the year end 990 report
Continued streamlining voucher payment process

Objectives for the next year

- With the help of our Region Treasurers File 2017-18 Central Division NSP IRS 990 Report on time (November 15, 2018)
- Continue to remit expenses as soon as they are approved
- Continue to improve expense reimbursement process
- Review random patrol expenses

2017-2018 Activities to Date:

Implemented updates and provided support for Awards, Nordic, Senior, Rusty Parka and Election Programs, OEC, OET, Women's and Certified programs.

Provided support and updated the Staff Rosters.

Provided ongoing support for the 2017-2018 Ski Season and the Division Web Site.

Added 2017 spring and fall division meeting documentation to web site.

Action Items Task 1a from spring 2017 meeting:

Determine how we can get a division wide calendar, pulled from region's data which is all formatted differently. Implemented a temporary fix for the division calendar by establishing links to each regions site calendar. Still looking for possible solutions.

2018-2019 Plans:

Provide additional online tools for Program Managers to manage their program pages.

Migrate the entire web site to a Word Press environment and take advantage of the plugin tools and processes it provides for web site development by the 2018 fall division meeting.

Provide programming support for the division supervisors and programs.

Budget Request:

\$1500.00

Budget Request \$1500 for web hosting services and meeting expense for the Central Division Fall Meeting

No report submitted.

Young Adult Patrol (YAP) activities fall 2017 to March 2018:

My activities over the winter months include (based on my goals from 9/2017):

- Teaching Outdoor First Care (OFC) and CPR to (5) 15-18 year old students at Mt Brighton and registering them as Mt Hosts to increase their desire to become full patrollers and take OEC. Two of the students are going to college.
 - 3 of the 5 have chosen to take the upcoming OEC course at Mt Brighton
- Encouraging regions within the division to host YAP events.
 - Cricket Nickolaou of Pine Knob held a YAP Ski Enhancement seminar February 10, 2018. Cricket's event was very successful with 12 students in attendance and Mike Taylor instructing on-hill. Maddie Dodson-Garrett, the Western Michigan Region supervisor was able to attend to gain ideas for her region. I attended as well. One YAP from WMR was in attendance.
 - Wendy Eckman of Alpine Valley held a YAP event to expose teens to what it is like to patrol and help gauge and encourage interest in participation in a YAP program. Cricket was able to attend and lend support.
 - Jay VanZeeland of Pine Mt. held a YAP event in January to increase comradery, and promote OEC and toboggan skills. I emailed several patrol directors and region YAP supervisors to attempt to improve participation in the event.
- Responding to information requests from:
 - Steve LaLonde at Snow Snake in EMR
 - Alex Herman of Perfect North Slopes
 - Dana Janssen of Tyrol Basin
 - Kerstin Hammarberg of Buck Hill
 - Eugene Brannigan of Tree Tops
 - Maddie Dodson-Garrett (WMR YAP supervisor) of Caberfae Peaks
 - Swiss Valley, MI
- Had drop down added on division web page with program info and contact info.
- Sent out Newsletters to the region YAP supervisors to encourage events and program growth (attached):
 - Fall 11/2/17
 - Winter 2/2018
- Asked region supervisors for YAP activity update 3/2018
- Emailed region supervisors in Ohio and Northern Michigan regions to name a YAP supervisor.
 - Ohio's Les Fisher is apparently MIA and Guy Day has stated that he is looking for a replacement.
 - Dick Jacques has someone in mind, but has not made an official appointment.
- Added Maddie Dodson-Garrett as Western Michigan YAP supervisor.
- No known supervisor for Southern region.
- NMR will be having a spring YAP conference to determine where their YAPs would like their program to go. In addition, they will be using the YAPs to create OEC and possibly on-hill training videos.

- North Central attempted an event, but received no response from local patrols after extensive advertising.

Goals for the Remainder of 2018:

- Host a Division off-snow event for YAPs at Mt Brighton in the fall of 2018, and possibly include exposure to med-flights, EMS interaction, K9 search and rescue operations, and low angle rescue. Will attempt to find a sponsor for swag and promotion.
- Increase the number of region YAP events, promotion, and participation.
- Continue to reach out to region directors and attempt to get region YAP supervisors chosen.
- Continue to reach out to patrols to determine what their needs are.
- Support region YAP supervisors in their efforts to hold YAP events.
- Continue to hold a summer OEC hybrid course in EMR to encourage student participation with an open invitation to other patrols.
- Continue to gain more complete data regarding YAPs in the division.
- Participation in the National YAP advisor interview.
- Request a brief report from each region regarding their YAP activities.

Obstacles:

- Lack of demographic data on YAPs. Would like to see date of birth info automatically designate patrollers that are YAPs in the national data base. This would make it easier to target YAPs for events in our division more directly.
- Lack of response to my emails from region YAP supervisors.
- Lack of response from division patrols.
- Limited knowledge of what is going on in my division regarding YAPs due to lack of communication from regions. Jay, Cricket, Wendy, Maddie – awesome job!

Respectfully submitted,
Jane