

## Division director report

The past year I attended all the Division events and participated in the events. I also attended many of the main events of the Regions around the Division. I'm still focusing on the OEC issue that we still have instructors trying to teach the entire book to the class. I have had many conversations with these instructors and have told them if they don't change to teaching the objectives-only way that the course is designed, they will lose her instructorships.

I'm still dealing with the National IT system to answer questions and helping Patrollers find the data they need. I'm on the Business process Committee trying to deal with simplifying the system and the way people use it. This has been a struggle as people complain about the system and are not willing to change to the way the system was designed or to a way that makes programming cost attainable.

This year has been the year of code of conducts and I've been dealing with six of them. The majority of them are people not following the rules and behaving. The frustrating part is that they are all commonsense rules. Being a leader does not give you privileges above other members, however we have many that believe it does which causes problems within the organization.

I attended two of the MSAA meetings: mid summer and mid winter meetings. Both were very informational. There are still many ways that we can help and assist the industry and making it better. The hardest part is educating the everyday patroller. The main reason for our conferences is to educate the PR so that they can educate their patrol. What frustrates me is trying to get the PR's to attend the meetings and realize the importance of their job of educating the membership.