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I attended eight Fall OEC refreshers, visiting with patrollers and discussing the National Board elections. The discussion was to encourage the members to please vote. Many of the questions were: "why should I vote and I don't know any of the people that are running".

I visited twelve ski areas and had discussions with the area managers and patrollers. The managers were concerned with the lower skier visits because of the cold winter the division was experiencing. Other concerns are recruitment of new members, and the difficulty with the current OEC course. Patrollers concerns were around additional training and the feeling there is a lack of opportunities.

I attended the winter board meeting in Denver. The Division Directors all seem to be on the same page and have the same concerns with the National Board. We felt the board make up is getting better and is being more responsive however more still needs to be done. Currently working on a proposal to help the board understand what the requirements from the members are. The DD's had a long discussion about how to discipline members that have tried to cheat the system. The cheating happens at the pro page of the NSP and there's a concern that it may be happening at the OEC written test. There is work being done to try and fix these issues.

I took the office staff out to lunch to show them appreciation from the central division for all that they do to help our members. I also took the time to have a discussion with John McMahon to discuss the issues that the Central division members are seeing.

John (JT) Thomas  
Central Division Director

Thanks to all the supervisors that I have had the opportunity to help and support. Most of these hardworking folks are new to their positions, so it has been a learning and growing experience for all of us. I believe everyone has done an outstanding job of continuing the high quality delivery of NSP programs and Central Division Events.

Starting early December, I found myself visiting some type of Central Division or Regional event every weekend (with a few exceptions). Before December, I had the privilege of attending focused ski training in Colorado (great way to kick off the ski season!). The following is the outline of my ski season activities:

2013-2014 Activities:

- MSAA Conference
- Wild Mountain STW
- Boyne Highland STW
- Cascade STW
- Ohio Region STW (SES) (Perfect North)
- Certified Prequalification and Recert
- Ohio Region STW – Boston Mills
- Southern Region SES - Chestnut
- Southern Region TES - Chestnut
- Ohio Region TES (Paoli Peaks)
- Ohio Region TES (Perfect North)
- Ohio Region Senior Ski and Toboggan
- Certified Exam – Marquette
- Ohio Region Senior OEC – Mad River Mtn
- Southern Division Certified Exam – visit Snowshoe
- Southern Division – visit Timberline
- Eastern Division – visit Canaan Valley

Budget Request:

\$3500 – This is higher than on the current fiscal budget. I increased the amount based on this year's activities, and plans to visit events that will be further away.

Best Regards,

Chris Raudabaugh  
Assistant Division Director

I'm pleased to report the past year has been a very productive one for our programs. As the board realizes, we started our season working very hard to get many new supervisors up to speed in a short period of time. Despite a few mid-course corrections, all have done an outstanding job.

As we look back, much has been accomplished. For starters, all three Division STW's were attended in record numbers. One of the highlights in December was returning to Wild Mountain for the season opener. Even with temperatures reaching 30 below, all attending had a great time. In the end, our new team (supported by the olds) offered outstanding training opportunities for toboggan and ski/ride instructors alike. Of course, none of this would have been possible without the generous support of the hosting venues, region directors, participants and dedicated staff. Thank you again to all.

In addition to on hill activities, behind the scenes work continued before and during the season as our team provided updates to a variety of program resources including; ASE exam materials, Senior Manual 5<sup>th</sup> edition, Senior Q/A reporting/documentation, etc.

As we finally reach the end of a long winter, we can take pride in a job well done. Although there's always room for improvement, the Central Division staff has consistently provided our members with programs second to none in the NSP. It has been a privilege to serve alongside this energetic staff. I'm looking forward to new adventures and continued success with this talented group.

Best wishes to all for a safe spring & summer.

DBL

Starting off this season with the Division fall banquet in Wausau I attended the Division S&T events at Wild & Cascade Mtn's. Other events included the North Central Senior S&T held at Powderhorn. Marquette Mtn hosted the 2014 Central Division Certified evaluation. Through out the season I also was able visit Pine Mtn, Mont Ripley, Schuss Mtn and Boyne Highlands while following my sons last season of high school racing.

Of the programs I am responsible for I had the most contact with the OEC group. It would seem that Karen and her team have the most challenges in all facets of the program. OEC, being a part of most of our programs gets a lot of attention. Virtually all of the questions center around policies and procedures put in place by our National organization. Any potential changes or adjustment to these policies and procedures will have to be routed through National.

I regret not being able join my NSP friends at the spring meriting however I would suggest that no matter what we do we must keep in mind that we do what is best for the patrollers who we represent.

Respectfully submitted

Tom Anderson  
Assistant Division Director

My goals beginning the 2013-2014 season were to improve our region's website, increase communication and visit all the patrols within the Eastern Michigan Region. To date, we have a new and much more dynamic website. I have personally written five newsletters which were emailed to the EMR membership and put on the website. I also visited with 8 of the nine patrols. Pine Haven Nordic was not visited as the only two registered patrollers were not available.

The Eastern Michigan Region had a good 2013-2014 season. We ran a TES and SES at five of six areas and an SBES at all five. We held 3 STW's. We also had several successful candidates test this season: 7 new Senior Alpine Patrollers and 4 new Senior Patrollers.

**April – 2013**

Attended CD Spring Meeting  
Attended Pine Knob Patrol Awards Banquet

**May – 2013**

Attended EMR Spring Meeting  
Attended Alpine Valley Awards Banquet  
Attended and participated in the EMR planning committee meeting (2014) CD Fall Meeting  
Attend EMR Awards Banquet

**July – 2013**

Attended and participated in Hotel site planning committee meeting (2014) CD Fall Meeting

**August – 2013**

Attended Pine Knob Basic OEC final evaluation  
Chaired Patrol Directors Meeting at Pine Knob  
Attended and participated in EMR planning committee meeting (2014) CD Fall Meeting  
Prepared CD Awards presentation slideshow  
Completed the on-line Cycle "C" Instructors beta session

**September – 2013**

Attended CD Fall Meeting  
Attended EMR MTN. Daytime outdoor session

**October – 2013**

Attended CD conf.call  
Chaired EMR Fall Meeting  
Attended and participated in Pine Knob CPR, Chair Evacuation and OEC refresher  
Supported and participated in Pine Knob Fundraiser (Ski Swap)  
Attended and spoke at Mt. Brighton patrol meeting

**December – 2013**

Visited and met with Pine Knob Patrol and Resort General Manager  
Visited and met with Alpine Valley Patrol and Resort General Manager  
Visited and met with Snowsnake Patrol and Resort General Manager  
Visited and met with Blizzard's Patrol  
Attended Central Division STW – Boyne Highlands

January – 2014

Participated in Region STW at Mt. Brighton and met with local PD

Participated in Region STW at Mt. Holly and met with local PD

Participated in Region STW at Apple Mtn. and met with local PD

Participated in Region TES at Pine Knob and met with local PD

January – 2014

Instructed TES at Pine Knob

Attended and observed EMR Section III Basic Evaluation at Mt. Holly

February – 2014

Attended and observed EMR Section I Basic Evaluation at Alpine Valley

Supported Detroit's Winter Blast as Emergency medical volunteer

Met with women at the Region's first Women's SES at Pine Knob

Attended and observed EMR Senior pre-evaluation clinic at Pine Knob

Instructed TES at Pine Knob

Attended and observed EMR Senior On-hill Evaluation at Boyne Mtn.

February/March – 2014

Attended Certified Event at Marquette Mtn.

Region held first Women Skiing with Women inter-patrol ski event at Mt Holly

Attended and participated in the Region Senior OEC at Mt. Holly

Participated and taught in Senior Aid Room Module at Mt. Holly

Attended Pine Knob's Carnival

Chaired EMR Awards meeting

Chaired 2014 Division Fall Meeting Planning Committee

## Eastern MI CD Fall 2014 Meeting Information

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Welcome to the Central Division Fall meeting webpage (nspemr.org). Below you will find information for the event including classes, lodging, food and contacts.

Please follow the link to the registration page

**LODGING:** The event is being held at the Greektown Hotel located in the heart of Detroit. You may register now by calling or online by clicking on the link: [Greektown Casino and Hotel](#)  
The discount code is NSP2014

- Complimentary Self & Valet Parking
- Complimentary wireless internet in both meeting space and guest rooms
- Complimentary access to fitness center for all overnight attendees
- Complimentary access to business center for all overnight attendees
- \$10.00 in Bonu\$ Play for each overnight paid guest maximum(2) two per room

The Greektown Casino is located directly across the street and is available by using the inside walkway from the hotel.

**Food:** Friday night, walk to dinner at the 5 Star- New Parthenon where a special Greek Dinner will be prepared featuring:

Pop/ Tea/ Coffee

Saganaki Appetizer (**flaming cheese**) (**oopa!!!!**)

Flaming Sausage Appetizer

Greek Salad / Breadsticks

Broiled Lamb Chops

Rice Pilaf

Green Beans

Sweet Peas

Baklava Desert (flaky layers of phyllo baked with honey and nuts) Wow!!!

A Vegetarian course will also be offered which is Special Vegetarian Trio - Combination of spinach cheese pie, vegetarian moussaka, & vegetarian pastitsio. Of course the salad, breadsticks and saginaki as well as non-alcoholic beverage is included.

Wine, Beer and Cocktails **on your own** will be available

**Saturday: Lunch** – is a boxed lunch of cold cut sandwiches. Sandwiches Includes Lettuce, Tomato, and Thinly Sliced Red Onions. All Boxed Lunches Include: Gourmet Potato Chips, Whole Fruit, House Baked Cookies and Choice of Bottled Water or Can of Soda

**Saturday Evening Dinner:** Menu choices are:

Prime Rib

Chicken Piccata

Vegan Wellington

Included, Grand Traverse Salad, Chef's Choice Vegetable and Chocolate Fudge Cake for desert.

**Classes:** Following the general meeting there will be classes available at no additional charge. As of right now (and we will update the website if others become available) offered will be;

Instructor Development



Certified Patroller Awareness  
OEC Instructors Meeting

**Silent Auction:** Prior to dinner during cocktail hour

**Sunday Patrol Directors Breakfast Meeting:** There will be a breakfast meeting with John Thomas, Central Division Director available for all Patrol Directors. Breakfast will be a buffet with numerous breakfast items including omelets.

**Wearables:** There is large assortment of clothing items including hats with the 2014 logo available by clicking on the link below. The manufacture is taking your individual orders directly and there are two options.

1. You may have your order shipped directly to your home for a shipping fee.
2. If you order before August 15, 2014, you can select to have your order delivered directly to the Greentown for pickup at registration. There is no charge for this option.

Again all orders need to be placed **NO LATER** than August 15th to be picked up during event registration.

**Contacts:**

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This has been a great year in the North Central Region, we have run our region STW and TES, SES, senior clinic again. We have added numerous patrollers that completed OEC and Patroller 101, some are still working towards their goal. We ran a senior OEC clinic early this year as a trial giving the candidates more time between the clinic and the evaluation, we are in the process of reviewing that. We ran 2 level 1 Avalanche classes and had one of them open to public with a good response.

What I accomplished this year

- Helped Instruct LAR
- Hosted the Division Fall meeting
- Realigned my section lines and reduced to 3 sections from 4 will take place in June.
- Did IT QA for OEC refresher, attended instructor OEC ref, instructed at OEC refresher, instructed an OEC class one session on AMS.
- Helped at OEC evaluation as an patient, did the IT QA at another OEC evaluation
- Attended all 3 Division STW's recerting as ASE, shadow instructing at one and instructing at the last in the senior toboggan program.
- Instructed at our local on the hill refresher.
- Evaluated at a S&T evaluation basic,
- Attended the region Certified tryout.
- Attended the Certified evaluation.
- Attended the senior S&T evaluation and evaluated as ASE.
- Attended the senior OEC evaluation and was T/E.
- Instructed at an Avalanche 1 to become certified as level 1 instructor.
- Visited 17 of my 23 region area's
- Still managed to put in my required duty shifts by some miracle!

The plans for our spring awards banquet and business meeting are coming together nicely.

### **Recruiting**

Northern Michigan Resorts need patrollers. That is the primary comment from most resort managers. To that end NMR created a recruiting program including two tents with displays and a set of bow flags for visibility at community and resort events. Recruitment efforts also utilize the Region WEB Site, Social Media and at least one article in weekly news papers within the Region.

Over 40 potential candidates have been recruited through this program in the past year. The success of the recruiting program taxed the training programs of patrols that routinely average one or two candidates a year. However they met the challenge and over thirty completed all the requirements to become Alpine Patrollers, two more are Patrollers and five were unable to complete the OEC class due to time constraints.

### **OEC Classes**

Region instructors conducted two OEC Classes training 24 patrollers for five patrols in two regions. An additional 10 candidates took classes in other regions. 12 NMR OEC Instructors taught in five OEC Classes in other regions.

### **Instructor Development**

One Instructor Development class was conducted and a Second is underway. Seven candidates completed this class, two have been appointed OEC Instructors and three more are mentoring in OEC Classes, one is mentoring in toboggan and one in MTR. At this point eight more instructor candidates plus two who could not complete the first class are scheduled to participate in the spring class.

### **Retooling Senior Programs**

60% of NMR Patrollers are Senior Alpine Patrollers, 31% are Alpine Patrollers eligible to take Alpine Senior and the remainder are non-skiing Patrollers (formerly Auxiliary) or Candidates. Most region resorts do not require or encourage patrollers to obtain the senior classification because they do not find it important to their operations. Many resorts however, find value in and require or encourage patrollers to complete Senior OEC. Without support from resort management, patrol directors have little leverage to get patrollers into Senior On-Hill training.

With this in mind we challenged the on-hill proficiency team to “retool” the On-Hill training and evaluation programs to make training fun and evaluations a relaxed demonstration of skills. Likewise, we challenged the ROA to implement the new Senior OEC program in the same manor, fun and non-threatening. Comments like “Event seemed loose and relaxed” and “Seemed like everyone was engaged and supporting candidates” for both our Division QA’s and candidate evaluations indicate we are heading in the right direction.

### **New Senior OEC Program**

In June 2013, NMR volunteered to be the first region to be trained in the updated Senior Evaluator Trainer program. On June 4<sup>th</sup>, Division OEC Supervisor, Karen Hadden, trained eight NMR Senior Evaluators in the new program. Six additional senior evaluators were subsequently trained in the updated program. We are now in the final planning stages for updating the remaining region senior evaluators. Since most of these instructors do not live in the local area, we are developing a WEB Meeting Based instructional session to communicate the didactic portion of the program to be followed with practical clinics in areas close to the remaining instructors.

### **Region OEC Refresher**

NMR adopted the WEB based OEC Refresher as soon as National made it available without restriction last summer. Planning a skills only program without timed stations and minimum wasted time due to backups was a daunting task. A team of seasoned OEC instructors tested ideas throughout the summer finally settling on a plan just weeks before the Instructor refresher. Although some seasoned instructors had a hard time adjusting to a scenario where they didn’t lecture, all made the change and we were able to refresh nearly 250 patrollers in all required skills in about half the time of old style refreshers, Patroller comments on evaluations were all very positive with many stating “great”, “fantastic” or “best refresher ever”. We did have one patroller that “preferred the old style” and one that wanted us to “bring back lunch”.

### **Division STW**

NMR Hosted the Division STW at Boyne Highlands. Unfortunately patrollers got a “black eye” due to the rudeness of a clinic participant. A resort guest was riding the chair with one or more clinic attendees and asked

how the skiing was. The guest received a very discourteous remark and tone about not caring because they were just there for the clinic. The guest reported the incident to area management on a comment card causing problems between area management and the local patrol. Follow-up with the guest indicated that the patroller involved was not a Boyne Highlands Patroller.

Although it shouldn't be necessary, I highly recommend that all clinic participants be reminded that we are guests and representatives of the host area as well as the National Ski Patrol when we are participating in clinics. Resort guests must be treated with respect in a courteous manor. After all they are the reason we are there.

### **Instructor Clinic**

Thirty NMR Ski and Toboggan Instructors completed the annual On-Hill Instructor Calibration and Recertification Clinic. This was the first event to be "retooled" with several elements that had not been included in training programs in recent history. Every effort was made to stress real world needs in training. At the end of the day, every participant reported having fun and learning a lot.

### **Candidate Clinic**

Instructors attending the above clinic applied their new skills to a clinic for basic and senior candidates the next day. Forty five candidates from six patrols attended. Approximately half were new candidates that had never been in the tracers, five were well prepared and just needing polishing and could have passed their final evaluation that day. Candidates returned to their home patrol with a training game plan to work on with their local trainers. All candidates reported having made great progress and having fun all day. Many of these candidates passed the Section 1 or 3 Basic or the Senior Evaluation later in the season.

### **TES**

Northern Michigan Region sponsors a SES/TES weekend open to all Michigan Patrollers each year. Due to instructor conflicts this year the SES was dropped in favor of a two day TES with several new elements.

The event was taught by 21 Instructors from three regions (NMR 16, WMR 4 & EMR 1) & 12 different patrols. The 41 Attendees came from all three Michigan regions (NMR 20, WMR 8, EMR 13) and represented 11 different patrols. Attendees braved the wind, single digit temperatures and 12" of fresh dry powder to participate in this landmark event. The workshop included a variety of sessions available to all that attended including:

- Toboggan training sessions for Alpine Patroller & Alpine Senior candidates.
- Toboggan refreshing sessions for Alpine Patroller, Alpine Senior and Certified Patrollers.
- Rescue workshops using off-piste toboggan, Avalanche and low angle rescue skills for rescue applications.

For additional entertainment, the region proficiency team coordinated a NASTAR toboggan race on Saturday, open to all patrollers. The team of Andy Brown and Tim Ronda walked away with this year's honors.

The first annual Northern Michigan Region Patroller Challenge was also conducted on Saturday. Due to other patrol related responsibilities most teams had to withdraw. However, region proficiency advisor Bob Anderson talked a team of senior candidates from down state into completing the course. With a little help from their instructors a team of senior candidates from Alpine Valley, Mt. Brighton and Canonsburg are the 2014 Northern Michigan Region Patroller Challenge Champions.

### **Senior OEC Clinic**

Approximately three percent of the region's alpine patrollers attended the Senior OEC Clinic on February 9<sup>th</sup>, during the four hour clinic; each was able to lead five scenarios, one more than was required for participation in the Senior OEC Evaluation in March.

### **Alpine Patroller Evaluation**

NMR conducts Section Alpine Patroller evaluations to maintain consistency and standards across the Region. Some of our smaller patrols do not have certified instructors so PD's rely on region evaluators to certify patroller's ski and toboggan abilities. In addition, Patrollers frequently move between resorts within the

region and section evaluations facilitate this movement. This year 19 candidates completed the Section 3 and nine completed the section 1 evaluation. Section 2 did not have any candidates this year.

### **Senior on-hill**

NMR had six candidates participate in Senior On-Hill Evaluations this year. Four participated in Eastern Michigan Region's event at Boyne Mountain. The remaining NMR candidates and an Eastern Michigan candidate participated in Northern's event the following day. Five of the six NMR candidates completed both elements of the evaluation and the sixth candidate completed skiing.

### **Senior OEC**

Three NMR Candidates participated in the region Senior OEC Evaluation. The scenes were realistic including chest deep snow for one and a skier under the base of a portable snow gun for another. The actors were great including a teenage snowboarder and a hysterical parent. The scenario's so realistic that candidates forgot they were being evaluated and just treated their patients. Two of the three successfully passed all stations and completed the requirements for their Senior Rating.

### **Awards**

Northern Michigan won four Central Division Outstanding Awards, two National outstanding awards and one National first runner-up.

- Nub's Nob won Central Division and National Outstanding Large Patrol
- Linda Murphy-Jacobs – Central Division and National Outstanding Instructor
- Pat Throop – Central Division and National Runner-up Outstanding Administrative Patroller
- Fred Baily – Central Division Outstanding Patrol Representative

### **New Patrol**

After ten years of independence, Hanson Hills is coming back to the NSP. Hanson Hills, formally the Graying Winter Sports Park and Bear Mountain, is a community run hill located on the North East corner of the Grayling National Guard Base. Approximately 10 years ago patrol management changed and didn't see a need for National Affiliation. Since then patrol management and membership has completely turned over. The current patrol director didn't know that NSP existed until we made preliminary contacts and they saw one of our recruiting articles. Current patrol members are all trained EMT's and EMTP's. All are interested in taking the OEC Class and expanding the patrol with OEC trained patrollers. On a personal note, I'm glad to have Hanson back in the fold since I learned to ski there 59 years ago and I haven't been able to stop since.

## Boyne Highlands Ski Patrol

The Boyne Highlands Ski Patrol just completed its second year of the Alpine Mountain Host Program. The program was designed to assist patrollers on days when they are short of staff. The Alpine Mountain Host can bring an unloaded toboggan down to an accident scene. In order to become an Alpine Mountain Host the person must join the NSP Mountain Host program, go through a ski screening and interview. The guidelines used are the same as the NSP Alpine Patroller without the OEC component. A/PD Mike Longfellow-Jones and the training team held regular training sessions during the season and set-up the Alpine Mountain Host on-hill evaluation just like you would hold a NSP Alpine Patroller evaluation.

Last year the Boyne Highlands Ski Patrol trained eight Alpine Mountain Hosts and four decided to go further and become Patrollers after the first season. The Hosts completed the OEC course over the summer and took the on-hill evaluation this past season. Due to the Alpine Mountain Host training this group all passed and became Alpine Patrollers.

This season the training team has trained nine new candidates and five have attained Alpine Mountain Host status. Four have already applied to become Patrollers and Patrol leadership is arranging for OEC courses for these individuals to attend this Spring and Summer.

This is the process that we have used to develop new Patrollers into our Patrol and it is working well for us.

Respectfully submitted,

Randy Frykberg  
Boyne Highlands Patrol Director.  
(ral)

## Ohio Bill Currier

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While winter has yet to exit the Ohio borders, most resorts in the Region closed the 2<sup>nd</sup> weekend in March after enjoying a season of 100 or more days. What a difference a year makes! The only Spring skiing I found this year was at PNS at the end of February. Congratulations to all who completed another leg of their ski patrolling journey.

I am now looking forward to our annual Spring Meeting and Awards Banquet that will be held this year at Snow Trails on April 26.

Thanks to all who participated in our programs this season, and a special thanks to all Region staff, instructors, trainers, evaluators, advocates, et al, who volunteered countless hours and traveled countless miles to conduct our programs. An amazingly large number of staff (more than 100) participated in our Senior Tests this season. A special thanks goes out to the management and patrol leadership at Perfect North Slopes who hosted a Region STW, the Senior Alpine Ski/Board and Toboggan test and the Certified Pre-Qualification Clinic; to Mad River Mountain who hosted the SROEC Test; and to Boston Mills/Brandywine who also hosted a Region STW. Special thanks also to the management of Mad River Mountain who cordoned off one of their slopes during the weekend of March 9 for the SROEC test.

Here are a few of this season's highlights:

- 844 patrollers were registered in December (that's 20 more than last season).
- There are now 9 active patrols in the Region (down 1 from last season because Buckeye Nordics did not register any patrollers this season)
- 16 candidates, 6 of whom became full Senior Alpine patrollers, completed the Senior S&T Test on Feb. 23-24 at PNS.
- 15 candidates completed the SROEC Test on March 9 at MRM. Also, 6 successfully completed the Aid Room Module. 14 achieved Senior Alpine or Senior Patroller status.
- Over 20 Ohio Region Patrollers, including 10 Certified Patrollers and 4 Certified Candidates, attended the Certified Test at Marquette, MI in March. That's pretty awesome given the travel time from Ohio to Marquette.
- Other events included:
  - A Division S&T Clinic held at Boyne Highlands in December with about 25 Ohio Region Patrollers participating
  - STW's held at Perfect North Slopes and Boston Mills in January
  - SES's and TES's held at most resorts in January and February
  - A Certified Pre-Qualification clinic held at Perfect North Slopes in January
  - An MTR II Course and an Avalanche Level 1 Course held in November, 2013
  - A National Women's Clinic held at PNS in February

Region and National award nominations have been reviewed and winners selected by their respective awards teams. Plaques and certificates are now being prepared for presentation at the Spring Awards Banquet. An election for the Section Chief position in Section O3 has been won by Dave Baumlein, Snow Trails.

As you can tell it has been another very busy season. Have a safe and happy off-season.

Bill Currier,  
Ohio Region Director

The season in the SC region was overall safe and successful for all areas. The extreme cold temps kept the crowds down for a couple of weekends, but conditions were great for all hills, with no winter thaw.

This year The Rock patrol shutdown due to managements focus away from skiing, to more tubing. The patrollers that wanted to continue found homes with other local hills.

Alpine Valley opened a new patrol building for their members and guests, with much more space than they previously had.

Devils Head and Tyrol hosted this years Senior events, as well as a TES. Our toboggan team also took a TES to Mt. LaCrosse.

This year had several changes to the leadership within the region, I added two new ARD's, changed our Senior Advisor to help improve the program participation, which produced four new Seniors, and have a new Toboggan Advisor Tom Merritt replacing Dale Stephens who stepped down.

Also, plan to add a Region Woman's Advisor before next season.

### Activities :

- Attended CD Fall meeting
- Attended Risk management seminar
- Attended several refreshers
- Participated in the division STW held @ Cascade
- Attended Senior OEC events

### Projects:

- Developed a Region P & P
- Started upgrading, and improving our Web-site & Facebook page
- Revived our Awards writing in the region
- Got the Section Chiefs more involved with the local patrols

### Made visits to:

- Mt. LaCrosse
- Tyrol Basin
- Alpine Valley
- Devils Head
- The Rock
- HH
- Ausblick



I had another busy and fulfilling year as Region Director. Unfortunately I spent too many hours at Chestnut. Refresher season went well and everyone was prepared for the season. The cold allowed most of the hills to extend their season this year.

### Region Events:

- 58 attended the 3 Division STW's
- 21 OEC courses were held with a total of 42 new patrollers, 4 candidates still in classes and one course scheduled to start in April.
- 10 SES and TES were held
- 2 MTR courses were held. One Fundamental course is scheduled for later this spring.
- Two Aid Room Modules
- One Risk Management Seminar and one scheduled for the annual meeting in May
- One Certified Qualification Clinic with 6 participants.
- Region Awards Meeting
- Eight Region board meetings
- Senior Alpine Proficiency Evaluation with 26 participants of which 7 were candidates.
- One 2-day Senior OEC Evaluation with 11 candidates with 7 successfully completing.
- 5 new Senior Alpine Patrollers
- Hosted the Illinois Special Olympics Winter Games
- Four day Region Ski Swap
- Two Section Chief elections (Sections 3 & 6).

### My Activities:

- Attended the Spring and Fall BOD Central Division Meetings
- Attended the MSAA Meeting at Alpine Valley East
- Attended the Central Division Fall Meeting Awards Banquet in Wausau, WI
- Attended 8 of 14 Region Refreshers and had a Region Representative at 5 of the 6 I could not make.
- Worked the Region Ski Swap
- Taught a portion of my patrol's OEC course
- Traveled to and visited all 2 Alpine patrols in my Region during this ski season.
- Attended the Senior Alpine Proficiency Evaluation
- Attended both days of the Senior OEC Evaluation at Snowstar.
- Patrolled the three days of the Illinois Special Olympics Winter Games
- Patrolled 676 pro hours and 602 volunteer hours for a total of 1278 at my home area
- Patrolled the Jo Davies County Triathlon
- Patrolled the Lead Foot Half Marathon.

### Goals 2013-14 Ski Season

- Increase PSIA Level 1 & 2 certifications. There is one patroller in the works, but did not take the exam this season.
- Increase number of Accredited Senior Evaluators. Increased this number by 2 for skiing and 5 for OEC this season, with 9 more OEC scheduled in May.
- Finalize Section re-districting. A new patrol was formed in Section 4.
- Expand Southern Region Leadership Seminar. This is planned to take place in May.
- Increase participation in all region programs. Was not successful for all programs, but did increase a few.

**Goals 2014-15 Ski Season**

- Add a Women's Advisor for Southern Region
- Form a Senior Toboggan Accreditation Program
- Increase the number of Accredited Senior Evaluators for both skiing and OEC
- Appoint a new STC.

Respectfully Submitted,  
Donald F Steen

- Unfortunately I missed most of the Season with a shoulder injury
- I did however have the opportunity to attend the following events this season
- Fall Division Meeting in Wasau, WI.
- Section II refresher - OEC instructor at event (Canonsburg Ski Area)
- Division Ski Trainer Workshop at Boyne Highlands
- Fall Section OEC refreshers (Section I at Borgess Hospital, Section II at Cannonsburg, Section III at Caberfae, and Crystal Mountain)
- I also visited 3 of the six patrols during the ski season
- Participated at the Senior OEC Clinic at Timber Ridge
- I participated at the Senior OEC evaluation at Timber Ridge.
- The Region again held a Women's Clinic at Crystal Mountain, which was a great success
- We conducted Four (4) Region TES
- Two (2) SES (Ski Enhancement Seminar) within the region
- A clinic was held for future Senior trainers at Crystal Mountain followed by a clinic for Senior candidates
- May 3, 2014 is the Region Awards banquet, Presented by Section III (Crystal Mountain )
- Region calendar and budget meeting will be at 2:00 PM May 3, 2014 at Crystal Mountain
- Senior Emergency Management Evaluation was held at Timber Ridge with 8 participants 5 of which passed resulting in 1 new Senior
- Talked with concerned parent about starting a patrol at a small local area in Grand Haven
- I was honored to Light the Caldron for the Meijer State Games at Cannonsburg

All areas are still open at this date (3/24/14).

Senior program

Senior OEC - 4 passed

Senior Ski and Toboggan - 6 passed

Detroit Mountain-

To open in December 2014

Region OEC, ski and toboggan instructors to help them complete training

PR has been named

I am working with area management and PR on P&P, equipment, etc.

MSSA survey

MSSA survey was updated last August and given to the area managers at the MSSA meeting.

Results were presented at the fall meeting

Region Director

Jim Ruzicka won the election for Region Director

Finances

The Region voted to increase the region dues last spring.

We are currently looking at better ways to allocate and use funding.

P&P

The Region Bylaws and Policies and Procedures will undergo a review this summer

Patrols will be reminded to have P&Ps in place and include harassment wording.

Spring BOG and PR retreat

Spirit Mountain to host

Takes place April 25 - 26

Fall Region Meeting

Buena Vista to host

## **Administrative Assistant Cheryl Raudabaugh**

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The Administrative Assistant role was assigned to me effective July 2013, with transition support provided by the previous admin, Frank Cleary, at the Fall Meeting. In addition to learning the basic responsibilities, my goal has been to improve access to and security of our division key data files as well as to implement more of a paperless environment for our meetings.

### Key Activities/Accomplishments during 2013-2014

- **Systems:** Worked with Kent Anderson and Chris Raudabaugh to review and purchase a new laptop, printer, and router for the division admin and meeting use. New digital audio recording device also purchased as old tape system was no longer functional.
- **File Retention:** Established a shared Dropbox Filing system with both current and historical Division files going back to 2000. Access is limited to Division Director, Admin, and IT support, avoiding risks associated with all files being with just one person. A back-up is included in my personal license for Carbonite from my laptop.
- **Fall CD Meeting:** Administrative coordination of reports and presentation files as well as agendas for the three sessions, Minutes taken over the three days and for conf calls & approved by board, proposals reviewed and documented, Action Item lists updated, Central Division PnP and Bylaws updated per approved revisions, all final documents issued in pdf format for website posting.
- **Spring CD Meeting:** Agendas, Minutes, Proposals, Action Items, Org Chart, Presentations, Year End Reports, created and/or collected and organized for electronic access during meeting.
- **Budget submission for 2014-15** of \$1,400, increased by \$100 over previous years to allow for additional systems support such as Norton AntiVirus, memory sticks, etc.

### Ski Patrol Activities:

- Attendance at Fall and Spring division meetings, in Admin Asst role.
- Participated in Boyne and Cascade STW's
- Active as OEC IT and ID IT in Ohio Region for QA, Sr OEC training/evaluation, other OEC training support.
- Member of NSP-C Ski School actively teaching patrollers and working with area ski school.
- Enhanced personal skiing skills through Nov SES in Colorado, STWs, and PSIA training, including a clinic with Heidi Ettliger- D Team member.
- Attended Certified event in Marquette as a supporter/helper.

Respectfully submitted,

Cheryl Raudabaugh NSP#8391

**GOALS FOR THE 2013/2014 SEASON:**

1. Assist and advise the Division Director and Assistant Division Directors as needed concerning awards
2. Assist Region Directors and Region Awards Advisors as needed and continue to provide and improve templates and advice so that all patrols can write-up more effective presentations
3. Attend and assist Division Director in presenting awards at Central Division Awards Banquet at Detroit Mi.
4. Respond to inquiries concerning awards at all levels.
5. Continue to monitor awards issues and changes at National, Division, Region and local levels and see that they are passed along the chain.
6. Assure that Central Division patrollers have the best possible opportunities for recognition of accomplishments
7. Continue to develop electronic transmission and assessment of awards to facilitate higher acceptance at National
8. Continue to improve our Central Division Awards Manual with in-depth descriptions of available awards and intent for all patrollers in the Division.
9. Continue to build on strengths of the awards program and reassess opportunities to improve
10. Attend Summer 2013 and Fall 2013 National Awards Committee teleconferences

**CURRENT SEASON ACCOMPLISHMENTS**

1. Attended and assisted awards presentation at Fall Central Division Banquet in Wausau Wi.
2. Responded to inquiries from members of the Division regarding awards available and proper preparation of those awards.
3. Assisted Region Awards Advisors by evaluating electronic submissions prior to sending them on to National and suggesting any changes that may improve the chances of those submissions being accepted by National.
4. Worked with Patrol Representatives and patrol awards advisors in various Regions to help develop awards awareness.
5. Rewrote Central Division Awards Manual.
6. Made available on the Central Division Website to all Patrollers the newly designed Central Division Awards Manual with descriptions and techniques for submissions. Also made available on Central Website names of all CD Outstandings and First Runners-up.
7. Developed and made available to all Central Division Region Patrollers a spread sheet of all patrollers, patrols, regions, and type of awards given by Central Division and National from 2002-2013.
8. Developed and made available to all Central Division Patrollers a spread sheet of all Central Division Outstanding winners and first runners-up as well as National winners and First-runners-up from 2001-2013.

**FUTURE GOALS**

1. Continue to assist and advise the Division Director and Assistant Division Directors as needed concerning awards.

2. Continue to assist Region Awards Coordinators, Patrol Reps and individual patrollers as needed
3. Attend Division and National meetings as needed
4. Respond quickly to all inquiries about awards from any patrollers in the Central Division
5. Continued close communication and cooperation with the new National Awards Coordinator and National Awards Committee so that membership needs are recognized.
6. Teleconference with National Awards Committee to revisit all awards so that they represent the needs of our membership.
7. Although Central Division received approximately 35 % of all National Awards from Jan 2010-Jan 2014, we will continue to work on getting more patrols involved in the process.
8. Continue development of our electronic assessment and counseling of awards prior to submission to educate patrollers in the awards process- eligibility, technique of presentation, and submission.
9. Continue to share information with Region Awards Advisors in explanation of proper interpretation of the Policies and Procedures as well as proper submission techniques.
10. Work with various levels of the NSP so that all awards judging from Region to Division to National is standardized.
11. Prepare awards as needed for fall Division Awards Banquet
12. Continually develop ways to recognize and honor more of our Central Division
13. patrollers

No Report Received



## MSAA

The Midwest Ski Area Association (MSAA) held their summer meetings and Trade Show at Alpine Valley West, East Troy, Wisconsin on August 4-7, 2013. The Division Leadership team consisting of John Thomas, Chris Raudabaugh and Kevin McQuillan were in attendance along with Jim Woodrum and myself. There were about 10 other patrollers that were brought by area management from various member ski areas. There were a number of break-out sessions that were very informative. One of the new sessions consisted of a potpourri of interesting new products and services from MSAA suppliers. One session I found very informative that certainly pertains to most patrollers was an Interdisciplinary approach to planning lift evacuations. There continues to be sessions regarding risk and risk management, liability and all that other legal stuff that is important to us all. MSAA continues to have programs that are focused on patrol activities. That being said, I continue to encourage patrol management to get their area management team to invite them to participate. It is well worth the time.

The next MSAA meetings will be held at Boyne Mountain in Michigan on August 3-6, 2014.

## Elections

Per Central Division Policies & Procedures, for the 2013-2014 season, 3 Region Director Elections were held in Central Division. An election was held in Ohio, Western and Western Michigan Regions. As the Central Division Election Coordinator, I either administered or monitored the elections. Below is a brief synopsis of each region election.

### **Ohio**

There were 5 nominations in Ohio for the position of Region Director. Two nominations were rejected and three were accepted. Ohio holds the normal 'Leadership' method of voting where Section Chiefs, Patrol Representatives and additional voters depending on size of patrol are the voters in the election. There were 24 ballots sent out with 20 returns before the postmarked deadline which is a 83.3% return. **Guy Day** from the Boston Mills / Brandywine Patrol received 45% of the returned ballots which was a simple majority and is declared the next Region Director of Ohio Region.

### **Western**

There were 3 nominations in Western Region with one of those rejecting their nomination. Western also holds the normal 'Leadership' method of voting where Section Chiefs, Patrol Representatives and additional voters depending on size of patrol are the voters in the election. There were 48 ballots sent out and 31 were returned in the allotted time for a 64.6% return. **Jim Ruzicka** of the Lutsen Mountains Ski Patrol received 70.9% of the returned ballots which is a simple majority and is declared the next Region Director for Western Region.

### **Western Michigan**

There were 2 nominations in Western Michigan, both accepting their nominations. Western Michigan holds a "one member, one vote" method of electing their Region Director. Ballots were sent out to 510 members of Western Michigan Region in which there was 238 returns by the March 8<sup>th</sup> deadline. This is a 46.7% return. **Charles B. (Chip) Knappen III** of the Timber Ridge Patrol received 61.3% of the returned ballots which is a simple majority of votes cast and is declared the next Region Director for Western Michigan.

Thanks goes to the Election Review Committee consisting of the Region Directors from Northern Michigan, Eastern Michigan and South Central.

There were a few minor discrepancies that were resolved quickly. Still had a few wrong addresses. Working to improve this problem. Still looking into electronic voting.

I don't see a need to change my budget from the current \$750.00.

Next season's Region Director Elections will include Northern Michigan, North Central and Southern Regions. Sections 1 & 4 should also have elections. The Election Review Committee for the 2014-2015 season will consist of the Region Directors from Ohio, Western and Western Michigan regions.

Submitted by, Ken Meldahl

## Treasurer Joe Hamel

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### **Financial Assets as of March 24, 2014:**

Cash and Bank Accounts	Amount
Wells Fargo Checking	\$105,345.96
Total Bank Accounts	\$105,345.96
Investment at Leshnak Securities as of March 19, 2014	\$77,747.56
Total Assets	\$183,093.52

\* See Investment Summary

### **Summary of accomplishment Fiscal Year 2013-14**

- Filed Consolidated Central Division 2012-13 IRS Form 990 on time (November 15, 2013). Thanks to timely return by Region Treasurers of their consolidated reports.
- Provided Region Treasurers a detailed paper trail of their dues by individual patrol.
- Attended fall 2013 Central Division Board of Directors Meeting in Wausau WI.
- Worked with John Thomas, Tim Zimmerman and Jerry Cavellier to update the Division Investment Objective. A proposal will be submitted to the Executive Committee on Friday April 4<sup>th</sup> for consideration and recommendation to the full Board of Directors.
- Successfully reconciled Division's Wells Fargo checking account each month.
- Completed Region Audit for Eastern, Western.
- Complete Division.

### **Objectives for remainder of 2013-14**

- Work with National and Division Registrar to reduce bottle necks in the Registration Process,
- Finalize Region Support Distribution funds
- Update Quicken software to version 2014.
- Continue to remit expenses as soon as they are approved
- Attend Fall Division meeting in Detroit Mi.

Registration was busy, but successful. The NSP National database issues caused some challenges and delays. In round numbers, 5700 patrollers registered or renewed during the registration period. Since then roughly 40 more patrollers have renewed and 200 more new patrollers registered. Bring the total to 5934:

Region	Sum of Number Registered
000	1
201	857
202	549
203	498
204	357
205	544
206	970
207	879
209	1279
Grand Total	5934

Dues have been distributed to the Regions for Registrations through December.

Out of the almost 300 registrations transactions processed, there has only been one issue with bank funds / account numbers. There are several that Wells Fargo altered due to Routing or Account numbers being in the process of change. This is a great reduction to what was reported from last year. Most of the adjustments to registrations have been associated with 50+ Lifetime refunds and Patrollers changing their mind after registration. The number due to "errors" has been limited (but unfortunately not zero).

I have compiled a list of errors and issues encountered during the registration process. Ranging from trouble with the National database access issues; data integrity issues with in the database; and challenges due to the amount of manual data entry. These will be used to help figure out what needs to be done to make the process more robust and better in the future.

### **Here are the top 3 Registration Issues:**

#### **1) Keep from registering patrollers and collecting dues more than once.**

- Seen duplicate registrations on the same day (Joe or I caught most of these during registration process)
- Some were duplication registrations a week or two apart. (ex: registered candidates and then later register renewing patrollers. The candidates show up on both calculate dues reports).
- One case was dues collected from two different patrollers a week apart for same patroller.
- \*\* Minimum containment should be a report of patrollers that are registered more than once and what dues were collected.

#### **2) Modify what fields are on pending approval page:**

- add things such as "join date"; "type of registration" (new, transfer, renewal, etc.)
- Format this report in same order as need on summary report and allow "copy" of data from this page to spreadsheet.
- This would save tons of time of not having to go to individual patrols y/n roster to try to figure out the report. The copy / paste into spreadsheet would save time and reduce possible typing errors

#### **3) Accurate and consistent summary on "pending approval" page; "detail" view and "calculate dues" report:**

- Division Late fees do not show on "pending approval" page (but on the other two)

- Number of patrollers on "pending approval" page not always the same and "detail" view and "calculate dues"
- "Total" only appears on first "detail" view page when approving multiple transactions in a row.
- "Calculate dues" report changes some time during the process
- Original view has "x" patrollers. After "division" approval the number of patrols goes down. Then after "national" processes, the number goes back to "x"
- This happened AT LEAST 13 times out of about 280 transactions (almost 5% of the time).

Numbers one and three are clear data integrity issues. Number two is mainly a productivity issue, but will also help with data accuracy.

Plan is to focus on improving the process. We need to be tough on the process and easy on the people!

Sincerely..... Dean Brandt

At risk of sounding repetitious I wish to extend a very warm thank you to our board members and CD staff for the great content submitted thus far this season. In my opinion our publication is one of the best volunteer-created regular newsletters available, thanks to all of you and your submissions.

**Details** are reported below-

1. **Hard Copy Subscribers:** We currently have 196 patrollers and MSAA members receiving the RPN as a hard copy, grayscale, print version. This is same as last year at this time. The balance of the division is supplied via electronic version.
2. **Participation:** We had 50 articles submitted (22 Fall 2013, 28 Winter 2014) by 27 unique authors. Nice work everyone!
3. **Error Correction:** The reporting structure for Nordic Supervisor, Peter Wollen was not properly listed on the Central Division roster I keep in RPN. This will be corrected in next edition. My apologies for the error.
4. **2014-2015 Budget:** I kept budget request for upcoming year same as previous enough though expenditures are down. This is primarily due to my inability to attend the fall Central Division meeting due to being out of the country on business. My hope this year is I will be able to schedule that business trip so it does not conflict with fall CD meeting. The conflict is associated with a major European tradeshow and therefore my ability to adjust schedule is somewhat limited.

I consider it a privilege to serve as RPN Supervisor. Thank you for the opportunity. As always, I welcome your comments and ideas for improvement. You may contact me at any time via email at [zimmerman@mitchellmetalproducts.com](mailto:zimmerman@mitchellmetalproducts.com), phone- office 715-536-7176 ext. 232, cell 715-218-3328 or home 715-2987-9070.

Thank you.

Respectfully submitted,



Tim Zimmerman  
RPN Supervisor

*2013-2014 Recap*

This season the Region's avalanche instructors continued to provide a variety of NSP avalanche courses including Avalanche Awareness, Avalanche Safety for Rescue Personnel and Level 1 for Rescue Personnel. Below is a breakdown of what was offered (or planned) in 2013 and 2014.

*Avalanche Courses by Region:*

North Central	2
Northern Michigan	2
Western	1
Southern	3
Eastern Michigan	1
Ohio	4

*Types of Courses:*

AA	2
ASR	6
Level 15	

Level 2 Regrettably, a Level 2 course was not offered in the Central Division this past season. However, Eastern Division did offer our patrollers to attend their course in March.

*2014-2015 Avalanche Plan / Goals*

Below are a number of items / goals that should be executed next season in order to bring more vitality to the Division's avalanche program.

1. By the fall meeting, each Region should have a capable person assigned to the Region Avalanche position. Currently 7 of the 8 Regions have an advisor.
2. The RD of each Region should make sure that at least 1 Avalanche course (ASR) is offered something in the next fiscal year. Seniors need electives. Certified candidates need this course as well.
3. With the possibility of moving parts of the Certified test around the Division, it would be advantageous to offer an ASR course in the Region that might be hosting the Avalanche module.
4. Offer the ASR course at our STW events (eg. Boyne and Cascade). It could bring in spouses of patrollers, and draw in other regional patrollers.
5. Engage our Level 2 instructors more to keep them active and in the program; have a depth knowledge that mid-west areas cannot easily get elsewhere.
6. Offer to send someone to the International Snow Science Workshop or National Avalanche School. The participant would be on the responsible to share the knowledge after attending. The Ohio Region has been doing this for years at the Region's expense. It would be nice for the Division to expand this to instructors throughout the Division and cover travel costs. Additional budget would be approximately \$3,000 per person so maybe send 1 per year or send 2 every three years.
6. Start a semi-annual article with any information that can help other avalanche instructors.
7. Make sure there is an avalanche article for every Rusty Parka News.
8. Encourage instructors to join the American Avalanche Association. It is possible to join to just get their newspaper the Avalanche Review.

9. Encourage instructors to teach the ASR to the Level 1 standard so that if there is an offered snow science and rescue portion in a "historical" snow pack you could complete the students of the Level 1 for Rescue Personnel which is a prerequisite for the Level 2 for Rescue Personnel. \*

10. Identify instructors that are willing to travel.

11. Encourage instructors to increase their level of certification with ultimately increasing the number of ITs. Ideally, ITs should be spread throughout the Division.

12. Encourage ASR classes be held as early in the season as possible (fall timeframe) to allow new students a greater opportunity to take part in Level 1 or other field exercises.

13. Continue to seek out other non-patroller groups (ski instructors, snowmobilers, etc.) to take part in these courses.

Respectfully submitted,  
Derek Werner  
Avalanche Supervisor

\* There are currently discussions at the National level of paring down the L1A classroom topics to about 7 hours, which could eliminate the IASR course entirely, leaving three L1A modules: Classroom module (1 day), Field Module (2 days) and Organized Rescue Module (1 day). Patrollers in non-mountainous areas could take module 1 only for their senior elective. People in the mountainous areas could take modules 1-3, scheduled flexibly as separate courses at different locations/times. People who take Module 1 in non-mountainous areas could take modules 2 and 3 at a later time and at an appropriate location.

This has the added benefit of eventually converting the classroom portion (Module 1) into an online course.

**2013/2014**

- We started season the season with sixty-two staff members and twelve candidates.
- Recertification / Qualification / Awareness events were held at the following areas:
  - Granite Peak 15 participants
  - Perfect North Slopes 16 participants
  - Nubs Nob 8 participants
  - Chestnut Mountain 9 participants
  - Marquette Mountain 8 participants
  - Lutsen Mountain cancelled
  - Welch Mountain 6 participants
- The program added three new candidates for the season. Six additional candidates applied into the program but were unable to qualify for the program.
- This year's Certified Evaluation was held February 27<sup>th</sup> through March 1<sup>st</sup> at Marquette Mountain.
- 40 staff members, 13 candidates, and 35 supporters all contributed to a successful event. Once again, the seasons' event utilized much of the feedback provided from a post event survey taken as least year's event to enhance the overall planning and outcome.
- This year's annual meeting was held at a Marquette restaurant. The meeting continued the next evening at the US Ski Hall of Fame. A banquet was also held that evening at the Ski Hall.
- 32 individual program components were passed over the course of the event for a 46% overall pass rate.
- One patroller completed all of the requirements of the Certified program at this event. Kerstin Hammarberg from Buck Hill of the Western Region has been presented Certified Patroller #785.
- In January I attended a meeting with the National Certified committee. We worked on standardization of the program throughout the Nation.
- The committee has teleconference meetings and frequent emails communication. We are currently finalizing the program guide to present to the NSP education committee for approval.

**2014/2015 Certified Budget Request:**

- Consistent with past years and in line with what is historically needed by the Certified Program, the budget request for the 2014/15 Fiscal year is for \$1,200.
- Funds will be utilized to defray program expenses for conducting the annual evaluation and supporting training, and will include score card printing. Some monies may also be allocated to defray costs associated with the upkeep and purchase of testing and training materials.

**2014/2015 Planning:**

- The 2015 Certified evaluation is currently planned to take place at Lutsen Mountain in Western Region. The 2016 evaluation is tentatively planned for Nubs Nob in Northern Michigan Region.
- An awareness clinic will be held at the Detroit Division meeting. Focus will be on the non-snow events.
- Recertification and Qualification clinics will be held throughout the division.
- We currently have a committee (Consisting of the Region Advisors) formed to look into evaluating some modules at alternate locations. Committee will also work on marketing of the program.

Respectfully submitted,

Patrick Perlman  
Central Division Certified Program Supervisor



It's been a good season. The severe cold caused problems for daily practice, but not for big events, and having enough snow for most of the season made up for all other weather problems. The January Nordic Workshop had excellent snow conditions, and better-than-usual attendance, for both the classic/skate workshop at Minocqua and the telemark workshop at Indianhead. The major races all had good conditions, and patrol participation was somewhat higher than in the past. In general, more people are doing Nordic patrolling, and there is a better mix of old and young participating. The program feels healthier than it has in the past.

My activities this year have been as follows:

- Attended Division and Western Region meetings
- Conducted Minocqua Division Nordic Workshop at Minocqua
- Continued PSIA activity (continuing education)
- Attended Birkie
- Conducted Nordic Workshop at Pontiac MI (Eastern Michigan Region)

The Workshop in Eastern Michigan was the major new activity this year. It was well attended, and was quite successful, both in presenting basic ski technique and in raising interest in the Nordic Senior program. We tried to arrange a PSIA Level 2 or 3 instructor from nearby, but had no success, partly because PSIA Nordic L2-3 instructors are in short supply in that area and partly because the available dates had several conflicts. The only expense was my mileage from Minnesota to Michigan, and ended up more than hiring someone from closer would have been.

For next year, I am requesting an increase in budget from \$1500 to \$1750. I intend to continue offering a NSES east of Lake Michigan, either repeating the workshop at Pontiac, if interest warrants, or in the Ohio region. If we can find a PSIA instructor nearby, it will be less expensive than this year, but will still represent an expansion of activity. However, it is important to follow up this success. The expense budget this season was only used for meetings and workshops, and was a bit overspent.

Otherwise, I plan to continue the activities I've been doing, and patrol a couple more of the major races -- in particular the Mora, which I missed this year in order to go to Michigan. And, as I have progressed in PSIA, I am coming to believe more and more strongly in its importance. I will continue to encourage and support others to get PSIA certification.

In addition, I have two administrative goals for the coming season: first, to document and clarify patrol procedures regarding trail refreshers and certification of Basic Nordic Patrollers; and second, to get the Nordic Program listed on the Central Division web site, with contact information.

Peter Wollan

Budget: I request the same budget for 2014-15. This year's expenses will come in under budget. I did not attend the Fall Division meeting as planned.

NSP-C Ski School: I worked closely with our new NSP-C Ski School Director Harold Park, communicating almost weekly to aid in his transition into his new position. Harold has done an outstanding job taking over the responsibilities of his new position; he not only nurtured the Ski School, and the PSIA development, but he also has been awarded the highest honor by receiving his Level III PSIA pin.

CD Events: I attended three Division programs this year helping to promote our PSIA relationship. I helped staff the Boyne and Cascade Division STWs as a "Credentialing Development" group lead. The program was quite successful at both of the events that I attended. This tract is well received and aids greatly the student in their personal pursuit of their credential development. I encourage our leadership to please review the feedback forms and keep the tract going.

The third event is the CD Certified program. John Keating and I staffed two SES's for any participants who wanted to work on their own ski development. I also acted as a point of reference to many of the Certified staff in regards to the PSIA program.

Personal Development: I tried out and made the PSIA Education Staff Development Team in Spring of 2013. At our CD training at Boyne Highlands, I was fast tracked onto the Education Staff as one of their Tech Team members, bypassing the two year development program.

Without equivocation, I made this quick advancement ONLY because of my time in the NSP-C Ski School. The investment of my fellow colleagues, the time spent teaching as a staff person, and the general confidence gained while working with our fellow patrollers laid the ground work. I am grateful to the PSIA, and the NSP, but I am deeply and profoundly grateful to the NSP-C Ski School.

Respectfully Submitted,

NSP PSIA Liaison  
Daniel E Moss, Certified #669

No Report Received

**Ski School Region Advisors**

North Central	David Dahl
Northern Michigan	
Eastern Michigan	Rob Carpenter
Western Michigan	Kevin Fultz
Ohio	Matt Kim
South Central	Tim Weinand
Southern	Dave Malhiot
Western	Jill Nothwehr

**NSP-C Ski School Membership**

Total Registered Members – 139 (2012-2013 members 169)

North Central	10
Northern Michigan	7
Eastern Michigan	9
Western Michigan	8
Ohio	61
South Central	11
Southern	18
Western	15

**NSP-C Ski School Insurance**

This year the National Ski Patrol recognized the Central Division Ski School as a sanctioned organization for teaching skiing and riding. Under the new general liability insurance anyone who is a member of the NSP-C Ski School was covered by this insurance liability. This enabled the NSP-C Ski School Staff to teach any NSP member and not have to pay additional insurance.

**Division Staff Team Building & Staff Development**

We had 17 members of our core staff participate in our third annual ski training and calibration day, before the beginning of the divisional Ski Trainer Workshop's. This year the team concentrated on how we as leaders could better generate "trust" within the team and with our membership. The area of focus was on the following:

- Self-Trust - Trusted leaders have personal credibility.
- Relationship Trust – Trusted leaders know how to establish, extend, and restore trust to others.
- Organizational Trust – Trusted leaders build credible teams or organizations.
- Market Trust – Trusted leaders build reputable brands in the marketplace.
- Societal Trust – Trusted leaders make distinctive contributions to the world.

**Credentialing Development**

This was our second year of credentialing development at our STW's. We had 64 participants sign up for development in their PSIA/AASI journey for higher standards in teaching and skiing/ridding. This is very encouraging to see our membership wanting to become credentialed and improve.

Calibration of Senior Examiners

This year we had 22 participants that developed their skills of being a Region senior examiner. Our goal is to continue to support the Regions in their development of well-rounded examiners.

NSP-C Short Skis

The short skis were out in the Division this year assisting our fellow patrollers. They are available during the year upon written request.

**Division Goals for 2014-2015**

Develop our Region Ski School Advisors and their Regions

Assist Regions in more SES/SNES within the Regions (Division Staff to assist)

NSP-C Ski School Division Staff to hold two clinics to further PSIA/AASI development

Division Staff training at first STW (PSIA Education Staff to assist)

*See separate detail report for information by region.*

2013-2014 Activities:

- Updated Online STW Registration form with link to Paypal
- Updated Online Central Division Nomination form
- ASE: new program page
- ASE: added online application
- ASE: created online written test
- Updates to various program pages
- Updates for Rusty Parka News releases
- Updated Senior Program Documentation
- Added Fall Division meeting documentation and results.
- Updated Staff Rosters
- Updated Awards Documentation
- Updated Women's Clinic Page

Budget Request:

\$1000 for hosting and meeting expense for the Central Division Fall Event.

Best Regards,

Kent J. Anderson  
Web Master



This has been a challenging year for Instructor Development. The revised book (Training Adult Learners), Instructor Manual, mentoring booklet, mentoring process format, and the new paper work have been accepted by the National Board. The new e-course video (for the Hybrid Class) has not been started and it will be one of the jobs of the new national program director.

In the Central Division we have three new region administrators for the Instructor Development Program. They are working to learn their duties. Some of the problems I have encountered this year include one region in the division in which the region administrator has not finished updating the instructors from last fall and 5 classes in which the course records were over 90 days late being turned into National.

This year we have had 4 new instructors added to the ranks and 4 new IT's. More and more instructors are using the e-course. We have instructed at least 63 patrollers in ID. There are currently 3 registered classes for this spring. I do not have the exact set of statistics because the supervisor report was deleted from my profile and I have been working to have it completely returned.

I am on the search committee for the new program director and look forward to working with him or her. Instructor Development, the first step to becoming an instructor is an important and essential program. Good ID instructors will continue to make good instructors. Please if you have any questions, don't ever hesitate to contact me.

Budget was sent in for the next year at \$1000.00 for travel.



The 2013 - 2014 season has been my inaugural season as Senior Program Supervisor. In the summer of 2013 I took the reins of the program from Jay Zedak reporting to Assistant Division Director, Don Loerch. Jay has moved on to take the position of National Transportation Director but has been an integral part of transitioning me into this role. The season began with the Central Division Banquet held in Wausau Wisconsin. The banquet was hosted by the North Central Region which happens to be my home Region. The weekend consisted of Division Board meetings and Skills Development Team Meetings. We discussed the upcoming Ski Trainers Workshops and the Accredited Senior Evaluator Program. The season progressed with conference calls, Ski Trainers Workshops and Senior Program testing. I interrupted the season with a short stint at the Certified Evaluation held at Marquette Mountain. We had a de-brief meeting at the Certified event for the Skills Development Team. As the season comes to a close, it was my intention to attend the PSIA event at Marquette Mountain to complete my PSIA level I credential but life seemed to get a bit busy. (My 16 year old sophomore daughter was amazing as the dragon in Shrek the musical at her high school. My wife says I made the right choice). I am looking forward to a break from the hills and a chance to reflect on last season and a chance to work on program improvements over the summer.

### **Overview of programs and activities during the 2013 – 2014 season:**

#### **Central Division Banquet Meetings:**

#### **Board of Directors Meetings:**

This was an opportunity for me to get together existing Board Members and meet the team. I was able to meet all of the Region Directors and discuss any concerns they may have regarding the Senior Program.

#### Skills Development Team Meeting:

The Skills Development Team had a couple of conference calls prior to the Division Banquet Meetings but had not met face to face. During the Division Meeting we were able to get together as a group and make formal introductions.

The ASE Program was the main topic of conversation. On Friday the group got together to review ski videos to replace the existing testing video's. There was also discussion about planning for the three upcoming Division Ski Trainers Workshops.

#### **Ski Trainers Workshop Planning**

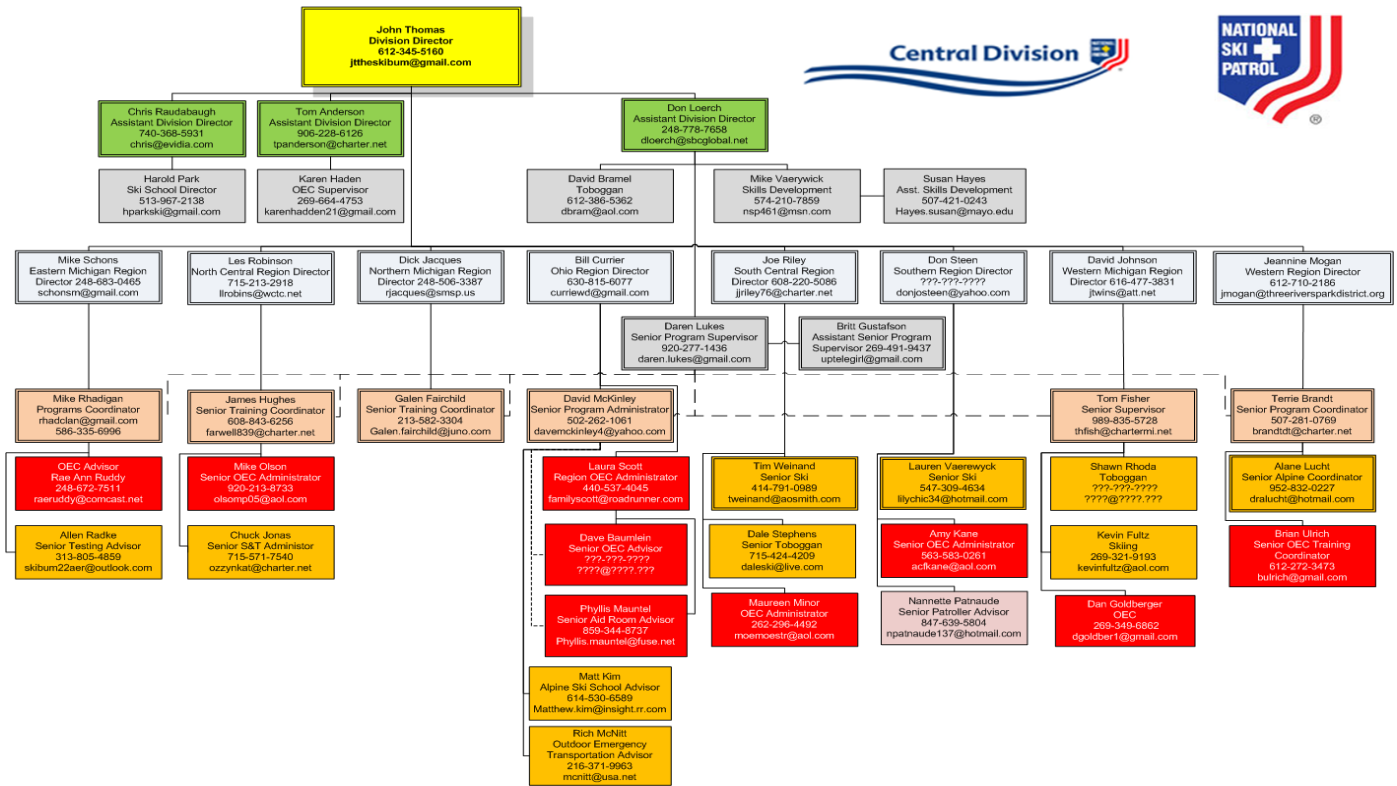
Through the months of September, October and November, the Skills Development Team had a number of conference calls which I was involved in. We spent many hours discussing dates, facilities, and programs that would be provided in December. I worked with the group and provided them with an Excel spreadsheet that was used to track the registration.

We continued working on putting together new video's and documents for the ASE program. We also revised the written test to provide new questions for the 3 year renewals.

At the 2013 Ski Trainers Workshops we offered a "Senior Path" program. The program allowed prospective Senior Candidates the opportunity to come and learn the requirements of the Senior Program. We had both Senior Candidates and Senior Alpine Patrollers that wanted to improve their skills. I would like to see the "Senior Path" program moved to the Region level and make the Division program more focused on Senior Trainers and Evaluators. I would offer for the 2014 Ski Trainers Workshops that we focus on training Trainers and Evaluators. Once these folks have been through the Division STW's they can return to their Region STW's and offer the "Senior Path" for their Candidates.

# Organization Chart for the Central Division Senior Program.

National Ski Patrol Central Division Senior Program Organizational Chart



## Publication of the Central Division Senior Manual 5th Edition.

There were a number of updates to the Senior Program Manual prior to the 2013 – 2014 season. The updates began with a complete re-vamping of the format of the document. The document had been put together by a great team of many people. There were many different sections provided by different folks in different formats. I went through the document and made the formats consistent throughout. I also formatted major and minor headings to create an automated table of contents. The table of contents now allows the reader the convenience of clicking on the table of contents to be taken directly to that section.

The National OEC Module of the Senior Program was also included in the Central Division Senior Manual. The documents were previously separate and required the users to go to both the Central Division website and the National website to retrieve both documents. The National OEC Module of the Senior Program was copied and pasted into the Central Division Senior Manual and its sections were included in the main table of contents. The National Senior OEC Module will have to be reviewed on an annual basis and replaced if any revisions are made.

Senior Ski and Toboggan Testing and Results

7 of 8 Regions held Ski and Toboggan tests in February for their Senior Candidates. After the events were completed and I had the results, I published the Senior Ski and Toboggan Test Quality Assurance Staff QA results to Division Staff: Division Director, Assistant Division Directors, Senior S&T Testing QA Staff and the Skills Development Team. Below is a table summarizing the results of the Division Senior S&T Test's. The Senior OEC Module results were not available at the time of this writing.

Region	Admin	QA	Ski/Ride				Toboggan			
			Pass	Ratio	Fail	Ratio	Pass	Ratio	Fail	Ratio
Eastern Michigan	Alan Radke	Don Loerch	13	72.2%	5	27.8%	11	73.3%	4	26.7%
North Central	Chuck Jonas	John Thomas	4	80.0%	1	20.0%	4	50.0%	4	50.0%
Northern Michigan	Galen Fairchild	Jay Zedak	3	100.0%	0	0.0%	3	100.0%	0	0.0%
Ohio	David McKinley	Chuck Martschinke	11	84.6%	2	15.4%	11	91.7%	1	8.3%
South Central	Tim Weinand	Jim Woodrum	6	75.0%	2	25.0%	4	66.7%	2	33.3%
Southern	Lauren Vaerewy	Jim Woodrum	5	83.3%	1	16.7%	5	71.4%	2	28.6%
Western	Alane Lucht	Eric Gestlund	4	80.0%	1	20.0%	4	80.0%	1	20.0%
<b>Totals</b>			<b>46</b>	<b>79.3%</b>	<b>12</b>	<b>20.7%</b>	<b>42</b>	<b>75.0%</b>	<b>14</b>	<b>25.0%</b>

There were a number of concerns during the S&T Testing that were covered by the QA Staff. The issues were recorded in the QA reports and will be reviewed with the Skills Development Staff and the QA Staff prior to next year's tests. Information to help improve the program results will also be passed down to the Region Administrators.

One of the goals with having a Senior Trainer and Evaluator workshop at the Division STW's is to help improve the ratio of passes to failures. As the chart on the previous page shows, the ratio of pass to failures around the Division is about 75 to 80%. Our goal as a Leadership team should be 100%. There are a number of factors that determine the ratio but I as a Leader in the program must take responsibility for improving these numbers. It is difficult for Evaluators to manage delivering a failing result to a Candidate. It is also creates difficulties for the Candidate if they don't pass the program. Every year they come back and re-test costs the Candidate both time and money. I would like to help reduce the burden on our Candidates and give them the assistance and tools they need to be successful the first time.

Division Senior Program Budget Results.

Results do not include expenses to Division Senior S&T Testing QA Staff for Region testing QA. Total for 766.1 YTD totals \$2547.41. The expenses for the QA program did not include any expenses for John Thomas as he charged his travel to the Division Budget and also nothing for Western Michigan as they had no test. The average cost of travel to each Senior S&T Exam was \$424.62. With 8 Regions, the total expense for 2014 would have been roughly \$3,396.95. If we maintain the current budget of \$2000 for 2014 – 2015 we will likely go over budget next year as we did this year. I would request we increase the budget amount for the 766.1 Account to \$3000 for the 2014 – 2015 season.

We came in under budget in the 766 Senior Program account. I don't see any reason to increase the 766 budget for the 2014 – 2015 season.

Budget Request Central Division NSP				
Name	Daren Lukes			
Year-to- date 2013-14				
Account #	Expenses		Income	
	Budget	Actual	Budget	Actual
766	\$ 2,000.00	\$ 1,876.86	NA	
766.1*	\$ 2,000.00	\$ 285.47		
Budget Request 2014-15				
	Expenses		Income	
766	\$ 2,000.00		NA	
766.1	\$ 3,000.00			

Goals for the 2014 – 2015 season:

Continue to improve the Central Division Senior Manual and publish the 6<sup>th</sup> Edition.

Work with the Skills Development Team to plan and conduct three successful Ski Trainers Workshops in December.

Work with Dave Bramel to create a Senior Toboggan Evaluator 3 Year Certification program.

Complete PSIA Level I early in the season (Was a goal for 2013 - 2014 Season but was unable to complete).

Complete PSIA Level II in spring of 2015.

A special thank you to the Don Loerch and the Division Leadership team for allowing me the opportunity to participate in a Leadership role in this great organization. It has been taxing, educational, rewarding, and most of all a pleasure to work with such great people. Looking forward to another snowy season and a great 2014 – 2015 season!

Best Regards

*Daren Lukes*

Senior Program Supervisor | National Ski Patrol - Central Division

547 Clay Street | Wrightstown, WI 54180 | 920-277-1436 office | [daren.lukes@gmail.com](mailto:daren.lukes@gmail.com)

## Skills Development Susan Hayes

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Overview of Program and Activities from the past year:

ASE Program- This is the fourth year of the ASE program and it continues to be a work in progress. The first group of credentialed ASE were re-calibrated throughout the Division STWs in December. 9 of 10 were successful. There were 2 new ASE candidates tested and passed at the Boyne event this year. We have noticed that there has been a steady improvement in the knowledge base of our Senior Evaluators- making for a more fair and equitable testing situation across the Division.

Division Alpine Clinic- Ski/Snowboard Trainers Workshops-

Wild Mountain Ski Area, Taylors Falls, MN December 7-8, 2013

Boyne Highlands Ski Area, Boyne, MI December 14-15, 2013

Cascade Ski Area, Portage, WI December 21-22, 2013

Clinics- Recap-

This was the first year of a brand-new Skills Development Team working together. I'm happy to report that we had a very successful set of STW's this year. The average attendance was about 100 participants at each venue. These participants had an opportunity to refresh and improve their skills including: *Toboggan Instructor Refresher (2 Full Days)*, *Instructor Trainer Refresher (2 Full Days)*, *Senior Candidate Toboggan/Ski-Ride Clinic- (2 Full Days)*, *Senior Alpine Evaluator – Calibration Clinic (2 Full Days)*, *Credentialing Development (2 Full Days)*. We appreciate the generosity of our three host venues and all who attend these workshops during an already busy holiday season. We are also so grateful to all of the dedicated staffers that made these quality clinics possible. (A special thanks to our DD, past DD, RD's, ADD's- current and past- for all that they do).

The on-line registration and payment system continues to work well with the assistance of Kent Anderson and Chris Raudabaugh. We hope to continue to improve this system for the next year.

Looking forward to next season:

Committed to putting on 3 STW's. Looking at 1 of 2 new venues and firming up details.

Continue refining Senior Alpine Evaluator Skills/Calibration. This includes working to strengthen the ASE program as a whole.

Improve staff roster to include women, utilize new staff.

Include Women's Clinic Supervisor in planning meetings

Work with Kent and Chris to improve registration process

Develop a procedure for managing walk-in's, dropped registrations, and collecting payments via web-site

Add offerings to STW's

Early announcement of dates and venues

Supervisor's activities relevant to this season:

**December:**

Skill Development Team Calibration - Wild Mountain, MN

Division Alpine Clinic- Wild Mountain, MN

Division Alpine Clinic- Cascade, WI

**February:**

Division Certified Event - Marquette Mountain, Marquette, MI

Budget Request Central Division NSP							
Name	Susan Hayes						
Year-to- date 2013-14							
Account #	Expenses		Income				
	Budget	Actual	Budget	Actual			
764	\$10,000	\$14,220.44	NA				
460	\$0	\$0.00	NA				
<b>162</b>	NA	na	\$ 8,000	\$8,914.48			

### Program and Activities Overview:

#### *Division Alpine Clinics:*

##### ->Venues

Wild Mountain, Minnesota December 7,8  
Boyne Highlands, Michigan December 14,15  
Cascade Mountain, Wisconsin December 21,22

##### ->Offerings

*Toboggan IT certification:* 2 full days open to all IT's, and IT mentee's. This clinic emphasized focus on movement analysis, problem solving, 6 pack lesson plan, sharing of best practices, peer to peer teaching and round table discussion of the duties and responsibilities.

*Toboggan training certification:* 2 day toboggan certification clinic offered with emphasis on the 6 pack lesson plan, peer to peer review and sharing of best practices. Other emphasis of navigating the toboggan instructor resources offered on the NSP and Central Division websites.

*Senior Trainer/evaluator workshop:* This session was intended for senior patrollers and senior alpine candidates alike. Patrollers split 2 days of ski- ride/Toboggan improvement.

#### Supervisors Activities:

*Monthly* - participate in conference call National Toboggan Supervisor Jay Zedak and Division supervisor peers. Participate in conference call with CD skills development team. Work cooperatively to develop a survey monkey survey for PR/PDs. Work cooperatively to rewrite toboggan course descriptions at national level.

#### *June-August,*

OJT with former supervisor Tom Worley . Communicate directly with all region toboggan administrators. Development curriculum for the Central Division Ski Trainers Workshop.

#### *September -October,*

Attend Fall meeting in Wausau, WI

Work cooperatively with region toboggan administrators to update instructor and IT rosters.

STW curriculum development and staff roster building.

#### *November - January,*

Attend Division Toboggan Supervisors meeting at the National office.

STW execution three weekends of December.

#### *February - present.*

Continued region administrator support

Attend Certified Event - team building.

**Supervisors Professional Growth:**

Joined PSIA as a registered member. Studying current curriculum

Certified Patroller. Attended and endorsed program. Will be participating in the certified program for next season and attending the certified event at Lutsen Mountain, 2015

**Budget Request Central Division NSP**

Dave Bramel 2013-14 Year to Date

Account #.	Budget	Actual Expenses
705	\$2,000	\$1,421.58

Budget Request 2014-15

	Expenses	Income
705	\$2,000	NA

Respectfully Submitted: *David W Bramel*



### **List number and titles of programs offered and number of individuals participating in each program:**

Fall Division Meeting Session promoting Women's Leadership in the NSP. This was lead by myself, Linda Barthel and Dana Zedak. 12 ladies participated in the Workshop Session. Three guiding principles/philosophy statements were drafted to shape our program and communicate better the needs of women in the NSP:

- 1) Accommodate women's current skill sets while adapting the learning experience to meet the needs of each individual.
- 2) Enhance the patrolling experience by recognizing and promoting the nurturing community that women provide each other.
- 3) Share our passions with the purpose of recruiting and developing leadership.

This was the 14<sup>th</sup> Annual Event. One clinic held at Mount Bohemia in the North Central Region. The weekend event offered a TES and SES on Saturday and a TES and SES Sunday. We had 16 women participate in the clinic and 9 women made up the staff. All 8 regions were represented that included 16 patrols. Local patroller Patty Asselin served as our liaison to the area. Linda Barthel the National Women's Program Director attended as staff and guest Lori Serrano from Pacific North West.

### **Number of instructors for your program:**

We have 9 staff members, 3 PSIA Level III, 4 PSIA Level II and in that 5 toboggan IT's.

### **Number of Instructor Trainers for your program:** 5

**Which IT put on the most classes/events:** NA

### **What is working well in the program:**

Friday the staff skied the area with Patty Asselin to get comfortable with the area and set the location for the different sessions to take place.

Three separate session during the weekend of which ladies had the option of: Moguls open terrain and Moguls in the glades, Toboggan and All Mountain Tour.

The dynamics of the staff work well together and are flexible to meet the needs of the attendees on the days of the event.

Friday night a met and greet was held at the staff house. One of the area owners attended, Lindsay and other staff members. This was the first NSP Ski and Toboggan Event held at Mount Bohemia. We focused on goals of the participants, the sessions that were being offered and divided up the specific groups that the participants choose.

Educational folders that included: Boot Fitting, Stance, a Personal Improvement Pocket Journal, Trail Maps and a swag bag (donated) were given out the participants.

Networking with the ladies during the day and at the evening event. Promoting more women involvement with the National Ski Patrol a continued theme from the fall meeting.

Electronic registration was also used and was extremely helpful.

## **Intro to Patrolling Vicki Zierden**

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List number and titles of programs offered and number of individuals participating in each program:  
There are currently 33 Central Division Patroller (PAT) 101 courses registered in the National data base.

Number of instructors for your program:  
See above.

Number of Instructor Trainers for your program: NA

Which IT put on the most classes/events: NA

What is working well in the program:  
Patrols are continuing to register courses and are asking questions about the program.

What needs improvement in the program:  
Ability for instructors to close the programs through the National website—had numerous indications that courses had been closed by IOR's but had not been indicated on the National report.

Goals for program improvement next season:  
Work with the National office to update the Intro to Patrolling Manual.

List of events attended:  
I attended: the Division meeting, fall of 2013, Fall and Spring Region meetings and Senior OEC events in the Western Region.

Financial statement-please attach completed reconciliation form:  
I submitted a financial statement to the Division treasurer.

Amount spent on program and budget request for next season:  
Budget Request for 2014-2015 = \$1500 for travel money

Information for Division Outstanding IT Recognition

Who should be recognized as Outstanding IT and why?--NA

## **Medical Advisor      Steve Werner**

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I have been busy providing OEC assistance for the Certified Program, as well as at my home region. As you know, I provided QA support for the OEC Module in Ohio.

I have also reviewed and advised Gregg regarding at least 6 Purple Merit Stars this Spring.

This past year I also was consulted by a Patrol Director in South Central regarding medical oversight.

To my dismay, there has been no activity on the National Medical Committee.  
Maybe National is perfectly content with everything medical.

Give my best regards to the Division Board,

Steve

No Report Received

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**Assistants: Deb Allison, Rose DeJarnette**


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Program OEC Supervisor Responsibilities: Implements and maintains the OEC Program within the division according to national goals, objectives, policies and procedures. Communicates with the national office, division supervisors, line officers, instructor trainers and instructors. Administers a quality management program to ensure the consistency and quality of instruction, content of program, materials, competency of trainees or members and overall effectiveness of the courses within the division.

List number and titles of programs offered and number of individuals participating in each program:

38 Basic OEC Courses. Pass percent of 86 % of those reported (319 enrolled, 273 passed). 3% decline over last year.

0 OEC Challenge Courses

95 Refreshers 28 more than last year

34 SrOEC Module Clinics 19 more than last year

8 SrOEC Module Evaluations (approximately 55 %success rate) 17 % decline over last year.

Eastern Michigan 9 pass 53%

Western Michigan 5 pass 63%

Northern Michigan 2 pass 67%

Ohio 11 pass 73%

Western 4 pass 100%

South Central 2 pass 40%

North Central 5 pass 83%

Southern 9 pass 64%

Number of instructors for your program: 1264 OEC Instructors. 58 new instructors.

Number of Instructor Trainers for your program: 155 OEC IT's. 6 new IT's. 6 in Training.

What is working well in the program?

Mentoring of new Instructors and IT'S

QA improvements in the OEC Classes as well as the quality of instructors and IT's.

Roll out of the SrOEC T/E Clinics. Regions that have completed some T/E clinics had fewer evaluation issues.

Use of myNSPkit. Instructors are using the tests and PowerPoint's

What needs improvement in the program?

Timely two-way communication

Understanding of the IT role and job requirements

Demonstrating dignity and respect with dealing with peers

Forums for discussion and exchange of ideas with ROAs, ITs and instructors

Goals for program improvement next season:

On line certification for portions of the instructor recert clinic and the T/E certification

Continue roll out of T/E certification clinics

More hybrid refreshers

Continue to mentor new ROA's

Yearly report template to ROAs this fall

Other duties/activities as directed by Central Division Director, Assistant Division Directors and/or National Program Directors

Continue to work cooperatively with all Region Directors

Consider spreading out the SrOEC Module Evaluations over a few months rather than all occurring on the same weekend in March. Start in Feb and continue thru the first two weeks of March.

Continue to stress training to the standards in the 5<sup>th</sup> edition for testing rather than local protocols. The decline in the pass rate on the SrOEC Module well may be due to the fact the scenarios came from National and were based on the Standard of Training (5<sup>th</sup> edition).

List of events attended:

Karen, Deb and Rose: recruitment and development of OEC IT's  
Karen, Deb and Rose: Arranged or performed QA for numerous refreshers, OEC classes and SEM's.  
Karen, Deb and Rose: Published articles for RPN  
Karen, Deb and Rose: Attended Section and/or Region instructor and IT meetings  
Karen, Deb and Rose: Taught at various OEC Classes, Refreshers and Clinics  
Karen, Deb and Rose: Skied schedule at home areas.  
Karen: Attended National OEC Supervisors Meeting in Dec.  
Karen: working on National OEC Outdoor First Care Manual  
Karen: Chaired rewrite of Section D of the National SrOEC manual  
Karen: Participated in National conference calls as requested  
Karen, Deb and Rose: Attended fall Division Meeting  
Karen, Deb and Rose: QAd all SrOEC module evaluations or sent a representative.

Budget request for next season: We request that the Budget for 2014-2015 stay the same as last year. \$4000 for Account 750 and \$1800 for Account 750.1. We would like to have an OEC session at the Division meeting. We are requesting the additional resources (see excel sheet) to put on an OEC Session for the Region ROAs following the guidelines in the Central Division PnP. "Central Division will reimburse expenses for one participant from each Region at the Division OEC/ED IT Conference according to Division reimbursement policy. Region Directors shall select participants and submit vouchers for reimbursements to the appropriate program supervisor. The Division will reimburse Regions for their approved participants." 6 of our 8 ROAs are new to their positions. Some of the objectives of this session are, but not limited to:

Understanding quality as it relates to the OEC Program  
Understanding the ROA and IT roles and expectations  
Understanding of online OEC courses and refreshers  
Define 4 goals to accomplish this next year

Who should be recognized as Outstanding IT? No recommendations

OEC Supervisor	Karen Hadden
Asst. OEC Supervisor (NC, W, S, NC)	Deb Allison
Asst. OEC Supervisor (NMR, EMR, WM, Ohio)	Rose DeJarnette

No Report Received.