

Avalanche Program 2015 Fall Report

NSP Central Division - Grand Rapids, MI - Saturday, September 12th, 2015



A. Primary Program Goal:

To educate our Central Division patrollers and members of the snow sports community on making safetyconscious decisions when skiing in avalanche terrain – matches NSP's Mission on "safety".

B. <u>Review of 2014/2015 Season:</u>

Total of 7 classes were conducted and educated over 80 patrollers and members of the snow sports community. The following 5 member resorts in 4 regions sponsored the courses: Eastern Michigan Region-Pine Knob (Clarkston, MI), South Central Region-Little Switzerland (Slinger, WI), South Central Region-Devil's Head (Merrimac, WI), Ohio Region-Mad River Mountain (Zanesfield, OH), and Ohio Region-Boston Mills/Brandywine (Peninsula, OH).

C. Goals for 2015/2016 Season:

- 1. Complete 8 Avalanche courses in the Central Division, make available 13 nationwide courses and educate over 100 patrollers and members of the snow sports community.
- 2. Teach at least one avalanche education course in all 8 regions within the Central Division with the goal of having a Senior Elective options available.
- 3. Develop the Central Division website page with supporting Facebook page & participant/instructor log.
- 4. Build an Avalanche Education Box that can be lent/shipped to Central Division Regions that are holding courses (see 2nd page).
- 5. Sponsor an Avalanche Level 2 course at Sunlight Ski Resort in Carbondale, CO, so our Central Division Instructors-in-training can achieve their IOR status so they can teach a Senior Elective and so our existing instructors can keep current (pending Central Division & Rocky Mountain Division approval).

D. Avalanche Courses to be Offered this Season:

- 1. Avalanche Awareness (AA) pending in the Ohio Region (October/November, 2015)
- 2. Avalanche Awareness (AA) pending in a Michigan Region (December, 2015)
- 3. Avalanche Awareness (AA) pending in a Illinois Region (January, 2016)
- 4. Instructor Calibration Refresher pending in the Ohio or Michigan Regions (December, 2016)
- 5. Level 1-Module 1 (L1-M1) pending in Southern Ohio (November/December, 2015)
- 6. Level 1-Module 1 (L1-M1) pending in Northern Ohio (November/December, 2015)
- 7. Level 1-Module 1 (L1-M1) pending in a Michigan Region (October/November/December, 2015)
- 8. Level 1-Module 1 (L1-M1) pending in a Michigan Region (November/December, 2015)

E. <u>Outside of Central Divisions Sponsored Level 1 & Level 2 Courses:</u>

- 9. Level 1 Complete Course (M1-M3) Colorado &/or Wyoming (January, 2016)
- 10. Level 1 Complete Course (M1-M3) Smuggler's Notch, VT (1st weekend of February, 2016)
- 11. Level 1 Complete Course (M1-M3) Mt. Washington, NH (1st weekend of March, 2016)
- 12. Level 1 Complete Course (M1-M3) Lake Placid, VT (2nd weekend of March, 2016)
- 13. Level 2 Course (L2) Summit County, CO (Pending for 1st week of April, 2016)

F. <u>Central Division's Avalanche Program Pending Issues</u>:

- 1. Ability to conduct Level 1-Moudle 2-5 & Level 2 Courses in the Central Division thought the equivalent has been conducted previously, this is currently pending National approval.
- 2. Level 1-Module 1 (a Senior Elective) Approved Instructors/IOR Development having difficulty keeping & new cultivating instructors (i.e., it takes a minimum of two trips out of Division to be an instructor).
- 3. Central Division AVY Equipment Needs see below picture on the 2nd page & a major need for having a successful division-wide educational program. We will be looking for gear donations from other divisions, supporting patrollers and recreational corporations.

G. New 2014 Avalanche Instructors Manual (AIM) - 7 Approved Courses (highlighted currently allowed):

- 1. **Avalanche Awareness** (AA & 30-90 minutes+) no venue rules, no prerequisite, no certification received & usually equal to an Avalanche "Fundamentals" course.
- Level 1-Module 1 (L1-M1 & 1 full day) no venue rules, time of 12-13 hours, counts as a "Senior" elective, replaced Introduction to Avalanche Search & Rescue (IAS&R), no prerequisite other than reading book/study guide & certification is good for eligibility to attend a Module 2 course.
- Level 1-Module 2 (L1-M2 & 2 full days) venue rules require active avalanche terrain (Pending resolution for the Southern & Central Divisions), time of 18 hours, replaced the middle-part of the old 3 day Level 1 course, L1/M1 is a prerequisite along with gear & certification is good for eligibility to attend a Module 3 course.

NOTE – L1/M1 & L1/M2 meets the American Avalanche Association's (AAA) minimum education requirements for the recreationalist.

- Level 1-Module 3 (L1-M3 & 1 full day) technically, no written venue rules, but National assumes that Module 2 venue rules apply, time of 11-12 hours, replaced part of the old 3 day Level 1 course, L1/M1 & L1/M2 is a prerequisite along with IS 700.b course certification and certification is good for the Level 2 course.
- 5. Level 1-Module 4 (1 day) technically, no written venue rules, but National assumes that Module 2 venue rules apply, listed time commitments of 13-14 hours, a refresher for Module 1 & Module 2 and having previously attended a Module 1 & 2 course are the prerequisites.
- 6. Level 1-Module 5 (1 day) technically, no written venue rules, but National assumes that Module 2 venue rules apply, listed time commitments of 7-8 hours, a refresher for Module 3, & having previously attended a Module 3 course is the only prerequisite.
- Level 2 (4 days) venue rules require active avalanche terrain (Pending resolution for the Central Division), listed time commitments of 32 to 42 hours, a refresher for M3, & M3 is the, Level 1 combo & NIMS 700 & ICS 100 certifications are prerequisites.

H. AVY Program Equipment Development Program:

The is a borrowed AVY Gear Box from the Eastern Division for a course that we held in April, 2014, where over 20 patrollers participated in two 8 hour Avalanche courses. This new Central Division box will be capable of being mailed & will include the following standard avalanche educational training tools: avalanche beacons, beacon protective canisters, beacon manual, batteries, probes, probe line, gear repair tool kit, probes, probeline, shovel, Snow Pit Tool Kit, Snow Science Tool Kit, and gear inventory checklist. The Southern Division has shown interest in renting the gear box as we have previously done from the Eastern Division.



CENTRAL DIVISION NATIONAL SKI PATROL

FALL REPORT — 2015

PROGRAM: Division Awards Supervisor

GOALS FOR THE 2014/2015 SEASON:

- 1. Assist and advise the Division Director as needed concerning awards
- 2. Assist Region Awards Advisors as needed and continue to provide templates and advice so that all patrols can write-up more effective presentations
- 3. Attend and assist Division Director in presenting awards at Central Division Awards Banquet in Grand Rapids MI
- 4. Respond to inquiries concerning awards at all levels.
- 5. Continue to monitor awards issues and changes at National, Division, Region and local levels and see that they are passed along the chain.
- 6. Assure that Central Division patrollers have best possible opportunities for recognition of accomplishments
- 7. Continue to develop electronic transmission and assessment of awards between Regions and Division.
- 8. Continue to develop a better, user friendly Central Division Awards Manual for all patrollers in the Division reflecting National direction.
- 9 Continue to push the Critical Care Recognition to honor very high quality first aid that does not quite meet the standards of the Purple or Blue merit stars
- 10. Continue to work with Division Webmaster to post awards information
- 11. Work with the National Awards Committee to better clarify awards (teleconferences)

CURRENT SEASON ACCOMPLISHMENTS

- 1. Responded to inquiries from members of the Division regarding awards available and proper preparation of those awards.
- 2. Assisted Region Awards Advisors in assuring proper preparation of awards submitted by evaluating and advising all 2014-2015 awards submissions before they are submitted.
- 3. Sent Region Awards Advisors synopses of all awards each region gives out to members
- Central Division Outstandings- All 8 regions submitted Outstandings and all had at least one Central Division winner or first-runner up. 10 Central Division Outstandings submitted to National – One National Outstandings winner and one National First Runner-up
- 5 Developed spreadsheet detailing all Central Division Awards winners from 2002-2015 with their names, patrol, region, and award
- 6 Spread sheet for all region submissions for Outstandings 2002-2015
- 7. Assisted all attendees of awards seminar at the Detroit Fall Meeting with detailed information in technique of writing various awards
- 8. Arrange Awards seminar for the 2014-2015 Division Meeting in Grand Rapids
- 9. Total Central Division Awards 2014-2015: (156)

BMS-1 CD Outstanding First Runner-up- 10 CD Certificate of Appreciation-9 CD Lifetime Achievement- 3 CD Outstandings-11 CD Critical care- 34 CD Program Award-10 Division Director's Award-1 **DSA-13** MSA-4 National Appointment-15 National Certificate of Appreciation-2 Patrollers Cross-18 PMS-10 YMS-11 Gold Merit Star- 1

Silver Merit Star- 1 Unit Citation- 3

FUTURE GOALS

- 1. Continue to assist and advise the Division Director as needed concerning awards.
- 2. Assist Region Awards Advisors, Patrol Reps and individual patrollers as needed
- 3. Attend Division and National meetings as needed
- 4. Respond to inquiries from any and all patrollers in the Central Division
- 5. Continued close communication and cooperation with the National Awards Coordinator and National Awards Committee.
- 6. Continue development of our electronic assessment and counseling of awards prior to submission to educate patrollers in the awards process- eligibility, technique of presentation, and submission.
- 9. Continue to share information with Region Awards Advisors in explanation of proper interpretation of the Policies and Procedures as well as proper submission techniques.
- 8. Prepare awards as needed for fall Division Awards Banquet
- 9. Continually develop ways to recognize and honor more of our Central Division Patrollers
- 10 Work to simplify and clarify the National Policies and Procedures Chapter 10



Central Division Certified Program 2015 Fall Report

The 2015-2016 is will be a busy season for the Central Division Certified program

- Recertification / Qualification / Awareness clinics are currently be scheduled for the following regions:
 - o North Central
 - o **Ohio**
 - o Northern Michigan
 - o Western
 - o Southern
- The pilot program of evaluating non-terrain events is being planned. We are looking to hold the event at Alpine Valley in South Central Region. This is a region that currently does not have an 'Approved Ski Area' for hosting certified evaluations.
- The Annual evaluation is scheduled February 25-28, 2016 at Perfect North Slopes in Ohio Region.
- I will continue to work with the National Certified committee. The committee is currently working on standardizing the program nationwide.

Respectfully submitted,

Patrick Perlman Central Division Certified Program Supervisor

Facebook Page

Darcy Hanley



We have 461 "likes" so close to 500! Here is what YOU can do to promote this page and use it as a communication tool for your patrol and your region and or your program!

- 1. If you use Facebook, "like the Central Division Ski Patrol"
- 2. Go to your personal contacts who are patrollers and ask them to "like" this page
- 3. Post patrol pictures on this page
- 4. Make sure your patrol or your region has liked this page.

Simple as that! The Tip of the Week will continue and starting in October election information about of the candidates will be offered. Remember too this is a great place to highlight your candidates, toboggan training, refresher pictures, etc. The ideas are endless.

Here is to a great upcoming season for everyone!

Instructor Development

Last season ended with the supervisor meeting at Powderfall. There we pulled apart the entire set of components for the whole ID course. We worked on our outline for the traditional class, the on-line course (the old one had so many problems and information was not exactly correct), the manual, CE, and all was outlined. Before this meeting we began monthly conference calls to plan for our two days. We continue these calls today as we work on different parts of the ID program. (This consistency of meeting is something we had never done before).

Currently the Mentoring Manual has been updated and the current forms are part of it. We were charged with putting together some type of Continuing Education for all disciplines. We have completed a CE Manual which includes the review of the ID modules. These can be used for any CE to review generic parts of instructing and then the discipline can add their own specific instructor parts. The ID book is available on line and it not only is for the class, but is also a resource for current instructors.

Our plan is to put together a new ID hybrid class which we hope will be available in January. The new platform seems to be easy to use for online courses.

On another note there are three regions in which the region administrator has been working to add to the cadre of instructors and have used creative ways to do it. Another region has charged the Instructor Development Instructors with holding the Continuing Education classes for all disciplines.

The biggest challenge will be to get the information out once it is available.

Ginny Rodeman, ID Supervisor

rodewoman@yahoo.com

ADD Report - Julie A. Stone, September 2015, Grand Rapids, MI

Includes updates from OEC, Medical Advisor, MTR, PR, Patroller 101

ACTIVITIES

Nov - April

- Presence
 - o 3 STWs
 - o RPN article
- Understanding my own subscription to SAM
- BOD meeting

April-September

- As Division Representative, attended Southern Region Patrol Rep Leadership Seminar, August 29, 2015
 - 2 presentations
 - Lessons Learned as PR
 - Central Division Update
 - Informational topics included structure of NSP --> 12 Divisions --> 8 Regions --> 128 SR Patrols; membership numbers; accessing NSP, CD, Region resources; CD Annual meeting; voting - stations set up at Refresher if dates work (deal with wi-fi)
 - Hot Topics included: Dan Somalski Fund; change in STW attendance; equipment ownership; OEC courses and refreshers
- Transitioned from Patrol Rep role (but active advising)
 - mentored DJ awesome
 - continue to be a resource, especially with Region and Division point of view
- Working with Programs:
 - spread sheet
 - region resource use and communications
 - goal(s) setting for 2015-16
 - roundtable interest at Division next year
 - OEC
 - MTR, Medical Advisor, PR
 - Patroller 101 analysis with Vicki
 - Time identifying the problem, researching NSP etc., some data gathering (more needed), analyzing wht we've found, making initial recommendations and developing strategy for next ??5 years
 - Patroller 101 re-vamp
 - Brief presentation here and moving forward

GOALS FOR 2015-16

• more proactive

- o calendar set up, as was successful as PR
- o stronger resource to JT and Division
- \circ articles on time
- o add article to Southern Cross
- better communication
 - o overall, and
 - o continue dialogue with programs looking for opportunity
- work with Southern Region committee to update bylaws, policies and procedures and maintain congruency with Central Division (our model) and NSP
- travel plans
 - o visit more Regions, Patrols
 - budgetary concern
 - o continue with SR involvement
 - Ski Swap
 - Senior testing and evaluation
 - STWs moving forward
 - o plan for MSAA

Medical Advisor Report - Steve Werner, September 2015

Attending meeting, plans to attend the medical discussion at Division meeting doesn't really know why he was unaware of this session until the meeting materials were published. Nothing much to report, but has been in contact with McNamara and Johe briefly discussing medical oversight, and is aware of backboarding concerns.

Goals for 2015-16

- 1. would like to have more interaction with OEC side of things.
- 2.would like to interact with Region's medical advisors. At this point doesn't even know who they are.

MTR Report - John Wachter, September 2015

Unable to attend meeting related to a family event. Will be present next year. 2 (or 3) active Regions with MTR events. Not sure about a couple of Regions if there is an active program or program supervisor.

Has not been hosting Region advisor group meetings, but rather 1 on 1 conversations

Challenges exist within our busy calendar to host courses

Of interest, national MTR advisor seems very active, the instructor manual is being revised

Goals for 2015-16

- 1. identify an assistant to help with ideas and strategic planning for the future
- 2.host MTR 2-3 Region Advisor conference calls to discuss ideas and improve course opportunities
- 3. interested in holding a Region Advisor meeting at next years Division meeting
- 4. Watch developments in NIMS to protect our ability to continue to teach MTR courses

Public Relations - Ty Damon, September 2015

Resigned as of 09/02/2015 based on acceptance as a candidate for an NSP BOD position

Has worked more directly with JT than me.

Recommended Russ Livermore, who has been invited by JT to serve as Division PR. Russ is unable to attend the Division meeting this year.

2014-2015 OEC Supervisors Year End Report

OEC Supervisor (NMR, EMR, WM, Ohio)	Karen Hadden
Asst. OEC Supervisor (NC, W, S, NC)	Sue Hayes

Program OEC Supervisor Responsibilities: Implements and maintains the OEC Program within the division according to national goals, objectives, policies and procedures. Communicates with the national office, division supervisors, line officers, instructor trainers and instructors. Administers a quality management program to ensure the consistency and quality of instruction, content of program, materials, competency of trainees or members and overall effectiveness of the courses within the division.

List number and titles of programs offered and number of individuals participating in each program:

- 1. 42 Basic OEC Courses. Pass percent of 91 % of those reported (296 enrolled, 271 passed). 5% increase over last year.
- 2. 0 OEC Challenge Courses
- 3. 73 Refreshers Majority were Hybrid. Didactic on line with skills portion hands on refresher
- 4. 24 SrOEC Module Clinics
- 5. 8 SrOEC Module Evaluations (approximately 54 %success rate) 55 % last year.

•	Eastern Michigan	16/9 56%
•	Western Michigan	12/9 75%
•	Northern Michigan	5/2 40%
٠	Ohio	15/11 73%
•	Western	8/9 89%
•	South Central	10/6 60%
•	North Central	7/4 57%
•	Southern	8/3 37%

Number of instructors for your program: 1203 OEC Instructors. 73 new instructors. Total 1276

Number of Instructor Trainers for your program: 149 OEC IT's. 27 new/in training IT's. Total 176

What is working well in the program?

- 1. Hybrid Refresher A was well-received and successful.
- 2. QA Improvements in the OEC classes and final exams
- 3. Use of myNSPkit and myPearson online courses.
- 4. 2 ROA webinars- well attended and good discussions.

What needs improvement in the program?

- 1. Timely two-way communication from all disciplines
- 2. Understanding of the IT role and job requirements
- 3. Demonstrating dignity and respect with dealing with peers
- 4. Forums for discussion and exchange of ideas with ROAs, ITs and instructors
- 5. *Timely and accurate updates of patroller records
- 6. *Understanding of T/E requirements for OEC-MSP
- 7. *Improvement of Instructor mentoring and job requirements.
- 8. *Understanding of chain of command for OEC/NSP questions/concerns.

9. *Communication across the Division for courses: Refreshers, T/E Clinics, Instructor Continuing Education Clinics, OEC-MSP for help.

Goals for program improvement next season:

- 1. On line certification for portions of the instructor recert clinic and the T/E certification
- 2. Continue roll out of T/E certification clinics
- 3. More hybrid refreshers
- 4. Continue to mentor new ROA's
- 5. Yearly report template to ROAs this fall
- 6. Other duties/activities as directed by Central Division Director, Assistant Division Directors and/or National Program Directors
- 7. Continue to work cooperatively with all Region Directors
- 8. Consider spreading out the SrOEC Module Evaluations over a few months rather than all occurring on the same weekend in March. Start in Feb and continue thru the first two weeks of March.
- Continue to reinforce training to the standards in the 5th edition for testing rather than local protocols. The decline in the pass rate on the SrOEC Module well may be due to the fact the scenarios came from National and were based on the Standard of Training (5th edition).

List of events attended:

- 1. Karen and Sue: recruitment and development of OEC IT's
- 2. Karen and Sue: Arranged or performed QA for numerous refreshers, OEC classes and SEM's.
- 3. Karen and Sue: Published articles for RPN
- 4. Karen and Sue: Attended Section and/or Region instructor and IT meetings
- 5. Karen and Sue: Taught at various OEC Classes (IOR), Refreshers and Clinics
- 6. Karen and Sue: Skied schedule at home areas.
- 7. Karen and Sue: Attended National OEC Supervisors Meeting at Powderfall.
- 8. Karen: working on National OEC Outdoor First Care Manual
- 9. Karen: Chaired rewrite of Section D of the National SrOEC manual
- 10. Karen: Participated in National conference calls as requested
- 11. Karen and Sue: Attended fall Division Meeting
- 12. Karen and Sue: QA'd all OEC-MSP evaluations or sent a representative.
- 13. Karen and Sue: QA's at Region Fall Refreshers
- 14. Karen and Sue: On planning committee for Powderfall, acted as liaison for OEC courses, attending Powderfall.

Budget request for next season: We request that the Budget for 2015-2016 stay the same as last year. Request has been submitted to the treasurer.

2015-16 OEC Season to date:

2 ROA calls held over summer. ROA meeting at Division meeting on 9/12/15.

New IT's: 1 in Southern Region. New OEC instructors: Ohio region: 6 Southern Region: 4 Western Region: 1 North Central: South Central: Instructor Recerts scheduled: 8. Some are missing from Regions.

Refreshers scheduled. 75-80% are Hybrid Northern MI: 2 (both Hybrid) Western MI: 7 (3 Traditional, 4 Hybrid) Eastern MI: 8 (4 Traditional, 4 Hybrid) South Central: 9 (3 Traditional, 6 Hybrid) Ohio: 7 (2 Traditional, 5 Hybrid) Southern: 15 (5 Traditional, 10 Hybrid) Western: 19 (4 Traditional, 15 Hybrid) National reports that 2400~ have completed online refresher.

OEC classes: Northern MI: 1 Western MI: 2 Eastern MI: 3 South Central: 3 Ohio: 3 Southern: 5 Western: 12 Challenge class: 1 1 OEC Basic test held in South Central 8/29/15: Results 4 pass/4 fail. Awaiting info on retest. Retest to be held 9/29/15.

Concerns:

Getting information to Instructors in a timely manner- email and word of mouth. National is starting "E-Pointers" again in October 2015. Delinquency roster. Paperwork- trying to make this a focus for Instructor Recertification.

Step by Step Refresher Paperwork Guide

1. PR should sign into their member page and go to "Member Resources" via Quick Links.



2. See "Your Supervisor Reports"?* Click "Your OEC COMPLETION REPORT"

	Pald/Volunteer Status: V CENTRAL Division Member Directory	
	NEW! Your Supervisor Reports: UPDATED 2/16/2015 10:22 PM MDT YOUR COURSE REPORT YOUR EXPIRING INSTRUCTORS RENEWAL FORM YOUR INSTRUCTOR/TRAINER RENEWAL FORM YOUR OEC COMPLETION REPORT YOUR INSTRUCTOR ROSTER & RENEWAL FORM NEWLYOUR TREF ROSTER & RENEWAL FORM	
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3. Follow directions carefully to export your roster to EXCEL and save to your computer. SEND or PRINT for the IOR.

1	OEC COMPLETION REPORT											
2	2 CENTRAL											
3												
4	REGION	PATROL	ID	FULL NAME	EMAIL(CL ICK)	ISSUE	REFA	REFB	REFC	2014 OEC?		
5												
6		C150										
7	REG204	C150	124823	XXXXX	<u>x000000X</u>	09/21/2 013				YES [X] NO[]		
В	REG204	C150	124994	XXXXX	<u>x000000X</u>	09/21/2 013				YES [X] NO[]		

4. For visiting patrollers- follow directions carefully.

a. Visiting patrollers must be recorded via a separate Course Completion Roster (CCR) in order to receive the credit of attending a Refresher. The most recent form can be found in the Instructor Resources page of the NSP website. Follow the directions of completing a CCR correctly to minimize problems with future delinquencies. It is best NOT to hand write!!

b. The visiting patroller must complete the "OEC Refresher Completion Acknowledgement" form and "OEC Refresher Supplemental Roster Information" form found in their Refresher Workbook. The

acknowledgement form must

(VISITING OEC technician uses and returns this f NSP; return i	form to their patrol representative af it to your patrol representative!]	one scale signal. DO 1401 SEAD 1
Have this form signed by the instructor of record a This verifies that you have attended and successfu	it the refresher, then return it to you illy completed all requirements for t	r NSP patrol representative. the 2015 refresher. Please print.
OEC Technician Name:		
NSP ID #:		
Ski Patrol/Affiliate Group Registered With:		
Refresher Location/Date:		
OEC Instructor of Record:		
IOR Signature:		
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be signed by the refresher IOR and retained by the visiting patroller. The supplemental roster information form is kept by the refresher IOR.

The Completed yes/no roster and CCR needs to be sent within 2 weeks of completion to:

National: <u>education@nsp.org</u>

Division OEC Supervisor: <u>hayes.susan@mayo.edu</u>

Region OEC Administrator

AND retain a copy for yourself.

Thank you for your attention.

*Don't see "Your Supervisor Reports"? Make sure that you have submitted the form to change PR/PD status- "Change of Officer" form, found on MyBookshelf. Contact your Region Director for help. This Document is a step-by-step guide on how to Open (Register) and Close an NSP Course.

In order to get to the drop down tabs, you must first be a current OEC or Toboggan Instructor.

If you do not have Instructor Status, you will not be able to enter the web sites to do this.

Please feel free to call your Region OEC or Toboggan Advisors/Instructor Trainers or the Region Director for any assistance.

Go to the Central Division website bookshelf for the current release form.

Remember: Courses should be registered at least 4 weeks before the first class and closed within 2 weeks of the final exam.

How to Register a Course

Course Type
Begin Date
End Date
Course Location
Projected Enrollment

or Challenge

anything.)

registered.

Participating Patrol or Affiliate Group
If OEC course select whether it is a Course

• Special Instructions or comments for National Office processing. (enter information National Office may need to

know concerning the class).
Verify Instructor of Record (IOR) Information and all information is correct.

• Submitand BE PATIENT!! IT'S IMPORTANT YOU WAIT!!! Hitting "Submit" more than once will give you MULTIPLE courses that you will have to contact NSP to delete. You will see your course number. You will also receive an email confirming the course has been

If this is an OEC course, Go to the Winter

This option allows you to order the books and enrollment fees for the course.

Catalog/Education/Instructors

If you know the Instructor Trainer (IT), you may fill this out, or put Unassigned.
Notes-(i.e. who to contact, contact numbers, or if they may need to bring

The Instructor of Record(IOR) logs onto member page at www.nsp.org



STEP 2

STEP 1

From member page Education Tools drop down, select Register a Course To complete the registration form, fill in the following:

	Member Pro	file			1.00
	Member Ser	ices	Course Registration Form		
	Member Lin		Register your course by filling in the fol	llowing form	
	Wember Lin	.5 🗸		fter you submit the form, and the course will be posted on the online	
	Education To	ols 🗸	<u>course calendar</u> as soon as it is review		
			If you have any questions contact NSP	POFFICE at (303) 988-1111 or email courses@nsp.org.	
	Education Reso	urces 🔻	SPECIAL NOTES ABOUT HYBRID		
			 The OEC Refresher Cycle A is list 	ed in the Course Type dropdown box as: OEC REF A - HYBRID	
	Instructor Reso	irces 🔻	AND Mountain parts of the course. T	e, enter a Begin Date and End Date that encompasses both the Online The course will close 2 weeks after the END DATE you submit below	
	Education Ir	fo	 HYBRID Courses take 24 hours be 	efore they are loaded into the NSP Store.	
	Education			required	
			Course Type *	Please Select a Course	
NATIONAL			Begin Date * End Date *	(mm/dd/yyyy)	
SKI	The	Gold	Course Location *	(mm/dd/yyyy)	
PATROL			(city, state)		
PAIRUL	Abo	Jt NS	Projected Enrollment *		
	Res	Unce		Your patrol will appear here 💠	
			OEC Courses Only:	 Course O Challenge (Register courses and challenges separately) 	
-	®		NOTE: Please Order Certificates of		
M	lember Profile		Completion through Online Catalog:		
	ember Services				
Me	emper Services		I.T. of Record		
Me	ember Links 🔫		(Please Insert Instructor Trainer Name)	1	
			Notes		- 22
Edu	ucation Tools 👻 🦷		(public - please limit to 100 characters)		
Inc	tructor Activity	-log		/	
E Reg	gister a Course		Special instructions or comments for		
			National Office Processing		
Instru	ictor Resources 🗸			1	
			Instructor of Record Information		
Ed	ducation Info 🔫		Name	Your name will be populated here	
			Email Address *	Your email will be populated here	
			Mailing Address *	Your address will be populated here	
			Daytime Phone Number	Your phone will be populated here	
			Evening Phone Number	Your phone will be populated here	
				HE SUBMIT BUTTON TWICE. YOUR COURSE WILL	
				YOU WILL HAVE TO CONTACT THE EDUCATION	
			DEPARTMENT.		
				Register Course	

STEP 3 — Filling out the form

Fill in all highighted fields (go to NSP.org to obtain the current CCR form)



Rev. 8-2014

- Select **pass** if the patroller passed the test/couse
- If patroller registered for the course but did not complete it mark as incomplete

If they return and take and passes the final exam, send a second Course Completion Roster with the same registration number marked as "**pass**".

If patroller did not pass the final exam and failed the course select "fail".

When the retest is done and if he passes, that Course Completion form will have the same registration number and be marked "**pass**."

Fill in all highlighted fields. Use as many rows as needed

SS BERS OR ED)
BERS OR

Page 2 –? — this may take up more pages

	as many rows as ne	NATIO			DUCATION PROG				Pg.3
		Instructo			or Assisting use only)	with C	ourse		
	Please attach th	his sheet to a cop	y of cour	se records	and send to the	appropr	iate DIVISION	I SUPERVISOR.	$\mathbf{)}$
Q	burse Name: Welch Village EC.Course burse #: 29279 ate: 8/4/2014	Location: 1	Welch Vil	lage	Instructor of R IT of Record: T Phone: 507-42 Email:hayes.su	heresa Pe 1-0243	eters		
	Name	NSP ID Number			Topic(s)/Unit(Instructor Instruc Instr Trainee Patroller	ctor, /Mentee,
M	lary Smith	999999	Abdom practice		elvic Trauma- Pe	lvic sling,	scenario	Instructor mer	ntee
Jo	hn Doe	999999	Anatom	y and Ph	ysiology, Airway	Managem	ient,	Instructor mer	ntee
	Starting Date	Completion	Date	Tota	l Enrollment	т	otal Passed	# 9	t Hours
	8/4/2014	10/18/2014		10		10		80+	
	Division Central		Region	Western			Patrol Welc	h Village	
	Rev. 8-2014								

STEP 4 – Closing out an NSP Course

When you registered the course, you were sent an email with the course number. SAVE THIS NUMBER — or send a note to the Region OEC Administrator as he/she will have this number. Once the Course Completion form has been filled out completely, email the finished form to education@nsp.org

For OEC courses,

CC your Division OEC Supervisor: Sue Hayes <u>hayes.susan@mayo.edu</u>. Also cc your Region OEC Administrator

For OET courses,

CC your Region OET Administrator.

National Office will close the course and enter individual's completion into database. Courses taken will appear on patroller's EDUCATION INFORMATION on member's page.

MAKE SURE YOU KEEP A COPY FOR YOUR RECORDS IF QUESTIONS ARISE!!!

Patroller 101 Report

There are currently 6 Introduction to Patrolling courses registered for the upcoming 2015-2016 ski season. This will surely increase as we move into the ski season.

For the 2014-2015 season there were a total of 41 courses registered. Of those, there are still 17 courses that have records indicating they have not been closed. Additionally there are still courses that are outstanding from 2013 and 2014. I am following up with indicated Instructors of Record and have received a few responses that indicate they either already submitted Course Completion Records, or submission slipped through the cracks and will be taken care of. I have requested that from now on I should be copied on CCR submissions to keep a better handle on getting courses closed closer to the End dates.

At this time the database at the National office is not currently allowing me to access my reports so I need to specifically request a current record. I have been told by office staff that they do not yet know if or when this process will change.

Regarding Action Item #15: "Begin re-write of current national manual for Patrolling 101 which has not been updated since 1999. Work in conjunction with national; will turn over when complete. Include Jay Zedak in process." Julie (Tom) Guy, Kevin and Vicki.

I spoke with Julie in January and we were holding off any major work at that time. In March I surveyed Division Directors regarding who is responsible for managing their program, which parts of the program they use, or if they even use it at all (see below). I only received 1 response, from Pacific Northwest, which was very disheartening. I performed a search on the National site to determine what other Divisions are doing and found that Alaska has 1 course, Pacific Northwest has 2, and Central has the 6. I don't have access to what history is other than current courses.

I have created a base to work with once some decisions are made.

I will be working again with Julie to get going on this project this year. When more information is received as to what we want the program to be, we can again form a committee to work on this.

Respectfully submitted, Vicki Zierden Central Division Patroller 101 Supervisor

Good Morning Division Directors!

My name is Vicki Zierden and I am the Central Division Patroller 101 Supervisor. I am interested in updating the Introduction to Ski Patrolling manual that was revised in 1999 and updated in 2003. There are many things that have changed (particularly references that are no longer in print), and I would like to get some idea of what other divisions are doing regarding the program.

It is my understanding that many of the Divisions have their Transportation Supervisors cover this part of training due to the toboggan module included in the curriculum.

Could you please let me know the following:

1. Does your division:

require	recommend	(check one)	registration of a Patroller 101/Intro to Patrolling
Course?			

2. Who is generally the IOR (Instructor of Record) for this course, e.g., patrol rep/director; OEC instructor; toboggan instructor or other?

3. Do you have a Division supervisor in charge of this program? _____yes _____no

If so, which supervisor (Title/Name)?

4. Please place a checkmark next to the components your division uses for Patroller 101 (or other course):

- _____ Risk management
- ____Adapting to the outdoor environment
- _____Toboggan handling
- _____Scene management/Incident Command System
- ____Rope and belay skills
- _____The National Ski Patrol, ski area management and the role of the volunteer patroller
- ____Guest services

5. Does your division use the 1999/2003 version of the "Introduction to Patrolling" manual found on the NSP website?

_____yes _____no

Thanks for any info you can provide. I know with the meeting coming up next week you may have some time constraints! I appreciate that, and a if you could get a response to me before you leave, that would be great!

Vicki

Registration Report – Fall 2015

2014 / 2015 Registration again was a success. Over 300 batches of registrations processed to register nearly 6000 patrollers. Good team work with Patrols, Division Treasure and National office resulted in accurate registration and all issues that were identified being resolved.

Enough about what has been done. We need to focus on what needs to be done......

Top Focus Items for Registration Process for 2015/ 2016:

- 1) Seamless transition to working with new Division Treasurer. Discuss any process changes that might make it even better.
- 2) We need to push for improvements to the Registration portion of the NSP Database.
 - a. Issues with current database (details below)
 - b. No improvements since last year. In fact, extra process steps now needed to get new patrollers into NSP Database.
 - c. Rumbling that current registration system might get replaced.
- 3) Discussion on registering Mountain Host by same process as Patrollers
 - a. Would require change to National P&P to be able to collect Division or Region dues.
 - b. Currently no activities planned by National office to change Mountain Host Registration process
- Continued focus on correct Bank Routing and Account Numbers. Communications of changes prior to registration. (Need PR education and communications any chance we get...) Only a few issues last year – but zero is the goal.
- 5) Communications and education about the Registration process where needed or wanted.

Here are the top 4 Registration Issues in regards to current NSP Database:

1) (NEW) Extra Process steps required to added new members into NSP Database

2) Keep from registering patrollers and collecting dues more than once.

3) Modify what fields are on pending approval page:

- -- add things such as "join date"; "type of registration" (new, transfer, renewal, etc.)
- -- Format this report in same order as need on summary report and allow "copy" of data from this page to spreadsheet.

-- This would save tons of time of not having to go to individual patrols y/n roster to try to figure out the report. The copy / paste into spreadsheet would save time and reduce possible typing errors

4) Accurate and consistent summary on "pending approval" page; "detail" view and "calculate dues" report:

- -- Division Late fees do not show on "pending approval" page (but on the other two)
- -- Number of patrollers on "pending approval" page not always the same and "detail" view and "calculate dues"
- -- "Total" only appears on first "detail" view page when approving multiple transactions in a row.

Numbers two and four are clear data integrity issues. Number two is mainly a productivity issue, but will also help with data accuracy.

Plan is to focus on improving the process. We need to be tough on the process and easy on the people!

Sincerely..... Dean Brandt

NSP - CENTRAL DIVISION SENIOR PROGRAM FALL REPORT

Daren Lukes – Senior Supervisor



2014-2015 Fall Division



Meeting Report

Table of Contents

New Division Senior Assistant Supervisor	2
Overview of programs and activities during the 2014 – 2015 season:	2
Board of Directors Meetings:	2
Ski Trainers Workshop Planning and Execution	2
Central Division Senior Manual 6th Edition	4
Division Senior Programs Error! Bookmark not defined	d.
Goals for the 2015 – 2016 season:	5





August 30th, 2015

Daren Lukes – Central Division Senior Program Supervisor.

The 2014 – 2015 season was my second season as Senior Program Supervisor. The season began with the Central Division Fall Banquet held in Detroit Michigan hosted by the Eastern Michigan Region. The weekend consisted of Division Board meetings, Skills Development Team Meetings, the Awards Banquet and food. We discussed the upcoming Ski Trainers Workshops and the Accredited Senior Evaluator Program. The season progressed with conference calls, Ski Trainers Workshops and Senior Program testing.

At the beginning of the season I attended the first PSIA event at Wild Mountain the last weekend in November and completed my PSIA level I credential. It is my intention to continue my learning and complete the PSIA Level II credential during the 2015 – 2016 season. I also interrupted the season with a short stint at the Certified Evaluation held at Lutsen Mountain where I was successful in acquiring Certified number 791.

As with any organization, our Skills team faced a number of challenges throughout the year. There were many discussions revolving around programs hosted by the Skills Development Team. As with any good team, the feedback we received has been embraced and will be used to improve processes moving forward.

New Division Senior Assistant Supervisor

I would like to welcome Rob Carpenter from the Eastern Michigan Division as my new Assistant Senior Supervisor. Rob comes to us as a Senior Alpine Patroller and Level II PSIA Instructor. Eastern Michigan has done some great things with their Region's Senior program and I am looking forward to Rob's input.

Overview of programs and activities during the 2014 – 2015 season:

Board of Directors Meetings:

At this year's board meeting, the Skills Development team presented our plan for the 2014 Snowsports Trainers Workshops. This included all of the programs being offered including the Senior program offerings. Our team had also been working on promoting the Young Adult Patroller program (YAP) under the encouragement of our Division Director John Thomas (JT).

Ski Trainers Workshop Planning and Execution

Through the months of September, October and November, the Skills Development Team had a number of conference calls. We spent many hours discussing dates, facilities, and programs that would be provided in December. I worked with the group and provided them with an Excel spreadsheet that was used to track the registration.

At the 2014 Ski Trainers Workshops we offered the following four Senior programs;





Senior Toboggan Trainer/Evaluator workshop (2 Full Days): This session is intended for senior toboggan trainers and senior toboggan evaluators. The emphasis of this workshop will be senior level toboggan training techniques and definition of the senior toboggan evaluation card. (PREREQUISITE: Participant must be a current NSP Senior Toboggan Trainer or NSP Senior Toboggan evaluator in good standing)

Senior Ski-Ride Clinic (2 Full Days): This session is intended for senior patrollers and senior alpine candidates. The emphasis will be to develop each patroller to become more proficient Skier/rider and to assist in making effective changes for positive improvements based on the criteria for a Senior patroller. Whether you're already a senior patroller or on a mission to pass the senior exam, we promise this session will give you an early season boost. Enrollment is limited.

Senior Alpine Evaluator Calibration Clinic (2 Full days): This session is designed for all current senior evaluators (PSIA/AASI Level 2 /3 certified or ASE certified). The objective will be to calibrate senior evaluators to the current senior alpine standard. Successful completion of this calibration clinic is required every three years and is a prerequisite to participating as staff at senior alpine ski/board evaluations.

Accredited Senior Evaluator (ASE) Exam (2 Full days): This session is designed for senior evaluator candidates not currently interested in pursuing PSIA/AASI credentials. The objective will be to award ASE certification after validation of senior evaluator skills. A successful candidate must have an appropriate understanding of: senior score card, skiing skills, movement analysis, feedback modeling, evaluation calibration and technical knowledge. Certification will be awarded based on successful performance and is valid for a 3 year period with recertification required during the specified term. Registration is limited to Region evaluators selected by their respective Region Director. This session will no longer be offered at all division STW's. Instead, they will be prescheduled based on demand.





Central Division Senior Manual 6th Edition.

There will be a number of updates being proposed to the Senior Program Manual for the 2015-2016 season. The update proposals will be provided for the fall meeting in Michigan.

In the 5th edition of the Senior Program manual, the National OEC Module of the Senior Program was copied and pasted into the Central Division Senior Manual and its sections were included in the main table of contents. If the National manual is modified, the challenge is one, knowing it was modified and second, having to modify the Central Division manual with the changes. In the 6th edition, the pasted National manual has been removed and there is now directions and a link pointing to the National OEC Module of the Senior Program.

http://www.nsp.org/about/nsp_programs/documents/OEC%20Module%20of%20the%20Senior%20Program%2010-1-14.pdf

I am also be using feedback received from the the two previous years Snowsports and Toboggan exam to document some of the current procedures that have never been captured in the manual.

Plans for the upcoming season

This year should follow along in sync with previous year's programs. I will be working with the Skills Development team on the Snowsports Trainers Workshops for December. Rob Carpenter and I will be working together on some continuous improvements to the Senior program to be presented at the Spring Division meeting.

On a personal note, I am planning on acquiring my Level II PSIA certification this season. Having this additional credential will help me help others. Training others and helping in their success is very rewarding to me.

What do I like best about my Supervisor role?

I enjoy getting to know people in our organization around the Division. I have met so many special people over the past couple of years and it is awesome to associate with these superstars! I love to see the commitment people have in paying it forward, I teach you, you teach someone else. I love to see someone's face light up with a smile when the have those Ah Ha! moments. I love being part of helping an organization continue to get better and better.

Most of all, I think I like when we go out to eat





Goals for the 2015 – 2016 season:

- Continue to improve the Central Division Senior Manual and publish the 6th Edition.
- Work with the Skills Development Team to plan and conduct successful Ski Trainers Workshops in December.
- Complete the updates and publish the 6th Edition of the Central Division Senior Manual.
- Work with Dave Bramel to create a Senior Toboggan Evaluator 3 Year Certification program.
- Reach out to Senior Region Advisors
- Complete PSIA Level II in winter of 2015-2016.

Let's all pray for a snowy 2015 – 2016 season!

Best Regards

Daren Lukes

Senior Program Supervisor | National Ski Patrol - Central Division 547 Clay Street | Wrightstown, WI 54180 | 920-277-1436 office | daren.lukes@gmail.com

If you're not having a good time, You're not going to learn a thing. People fail because the teacher didn't make them laugh. - Chad Hymas





2014-2015 Fall Division

Meeting Report



All,

With the 2015/16 toboggan season well underway and a fall division meeting around the corner the time has come to reflect on our previous toboggan season and share this years goals.

Central Division Toboggan Staff:

NSP CD Toboggan Supervisor: David Bramel, Western Region, Afton Alps

Asst TS: Troy Southwick, Ohio Region, Mad River Mountain

Asst TS: *OPEN*

*Dale Stephens, South Central, Cascade Mountain- Dale resigned at the end of the season

Asst National Transportation Director/CD consultant : Tom Worley, Ohio Region, Perfect Slopes North

Notes: All 4 staff members participated in last seasons December STWs and will be participating in this years December STWs. Both Dale and Troy demonstrated strong leadership and instructor skills at the STW's. Troy is currently working with one of our Division patrollers to produce an instructional video on Toboggan lead alone approach for snowboard. Troy has also authored a rough draft description of the responsibilities and expectations of our Central Division STW instructors. Together we will refine these responsibilities and expectations to insure a quality and consistent instructor for the new STW season.

Feedback Card: The CD toboggan staff is developing an instructor feedback card as a personal development tool for toboggan instructors of Central Division STWs.

Tom Worley continues as Assistant National Toboggan Supervisor and participates on our monthly conference calls with the National Transportation Team. That Team is comprised of all Division Toboggan Supervisors along with Jay Zedak, Tom Worely and Marc Barlage.

2015/16 Transportation Region Administrators

Eastern Michigan: Pam King

North Central: Steve Beil

NSP-C Transportation Program Report, Fall 2014

Northern Michigan: Annaka Norris Ohio: Jim Vickroy Southern: Mike Langley South Central: Tom Merrit Western Michigan: Erica Krol Western: Jacob Meyer

2014/2015 December STW Review

From most accounts another successful season with the CD December STW's. The tagline from the toboggan program was "functional tension". Emphasis of the lesson plans and skills proficiency were made with functional tail rope tension.

Toboggan instructor calibration and recalibration was offered at the new instructor level, the returning instructor level, the patroller interested in senior, the senior instructor level, and the Instructor Trainer level. Approximately 150 toboggan instructors, instructor trainers and patrollers participated at the 3 weekend event.

Mobile phone video was again used as a movement analysis tool for toboggan handling and skiing skills related to toboggan handling. Movement video analysis software ideas were shared at all three venues. The mobile phone video idea continues to find its way as a training aid for toboggan instructors. No software movement analysis software has currently been endorsed.

Powderfall 2015 - David Bramel and Tom Worley partipated as toboggan instructors and event coordinators for this year's National event held at the Canyons in Park City, Utah. Led by Jay Zedak, the National Toboggan Supervisor, David and Tom along with the other Division Toboggan Supervisors instructed a large contingent of a record number participants from from all corners of the United States.

2015/2016 December STW strategy

A curriculum for this seasons STW has been submitted from the Skills Development team for review. The focus on this year's toboggan event will be "Back to the Basics".

Toboggan Refreshers

Reinforcing the commitment for all Ski Patrols to open and close a completed Toboggan Refresher continues as a top priority this upcoming season. The topic continues to be prominent in conversation with the Nations Division Toboggan Supervisors at our monthly

NSP-C Transportation Program Report, Fall 2014

conference calls. I wrote an article for Ski Patrol magazine addressing the importance of toboggan refreshers and the new check off box on the back of the Ski Patrol member card.

Awareness and registration of the refresher is as important to transportation as the OEC refresher is to OEC.

National Toboggan Supervisors Committee

Communication with the National Team has been productive. Jay Zedak has reached out to all Division Toboggan Supervisors and invited them to participate in a monthly conference call. The experience has been both a positive and rewarding brainstorm with peer to peer sharing of best practices, along with team building and problem solving. We commend Jay and his efforts.

Final Housekeeping Note

The next several months will be spent updating instructor rosters. The deadline for submission of updated toboggan instructor rosters to the National Office is December 31. Region Directors I ask that you please support your toboggan administrators and rally them to have their updates submitted to me for review by November 15.

A very special thank you to Dale Stephens for his extraordinary efforts and support of the Central Divison Toboggan program. Dale's exemplary leadership and ceaseless hardwork to team building and personal professional development have been inspirational to his peers and fellow patrollers. Your two years of tireless service have made ripples that will forever change our Division. Thank you!

Respectfully submitted

David W. Bramel NSP-C Toboggan Supervisor





Saturday, September 12, 2015

To Whom It May Concern,

Western Region is looking forward to hosting the 2016 Division Meeting! September 9-11 HSSA – beautiful new facility! 10 miles from airport Hotels within a mile We are working hard to form our team and get everything ready for you! MSAA Risk Seminar – October 24th, 2nd annual! Refresher season is underway The majority of those holding OEC classes are well underway at this point

Please find below a quick re-cap of the 2014-2015 Season in the Western Region;

- 23 Active patrols
- 1 NEW Patrol Detroit Mountain re-opened this season after several years of inactivity. This required an impressive effort, and resources, from Region personal. Detroit Mountain is located approximately 4 hours NW of the Twin Cities area. We sent OEC instructors up there most Saturdays to help with skills in the fall and also monitored web classes during the week.
- 92 Candidates that passed the OEC class this season. An additional 11 enrolled but did not pass.
- 19 OEC Refreshers were held (some of the active patrols combine efforts so this number is less than total number of patrols)
- 8 Patrollers passed the SR OEC (out of 9)
- 3 Patrollers passed the SR ski/snowboard/toboggan (out of 5)
- 1 Region 3rd Annual Women's Clinic held at Wild Mountain 18 women attended with classes in OEC, Toboggan basic, toboggan in moguls, ski skills & snowboard skills.
- 1 Western Region hosted the Division Certified Evaluation at Lutsen in early March.
- 1 Division Ski Trainers Workshop
- 13 OET Workshops
- 5 SES
- 2 TES
- 1 Nordic Skills Workshop
- 1 2015 Fall BOG (afternoon) and 2015 Awards Banquet (evening) will be hosted by Buck Hill on September 19th with PR breakfast the following morning.

Sincerely,

Jim Ruzicka (Zeke) Western Region Director Patrol Director – Lutsen Mountains Ski Patrol 612.369.5109 jrpatroller@gmail.com