



National Ski Patrol

Central Division

End of Year Reports 2010-2011 Updated 4/14/11

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Division Director Jim Woodrum

The season kicked off with good weather conditions across the division. This allowed many of the resorts in the southern half of division to have natural snow or was blessed with cold enough weather for great snowmaking getting areas fully opened earlier in the Division. All refreshers were completed using the OEC 4th edition. The 2011/2012 season will utilize the new OEC 5th edition. All new classes beginning after May 1, 2011 will use the 5th edition. Plans are continuing to bring all OEC IT's and Instructors up to speed during the first quarter in the new fiscal year. They will use as much modern technology as is available to minimize travel for all involved. As more information becomes available it will be brought to the attention of instructors for recertification on the 5th edition.

Our ski season kicked off again with 3 Ski & Toboggan Workshops (STW's). The venues were at Trollhaugen, Boyne Highlands, and Cascade. The host areas did an outstanding job of helping support the programs with equipment support, facilities for meetings, and staffing to help with the administration. In addition to our traditional Toboggan IT recerts, Ski Enhancement Seminars (SES's), Toboggan Enhancement Seminars (TES's), etc., the new Central Division (CD) Accredited Senior Evaluator (ASE) program was kicked off with several being qualified by our Division Staff to provide yet another avenue for trainers to demonstrate their skills and knowledge about ski evaluation. These qualified evaluators are now helping fill the qualified ski evaluators for our Senior Program. Over 300 staff and participants took part in our STW's this year.

Visits were made to the following areas this year: Mt. Holly, Boston Mills/Brandywine, Perfect North Slopes, Paoli, Hidden Valley, Snow Creek, Chestnut, Alpine Valley East, Granite Peak, Marquette Mountain, Buena Vista, Giants Ridge, Lutsen, Big Powderhorn, Mad River Mountain, Boyne Highlands, Nubs Nob, Cascade, Trollhaugen, Norway, and Three Rivers Park District. Additionally QA's were done with North Central and Western for S&T and attended SEM's at Marquette, Mad River Mtn., and Boyne Highlands. After a review of one S&T exam it was determined that a candidate that had failed was not granted a rerun on a requested short radius turn evaluation. After additional discussion it was determine that the candidate should have been given a rerun and this portion was approved for a retest by the division and carried out by the region. The candidate successful completed the evaluation.

Next year promises to be another good year with continued rollout of the ASE program at the STW's. There have been many that have continued their PSIA journeys by completing addition levels of certification. These two actions will help drive consistent evaluation at the Senior S&T events. Secondly will be the roll out of the OEC 5th edition. All area refreshers and new classes will be based on this 5th edition book. The new e-course will be used for Instructor Development. This allows many more patrollers to use the class without travelling many miles for the instructional materials. As new materials are produced by the National Educational Committee this will also be used and rolled out across the Division. Currently they are working on the Patroller Manual, a new MTR manual, and some work on the Senior and Certified Manuals. As more becomes available it will be passed on throughout the Division.

Jim Woodrum
Central Division Director

Assistant Division Director Linda Murphy Jacobs

We had a very successful year in all of our programs. It started off with three Division STW's across the Division. The Senior program presented a new Accredited Senior Evaluation (ASE) module in which all regions took part. Hopefully in the upcoming season we will be adding tobogganing to this same format. The Skills team under Don Loerch, worked long and hard over the summer months to transition a new Senior Supervisor (Jay Zedak), a new Ski School Supervisor (Dan Moss) and a new program (ASE) into action. Thanks for all of the extra effort team.

The other programs under my supervision maintained their high standards and were utilized across the Division. Sandi Hammonds organized a remarkable Women's clinic at Boyne Highlands. Next year will be hosted in North Central Region. Genienne Mogan continues to head up Pat. 101 despite the difficulties she has had to endure from the national office. There have been few changes this year in Ginny Rodemans' Instructor Develop Program. The Certified Evaluation was hosted this year for the first time at Lutzen Mountain in Northern Minnesota. Mike Longfellow-Jones had a very complex logistic challenge by taking this three day evaluation on the road. It was hugely successful and we look forward to visiting Lutzen again in the future.

The Awards program is well organized under Gregg Reese, and the MTR is continuing along under John Wachter.

2010-11 activity log:

MSAA- August

Division Mtg-Minneapolis-Sept.

Region Instructor refresher/ refresher-Sept.

Vail Immersion program-Dec.

STW Trollhage-Dec.

STW- Boyne Highland-Dec.

STW-Cascade-Dec.

NM Region Calibration/ Candidate clinic-Schuss-Jan.

Certified Recert-Nubs-Jan.

NM SES/TES- Boyne Highlands-Jan.

Division women's' Clinic-Boyne Highlands-Jan.

EM Sr. Test QA-Boyne Mt- Feb.

NM Section 3 basic test-Nubs, Feb.

NM Senior test, Boyne Mt. Feb.

Certified Evaluation, Lutzen, March

My season was cut short by about a month due to hip surgery. I probably had somewhere around fifty duty shifts at Nubs this past season. I look forward to next season and a new right turn.

Goals for 2011-12:

Help develop the Toboggan ASE module

Continue to fine tune the ASE module.

Support my friend Dan in any way I can.

Assistant Division Director Brian Cobble

The major activities of the team this year were again, supporting and conducting three Division STWs in December. This was the third time that this has been accomplished and continues to be a major logistical undertaking. The longer this practice continues, the more we need to develop additional Division level III instructors so we do not burn out the nucleus of our Division Ski School. Based on the feedback, the clinics were well received by the membership. The ski school continues to grow in membership, certification levels, and innovative teaching techniques. Right after Thanksgiving, 12 of our Division Staff Instructors spent 6 days in Vail, Co, working with the Vail Ski School in their SkImersion program. The physical skills/movements are the same as PSIA. What the Vail model does is spend more time on the mental side helping students overcome their fears and anxieties in order to be more successful and have more fun. We also spent a significant amount of time working with boot fitters to make sure that our boots were not impeding our ability to be balanced and centered. This clinic was at no cost to the Central Division. The participants paid their own way. In some cases, regions opted to help defray some of the costs of their representatives. This clinic was the best education event that I have attended in 30 years of lessons. The participants were Darcy Hanley, Sandy Hammons, Dan Moss, Jay Zedak, Chuck Martschinke, Brian Cobble, Linda Jacobs, John Thomas, Tom Anderson, Loretta Cobble, Tom Worley and Don Loerch. In addition to outstanding instruction, it was a week of great camaraderie.

In addition to numerous phone calls and conference calls, I participated in the following events:

- Taught at the Wilmot OEC Prerefresher and Refresher
- Taught SES at the Trollhaugen STW
- Taught SES at the Cascade STW
- Taught SES at Snow Creek, Weston, MO
- Taught TES at Snow Creek, Weston, MO
- Taught SES at Hidden Valley, St Louis, MO
- Taught TES at Hidden Valley, St Louis, MO
- Taught SES at Sundown, Dubuque, IA
- Taught TES at Chestnut, Galena, IL
- Worked with Basic candidates on skiing
- Worked with Senior candidates on toboggan handling
- Mentored new toboggan instructor
- Evaluated Senior skiing for Southern Region at Chestnut Mountain in Galena, IL
- Evaluator for Certified Skiing and evaluator for Certified Emergency Management at the Nubs Nob Certified Event

2011-2012 Budget request - \$1,750

Respectfully submitted,

Brian Cobble
Assistant Division Director

Assistant Division Director Dan Somalski

This was a rough year for me. Two weeks after the fall meeting I found out I have cancer. Jim Woodrum told me not to worry about my duties as ADD, that Brian, Murph and Jim would split the duties among themselves and keep me informed. I had written off this year for skiing. However after Christmas I was able to patrol 1.2 days. During the season depending on my schedule I was able to log 12 or 13 ½ days. I was able to attend the Northern Michigan region calibration clinic. I also attended and did demos for the NMR Senior Alpine test. I missed my first certified event in nearly 20 years.

On the brighter side, I have my last chemo treatment right now. This is the reason I will not attend the Spring meeting. On April 11 I have a ct scan scheduled. On the 13th I have an appointment with my local oncologist. I leave for Florida to see my granddaughter on the 16th. Back from Florida on the 19th. I have appointments with my oncologist and surgeon to discuss a promising surgery option. I am fired up that this option could allow me to be cancer free. Well that's my report in a nutshell. If I don't improve during the off season I will be forced to resign this position.

Respectfully submitted,
Dan Somalski

The Eastern Michigan Region had a terrific 2010-2011 season, which started in late November and ran through mid-March for most areas. In addition to the many off-hill courses and events, the Region on-hill training and testing staff administered several toboggan and ski/snowboard clinics and evaluations. These programs provided participants the chance to refresh their skills, as well as learn new techniques, and resulted in 17 new basic, 9 auxiliaries 13 new senior patrollers joining our ranks

MY ACTIVITIES:

April 2010

- Attended Central Division spring BOD meeting
- Attended awards banquets at Pine Knob and Alpine Valley

May 2010

- Attended EMR spring BOD meeting
- Attended EMR Region awards banquet at Alpine Valley
- Taught during CPR class at Pine Knob

June 2010

- QA during OEC final at Alpine Valley
- Taught an Instructor Recertification course at Pine Knob

August 2010

- Attended EMR Patrol Directors meeting
- Examined at OEC final at Pine Knob

September 2010

- Attended Central Division fall/awards meeting in Minneapolis, MN

October 2010

- Taught during OEC course
- Taught during OEC and CPR refreshers
- Attended EMR fall BOD meeting

November 2010

- Taught during OEC make-up refresher

December 2010

- Attended Division STW Clinic at Boyne Highlands
- Participated in Region STW events at Mt. Holly

January 2011

- Participated in Region SES and TES events at Mt. Brighton, Mt. Holly and Pine Knob
- Observed Region senior pre-test clinic at Pine Knob
- Observed EM1 basic test at Pine Knob
- Observed EM3 basic test at Mt. Holly

February 2011

- Observed Region senior on-hill evaluation at Boyne Mt.
- Taught Introduction to Ski Patrolling module at Pine Knob

March 2011

- Participated at the Central Division Certified evaluation in Lutsen, MN
- Observed Region senior scene emergency management at Mt. Holly

REGION EVENTS:

- Avalanche I Course - Pine Knob (CANCELLED)
- MTR Level I Course - Mt. Holly (CANCELLED)
- 3 Instructor Development Courses
- 3 Instructor Recertification Clinics

- 5 OEC Enhancement Seminars
- 6 OEC Refreshers
- 4 Toboggan Enhancement Seminars (112 participants)
- Skiing Clinics at most areas
- 1 Snowboard "Steeps & Bumps" Clinic - Pine Knob
- EM1 Basic Ski & Toboggan Evaluation - Pine Knob
- EMR2 Basic Ski & Toboggan Evaluation - Mt. Brighton
- EMR3 Basic Ski & Toboggan Evaluation - Mt. Holly
- Senior Ski & Toboggan Evaluation - Boyne Mt (5 participants)
- Senior Scene Mgt. Evaluation – Mt. Holly (3 participants)

North Central Region Director David Dahl

- Attended Spring Division Meeting Chicago April 2010 Spring Region Meeting and Awards Banquet held at The Waters in Minocqua, Wisconsin, April, 2010. Jim Woodrum attended. The attendance is always good because of the class offering for patrollers. Jim W did his CPR refresher at the meeting.
- Attended 2010 Fall Division Meeting did not receive a Black Demerit Star
- OEC Region Refreshers – eight were held in the Region and all had Region personnel doing quality control checks.
- Fall Region Business Meeting at Brule Ski Area in October 16th 2010
- Had a mandatory SEM class for senior candidates at Brule Ski Area October 17th 2010
- The Region paid the dues for all toboggan ITs to be part of the NSPC ski school.
- Ski Brule planned on hosting a Region SES as in the past on November 22 but due to weather it had to be cancelled.
- I attended CD Ski & Toboggan Clinic December 18th & 19th 2010, at Cascade which I participated and passed the Accredited Senior Evaluator/Trainer for Skiing/Riding (ASE).
- Scott Robinson is the new PD at Big Powderhorn ski area. Scott is strong supporter of the NSPS and wants to grow the patrol and get involved. The former patrol rep and several other patrollers were dismissed by management. I thought they were returning to JT's region but I was not lucky in that respect. On January 13th the Big Powderhorn main lodge was destroyed by a fire. They reopened in a few days utilizing another building.
- Big Powderhorn will be hosting the Division Women's Clinic for 2012 in a new lodge.
- Jan.22nd NC Region STE "Best Training Event Ever 2011" was held at Brule it had 50 participants + instructors.
- Senior Program – Senior Emergency Management (SEM), Senior Ski & Toboggan was held Feb 21&22^{At} Marquette Mt Ski Area. I completed my final QA shadowing with Jim Woodrum
- Instructor at S&T event in February at Granit Peak.
- The Region had One Instructor Development class
- Patrolled 129 hours at my home area Granite Peak.

Goals for 2011-2012

- Represent North Central Region at the Fall 2011 and Spring 2012 Division meetings This will be my last time as an RD at the meetings
- Have a toboggan IT at all of on the hill refreshers in NCR
- Continue to groom my replacement so it is a smooth transition for the next RD
- Get current Senior examiners to Division clinic this year to complete the (ASE) program The goal this year is to have 100% of the Senior evaluation team be ASE and PSIA level 2 or 3
- Continue to promote and support NSP education programs through out the region with emphasize on the smaller patrols. A very big push will be to get smaller patrols involved in the awards process.
- Continue to make sure that the voice of the average patroller is being heard at the Region, Division and National level.
- Myself and staff to visit more ski area Patrols and area managers. If Jim Woodrum and or any of his staff are available they are all welcome to come along.
- Submit required forms and reports on time.
- Maintain communication with Division and Region personnel.
- Get key region staff to attend Fall Division meeting and the STW on this side of the lake.
- Continue to utilize Powder Lines as the prime communication with Region Patrollers
- Remain active patrolling at my home area.

Meetings held or attended by Northern Michigan Region (NMR) staff include the Central Division (CD) Spring BOD Meeting and Fall BOD Meeting & Awards Banquet, two NMR Operating Committee Meetings, NMR Awards Committee Meeting, NMR Fall BOD Meeting and NMR Spring BOD Meeting and Awards Banquet.

The Snowsport season started on the Saturday, November 26, 2010 for Boyne Highlands, Boyne Mountain and Nubs Nob in the NMR. During the month of December all areas were able to open with all slopes operational. The Hickory Hills Ski Area requested help getting the NSP volunteer Patrol started again. After several meetings Mt. Holiday's Patrol Director Rod Kivell accepted the job of helping the Hickory Hills management with this project. The Mt. Holiday Ski Patrol agreed to help cover the Hickory Hills Area until a Patrol Director can be found and an OEC Course can be completed and new patrollers trained. The projected closing dates are listed here: The Homestead March 6th, Shanty Creek Resort March 12th, Hickory Hills March 13th, Mt Holiday March 15th, Otsego Ski Club, Schuss Mt. and Treetops March 20th. Boyne Highlands on March 27th and both Boyne Mountain and Nubs Nob plan to close at the end of shift on April 10, 2011.

The NM Region snowsport and toboggan handling proficiency group was very busy preparing for the season with members attending the Central Division Snowsport Trainers Workshop (STW), NMR STW and the NMR Instructor Calibration Clinic. Seven (7) NMR trainers/evaluators attended the Accredited Senior Evaluator (ASE) Evaluation, five (5) passed and are Certified ASE's. This gives the NMR eight (8) Certified ASE's for the NM Region. Nine (9) NMR trainers/evaluators attended the ASE Prep-Clinic with thoughts of attending the ASE Evaluation next season. Through the dedicated work of all of the NMR trainers & evaluators we added eighteen (18) new Candidates, twenty one (21) new Basic Patrollers, two (2) Senior Alpine Patrollers and twelve (12) patrollers who have completed various modules of the Senior Program. The NMR teamed up with Eastern Michigan Region (EMR) and Western Michigan Region (WMR) to hold joint Snowsport Enhancement Seminar (SES) and Toboggan Enhancement Seminar (TES) sessions. There were Thirty-one (31) attendees at the SES and Twenty-seven (27) attendees at the TES. An additional SES, SBES & TES was held at The Treetops Resort for NMR members with eleven (11) attendees. All of this was accomplished because of the hard work and dedication put forth by the Staff and the Patrol Directors of the NMR.

The following events took place in the NM Region:

- Four (4) OEC Refreshers
- Two (2) NMR Operating Committee Meetings
- NMR Awards Committee Meeting – Cedar River @ Shanty Creek Resorts
- NMR Spring BOD Meeting and Awards Banquet – Cedar River @ Shanty Creek Resorts
- NMR Fall BOD Meeting – Gaylord, MI
- Three (3) OEC Courses - Mt. Holiday, Nubs Nob & Schuss Mt.
- Central Division Ski Trainers Workshop - Boyne Highlands
- NMR Ski Trainers Workshop & Calibration Clinic – Schuss Mt.
- NMR Senior Snowsport & Toboggan Handling Proficiency Pre-Exam – Schuss Mt.
- NMR, EMR & WMR SES – Boyne Highlands
- NMR, EMR & WMR TES – Boyne Highlands
- Central Division Women's Clinic – Boyne Highlands
- Section #1 Basic Snowsport & Toboggan Handling Proficiency exam – Nubs Nob
- Section #2 Basic Snowsport & Toboggan Handling Proficiency exam – Otsego Ski Club
- Section #3 Basic Snowsport & Toboggan Handling Proficiency Exam – Mt. Holiday

- NMR Section #2 SES & TES – Treetops Ski Resort
- Senior Snowsport & Toboggan Handling Proficiency exam – Boyne Mountain
- Two (2) SEM Pre-Evaluations – Nubs Nob & Schuss Mt.
- SEM Evaluation – Boyne Highlands

My Activities:

- Instructed at three (3) OEC Senior Enhancement Courses
- Instructed at one (1) OEC Course
- Evaluated at two (2) OEC Course Final Evaluations
- QA'd at one (1) OEC Course Final Evaluation
- Attended two (2) NMR Operations Committee Meetings
- Attended CD Fall BOD Meeting and Awards Banquet in Bloomington, MN.
- Attended and was an Instructor at four OEC Refreshers
- QA'd one (1) OEC Refresher
- Attended NMR Fall BOD Meeting
- Attended NMR Ski Trainers Workshop & Calibration Clinic - Schuss Mt.
- Attended NMR Senior Snowsport & Toboggan Handling Proficiency Pre-Exam - Schuss Mt.
- Attended NMR SES at Boyne Highlands
- Attended NMR TES at Boyne Highlands
- Patrolled three (3) days for the Special Olympics of Michigan - Schuss Mt.
- Attended three (3) Basic Snowsport & Toboggan Proficiency Evaluations – Nubs Nob, Otsego Ski Club and Mt. Holiday Ski Area
- Attended Senior Snowsport & Toboggan Proficiency Evaluation – Boyne Mountain
- Attended Senior Emergency Management Evaluation – Boyne Highlands
- Attended NMR Awards Committee Meeting March 6, 2011 in Gaylord, MI
- Attended 2011 CD Spring Meeting April 8-10, 2011 in Oak Brook, IL
- Attended 2011 NMR Spring BOD Meeting & Awards Banquet May 7, 2011 at Cedar River Hotel @ Shanty Creeks Resorts
- Visited ten (10) Patrols, ski areas and ski area management during the season
- Patrolled forty (40) shifts at my home area

Respectfully submitted by

Robert A. Lechtanski

Ohio Region Director **Bill Currier**

Most areas enjoyed plenty of cold weather and lot's of snow from mid-December until early March. Again this year, we had some great powder days – a rare pleasure for Ohio! Also, season ending events and carnivals were held at several areas. Ample snow on the slopes and warm, Spring conditions provided for lots of fun and games. I am now looking forward to our annual Spring Meeting and Awards Banquet that will be held this year at Boston Mills/Brandywine on April 30.

A large number of patrollers and staff participated in our programs this season. Special thanks to all Region staff, instructors, trainers, evaluators, advocates, et al, who volunteered countless hours and traveled countless miles to conduct our programs. Thanks also to the two Division staff members, Chip Knappen who QA'd our Senior Alpine Test on Feb. 27, and Mike Case who QA'd our SEM Test on March 13. As I traveled around the Region from Big Creek to Perfect North Slopes, I received many compliments and constructive comments from all who participated. Here are a few highlights:

- 840 patrollers, slightly less than 2009, were registered in December.
- 13 candidates successfully completed the SEM evaluation during the March test held at Mad River Mountain. Also, 5 successfully completed the Aid Room Module.
- S&T events included:
 - A Division S&T Clinic held at Boyne Highlands in December with about 25 Ohio Region Patrollers participating
 - STW's held at Boston Mills/Brandwine and Perfect North Slopes in January
 - SES's and TES's held at all resorts in January and February.
 - A telemark SES held at Holimont, NY in February
 - 17 candidates successfully completed the Senior Alpine S&T Test held at Boston Mills/Brandywine in February. 12 candidates successfully passed ski/board and 7 passed toboggan. Tracy Pinkerton, a Boston Mills/Brandywine Senior Candidate, passed SEM, Senior Alpine S&T as well as PSIA Level I and II this season. An awesome achievement!
- New senior patrollers this season include 4 Senior Auxiliaries and 5 Senior Alpine.
- A Certified Pre-Qualification clinic held at Perfect North Slopes in January and a Division Certified event held at Lutsen, MN, in March at which about 13 Ohio Region Patrollers participated. Darcy Hanley and Sandi Hammons, Perfect North Slopes, became the first two Ohio Region women to achieve Certified status. Awesome!
- The Region's NSP-C Ski School, the largest in the Division, registered 22 events in which more than 100 patrollers participated during the season, a significant increase over last season. 4 members achieved either PSIA Level I, II or III certification.
- An SES that was conducted by the PSIA Alpine Demo Team (D-Team) was again held at Boston Mills/Brandywine in February.
- Region and National award nominations have been reviewed and winners selected by their respective awards teams. Plaques and certificates are now being prepared for presentation at the Spring Awards Banquet. Elections for the Section Chief position in Sections O3 and the Region Director were held. Yours truly ran unopposed.
- Several Region staff announced their intention to step down from their positions at the end of the season. New staff, including several assistant advisors, has been named to fill these positions.

As you can tell it has been another very busy season. That pace will continue throughout the Summer as John McGoff and his team finalize plans for the Central Division Fall Meeting and Awards Banquet that the Ohio Region will host and that will be held from Sept. 9-11 at the Marriott Cincinnati at River Center. This is a huge, very significant event for the Ohio Region. John and his team are looking forward to your support and participation in the event. Have a safe and happy off-season.

Bill Currier, Ohio Region Director

South Central Region Director Tony Ortega

The following events took place in South Central:

- The new Accredited Senior Evaluator program raised some concerns from the South Central Senior testing staff, so a TCON was conducted with Don Loerch and Darcy Hanley, and all issues were addressed and changes made to everyone's satisfaction.
- Cascade Mountain in Portage, Wisc was gracious enough to host the following region and division events: Dec 17 - 19 Division STW. Management allows us to use a building that is located on the hill, with ski-in ski-out access, with its own parking lot, meeting area in the lower level, and restaurant and bar in the upper level.
- Jan 9, 2011 Senior Toboggan Clinic, with 4 basic patrollers participating and 4 more basic patrollers observing. All went smoothly despite the fact the ski area lost power for about 1 hour around noon. Management was able to run all chairlifts on backup power, avoiding a chair evac. Once power was restored, the hill reopened and the clinic was completed.
- Sat, Feb 19, 2011 Senior Hill Test Audited by Chuck Martschinke with 2 out of 2 candidates passing the hill test and becoming full senior patrollers
- Sunburst Recreation Area, Kewauskum, WI was gracious enough to host the Senior OEC Events
- Jan 11, 2011 Senior SEM clinic with 11 participants
- Feb 12, 2011 Senior OEC Exam, with 9 out of 11 candidates passing. The OEC exam and SEM were audited by Nancy Fudali of Southern Region. One of the candidates passing the OEC exam and becoming a full senior was 16 years old. Not sure if that sets a record or not for youngest senior, but still a great accomplishment. Due to the realism of the scenarios and customers perception, the ski areas in South Central had much reluctance in allowing SEM and OEC test to be conducted in full view of the skiing public, therefore, in the past, the Senior SEM and OEC exam took place in remote areas of the hill, out of view of the skiing public. This year, we negotiated with Sunburst management that we would advertise and promote these events in a similar fashion as a community would promote a local "disaster drill." Sunburst accepted these terms, and the scenarios were allowed to take place on the hill. Each scenario was completely surrounded by fencing, and a prominent sign was posted, so that the skiing public could tell that what was going on behind the fence was only a drill. The scenarios were conducted without any concerns reported by the skiing public.
- March 26-27, John Wachter, Central Division Mountain Travel and Rescue supervisor, hosted a MTR Level 1 course at the Blue Mounds State Park, located about 25 miles west of Madison, Wis
- In order to improve attendance at the Region Banquet, it has been changed from Spring to Fall, specifically Sept 17, 2011. Consensus amount those I talked to indicated that patroller interest would be higher and participation could improve.
- Ron Maci accepted position as Division Awards Judge. Dale Stephens accepted the position of Region Toboggan Advisor effective start of 2011 - 2012 season. Steve Loukin from Tyrol Basin passed his Level III PSIA Telemark certification
- Other (somewhat related) Items of Interest: Devil's Head Ski area, Merimac, Wisc. Dec 2009 was the site of a roll back chair event. Link below has details. Prior to the 2010 - 2011 season, the offending double chairlift was removed, the top of the hill was recontoured and a new quad was installed with a higher unloading station so the entire hill can be accessed.
<http://www.channel3000.com/news/22000236/detail.html>
- Aug. 5, 2010 around 8:25 pm the Wisconsin State Fair Sky Glider (double chair lift) stranded about 100 riders due to motor failure. West Allis Fire Dept. used cherry pickers to evacuate the riders. The last passengers were helped down from the Sky Glider about 11:15 p.m. Link below has more details
<http://www.jsonline.com/news/milwaukee/100087709.html>

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Southern Region Director Bill Dick

The Southern Region's season started off with a well attended OEC kickoff event, followed by Patrol OEC refreshers. The Ski Sale at the Renaissance Center in Schaumburg IL was successful with a good return on resources. The Southern Region sent over 20 patrollers to Division STW events last fall, with several Patrollers teaching or leading groups. Unfortunately the Southern Region lost two Patrols this past year due to inactivity. Southern Region conducted a Senior Hill Evaluation at Chestnut Mountain with 8 patrollers passing Alpine and 10 Patrollers passing Toboggan. An Emergency Management Evaluation was held at Wilmot Mountain with 15 Patrollers Passing,

Events attended

- Southern Region Ski Sale at the
- Participated at Villa Olivia OEC refresher
- Attended Patrol OEC refreshers
- Taught TES at the Boyne Division STW
- Taught TES at the Trollhaugen Division STW
- Taught TES at the Cascade Division STW
- Taught SES at Sundown
- Evaluated Senior Toboggan at Chestnut Mountain
- Evaluator for Certified LAR, Evaluator for Certified written OEC, Advocate for Certified Toboggan

Western Michigan Region Director Tony Wolfer

Events attended:

Fall Division Meeting Minneapolis, MN

Instructor for Section II OEC Classes

Instructor for Section II CPR

Section II refresher - OEC and CPR instructor at event (Canonsburg Ski Area)

Division Ski Trainer Workshop at Boyne Highlands

Senior Emergency Management Clinic (Timber Ridge Ski Area)

Senior Emergency Management Evaluation (Timber Ridge Ski Area)

Senior Alpine Evaluation (Crystal Mountain Resort)

The Region participated with both the Northern Michigan SES at Nubs Nub and a SES at Boyne Highlands.

We conducted Three (3) Region TES

Timber Ridge

Caberfae

Pando

One (1) SES (Ski Enhancement Seminar) within the region at Timber Ridge

April 30, 2011 is the Region Awards banquet,

Presented by Section III (Crystal Mountain & Caberfae Peaks) @ Crystal at 5:00 PM

Region calendar and budget meeting will be at 2:00 PM April 30, 2011 in the Crystal Ski Patrol breakroom

Senior Emergency Management Evaluation with 3 successful candidates

Senior Alpine Evaluations with 6 successful candidates. We gained 3 new seniors from these evaluations.

Pando Ski Patrol working with the Boy Scouts of America established a Venture crew at Pando Ski Area. The crew's main focus is to assist the Ski Patrol during the ski season, and to develop first aids skills as the members work towards becoming OEC technicians.

Western Region Director John 'JT' Thomas

We started the season off with a very successful fall Division Meeting in Bloomington Minnesota. We did a lot of email blasts to try and get the attention of the every day patrollers interested in attending the meeting. We also had a number of NSP course that were available to help with attendance.

The fall Western Region meeting was held 2 weeks later. The division meeting did draw from the attendance however it was very successful weekend. The 2011 meeting will be in Duluth Minnesota on the weekend of September 23-25.

The Trollhaugen STW was very well attended and the roll out of the ASE program was initiated. There have been many comments about the ASE program some good and some bad. The bad comments I feel are because of the lack of knowledge and what the program purposes is. I believe more education of why the standard is what it is needs to be explained. The other item I believe is causing some confusion is the fact how many snow sliders don't understand what good skiing really is. There has been a request to move this event to different location. I'm not convinced that is a politically correct choice.

The Senior exams were very successful as only one candidate was not successful during the exam. We had 5 out of 6 pass the SEM module, 8 out of 8 pass the toboggan module and 8 out of 8 pass the skiing module. This created 6 new seniors in the Western Region. We had 2 SEM pre-courses and 3 ski and toboggan pre-courses. We started with 18 patrollers signing up for the Senior program and 14 of the 18 attended an exam.

I visited 14 of the 23 patrols/areas this season. I'm still amazed at the questions I received from patrollers and how much of the data is at their finger tips, they have no idea what is available to them. For example I had one patroller ask me why the region stopped the newsletter since emailing was very cost effective. When I went back and looked up the email address they gave me and the one on the NSP WEB site, they didn't match. Plus when I asked the PR why he didn't follow through with the request of printing and posting a copy on the PR room bulletin board the answer was why it's on the WEB site.

We had a great Certified event at Lutsen. The venue was fanatic and I believe the venue will be on the normal Certified event rotation. This event has created an excitement for the Certified program within the Western Region. We now have 7 patrollers that are planning training events to begin the journey.

The Spring BOG and PR retreat will be hosted by MT Kato ski patrol on April 15 and 16.

Respectfully submitted

John Thomas
Central Division Western Region Director.

MSAA

Ken Meldahl

The Midwest Ski Area Association (MSAA) held their summer meetings and Trade Show at Shanty Creek in August. The Central Division Leadership Team joined many area owners, operators and their management teams to discuss new ideas and share their thoughts. Shanty Creek were great hosts. Many of the patrollers that attended were given a tour of the patrol room and a presentation of the electronic incident reporting program that they use. It was very informative day.

The education seminars consisted of the regular Industry Report Card and Safety and Risk issues. Michael Berry was the Keynote speaker with his topic being: "Creating more customers for a lifetime is more critical than ever." Jim Woodrum, along with a couple of Wells Fargo Specialty Insurance associates put on a session on "Premises Incidents and how a patrol handles a fatal causality. It was very well attended.

The team also manned a booth at the trade show where we answer questions and display much of our educational material. We handed out NSP Lip Aid that was supplied from the National office. The next MSAA meetings will be held at Devil's Head Resort in Wisconsin on August 7-11, 2011. I have already secured lodging nearby for the leadership team.

Treasure Objective April 8-10 2011 Board of Directors Meeting

- Remainder of year 2010-11
 - File IRS Forms 990 on time
 - Continue to remit *approved* expense promptly
 - Explore using a local accounting firm for IRS filings etc.
 - Work with Regions to complete their individual year end financial reports
 - Add 2011-12 proposed budgets to Quickens
- Year 2011-12
 - Hold a meeting with Region Treasures in Cincinnati before our Fall Division Meeting.
 - Bonding for Central Division Treasure
 - Other recommendations by the Board
- Topics for Discussion
 - Expense Vouchers
 - Preferred format
 - Excel
 - PDF
 - Accounts being charged
 - 90 Day policy completing expenses – Policies and Procedures page 24 Chapter 5.
- Region Financial Reports due Dates
 - June 30th End fiscal year
 - Registration Units report due to Section chiefs
 - Section Reports due to Region Directors
 - Region Reports due to Division Director
- Help needed for year end 2011
 - Expense Voucher submission
 - Expense checks cashed promptly

Legal Advisor Kevin McQuillan

During the past year I participated as one of several members of the National Legal Committee (NLC) allowed to participate in a limited review of OEC 5 and submitted comments for consideration by the National Legal Advisor.

I also participated in periodic conference calls of the NLC and subjects covered included EMS issues, OSHA issues, helmet usage, area requests for releases from patrollers and others.

In August, I attended the MSAA meeting at Shanty Creek, participated in the presentation regarding handling major incidents, attended other sessions and also discussed legal and risk management issues with area owners in attendance.

At the Division level I continued to support the Division Director and various committees with a number of legal and risk management issues. I continued to analyze and respond to questions regarding legal and risk issues posed directly to me by many of the Region Directors and an increasing number of patrol representatives.

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Registration Sherwin VanKlompberg

No Spring Report.

Reprint from Fall Meeting 2010

Central Division Membership Registration Report 2010

Submitted at the Central Division BOD Annual Fall Meeting 2010

Central Division Membership Registration processed the membership registration for 5,969 patrollers with \$379,179 in dues processed. I have submitted a reconciliation report that states that the Central Division Registration Account balances. Here is the membership registration broken down by region:

- Ohio Region – 851
- Eastern MI – 540
- Western MI – 530
- Northern MI – 324
- North Central – 589
- South Central – 947
- Southern – 889
- Western – 1299

There were also 305 Alumni who registered directly with National.

The Registration process was again completed 100% through the electronic process, both the membership registration via the NSP Website and the dues receipts and payments via electronic banking using ACH. Central Division was the only Division that completed the entire registration process via electronics and continues to lead the way in moving the entire system into the use of current technology.

I want to thank all of the Patrol Directors/Patrol Representatives, and/or their registration coordinators for their patience, commitment to learning the new process, and their working with me as we worked the bugs out of the system.

The benefits were similar to last year with only further improvement in all errors:

- Increased efficiency in members receiving their cards.
- Reduction in costs of the registration process.
- Reduction in errors and the time it took to correct errors.
- Reduction in the overall time it took to manage this program.

Elections Ken Meldahl

Elections for Region Director were held in Ohio, Western and Western Michigan this season. I conducted the elections in Ohio and Western Regions and Western Michigan Region conducted a “One member, One Vote” process and was conducted by the Region Election Coordinator, Erica Krol.

OHIO

Bill Currier was the only candidate for the Director position. There was a 53.85% return of the 26 ballots sent out. One ballot was returned with improper address. Bill received 92.86% of the votes cast and the one write-in candidate received 7.14% of votes cast. One vote was not counted due to missing time schedule. Bill Currier was declared the successful candidate with the simple majority of votes cast and will be the Ohio Region Director for the next 3 seasons.

Western

There were 3 nominated candidates but one withdrew leaving 2 candidates, John Thomas and Jim McLeod. I sent out 45 ballots to the qualified electorate and 34 ballots were returned for a 75.56% rate. One ballot was not counted due to it being sent after the deadline. 2 ballots were returned with improper mailing address. They were resent and one was returned again. One vote was cast in favor of John Thomas, following the Central Division Bylaws 11.3.8.B which states that if a candidate gets a vote due to his position, all candidates get a vote. Jim McLeod was declared an extra voter by his patrol due to its size. Having received a simple majority of the votes cast, John Thomas was declared the successful candidate and will be the Western Region Director for the next 3 seasons.

Western Michigan

There were 3 members nominated and all accepted their nominations. Candidates were Dave Johnson, Charles (Chip) Knappen and Dennis O’Brien. Western Michigan uses the “One member, one vote” method of conducting their Region Director Election. Erica Krol, Western Michigan’s Election Coordinator ran the election following Central Division’s policy & procedures with the exception that the nominee’s “Staff information sheet” was posted on their region website and all members were notified of such. Erica sent out 540 ballots and 328 ballots were returned to me at or before the deadline. This was a 60.74% return. One ballot was invalid with no vote cast. Dave Johnson received 54.88% of those ballots cast. Having received a simple majority of the votes cast, Dave Johnson was declared the successful candidate and will be the Western Michigan Region director for the next 3 seasons.

Overall, I felt that the election process went pretty well. All candidates with the exception of one copied me with letters or emails that went out to the electorate. This was done after a reminder that everyone needs to follow the “Guidelines”. There were a couple reports of improper procedures that hopefully will be corrected with proposed changes to the P&P and Bylaws. There is still the problem of improper addresses of Region Staff on the website which does cause problems. Not sure how to get that corrected other than continuous reminders to RDs to make sure this information is correct. The Election Review Committee confirmed the results very quickly which is greatly appreciated.

I don’t see a need to change my budget from the current \$750.00.

Next season’s Region Director Elections will include North Central, Northern Michigan and Southern

Submitted by,
Ken Meldahl

Administrative Assistant Frank Cleary

Fall Meeting 2010

I emailed minutes from the Central Division Spring Meeting 2010 to the board along with the most current Central Division Staff Directory and made it available for our webmaster to post it to our website. An Action Item List was developed at the spring meeting and posted to the website for staff review. No new proposals were received prior to the meeting. 25 sets of staff meeting notes were assembled with hard copies inserted into a binder for use at the meeting by the staff. The meeting agenda was maintained and updated as necessary. During the meeting written and audio minutes were recorded, after the meeting the minutes were e-mailed to the staff for their review. A new Action Item List was developed and posted to the Website. The CD organizational chart was updated and sent to the Webmaster for posting on the CD Website. The Central Division's PnP and Bylaws were updated with the changes approved.

Spring Meeting 2010

I maintained minutes from the Central Division Fall Meeting 2010 and maintained the Action Item List from the Fall Meeting. I assembled the RD's and Supervisor's End of Year reports and forwarded budget requests to Joe. 15 sets of staff meeting notes were assembled with hard copies inserted into a binder for use at the meeting by the staff (including agenda, Fall Minutes, Action Item List, EOY reports, financial reviews and Budget, Proposals, Central Division P&P, and Central Division Directory). I remain available to Staff, Officers and Program Advisors to provide administrative support.

I would recommend that the Budget for 2011-2012 remains the same as the Budget amount for 2010-2011, at \$1500.

Frank Cleary,
Administrative Assistant

Ski Patrol activities;

Sept 10-12 Fall CD Meeting and Banquet Minneapolis as Admin. Assist.

Attended Fall Ohio Region Board meeting as new Ohio Region ARD

Oct 3 Attended Instructor OEC refresher and Lift Evac refresher

Oct 10 I taught Oxygen administration at our PNS patrol OEC refresher as OEC Instructor

Nov 7 Sold equipment at PNS Ski Swap

I conducted many Frosty refreshers at PNS on skis and snowboard as NSP S&T Instructor

I taught Snowboarding and toboggan handling each Tuesday evening at PNS and many Mondays and Wednesdays when needed as NSP S&T Instructor.

Jan. 8-9 Participant at Region Ski and Snowboard trainer workshop at PNS

Feb. 5 SES Paoli Peaks Ski Area (AASI Instructor on Snowboard)

Feb.21 Senior Ski and Snowboard Test (Examiner) BMBW

Apr 8-10 Attended Spring CD Board Meeting as CD Admin. Assist.

Mar 13 Attended Ohio Region SEM as Station Manager

Apr 30 Spring Ohio Region Board Meeting as Ohio Region ARD

May 14 Attended PNS Banquet

NSP-C / PSIA-C Liaison Tom Anderson

List number and titles of programs offered and number of individuals participating in program:NA

Number of instructors for your program: NA

Number of Instructor Trainers for your program: NA

Which IT put on the most classes/events: NA

What is working well in the program:

This is a repeat paragraph from last year's report in that for the most part there is still enthusiasm for the patroller who wants to pursue PSIA certification. We have a good core of instructors moving up the certification levels. A number of NSP-C Staff members are working toward the "Trainers Development Program" accreditation.

What needs improvement in the program:

As more patrollers complete all certification, the PSIA education credit requirement course, Patroller Development, may need a reworking to satisfy the needs of these patrollers. I will continue to work with SS Director Dan so that we are on track when the time comes for this need. Those that are not moving to the next level of certification need to be encouraged to do just that so that the individual, the local patrol, region and or Division is getting the most out of being a dual member in the first place.

Goals for program improvement next season:

Continue to encourage dual members to pursue the next level of certification.

Add PSIA Education Staff members to list of Patroller Development qualified instructors.

Hold Patroller Development Education credit course at both Division S&T workshops.

Hold Patroller Development Education credit courses at region venues on an as requested basis.

Create more opportunities for dual membership benefits for NSP-C members.

Create opportunities for PSIA-C members to benefit from NSP programs.

List of events attended:

Vail Focused Learning Ski School

Central Division S&T workshop at Trollhaugen

Central Division S&T workshop Boyne Highlands

Central Division S&T workshop at Cascade Mtn.

Conducted Marquette Mountain On-Hill refresher program

Conducted North Central Region SES at Ski Brule

Conducted North Central Region Senior Ski Evaluation at Marquette Mtn

Conducted Certified Ski & Toboggan clinic and reup at Marquette Mtn

Conducted candidate tryout at Marquette Mtn

A side note in my events attended:

I followed my son Matthews High School Ski team around the North Central Region as well as one meet in Northern Michigan Region. I signed on at six different areas. I observed (and participated) in the various opening and closing routines, listened to the radio chatter, helped out in a few minor accidents, and for the most part I am able to say that we have a pretty cool organization! Our teaching materials and methods are getting to the masses. We are coming from a common front and for that it made me proud to belong.

Amount spent on program and budget request for next season:
I request that the Budget for 2011-2012 remains the same as the Budget amount for 2010-2011

Who should be recognized as Outstanding IT? NA

Ski School Director Dan Moss

I accepted the position in the fall of 2010 so I missed out on Division Mtg. training . . . thus, any errors or omissions are all Jay's fault ~:)

Region Advisors

I have a tremendous group of people that serve the Central Division and their fellow patrollers as Region Ski School Advisors: EMR-Catalin Barbu, NMR-Mike Leach**, Ohio-Marty Collins*, NCR-Bob Myers, WMR-Kevin Fultz, SCR-Tim Weinand*, SR-Dave Malhiot*, WR-Jim McLeod

**New this year, **Temporary*

NSP-C Division Ski School

The NSP-C DSS (SS) registered 168 members for 2010-2011. There were no reportable incidents to Lawson Insurance. Participation by Region EMR (20), NCR (15), NMR (8), Ohio (76), SCR (7), SR (16), WMR (11), WR (14), [Eastern Division (1)].

Events

The Division SS staff helped staff the (3) Division STW's at Trollhaugen, Boyne Highlands and Cascade. [Don Loerch for President!]

The Division Women's clinic was a wonderful success! Linda Murphy-Jacobs, Chris Moe-Herlick, Sandi Hammons and Linda Barthel made significant contributions to 35 women!

The NSP-C SS Staff participated in many of the following courses executed in the CD in 2011: 34 SES's; 11 SESB's; 4 STW's; 42 TES's; and many of the Frosty & Testing staff for Local Alpine tests, Region Senior Tests, and the Certified Test.

The SS staff was fortunate enough to participate in an unusual opportunity this year at the Certified Test in Lutsen, Minnesota. Because the schedule afforded it, 12 different Ski/Snowboard/Tele modules were set up for a 2-day SES/SESB. We had 35 participants including coaching staff.

Preparation, Training & Calibration

In November a group of Division SS staff traveled to the Vail Ski School for a week long training program, 'Skimmersion'. This was an extensive week of training, with a week ending focus set aside for the calibration of the Division Staff at the Sr. Standard in preparation for the ASE program rolling out. Participants paid for their own involvement.

While there, a significant portion of the Division SS Staff also participated in the process of developing the written course criteria for the new ASE program, which included video selection for education & testing, on-the-hill parameters, and the calibrating program for the ASE and existing PSIA credentialed Sr. Examiners. Though many contributed, I think the board would be particularly proud of the work of Linda Murphy-Jacobs, Brian Cobble, Chuck Martschinke, Jay Zedak and Don Loerch.

Serving Outside

In August of 2010, Jay Zedak asked me to travel down to the Southern Division to present a short program on the V1 software. The previous season we had supported a SES at Beach Mountain and interest was peaked about the MA software. They again requested help from the CD for their SES staffing support this year but for three days at two locations; Winterplace (1) and Beach Mtn. (2). Their Division SS continues to grow and develop though they have no active Level III's. These events were reimbursed by the SD.

NSP-C D SS Tools

The SS "Shortie" tools have been sharpened and waxed and set aside for next year's program.

Goals 2011-2012

- Learn My Job; I serve my Region SS Advisors, they serve their Patrols.
- Deepen the education of our Region SS Advisors. Experienced and knowledgeable staff means they will execute their roles well in the regions they serve.
- Help transition (3) new Region SS Advisors.
- Increase the availability of local SES/SESB's in several regions to help foster ski and ride development.
- Help deepen the education and credentialing process for those anyone in our division who chooses it.
- Support CD Skills Development Advisor for the ski/ride staffing of the CD STW's.
- Help foster the enrichment of NSP-C SS Division staff. The greater the depth of knowledge and experience they have the greater servants we can be.

Budget 2011-2012

"Remain the same" requested.

Respectfully Submitted,
Dan Moss
NSP-C Division Ski School Director

Alumni Beach Day

This year started with much anticipation as there was a new National Alumni Advisor appointed. After repeated attempts to contact said advisor I finally gave up as there was no help forthcoming from National or said advisor. At this point I still do not know who that may be.

My goal was to interview as many potential alumni as possible and try to encourage them to join us. I am not sure exactly what the success ratio was as I received numerous commitments but have not yet heard of the add or delete ratio.

There is still a lack of participation from various regions as there is not much support for the program. Again I must compliment the Ohio region as they have contributed greatly with information and new members. Please remember the following advantages of the program.

- Reduced Dues
- The Ski Patrol Magazine
- The Patrol Supply Catalog
- Deductible dues
- Training and evaluation participation
- Refresher assistance and support
- Patrol room duty
- Being part of the best skiing group in the world

Lastly please have the region directors appoint advisors for the regions so we may have much more interest and participation.

I plan on attending the Fall Division meeting to be able to meet with as many advisors to discuss ways to improve this program.

There is no budget request.

Respectfully Submitted,

Carrington Beach Day

Auxiliary Supervisor

Open

Avalanche Dale Mihuta

The Budget for Next Season

Item 163.0 Program Fees: This item provides front money to secure transportation and residence at an appropriate Level 2 venue.

Request: \$17250 (Intention to be revenue neutral)

Item 163.1 Classroom portions of the Level 1 for Rescue Personnel at each of the early season S & T events sponsored at the division level. We will charge fees for the course to be applied to the cost.

Request: \$1250

Item 441 Forms and Supplies: Our transceivers are becoming old and obsolete. I would like to replace 5 units this budget period and 5 the next. The preferred transceiver is the 3 antennae Tracker 2 that has shown considerable favor in the industry. The Ortovox Patroller Digital and the 3+ featured in the NSP catalog, have some reported problems. The price point for the new transceivers is still under negotiation. We intend to sell the old Tracker DTS units for \$100 each with the appropriate release form to defer expenses.

Request: \$1500*

After discussion with Brian Cobble it was decided to purchase 2 Tracker 2 units on this budget period to make sure the product lives up to its reputation. Upon approval of the next budget we will order the remaining 3 if the transceiver performs to our expectations. We negotiated a pro price of \$220 per unit.

New Request: \$700

Item 730 Avalanche Supervisor: Remains the same.

Request: \$1000

Course Delivery

The avalanche group provided 5 Level 1 for Rescue Personnel courses spread strategically across the division.

Boyne Highlands	5 students
Mount Bohemia	6
Mount Ripley	15
Pine Knob	5
Perfect North Slopes	12
Three Rivers	8

Totals: 51 students
20 instructors
6 IT's
4 new Level 1 instructors
3 instructors in development

What's Working

The program is getting around the division and not centered around instructor cores. I am particularly proud of the performance in Michigan with 2 courses in the Keweenaw peninsula and one at Boyne Highlands. The course at Mt. Ripley was taught at Michigan Tech. and most of the students are involved in learning about front country development. I expect to see more activity from this group.

What Could Be Better

We need to get on the calendar sooner and more often.

What's Happening Next Season

Harold Park, my assistant, will be assuming operational control of the program. I will be the Avalanche Advisor in name only. I have been mentoring Harold this last year and he shows remarkable promise. He is a brilliant administrator and a new Level 1 instructor. Harold is a Senior patroller and has already taught modules in the Level 2 Avalanche Course. To complete his training, I believe, he should gain the experience of the National Avalanche School and attend at least one International Snow Science Workshop.

Next season we will have sufficient personnel to conduct a Level 2 course. The location is still being negotiated. We are considering the Jackson Hole area and Bridger Bowl area.

What I Saw

I attended and taught in all but the Pine Knob venue. I am proud of the product we produce.

Dale R. Mihuta
Central Division Avalanche Advisor

Awards Gregg Reese

GOALS FOR THE 2010/2011 SEASON:

1. Assist and advise the Division Director and Assistant Division Directors as needed concerning awards
2. Assist Region Directors and Region Awards Advisors as needed and continue to provide and improve templates and advice so that all patrols can write-up more effective presentations
3. Attend and assist Division Director in presenting awards at Central Division Awards Banquet in Cincinnati Ohio.
4. Respond to inquiries concerning awards at all levels.
5. Continue to monitor awards issues and changes at National, Division, Region and local levels and see that they are passed along the chain.
6. Assure that Central Division patrollers have the best possible opportunities for recognition of accomplishments
7. Continue to develop electronic transmission and assessment of awards to facilitate higher acceptance at National
8. Continue to improve our Central Division Awards Manual with in-depth descriptions of available awards and intent for all patrollers in the Division.
9. Continue to build on strengths of the awards program and reassess opportunities to improve

CURRENT SEASON ACCOMPLISHMENTS

1. Attended and assisted awards presentation at Fall Central Division Banquet in Minneapolis Minnesota.
2. Responded to inquiries from members of the Division regarding awards available and proper preparation of those awards.
3. Assisted Region Awards Advisors by evaluating electronic submissions prior to sending them on to National and suggesting any changes that may improve the chances of those submissions being accepted by National.
4. Worked with Patrol Representatives and patrol awards advisors in various Regions to help develop awards awareness.
5. Contacted all Patrol Representatives in the Central Division offering the Central Division Awards Manual as well as templates for writing medical merit star letters

6. Made available on the Central Division Website to all Patrollers the newly designed Central Division Awards Manual with descriptions and techniques for submissions. Also made available on Central Website names of all CD Outstandings and First Runners-up.
7. Presented Awards seminar at Central Division 2010 Fall Meeting.
8. Developed and distributed to all Central Division regions a spread sheet of all patrollers, patrols, regions, and type of awards given by Central Division and National from 2002-2010
9. Developed and distributed to all Central Division regions a spread sheet of all patrollers (with their year, patrol and region) who were submitted to Division in any Outstanding category from 2002-2010. This list showed all Central Division winners and first runners-up as well as National winners and First-runners-up.

FUTURE GOALS

1. Continue to assist and advise the Division Director and Assistant Division Directors as needed concerning awards.
2. Continue to assist Region Awards Coordinators, Patrol Reps and individual patrollers as needed
3. Attend Division and National meetings as needed
4. Respond quickly to all inquiries about awards from any patrollers in the Central Division
5. Continued close communication and cooperation with the new National Awards Coordinator and National Awards Committee so that membership needs are recognized.
6. Teleconference with National Awards Committee to revisit all awards so that they represent the needs of our membership.
7. Although Central Division received approximately 30-35 % of all National Awards from Jan 2010-Jan 2011, we will continue to work on getting more patrols involved in the process.
7. Continue development of our electronic assessment and counseling of awards prior to submission to educate patrollers in the awards process- eligibility, technique of presentation, and submission.
8. Continue to share information with Region Awards Advisors in explanation of proper interpretation of the Policies and Procedures as well as proper submission techniques.
9. Work with various levels of the NSP so that all awards judging from Region to Division to National is standardized.
12. Prepare awards as needed for fall Division Awards Banquet
13. Continually develop ways to recognize and honor more of our Central Division patrollers

Certified Supervisor Mike Longfellow Jones

- We started season the season with sixty four staff members and eight candidates.
- Recertification / Qualification events were held at the following areas:
 - Perfect North Slopes 13 participants
 - Nubs Nob 14 participants
 - Marquette Mountain 8 participants
 - Lutsen Mountain 11 participants
- The program added no new candidates for the 2010-11 season, possibly due to our moving the event to the Western Region where the area was unknown to a majority of the staff. We did have a few applicants and current candidates who simply could not make the evaluation date due to personal matters. They committed to return in 2012.
- This year's Certified Evaluation marked the 29th anniversary of the Certified Program in the Central Division. The event was hosted by Lutsen Mountain Ski Area.
- Thirty Eight staff members, six candidates, and approximately twenty six supporters all contributed to a great and successful event. Once again, the seasons' event utilized much of the feedback provided from a post event survey taken as last year's event to enhance the overall planning and outcome.
- This year's annual meeting was held again at the Lutsen Mountain on site in one of the area facilities.
- Fourteen individual program components were passed over the course of the event for a sixty seven percent over all pass rate.
- Four patrollers completed their Certified requirements
 - Sandi Hammons #741 Perfect North Ski Area, Ohio Region
 - Darcy Hanley #742 Perfect North Ski Area, Ohio Region,
 - Timothy Thomas #743 Welch Village Ski Area, Western Region
 - Carl Woodcock #744 Boyne Highlands Ski Area, Northern Michigan Region
- The 2012 Certified evaluation is currently planned to take place at Perfect North Slopes in the Ohio Region
- The Certified staff made a significant investment in reaching out to the Western Region and to spread program exposure across the Division by taking the event to Lutsen. The event was viewed as extremely successful and Lutsen provided a n outstanding location as well as future promise for potential program candidates in the future.
- Because of the light evaluation schedule the Certified staff arranged to conduct an on-site SES clinic utilizing certified Division staff. The SES was an outstanding venue and offered an excellent opportunity for the Certified program to give back to the local patrol, where ten local and supporting staff took part along with twenty five staff members. Due to the success of this event, we will attempt to include such events along with our future evaluations.
- I have been requested to attend the APP Spring Clinic event at Alpine Meadows California by Ed Gassman, National Certified Program Advisor, to review the APP Certified evaluation and associated criteria for comparison to our own program.

2011/2012 Certified Budget Request:

- Consistent with past years and in line with what is historically needed by the Certified Program, the budget request for the 2011/12 Fiscal year is for \$1,000.
- Funds will be utilized to defray program expenses for conducting the annual evaluation and supporting training, and will include score card printing. Some monies may also be allocated to defray costs associated with the upkeep and purchase of testing and training materials.

Respectfully submitted,

Mike Longfellow-Jones Supervisor, Central Division Certified Program

- ❖ Current instructors 106
- ❖ Current IT's 42
- ❖ New Instructors this year 3
- ❖ Classes 10 (includes e-courses) currently 4 additional registered for spring (my plan is to attend one of these in April)
- ❖ Number of patrollers in courses 41

- ❖ The three STW's held a toboggan IT recertification again this year in which 3 ID instructors covered the six pack review. As the regions recertify toboggan instructors, an ID instructor can provide the review for the region.
- ❖ I had one class assigned to me for the geographical region as he is located in Canada and I will include him in our division information.
- ❖ I attended the fall meeting and visited an ID class in that region. It was the last region to visit classes.
- ❖ I have a concern as I have one region which has not held an ID class again. It seems to hold ID classes once every two or three years. This is not acceptable.
- ❖ I have been involved in conference calls before ID received a new director.
- ❖ Since we have had the new director I have been involved in the e-course beta test, It is really a nice tool compared with the "talking head" that was the thing on the CD for the previous e-course. There is a current fee for this class.
- ❖ The current ID book is downloadable to everyone.
- ❖ The ID book will be revised as well as the course.
- ❖ In addition I helped prepare senior candidates for SEM, planned an OEC refresher, and patrolled my normal shift.

Medical Advisor Steve Werner

My activities since the last Central Division meeting include the following:

1. I attended a meeting of the National Medical Committee along with all the OEC supervisors from the various divisions in Denver in early December. Much of this two day meeting was devoted to the OEC fifth edition, and several small groups were assigned parts of the new book to compare to the fourth edition, in order to highlight changes that the OEC refresher committee would have to address for the fall 2011 refreshers. It was emphasized that the refresher this fall would take more time than usual, to cover the necessary core issues for this cycle as well as the significant changes in OEC fifth relative to first aid skills so that all of us are on the same page when the season starts. The National Medical Committee broke out and had a couple of separate meetings, mostly to discuss the need to implement some type of quality assurance program relative to our treatment of patients. Our National Medical Director, Dr. David Johe, and Executive Director Tim White have met with EMS personnel from a couple states in an effort to keep OEC technicians separate from the EMS certification system. Dr Johe feels, based on his discussions with the EMS people in Pennsylvania, that instituting a quality assurance program will satisfy some of the concerns that individual states have relative to OEC certification. So far, the NSP has intervened successfully in all the states that have proposed including OEC technicians in the EMS system. Dr Johe addressed the NSP National Board in January, and received their approval to develop quality assurance at the patrol level for patient treatment activities. Since that time, however, Dr. Johe has not communicated with the Division Medical Advisors anything about implementing this task.
2. I participated in the Central Division Certified evaluation relative to OEC at Lutsen Mountains in Early March. I provided QA assessment of the essay, bystander, and practical portions of the evaluation, and submitted a report to the certified administrator, Michael Longfellow-Jones.
3. Once again, I was happy to participate in the planning and execution of the Eastern Michigan Region Senior SEM evaluation, conducted in early March at Mt. Holly.
4. In the period since the last meeting, I was consulted on a nomination for a Purple Merit Star. It was my suggestion that the nominees be awarded the Division Critical Care Award instead.
5. I have submitted an article to Ski Patrol Magazine relating to the creation of a memorial endowment fund benefitting a unit of the NSP, such as a patrol, a region, or even a division.

Respectfully submitted,
Stephen E. Werner MD
Central Division Medical Advisor

Mountain Travel & Rescue John Wachter

This was kind of a mixed year for the programs from the reports that I had been hearing about. The MTR stats at the end of March will never be 100% accurate, as with competition to gain students; many MTR courses are conducted before or after the ski season. This year being no different.

One of the big projects I have been working on is an Instructor enhancement seminar. In 09-10 the course was a joint venture with the Gogebic County Search & Rescue. This course was held up by Black Harbor (Indian Head M.T). Although the attendance was not as high of numbers as I was hoping. It was a great class and went over well. This year we are taking it to Blue mounds by Madison Wis. The course will be at the end of March and I have over 20 people signed up for it at this time... I have talked with other about taking the course back up to Bessemer and over to Christy Mountain area next year. I will possibly be holding two of them. The response to this course coming up is showing to me that the word is getting out...

My hope is to build on this course and move it around the division every year. This gives me an opportunity to see that everyone is getting the proper training.

For the 2010-2011 seasons the number of MTR courses and attendees remained about the same. This is due to Southern Region getting a new MTR advisor and trying to work with him on getting the program out there and with we3stern region losing their MTR advisor and me looking for the replacement which I have found. I feel that next year will be even better with some changes that are taking place in these Regions.

The number of MTR Instructors in the Central Division I feel are gaining strength. We have been going through and our instructor list and sending out some e-mails to help promote the program and with the enhancement courses being offered I am getting several old instructors stepping up and wanting to get involved again.

At the Central Division Awards Banquet, the MTR program gave its 4th Program Supervisor Award to Daryl Coons of the western Region. This award will continue to be given annually at the Central Division Awards Banquets.

At this time I will have some expenses to turn in from the course that I will be holding in a week. I have been trying to be as frugal as possible and feel that I will try to hold to the same budget as last year.

Budget Request

Travel costs	\$800
Office Supplies	\$50
Project expenses	\$150
Total	\$1000.00

Nordic Advisor Pete Wollan

We had an excellent snow year again, and participation in the races that we patrol was higher than usual. The biggest event, the Birkie, had near-record cold weather and an unusual number of injuries -- Nordic Patrollers were needed this year, and our skills presence was appreciated. We had a successful Division workshop at Minocqua, followed by a telemark workshop, and the Western Region had an SES. At both these events, candidates tested for certification; at Minocqua, two candidates passed the Nordic Senior Ski exam. There have been two Basic Patroller classes, one in the Minneapolis area and one in northern Illinois. I've participated in several conference calls with the National Nordic Director, and continue to take part in the revision of the program.

Overall, the Central Division Nordic program is doing well in places, and having difficulties in others. There are a few active centers, with new patrollers joining and enthusiastic participation in local and regional events. However, there are other locations where long-time key personnel want to step back and are having difficulty finding anyone to take their place. Also, I haven't succeeded in making contact with the Ohio and Michigan Nordics, and it's not clear how the transition to the new revised National program will be received.

For next year, I intend to make use of the Fall Meeting to establish contacts with the Michigan and Ohio patrols. I will try to organize an SES in each region, in addition to the regular Minocqua workshop.

I request the same budget total as in past years, \$1500.

Peter Wollan

OEC Supervisor (N – E - O - WM) Karen Hadden

Asst OEC Supervisor (NC, W, S, NC) Kathy Glynn

Program OEC Supervisor Responsibilities: Implements and maintains the OEC Program within the division according to national goals, objectives, policies and procedures. Communicates with the national office, division supervisors, line officers, instructor trainers and instructors. Administers a quality management program to ensure the consistency and quality of instruction, content of program, materials, competency of trainees or members and overall effectiveness of the courses within the division.

List number and titles of programs offered and number of individuals participating in each program:

49 Basic OEC Courses pass percent of 83 % (375 enrolled, 312 passed).

0 OEC Challenge Courses

81 Refreshers (approximately 5,760 patrollers refreshed)

13 SEM Clinics

8 SEM Evaluations 48 pass (approximately 71% success rate)

Eastern Michigan 1 pass

Western Michigan 3 pass

Northern Michigan 3 pass

Ohio 8 pass

Western 5 pass

South Central 9 pass

North Central 8 pass

Southern 11 pass

Number of instructors for your program: 1274 OEC Instructors. 104 new instructors.

Number of Instructor Trainers for your program: 157 OEC IT's. 13 new IT's.

What is working well in the program?

Mentoring of new Instructors and IT'S

QA improvements in the OEC Classes as well as the quality of instructors and IT's.

Professionalism and treating everyone with dignity and respect

No delinquent courses the past 12 months.

What needs improvement in the program?

Timely two-way communication.

Recruitment of new OEC instructors and IT's

Consistency across the Division for OEC IT's

Coordination/Standardization of the Senior Emergency Management Module across all Regions.

Goals for program improvement next season:

Rollout of the 5th edition.

Consistency across Division in regards to quality.

Roll out the National SEM and OEC IT manual when approved by the National Board.

More Travel to maintain visibility

Continue to mentor new ROA's

Consistency of SEMM evaluations across the Division

Other duties/activities as directed by Central Division Director, Assistant Division Directors and/or

National Program Directors

Continue to work cooperatively with all Region Directors

Work with Steve Werner to develop a medical QA program for the Central Division.

EOY Reports 2010-2011

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Central Division NSP

List of events attended:

Karen: PEC April 2010

Karen and Kathy: recruitment and development of OEC IT's

Karen and Kathy: Arranged or performed QA for numerous refreshers, OEC classes and SEM's.

Karen and Kathy: Chapter reviews for OEC 5th edition

Karen and Kathy: Published articles for RPN

Karen and Kathy: Attended Section and/or Region instructor and IT meetings

Karen and Kathy: Taught at various OEC Classes, Refreshers and Clinics

Karen and Kathy: Skied schedule at home areas.

Kathy: Attended Central Division Fall

Karen and Kathy: Attended National OEC Supervisors meeting in Dec to work on the 5th edition.

Kathy: continues to serve on the OEC practical final evaluation team and the OEC 5th edition collateral materials (instructor manual) team

Budget request for next season: We request that the Budget for 2011-2012 remain the same for account # 750 and Account # 750.1

Who should be recognized as Outstanding IT? Dave Baumlein, Ohio

Supportive Information for Division Outstanding IT Recognition

Dave has raised the bar for the Ohio OEC/SEM programs. The quality advancements this year have been outstanding. We are fortunate to have Dave as an ROA. He anticipates the needs of the Region and successfully implements changes with expertise and quality. He is always available to his patrol, Region and Division. Karen Hadden, OEC Division Supervisor

Who should be recognized as Outstanding IT? Cliff Carlson, South Central

Supportive Information for Division Outstanding IT Recognition

In the words of Jason Erdmann, ROA South Central: "Cliff is a longtime IT, and he was one of my mentors when I joined the IT ranks. He is always active and helping at all of our events, and has a tough but fair approach that everyone respects. On my local patrol, we have an award in the honor of a deceased patroller that has the subtitle of the "loyal foot soldier award," you know, the kind of person that you can always depend on in any situation? This is exactly how I view Cliff. He's one of the most solid, dependable people that you could ask for".

P101 (Introduction To Patrolling) Jeannine Mogan

List number and titles of programs offered and number of individuals participating in each program:

There are currently 69 Central Division Introduction to Patrolling courses in the National data base.

Number of instructors for your program:

See above.

Number of Instructor Trainers for your program: NA

Which IT put on the most classes/events: NA

What is working well in the program:

Thanks to Darcy Hanley, I have finally been given access to the Data base for my program!! This is a break through and will enable me to track the courses and remind instructors to close them in a timely fashion!

What need improvement in the program:

- The National office is currently working on a new addition of the Patroller's manual. I think that this will definitely breathe new life into the program.

Goals for program improvement next season:

- Information and links on the National web site (better format needed) I will be sending recommendations to Darcy over the summer.
- Because I now have access to the data base, I will be able to provide regular reports to Region Directors about which of their patrols are running a 101 course and which courses need to be closed!

List of events attended:

I attended and helped organize the Division meeting in fall of 2010. I plan to attend the Division meeting in fall 2011. I also attended Fall and Spring Region meetings, Region and Division Certified events, Senior Ski and toboggan and OEC events, and the Western Region Patrol Representative's meeting.

Financial statement-please attach completed reconciliation form:

I submitted a financial statement to the Division treasurer. I would like to request \$500 for the 2011-2012 season. This money will be used to attend meetings and promote the program.

Amount spent on program and budget request for next season:

Budget Request for 2011-2012 = \$500

Information for Division Outstanding IT Recognition

Who should be recognized as Outstanding IT and why? NA

Public Relations Ty Damon

National BOD Election

The Division continued to use the scoring criteria I developed for ranking the candidates in the National BOD election. This was in response to some Patroller's desire to have the BOD's insight (without obligation) regarding which candidates were most qualified. The scoring matrix and the criteria were sent again to CD BOD members and ADD's. The responses were sent to Frank Cleary for tabulation.

The memo for the Central Division BOD to send out under their signature to encourage Patrollers to vote in the National BOD election was updated.

Recruiting and Retention

I continue to have interactions with RD's and PD's from Central Division and other Divisions and provided them with a copy of a PPT presentation on the history of the NSP and the obligations of Patrolling which they can tailor to their local use.

Going Forward

I would like to remind the board that I am at their disposal to draft any communiqué to the Division membership that they would like to send out under their signature.

I would also like suggestions for communications initiatives.

I am working on researching a presentation to PD's at the Fall meeting on the rights of the public to use cell phone photos/videos of accident scenes.

Budget

I have no expenses for 2010/2011. I do not foresee any budget needs for 2011/2012

Ty Damon
P.R. Advisor

Rusty Parka News Editor Tim Zimmerman

The chief goals set out for the 2010 – 2011 season were to continue providing the RPN in electronic format, with hard copies to patrollers requesting them and members of MSA, with emphasis on a) incorporating reader comments to improve readability of electronic edition b) improve content participation by Central Division Staff and CD patrollers.

In summary, I believe we accomplished both. Thank you to everyone who participated in this year's effort. The RPN depends on your participation. Based on the high level of positive comments from patrollers across the division, I can report they appreciate hearing from board members, CD staffers and patrollers.

Details are reported below-

- 1. Hard Copy Subscribers:** We currently have 197 patrollers and MSA members receiving the RPN as a hard copy, grayscale, print version. This compares to 191 at same time last year.
- 2. Readability:** Format was updated this year to move from three column, traditional print layout to single column web-based format. A comparative view is provided below showing Winter 2010 vs. Winter 2011 layout of cover page. (2010 on left, 2011 on right).



- 3. Participation:** With one issue to go in the 2010/2011 fiscal year, we have had 47 articles submitted (28 Fall 2010 and 19 Winter 2011) by 35 unique authors. Several of the authors are patrollers having no direct association with the CD board or staff. In three instances we received permission from other news organizations to re-print patrol/patroller feature stories in the RPN. Thank you everyone and thank you to Jim Woodrum for underlining the importance of wide participation!
- 4. Software Upgrade:** We transitioned from Adobe PageMaker to Adobe InDesign CS5 this season. The new software allows me to more easily incorporate the latest versions of image and text files. It also gives me the ability to edit almost all file types within InDesign allowing me greater flexibility to incorporate and manipulate a wide range of files.
- 5. NSP Sponsor Recognition:** We featured Subaru in the Winter 2011 edition of the RPN. In future issues, and at the request of Jim Woodrum and the National office, we will feature NSP sponsoring companies in each issue in order to bring attention to their importance to our organization and to provide advertising to help justify their sponsorship.

As always, I welcome your comments and ideas for improvement. You may contact me at any time via email at tzimmerman@mitchellmetalproducts.com, phone- office 715-536-7176 ext. 232, cell 715-218-3328 or home 715-2987-9070. Thank you. Respectfully submitted,

Tim Zimmerman, RPN Supervisor

Toboggan Supervisor Tom Worley

List number and titles of programs offered and number of individuals participating in each program:

43 Toboggan Enhancement Seminars (TES) with 762 participants. 3 December Division STW Toboggan Instructor Review programs with 129 participants.

Number of instructors for your program:

580 Toboggan Instructors (this number includes 129 Toboggan IT's).

Number of Instructor Trainers for your program:

122 Toboggan Instructor Trainers.

Which IT put on the most classes/events?

Cindy Leod, Western Region Toboggan IT, was IOR for 9 TES programs. Troy Southwick, Ohio Region Toboggan Supervisor, was IOR for 8 TES programs.

What is working well in the program?

Increasing the number of TES programs. E. Michigan increased from 2 to 6 this season contributing to an 11% increase Division wide. Increased the number of new Toboggan Instructors by 21.

What needs improvement in the program?

TES programs at remote areas. Region support of Toboggan IT Recertification. Completion of proper paperwork to close out the SES programs. Documentation and submission of training logs for reappointment.

Goals for program improvement next season:

Provide program to review all toboggan handling procedures for Region Toboggan Supervisors and their respective toboggan training and evaluating teams at each December STW. Attendance will be mandatory for each Region. Develop Division wide understanding that all toboggan IT's must fulfill recertification by April 2012 or they will not be reappointed. Continue to add additional Toboggan Instructors (TI) and Instructor Trainers (IT) especially at remote areas throughout the Division.

List of events attended:

Your Data Here: Fall Division Meeting: Division STW's at Trollhaugen, Boyne Highlands, and Cascade Mountain. Attended Eastern Michigan Senior test at Boyne Mountain: Attended Northern Michigan Senior test at Boyne Mountain; Attended Certified patroller recertification at Perfect North Slopes; Attended Certified evaluation at Lutsen Mountain; Instructed at SES programs at Paoli Peaks, Perfect North Slopes and Lutsen Mountain; Attended Patroller Development program at PSIA event at Perfect North Slopes; Instructed at TES at Perfect North Slopes. Attended Skimmersion Ski Instruction clinic, Vail, CO

Financial statement-please attach completed reconciliation form:

Amount spent on program and budget request for next season:

See attached budget reconciliation for 2010-11 and request for 2011-12 seasons.

Who should be recognized as Outstanding Toboggan IT?

Cindy McLeod, Western Region Toboggan IT.

Supportive Information for Division Outstanding IT Recognition

IOR, 9 TES programs, lead instructor at 2 Division STW's, attended Certified event

Signed: Tom Worley, Central Division Toboggan/Transportation Supervisor, March 19, 2011

2010-2011 Toboggan Statistics:

Region	Membership*	Instructors	Instr. Trainers	TES Pgms.	Participants
Ohio	840	81	21	8	100
Eastern Michigan	557	49	10	8	142
Western Michigan	538	60	10	3	60
Northern Michigan	335	40	13	4	67
North Central	591	59	24	2	82
South Central	945	75	19	3	20
Southern	909	97	17	6	112
Western	1275	116	14	9	147
Alum/Admin	320	1	1	0	0
Totals	6311	580	129	43	762

*Reflects Central Division registrations as of March 2010 per Sherwin's Spring meeting report

Skills Development Don Loerch

Overview of programs and activities undertaken during the 2010-2011 season:

ASE Program:

Countless hours were invested during the pre-season developing a framework for and implementation of the Accredited Senior Evaluator (ASE) program. As you know this initiative now provides an alternative pathway for those interested in becoming a senior alpine evaluator without pursuing PSIA/AASI certification. Having had the honor of participating in the development process (which started in May 2010), I'd like to extend a special thank you to the board of directors for their thoughtful leadership and guidance. As well, I'd also like to acknowledge the selfless contributions made by the rest of the team tasked with developing this important new program (Linda Jacobs, Darcy Hanley, Chuck Martschinke, Jay Zedak and Dan Moss) all gave freely of their time and considerable talents. Further, I believe the 80% success rate of participants speaks to the preparedness of the candidates and fairness of the program. We look forward to seeing the improved standardization this program will bring to division senior alpine events as our three year phase-in moves forward.

Focused Learning Clinic - Vail, Colorado:

I was pleased to be among a group of dedicated patrollers (12 total) who took time out of their busy schedules (Nov. 26th – Dec. 2nd) to attend a special clinic offered at Vail. During the week all were introduced to cutting edge learning / teaching techniques introduced by Vail. The program, developed by sports psychologists and world class coaches included daily chalk board time accompanied by no less than two on mountain skiing and personal video sessions. We hope the personal growth realized by each individual participant will eventually benefit our efforts closer to home within our beloved Central Division.

Division Alpine Clinics - Ski Trainers Workshops:

Trollhaugen, Wisconsin December 4-5, 2010
Boyne Highlands, Michigan December 11-12, 2010
Cascade Mountain, Wisconsin December 18-19, 2010

215 Registrants Total

20 Staff at each (Consisting of Region/Division/NSP-C Ski School staff members). Once again the skills development team used the December clinics to tackle an ambitious agenda. Offerings allowed members to refresh and expand their alpine skills including; Toboggan IT Recertification, Toboggan Instructor Refresher, ASE Certification Clinic, ASE Certification Exam, Senior Alpine Evaluator Calibration and lastly Ski Enhancement Seminar's. As you can see from the rise in registration numbers, our regions continue to support these fun and informative clinics. We are in their debt and appreciative of the opportunity to spend time with our members around the division. We also extend a special thanks to all the dedicated staffers that made these quality clinics possible. (Special thanks to our DD, RD's, ADD's, Dan Moss, Jay Zedak, Tom Worley and Chuck Martschinke all represent the finest in our organization)

Continued refinement of our on-line registration and payment system occurred with the help of Chris Raudabaugh. This season saw a switch from PayPal to EZpay in an effort to reduce the cost of each transaction. Next season will no doubt hold further refinements of the process. Our last task, yet to be accomplished, is currently underway with the capable help of Joe Hamel. Soon we should have an

accurate accounting of both the income and expenses directly attributed to December clinics ultimately allowing our team to be more efficient in what we do.

Looking forward to next season:

As we look forward, our biggest challenges remain standardization of testing /training skills division wide, while also serving our members interest in personal alpine skills advancement. To this end, we will continue to support the regions through improvement and refinement of the Alpine Clinic offerings. As always, we will dedicate our efforts to providing our members with the educational opportunities and support they demand to be the very best they can be. The team also remains committed to supporting and staffing 3 Division clinics next season. Dates for each are still somewhat fluid but, the venues will likely be much the same as this season. Participants at these events will continue to include any “member” region leadership deems appropriate. Emphasis will continue to be disseminating information to all tiers of our members.

Supervisors activities relevant to this season:

May-November:

Contributor, ASE program development
Central Division Fall Meeting, Minneapolis
Division Alpine Clinic organization/execution

December:

Focused Learning Clinic – Vail, CO.
Division Alpine Clinic-Trollhaugen, WI
Division Alpine Clinic-Boyne Highlands, MI
Division Alpine Clinic-Cascade, WI

January:

NMR Calibration and Training Clinic-Boyne Highlands, MI
NMR/WMR/EMR sponsored SES-Boyne Highlands, MI
NMR/WMR/EMR sponsored TES-Boyne Highlands , MI

February 1, 2011 thru March 31, 2011:

Vail – Lionshead Adult Ski School – Full Time Staff member, CO

Financial statement - reconciliation form:

Reconciliation pending in cooperation with the Division Treasurer.

Amount spent on program and budget request for next season:

Financial information is pending via our Division Treasurer. I respectfully request that the Skills Development budget remain at the current amount of \$3,500 until a review is completed.

Respectfully submitted:

D.B.Loerch

Senior Supervisor Jay Zedak

List number and titles of programs offered and number of individuals participating in each program:

(9) Region Senior Alpine Evaluations: 230+

What is working well in the program:

Continued use of the senior manual

Regions strive for ongoing improvement in the senior alpine evaluations

QA Team is effectively monitoring Exams Division Wide

Central Division Members are striving to improve skills sets

On the Hill Skills of Central Division NSP Membership is improving

What need improvement in the program:

Communication to the local patrols through the Region Directors and Region Senior Program Supervisors specifically how and where to provide candidates appropriate training (SES's, TES's, on Senior Terrain)

Emphasize communication to the local patrols

Improvement needed when new region program administrators are appointed

Region Directors need to oversee and ensure seamless transition of personnel

Preparing the Candidates for their Senior "Journey"

Goals for program improvement next season:

Continued additions, deletions and enhancements to the Senior Program Manual

Development of a Snowboard Specific Score Card

Development of a Debriefing Candidate Sheet to be retained for Program and Candidate monitoring

Improve Sign-offs only after appropriate demonstrations on Senior Terrain

Collaborate with the toboggan and NSP-C Ski School Supervisors to enrich the senior program

Communication between Examiners and Candidates before and during Debriefing

Development of a more detailed Job Description for the Advocate Role

Monitor Terrain to assure it is as consistent as possible from Region to Region (pitch and length)

Continue to Build Image of the Program while increasing the Qualified Staff (QA's, Examiners both PSIA & ASE's)

List of events attended:

Senior Advisor Travel Activity in the Division 2010-11

10/10 Western Michigan Region Fall Meeting, Grand Rapids, Michigan

11/10 Vail "Ski Immersion" Training Vail, Colorado

12/10 Division STW at Trollhaugen, Dresser, Wisconsin

12/10 Division STW at Boyne Highlands, Harbor Springs, Michigan

12/10 Division STW at Cascade Mountain, Portage, Wisconsin

01/11 Ohio Region STW at Boston Mills, Boston Heights, Ohio

01/11 Ohio Region STW at Perfect North Slopes, Lawrenceburg, Indiana

01/11 Southern Region STW at Sundown Mountain, Dubuque, Iowa

02/11 Southern Region STW at Chestnut Mountain, Galena, Illinois

02/11 Southern Division SES at Winter Place Resort, Flat Top, W Va

02/11 Southern Division SES at Beech Mountain, Beech Mountain, N Carolina

02/11 WM Region Senior Alpine Exam QA at Crystal Resort, Thompsonville, Michigan

03/11 Division Certified Exam at Lutsen Resort, Lutsen Minnesota

03/11 Ohio Region Senior Alpine Exam QA at PNS, Lawrenceburg, Indiana

Amount of budget request for next season:

Division Senior Program Budget 2011-2012	
Division Board Mtgs.	\$500
Division STW's	\$500 (3 if needed)
QA 8 Region's Alpine Evaluation Account	
Average \$250 per Region ,	\$2000
Total Program	\$4000

Information for Division Outstanding IT Recognition

Who should be recognized as Outstanding IT and why?

Chris Raudabaugh! Chris is committed, fun, knowledgeable and willing to share for the improvement of others in both alpine skiing and board skills as well as toboggan skills! He attended, participated and supported the Division STW at Boyne, and Cascade Resorts. He was a toboggan evaluator at the senior test at Boston Mills. Chris lives to train, teach and prepare candidates to pass the senior test. He maintains a PSIA Level II and an AASI Level II. He ran a "Never Ever Snowboarding Clinic" at Boyne Highlands during the STW in December. He at the drop of a hat, drove to a Skills Event for Northern Michigan Region for Mike Leach. Chris also maintains many Web Sites and Rosters for many Central Division Programs all winter. Chris also served Dave Baumlein's needs during the Ohio SEM in March. Chris is such a positive trainer. His alpine snowboard skills provide a unique perspective to candidates. Chris continues to promote the Senior program by his high level of participation and his commitment as an instructor.

Women's Seminars

Sandi Hammons

List number and titles of programs offered and number of individuals participating in each program:

This was the 11th Annual Event. One clinic held at Boyne Highlands Resort in the Northern Michigan Region. The weekend event offered a TES and SES on Saturday and a TES and SES Sunday. We had 34 women from five different regions; eleven different patrols attended. The staff was made up of 5 women plus a snowboard instructor from Boyne Highlands and Jackie Holcomb our local liaison. Lisa Skelley a visitor from Southern Division attended to learn how she and her Division can put a clinic like this together for their women patrollers.

Number of instructors for your program:

We have 7 staff members, 3 PSIA Level III, 3 PSIA Level II and in that 4 toboggan IT and 2 toboggan instructors.

Number of Instructor Trainers for your program: 4

Which IT put on the most classes/events: NA

What is working well in the program:

The dynamics of the staff work well together and are flexible to meet the needs of the attendees on the day of the event.

The evening dinner and open discussion format along with boot fittings and equipment issues.

NSP was able to assist in getting emails sent to just the women in our division.

Information posted on the Division website.

Personal Improvement was our focus and a Pocket Journal was created and given out the participants.

3 separate session during the weekend of which ladies had the option of: Groomed, Moguls, Toboggan, Shorties, Snowboard and All Mountain Tour.

Direct input from Linda Barthel the National Women's Program Director.

What need improvement in the program:

We had 3 boarders and no board instructor on staff, Boyne- Highland Snowsport Instructor was hired for one of our sessions.

Goals for program improvement next season:

Seek out a Snowboard Instructor and add her to our staff.

Consider 2 more staff positions, 5 women were put on waiting list.

Provide additional information on the website, cross training and stretching and equipment prior to the weekend.

List of events attended:

MSAA Meeting – August 2010

PR Retreat – August 2010

Division Meeting – September 2010

Ohio Region Meeting – September 2010

STW – January 2011

SES – January 2011

TES – February 2011

Certified Test 2011

SEM – March 2011

Financial statement-please attach completed reconciliation form:

The program funded itself this season, we stayed under budget. Hotel costs were almost eliminated by staff staying at other staff members homes. Transportation cost was also reasonable since only 3 members had to travel.

Amount spent on program and budget request for next season:

Amount spent in 2010-2011 = the fees charged funded the event, net profit of \$115.

Budget Request for 2011-2012 = \$3000, the event will be at Big Powderhorn. All staff will need to travel and have hotels.

Information for Division Outstanding IT Recognition

Loretta Cobble – She assisted with the logistics and gave me tremendous support prior to the event and during the weekend.

Respectfully submitted,

Sandi Hammons
Women's Clinic Supervisor

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Webmaster Chris Raudabaugh

2010-2011 Activities:

Online STW Registration form with link to Paypal

Online Central Division Nomination form

ASE: new program page

ASE: added online application

ASE: created online written test

Fielded questions from CD Contact page

Updates to various program pages

Updates for Rusty Parka News releases

Updated Senior Program Documentation

Added Fall Division meeting documentation and results.

Started adding Proform Vendors as provided by the NSP

Added 'favicon' that shows up in the address bar of browser when visiting the website

Budget Request:

\$1000 for hosting and meeting expense for the Central Division Fall Event.

I'm open for feedback to better our CD website. Feel free to contact me!

Best Regards,
Chris Raudabaugh
CD Webmaster

Senior Alpine Evaluation Feedback Jay Zedak

Central Division Quality Assurance Feedback for Senior Alpine Evaluation 2011 Season All Regions Compiled

<u>Division</u>	<u>Staff Reporting QA:</u>	<u>Location:</u>
EMR:	Linda Jacobs / Tom Worley mentor	Boyne Mt
NCR:	Jim Woodrum / Tom Anderson / Dave Dahl-Mentors	Marquette
NMR:	John McGoff / Tom Worley mentor	Boyne Mt.
Ohio:	Chip Knappen/ Amy Arnold mentor	Boston Mills
Southern:	Eric Gesteland	Chestnut
SCR:	Chuck Martschinke	Cascade Mtn
Ohio:	Jay Zedak / Jim Woodrum	Perfect North Slopes
Western:	Jim Woodrum	Giants Ridge
WMR:	Jay Zedak / Dan Moss mentor	Crystal Mt.

Participants

EMR:	Number of Examiners: 8	Number of Candidates: 5	Number of Support Staff: 12-15
NCR:	Number of Examiners: 6	Number of Candidates: 2	Number of Support Staff: 10
NMR:	Number of Examiners: 9	Number of candidates: 7	Number of Support Staff: 25
Ohio:	Number of Examiners: 15	Number of Candidates: 17	Number of Support Staff: 5
Southern:	Number of Examiners: 3 – Skiing, 6 – Toboggan	Number of Candidates: 9 – Skiing, 12 – Toboggan	Number of Support Staff: 7
SCR:	Number of Examiners: 8	Number of Candidates: 2	Number of Support Staff: 3
Ohio:	Number of Examiners: 3	Number of Candidates: 1	Number of Support Staff: 4
Western:	Number of Examiners: 8	Number of Candidates: 7	Number of Support Staff: 15
WMR	Number of Examiners: 6	Number of Candidates: 5	Number of Support Staff: 7

Did the event appear organized and start on time?

EMR: Yes
 NCR: Yes
 NMR: Yes
 Ohio: Yes
 Southern: Yes
 SCR: Yes
 SWR: Yes
 Western: Yes
 WMR: Yes

Was the division release form used?

EMR: Yes
 NCR: Yes
 NMR: Yes
 Ohio: Yes
 Southern: Yes
 SCR: Yes
 SWR: Yes
 Western: Yes
 WMR: Yes

Was there registration prior to the evaluation?

EMR: Yes
 NCR: Yes
 NMR: Yes
 Ohio: Yes
 Southern: Yes
 SCR: Not for the evaluation, December cut off for registration for seasons Senior Program
 Ohio: Not anticipated until 2 days prior
 Western: Yes however very unorganized registration
 WMR: Yes

- Which Central Division Alpine Evaluation Scorecards were used? Individual or Group? Group
 - EMR: Group Cards
 - NCR: Individual Cards
 - NMR: Group cards
 - Ohio: Individual or Group? Group card on the hill, individual used as feedback – given to candidate to take with them
 - Southern: Group
 - SCR: Group card for scoring on the hill then comments were written on carbon copy individual cards for each candidate to have their own copy. Ski team did not practice same format, recommended they do as Tob teams Ohio: Individual
 - Western: Individual
 - WMR: Group

- Were all events on the Toboggan Scorecard evaluated?
 - EMR: Yes
 - NCR: Yes
 - NMR: Yes
 - Ohio: Yes
 - Southern: No
 - SCR: Yes
 - Ohio: N/A (ski test only)
 - Western: Yes
 - WMR: Yes

- If not, why?
 - EMR:
 - NCR:
 - NMR:
 - Ohio:
 - Southern: Loaded alone smooth terrain was not evaluated
 - SCR:
 - Ohio: There was only ski test being done
 - West:
 - WMR:

- Were all events on the Skiing/Boarding Scorecard evaluated?
 - EMR: Yes
 - NCR: Yes
 - NMR: Yes
 - Ohio: Yes
 - Southern: Yes
 - SCR: Yes
 - Ohio: No, used ungroomed thru trees
 - Western: Yes
 - WMR: Yes

- Were level I, level II, or level III PSIA certified examiners used?
 - EMR: Level 2's, 3's
 - NCR: Level 1's, 2's, 3's
 - NMR: Level 1's, 2's, 3's
 - Ohio: Level 2's, 3's
 - Southern: Level 1's, 3's
 - SCR: Level 1's 2's.
 - Ohio: Level 2's, 3's
 - Western: Level 1's, 2's, 3
 - WMR: Level 1 and 2 ASE's

- Were adequate pre and post demonstrations done?
 - EMR:
 - Toboggan-all candidates watched 3 toboggan demos held at beginning of day
 - Ski – they were done in an on going fashion during the ski portion
 - NCR:
 - Toboggan-demo on first toboggan was not done
 - Ski – no, making assumptions about skiers ability
 - NMR:
 - Toboggan- Yes for pre, No post runs necessary
 - Ski – Yes for pre, No post runs necessary
 - Ohio:
 - Toboggan- Yes, first demo was not good, so immediately did another demo
 - Ski- Yes
 - Southern:
 - Toboggan- Yes, staff drivers
 - Ski – Yes

SCR:

Toboggan- Only pre-runs were demos, post determined not necessary

Ski – Yes, No post demos were requested.

Ohio:

Toboggan – N/A

Ski - Yes

Western:

Toboggan- Yes

Ski - Yes

WMR:

Toboggan-Yes

Ski - Yes

- Were non-candidate drivers used in the toboggan evaluation?

EMR: Yes,

NCR: Yes,

NMR: Yes,

Ohio: Yes

Southern: Yes,

SCR: Yes,

West: Yes, (Region Director and the Alpine Evaluation administrator) I would suggest that Senior Level Patrollers/trainers to be the drivers and not region administrators.

WMR: Yes, senior trainers/senior level patrollers

- If yes, who?

EMR: Senior Level Patrollers, Chris & Carl (remained in position throughout evaluation)

NCR: Rob & Mike Thomas

NMR: Bill McClullough, Paul Miller

Ohio: Candidates were used until staff determined a negative outcome resulted because of candidate use, then a staff member was used to replace the candidate during re-runs

Southern: Yes,

SCR: Senior Patrollers

Western: Chuck, Tom, Dave Bramel, Alane

WMR: Staff, examiners

- Did the candidates have ample opportunity to demonstrate their skills?

EMR: Yes

NCR: Yes

NMR: Yes

Ohio: Yes, ample re-runs were given

Southern: Yes

SCR: Yes

Ohio: Yes.

West: Yes

WMR: Yes

Was the terrain adequate for the evaluation?

EMR: Yes

NCR: Yes

NMR: Yes

Ohio: Not sure, per Chip Knappen, "toboggan leads said they would like steeper terrain"

Southern: Yes

SCR: Yes

Ohio: Yes

Western: Yes

WMR: Yes

What hills were used?

EMR: Victor, Idiots Delight, Meadows

NCR: Snow Field, Twilight, Upper, Rocket, Supreme

NMR: Aurora, Meadows, Idiots Delight

Ohio: Tiger, North Bowl, Croyle

Southern: Apache, Warpath, Crazy horse, Eagle, Mine Shaft

SCR: Anniversary, Mogul Monster, Manitou, Cindy Pop

Ohio: Center Stage, Deception, Hollywood

Western: Helsinki, Innsbruck, Valdese, Squaw Valley

WMR: Thor/Loki, Back Bowl

- Were the candidates well prepared?

EMR: Yes

NCR: Yes

NMR: Yes

Ohio: Yes, however, some seemed to be surprised about using Tiger

Southern: Yes

SCR: Yes

Ohio: Yes
Western: Yes
WMR: Yes

Did the candidates participate in region sponsored SES or TES clinics?

EMR: Yes many candidates attended SES, TES, or Women's Clinic

NCR: Yes

NMR: Yes

Ohio: Most of them did

Southern: Yes

SCR: Yes

Ohio: Yes

Western: Yes

WMR: Events are available as an option to supplement training

- Is there a region pre-test clinic? If yes, is this clinic mandatory?

EMR: Yes, held 3 weeks prior to exam

NCR: Yes, in fact 2 candidates were dismissed but Region ran a clinic for them

NMR: Yes, Clinic is highly recommended but NOT mandatory. Candidate must have endorsement of PD/PR

Ohio: No, the clinic is not mandatory.

Southern: Yes Required

SCR: Yes

Ohio: Yes

Western: Yes .

WMR: Yes, held 1 month prior to the event. Yes it is mandatory for participation in the senior evaluation.

- Did the region use the candidate skills sign-off sheet?

EMR: Yes, mandatory

NCR: Yes

NMR: Yes

Ohio: Yes, skiing specifically they require two different signatures from a PSIA Level 2 and/or 3

Southern: Yes

SCR: Yes, it was collected post evaluation versus using it as a pre-requisite to the event.

Ohio: Yes, skiing specifically they require two different signatures from a PSIA Level 2 and/or 3

Western: Yes

WMR: Yes, some sign offs were from ASE persons

- Were the examiners calibrated?

EMR: Yes

NCR: Yes

NMR: Yes

Ohio: Yes

Southern: Yes

SCR: Yes

Ohio: Yes

Western: Yes

WMR: Yes One month prior to the event a senior calibration clinic is held. Participation is mandatory for anyone expecting to examine at the senior evaluation. The lead examiners and administrators met the day before the exam to evaluate the terrain available and to judge whether it was suitable to meet the requirements. Additional issues were discussed and resolved.

How are the examiners calibrated?

EMR: Many attended STW at Boyne, they also worked Senior Pre-test, and Region Calibration Clinic

NCR: The day before, the evaluators and QA Staff met

NMR: Division STW and Region STW events

Ohio: Division and Region STW's SES's and TES's

Southern: Division STW's

SCR: During the Pre Clinic, not the evaluation.

Ohio: Verbally on the hill

Western:

WMR: One month prior to the event a senior calibration clinic is held. Participation is mandatory for anyone expecting to examine at the senior evaluation. The lead examiners and administrators met the day before the exam to evaluate the terrain available and to judge whether it was suitable to meet the requirements. Additional issues were discussed and resolved.

- How were the final results tallied and then presented to the candidates?
 - EMR: Lead evaluator was only recorder, after group consensus.....told before results announced
 - NCR: Outside the presentation.
 - NMR: Post runs
 - Ohio: Individually scored, then shared with team, then debriefed after awards
 - Southern: Examiner Consensus, Announced at end of day, BEFORE results were announced
 - SCR: Examiner Consensus, at end of day as a group(candidates choice to have info shared as group)
 - Ohio: Examiner Consensus, at end of day directly to candidate
 - Western: Examiner Consensus as a group, announced to all participants
 - WMR: Individual scoring and then immediate consensus on the hill, results shared after awards

- Was there an examiner consensus on all the scores?
 - EMR: Yes
 - NCR: Yes
 - NMR: Yes
 - Ohio: No, (one team was not)
 - Southern: Yes
 - SCR: Yes
 - Ohio: Yes
 - Western: Yes.
 - WMR: Yes

When and how was the feedback presented to the candidates?

 - EMR: Candidates who were unsuccessful were told of the decision, prior to awards
 - NCR: outside presentation
 - NMR: feedback provided post-run
 - Ohio: after the exam candidates met one-on-one with the examiners, they were then provided with written and oral feedback and suggestions for continued skill development
 - Southern: At the end of the day, before results were read.
 - SCR: At the end of the day, as a group
 - Ohio: Candidate was informed individually at the end of the day.
 - Western: announced to all candidates
 - WMR: Individually, Examiners were available after the event should any of the other candidates wish to get feedback for further skill enhancement.

- Was there adequate information provided for continued skill enhancement?
 - EMR: written feedback was to be sent to candidate and Patrol Director
 - NCR: No comment
 - NMR: Yes, verbal and written feedback was given
 - Ohio: Yes, written sheet given candidates told them what areas they did not do well on and what to work on
 - Southern: Yes
 - SCR: Yes, Written feedback from toboggan team was left with candidate
 - Ohio: Yes
 - Western: No comment
 - WMR: Individual by the lead examiner. Examiners were available after the event should any of the other candidates wish to get feedback for further skill enhancement.

- What was the pass/fail ratio of the candidates?
 - EMR: 2 of 3 passed, combined group 2 of 2 passed toboggan only group
 - NCR: 2 passed 100%
 - NMR: ski – 5 of 6 passed, toboggan – 7 of 7 passed
 - Ohio: 18 units passed out of 27 , 69%
 - Southern: ski – 8 of 9, toboggan – 10 of 12
 - SCR: 2 passed 100% (no unsuccessful candidates)
 - Ohio: 1 of 1, 100%
 - Western: ski – 100%, toboggan 100%
 - WMR: 100% passed

- Was there recognition for candidates successfully completing the evaluation and for new seniors?
 - EMR: Yes, presentation with patches, buffet lunch, and continental breakfast prior
 - NCR: Yes
 - NMR: Yes
 - Ohio: Yes, Certificates, and patches
 - Southern: Yes, successful Candidates were announced at lunch, handed out results in afternoon too.
 - SCR: Room was loud with area guests...limited options
 - Ohio: Yes
 - Western: Yes
 - WMR: Yes, there was a congratulatory announcement and those completing the senior requirements were presented with their chest badges. The group than gathered in a local establishment for “refreshments”

- Was the region director or other dignitary present?
 - EMR: Region Director, Assistant Division Director, National Women’s Program Supervisor

NCR: Region Director, Division Director, Division PSIA Liaison (plenty of cheese)
 NMR: Region Director, Assistant Division Director x 2
 Ohio: Region Director, Patrol Directors
 Southern: Region Director, Assistant Division Director, Past Division Director
 SCR: Region Director
 Ohio: Division Director, Division Staff
 Western: Region Director, Division Director,
 WMR: Region Director, Division Staff x 3

- Was the *Evaluation Feedback* form available to the candidates?
 - EMR: Yes
 - NCR: Yes
 - NMR: Yes
 - Ohio: Yes, and additional forms for candidates to answer more questions regarding training
 - Southern: Yes
 - SCR: Yes
 - Ohio: Yes
 - Western: Yes
 - WMR: Yes

- Did the event satisfactorily meet all requirements for the senior alpine evaluation as outlined on the scorecards?
 - EMR: Yes
 - NCR: Yes
 - NMR: Yes
 - Ohio: Yes
 - Southern: Yes
 - SCR: Yes, very much so. It was a very good event
 - Ohio: Yes
 - West: Yes
 - WMR: Yes

General comments of the evaluation:

EMR: This event was well organized and started on time. There is a supportive camaraderie that is evident between staff and candidates. There was a whole room standing ovation for one of the candidates who had completed her test after 8 tries. Division QA staff was made to feel welcome and several times were asked for impressions. This Region goes to great expense to make sure that the terrain that is used to evaluate its Senior candidates is appropriate. They should be commended for their commitment to Division standards. They are actively developing new evaluators by having patrollers shadow the event. There were many levels of learning going on during this test.

NCR:

Assigned evaluators to shadows. Defined roles Well organized Lots of Help On time Good camaraderie Candidates comfortable

NMR: This evaluation was extremely well organized, coordinated and enthusiastically supported by NMR Staff and Boyne Mtn Patrol. The evaluation teams provided ample opportunity for the candidates to succeed through the effective use of demonstrations and appropriate terrain. There were some marginal displays of tail rope management. Suggest the NMR Toboggan IT and Toboggan Trainers devote some focus on proper hand position and staff calibration during next season's STW and TES events. Shadow= Well organized and well supported by the Region. Tail rope handling problems were frequent- downhill hand not used to control toboggan.

Ohio: This was a well organized Senior Evaluation. The snow conditions were firm/frozen in the morning and mashed potatoes in the afternoon. It appeared that all candidates had an easier time in the morning sessions. All graders had certified skiing/boarding credentials. All toboggan runs by all groups should be on the same hill, ie:loaded in moguls on the same hill/run. There were 5 different groups on the hills being tested. One group was made up of all Boarders, both graders and candidates. There were no candidates on tele skis.

Southern: Demos for both ski and toboggan depicted an "average" senior level

SCR: The same smooth toboggan run was broken into two parts due to the shape of the allowed run. This caused a long delay for the second candidates first run. The team did a very good job of realizing this problem and made adjustments for subsequent runs to minimize the delays and keep the candidates moving.

Ohio: Nice pace, excellent

Western: Well organized teams Well know before test Candidates all line up

WMR: This region continues to administer an outstanding alpine event. Team didn't have much knowledge about snowboard skills. Team struggled to make creative positive suggestions for both tele and snowboard candidates.

What did you like about this event?

EMR: See above response

NCR: Facilities (ski in/out) Hosting Fix of QA, help, eval, cand.

NMR: The evaluation atmosphere was relaxed and positive. The teams were well coordinated and each team member knew their respective role. The advocates provided appropriate guidance and encouragement. The pace of the evaluation was not hurried and had a good flow. Commend event chair for his efforts to organize and run a great evaluation. Shadow= Timing & Organization; modified events to maximize success of candidates

Ohio: It was well organized. Everyone was very friendly. Lunch was provided and the break time was long enough to let everyone rest a bit. Observed a toboggan demo that was not to standard on the tail rope and the lead grader immediately ordered a new demo to be done for the candidates. Kudos

Southern: good organization, good demos, examiners provided a positive facilitative atmosphere, everything completed in a reasonable time frame, loved the milk and cookies

SCR: There was a good cross section of evaluators from across the Region. Also, there was a very good discussion about safety and hill protocol, indoors before the event and on the hill during the evaluation.

Ohio: Smiles, friendly, white snow

Western: it moved along quickly, and the evaluation teams knew their jobs well.

WMR: The teamwork presented by the examiners demonstrates true care for the Division standards. Professional atmosphere. Excellent meeting room and venue. Quality experience for those candidates participating.

Any recommendations to improve this event?

EMR: The only glitches that occurred were due to the snowmobile uploads for the toboggan not keeping up with the toboggan groups. That was not within the control of this Region, and they dealt with it as effectively as they could. I would recommend that the examiners take some notes immediately following the tasks. While the discussions were held immediately after the tasks the written summaries were done hours after the performance, I think some of the fine details may have been lost in the delay. I did like how the lead examiner continuously referred back to the card to help her team make decisions.

NCR: In glossary define roles of:

- Lead Evaluator
- 2 & 3 Evaluator
- Advocate
- # of spectators
- Shadow/mentors

NMR: None=This was a great evaluation and a real pleasure to observe, Shadow QA=Tail rope handling needs more training with proper technique: two hands on rope; downhill hand controlling hand.

Ohio:

- It might be helpful to issue a trail map to each lead grader so there is no misunderstanding as to what hill to use for each event
- All toboggan runs should be run on the same hill for consistency
- Have a qualified toboggan runner in each group run the handles while the candidate is on the tail rope.
- (this gives consistency for all candidates within the group)
- Don't let the candidates carry toboggans as it tires them out unnecessarily during the test.
- By giving a mandatory pre-test to all the candidates, a month before the final
- (with written feedback) it would allow the candidates to concentrate on their weaknesses prior to the hill test.
- I saw inconsistency in the candidates use and knowledge in using chain break while tobogganing. Also, some candidates knew how to use a chain retractor and others did not.
- I would recommend during the training all candidates work with the chain more
- The Region might want to consider teaching the use of the Chain "retractor"
- All Senior Hills within the Division should be recalibrated to determine if they are really Senior Hills.

Southern:

- Verbalize to the candidates and staff not to traverse entire with of hill, particularly down a blind head wall
- More emphasis on recognition of accomplishments

Overall a good test. Candidates whom were unsuccessful were given appropriate feedback to facilitate future success
All candidates were very positive at the end of the day.

SCR: Move the calibration to the end of the event so that the team is fully aware of the current conditions and the last minute changes the evaluation process.

Ohio: Examiners need to talk more on the chair, less on the hill in front of candidates

Western: Each lead evaluator could use a radio to communicate between teams. Because we didn't have this equipment it was sometime difficult to figure out what was going on.

WMR: Examiners spent large segments of time in private huddles leaving the candidates at the bottom of the hill for long durations on time. Keep the event moving. Suggest Region continue to develop exam staff in all disciplines to cover the future needs of Senior candidates on different equipment. (tele, snowboards)