



National Ski Patrol

Central Division

End of Year Reports 2009-2010 Updated 4/17/10

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Division Director Jim Woodrum

This proved to be a year of highs and lows for the Division. This year we had several of our leaders with personal illnesses that dampened their ski year. Another patroller had a terrible crash that landed him in the hospital for the rest of the season and finally has been released at the end of March with a long rehab period to regain his health. Near the last weekend of the season yet another was taking his Level III PSIA exam and crashed resulting in a fractured tib/fib and a torn ACL in his other leg. These are just a few of the ones that were reported through the system. Perhaps next year there will be a better experience as it relates to our health and well being.

One area the Division Leadership took a strong stand on was in the use of helmets and insurance. All Division STW instructors wore helmets and were members of the NSP-C Ski School that provided them with insurance when instructing outside their home ski areas. A couple of regions also picked up on this position and required the same during their region sponsored events. As leaders we are always looking for ways to set the example and minimize the amount of risk that there is some control over. These couple positions move closer to the role models patrollers can be when skiing/training in front of the public.

In 08/09 the division had the largest ever participation in the three Division Sponsored STW's. This year we surpassed that with increased numbers of participants and instructors. We had toboggan IT's refreshers, Senior calibration, ski skills development, TES's and we piloted what may lead to a future bridging program for ski evaluators not able to complete the PSIA/ASEA credentialing processes. Many regions followed the same processes and calibrated their senior evaluators and participants.

What an opportunity to spend the day with an area manager skiing, toboggan handling, talking about his operations, an OSHA visit, and the general decorum of his area. What was most impressive was the proactive approach he has taken at his area. He has personally completed his OEC and S&T and is a full NSP member, he is a Level II PSIA Instructor, he had his Ski School Directors and two Level III's become patrollers by completing their OEC and toboggan handling and now he is teaching his patrollers better skiing skills. What he shared was his personal commitment to improve the skiing skills of his patrol. He feels like the patrol is an extension of his area and he wants/demands that they be better skiers as they represent the area every time they put their parka on and show up at the hill. He is expecting a much better person in his entire staff by the cross pollination. Does this sound familiar? It should, as one of our Division goals was to have SES's at every ski area or have region sponsored SES's with representation from all area. Additionally this manager has taken on the responsibility to conduct the annual toboggan refreshers for his patrollers. He shared that skiing skills were the root cause of some of the toboggan handling issues and that is why he is so focused on improving the skiing skills.

The Central Division had 35 total SES's scheduled this year with 489 participants out of 130 patrols and 5528 members. That represents 27% of the patrols in the Division and about 9% of the number of patrollers. This is an improvement over last year but doesn't get the improvement rate we need to expect of ourselves. This year each region needs to track the number of SES's scheduled within their region and make these available at the local area to the local patrollers. It may also indicate that only the new people that come into patrols are participating in SES's and not the middle or the more experienced patroller. The Division will continue to roll out SES opportunities for more experienced patrollers.

In the Toboggan area the Division registered 39 TES's with 611 participants and registered 42 Toboggan Refreshers with 1892 participants. In the numbers it looks as if there are some TES registered which are really local Refreshers. However, even if all the TES's were lumped together with the refreshers then the Division had 62% of the patrols registered refreshers and 45% of the membership as refreshed on toboggan skills. As this is an annual requirement we will again ask each region to follow

up on the number of registered refreshers and all patrollers participate. They are no different than the annual OEC refreshers required each year.

The certified and senior programs continue to be solid with good participation and successful completion. QA's at the exams, (SEM's, S&T, and Certified), provided insight into areas for needed improvement and calibration. Mike, Karen and Darcy have outlined the strengths and opportunities in their year end reports. They have also outlined goals for next year. Our biggest opportunity is moving the OEC Instructors and IT's over to the new 5th Edition that should be published near the end of calendar year 2010.

The Avalanche Program made progress this year with 12 Level I classes presented and 117 participants. 14 patrollers attended the Level II session in Utah of which 6 were Instructors from Central. All Regions had an opportunity to have one of the Avalanche courses presented during the year.

The Mountaineering Program only registered 2 Level 1 courses with 13 participants and 3 Level 2 courses with 21 participants. There were also 8 refresher courses registered courses with 79 participants.

The Instructor Development Program had 11 registered courses with 58 participates.

There were 37 Patroller 101 courses registered with 318 participants and 59 OEC courses with 377 participants registered. The fact that there were more OEC courses registered than there were P101 indicates that not all patrols conducted matching Introductory to Patrolling classes. This indicates an opportunity for more P101 classes for each patrol with a new OEC candidate class.

MSAA meetings were held at Devils Head in August 2009. The Division Leadership Team attended and presented "Managing your Patrol". Patrollers attending the event were present during the meetings, round table discussions, and helped at the booth in discussion with owners/managers. This relationship continues to pay dividends for those areas that are members of MSAA.

Finally, another opportunity this year was attendance at the Professional PD conference conducted at Bridger Bowl in Bozeman, Montana. This was the first time in the history of the Professional Division that the Volunteer DD's were invited. The biggest issue that the Prof. PD's have to deal with is the significant Avalanche danger and then the pursuing Workers Comp., OSHA, and ATF regulations that follow this high risk activity. Significant time was devoted to these issues in the discussion. Learning from this can be used to teach our PD's what records need to be retained and why they are so important. What was reinforced was that most patrollers are the same everywhere. The skill set is different based on terrain and what is important and regulated. Additionally, a TES was registered for BB patrollers and invites and visits to Big Sky, Moonlight Basin, and Yellowstone Club were conducted.

The following areas were visited this year: Ski Brule, Trollhaugen, Boyne Highlands, Cascade, Boyne Mountain, Bittersweet, Cannonsburg, Pando, Swiss Valley, SnowCreek, Chestnut, Norway, White Cap Mtn., Powderhorn, Black Jack, Indianhead, Mt. Bohemia, Mt. Ripley, Marquette. Meetings with PR/PD's, area patrollers, and area managers continued to be on the agenda as well as teaching and doing QA's.

Respectfully submitted,
Jim Woodrum
Central Division Director

Assistant Division Director Linda Murphy Jacobs

Linda Murphy Jacobs
EOY 2009-10

Year to date:

May: Attended Southern and Northern Michigan Region banquets
August: MSAA show, Devils Head CPR refresher
Sept. 10-13: Division Meeting, Mackinac Island, awesome motor bike ride to get there
Sept. 20: OEC Instructor refresher, Northern Michigan
Oct. 3: Boyne Mt. Ski Trade Show
Dec. 4-6: Division STW, Trollhagen
Dec. 12-13: Division STW, Boyne Highlands
Dec. 18-19: Division STW, Cascade
Jan. 9-10: Boyne Highlands, Region instructor recert
Northern Michigan candidate clinic
Jan. 9: Chair evac, Nubs
Jan. 17: Certified recert and qualification clinic, Nubs
Jan. 23: Region SES, Nubs
Feb. 6: QA observation, EMR, Boyne Mt.
Feb. 21: QA Sr. Ski/tob. Event, Western Region, Giants Ridge
Feb. 22: Joined Woodrum for some fun in the woods at Bohemia
Feb. 23: Visited Mt. Ripley for a shift, and a great dinner at Trudy Olssons
Feb. 25-27: Certified event, Marquette Mt.
Team meeting i.e. Senior Evaluation program
Mar. 14: Telefest, Crystal Mt.
Mar. 19-21: Level 3, PSIA: FINALLY GOT IT!!!!!!!!!!!!
April 9-11: Chicago Div. bd. Meeting

What a whirlwind year!!! We continued with a very aggressive STW schedule that took our team to three venues in December. All sessions were successful and information gleaned from each session continues to help define our future.

Darcy has been VERY busy with Senior Program updates, scheduling QA staff for SR. tests and in helping hold the standards high. She hit the road almost every weekend, attending Sr. calibration clinics, Sr. test's and teaching. She completed the PSIA Train the trainers program. This year look for a roll out of the Senior Evaluators program. An assistant for Darcy is in the works.

Mike Longfellow-Jones had a very successful year with the Certified program. All modules were well staffed and ran smoothly, some ahead of schedule. Mike added a QA component to all modules. He is working on a National committee with the Certified program and the Central Division program stacks up well. The annual Certified business meeting was held at the Ski Hall of Fame in Ishpeming, an awesome venue. Thanks to Tom Anderson for helping to facilitate that. Next years event will travel to Lutzen in Western Region.

Sandi Hammons held the Division Women's Program at Perfect North Slopes in January. This was Sandi's first year as coordinator and all evaluations came back with positive comments. Next years event will be held at Boyne Highlands.

Level 3, Low angle Rescue expert Don Loerch organized the three Division STW's in December. He pulled all of the strings together (with his helpful assistant Eric Gestalund) to ensure that events were well staffed and that participant needs were met. These programs continue to grow.

Jeannine Mogan is under used as a resource! She has great expertise in Pat.101 and can help you get this program custom fit to each patrol. Our goal is to have EVERY patrol use this educational opportunity.

Instructor Development Supervisor Ginny Rodeman added to her “to do “list this year by staffing Tom Worley’s Toboggan I.T. recertification at the Division STW’s. Thanks Ginny. It always helps to brush up on those teaching fundamentals.

Sadly, we are saying goodbye to our Aux. Supervisor Rose DeJarnette. Rose has really raised up the auxiliary program to a viable educational option for our patrollers. Thanks for all of the passion you have brought to this program Rose. You will be missed and you certainly are leaving this program in a better place than it was when you started.

Goals for next year:

- Support the Senior Evaluators Accreditation program

- Attend MSAA

- Attend Train the Trainers, PSIA program

- More time on tele skis

Linda Murphy Jacobs

Assistant Division Director Brian Cobble

The major accomplishment of the team this year was again, supporting and conducting three Division STWs in December. This was the second time that this has been attempted and continues to be a major logistical undertaking. Based on the feedback, I believe the clinics were well received by the membership. The ski school continues to grow in membership, certification levels, and innovative teaching techniques (short skis). We had three more instructors achieve Level 3 certification and 4 instructors complete the Trainer Accreditation program. We also resolved a long standing toboggan training issue in Missouri. We hosted a toboggan training summit at Chestnut Mountain to make sure that the Missouri toboggan trainers are up to date on the toboggan performance standards as followed in the Central Division.

In addition to numerous phone calls and conference calls, I participated in the following events:

- Fall Division Meeting at Mackinaw Island, MI
- Participated in PSIA PDS Trainer Accreditation at Kettering, OH
- Taught at the Wilmot OEC Prerefresher and Refresher
- Taught at the Glacial Park CPR Refresher
- Taught SES at Ski Brule, Iron River, MI
- Taught SES at the Trollhaugen STW
- Participated in PSIA PDS Trainer Accreditation at Boyne Highlands, Harbor Springs, MI
- Taught SES at the Cascade STW
- Taught SES at Hidden Valley, St Louis, MO
- Taught TES at Hidden Valley, St Louis, MO
- Taught SES at Sundown, Dubuque, IA
- Taught TES at Chestnut, Galena, IL
- Worked with Basic candidates on skiing
- Worked with Senior candidates on toboggan handling
- Mentored new toboggan instructor
- Taught SES at Chestnut in Galena, IL
- Lead skiing component for Southern Region Certified Clinic at Chestnut Mountain in Galena, IL
- Evaluated Basic Ski and Toboggan Candidates for Wilmot Mountain
- Evaluated Senior skiing for Southern Region at Chestnut Mountain in Galena, IL
- Taught SES at Wilmot Mountain, Wilmot, WI
- Evaluator for Certified Skiing and evaluator for Certified Bystander Emergency Management at the Nubs Nob Certified Event
- Completed PSIA PDS Trainer Accreditation at Welch Village, Welch, MN

2009-2010 Budget request - \$1,750

Respectfully submitted,

Brian Cobble
Assistant Division Director

Assistant Division Director Dan Somalski

The year was a busy one for all of us. In avalanche, we held a few more clinics and changed the way we administered these clinics. Awards saw a guide to writing successful applications. Mt. travel and rescue, it was John Wachter's first full year in that role, and things went well as far as I can tell. We had a change at the helm for Nordic; Peter Wollan replaced David Squires as the advisor. We are working to get Peter up to speed with the administrative portion of this roll. OEC is the touchstone program I have to supervise and BLESS KAREN HADDEN! Karen has this highly provocative program running like a Swiss watch. All I have to do is stand back and let the staff do their thing.

As for my activities; December I attended all three Division T&T clinics. I Taught an SES each day for six SESs in total. Patrolled at Nubs from Dec. 26-Jan 3, 2010

Jan. 9-10 Region T&T (calibration)
Jan 17 Certified Recert (host/lead)
Jan. 20 SES Mt Holly
Jan 23 SES @ Nubs
Jan. 24 TES @ Boyne Highlands
Feb.21 Sr. alpine test @ Boyne Mt. (group leader)
Feb 25- 27 Certified Event @ Marquette. (Toboggan Lead)

As we all know, the administrative end of this job has many hours of Phone calls, emails and conversations before, during, and after events we all attend.

I also did 18 shifts @ Nubs, Went to Fla. For 4 days, and had a great winter!

So that is my report. I don't know how to make these more interesting, so I will close for now.

Respectfully,
Dan Somalski

Eastern Michigan Region Director Derek Werner

The Eastern Michigan Region had a terrific 2009-2010 season, which started in late November and ran through mid-March for most areas. In addition to the many off-hill courses and events, the Region on-hill training and testing staff administered several toboggan and ski/snowboard clinics and evaluations. These programs provided participants the chance to refresh their skills, as well as learn new techniques, and resulted in 17 new basic, 9 auxiliaries 13 new senior, and 1 certified patrollers joining our ranks

MY ACTIVITIES:

April 2009

- Attended awards banquets at Pine Knob

May 2009

- Attended EMR spring BOD meeting
- Attended EMR Region awards banquet at Mt. Holly

August 2009

- Attended EMR Patrol Directors meeting
- Taught community CPR class at local business

September 2009

- Attended Division fall/awards meeting on Mackinaw Island, Mich.

October 2009

- Taught during OEC course
- Taught during OEC and CPR refreshers
- Attended EMR fall BOD meeting

November 2009

- Taught during OEC make-up refresher

December 2009

- Taught at Avalanche Fundamentals & Rescue course
- Attended Division STW Clinic at Boyne, Mountain
- Participated in Region SES and TES events at Pine Knob

January 2010

- Participated in Region SES and TES at Mt. Brighton
- Observed EM1 basic test at Alpine Valley
- Observed Region senior pre-test clinic at Pine Knob

February 2010

- Observed Region senior on-hill evaluation at Boyne Mt.
- Taught Introduction to Ski Patrolling module at Pine Knob

March 2010

- Observed Region senior scene emergency management at Pine Knob
- Taught at Mountain Travel & Rescue Level II Course at Mt. Holly

REGION EVENTS:

- Avalanche I Course - Pine Knob
- MTR Level II Course - Mt. Holly
- 3 Instructor Development Courses
- 3 Instructor Recertification Clinics
- 5 OEC Enhancement Seminars
- 6 OEC Refreshers
- 2 Toboggan, Skiing, Snowboarding, Telemark Enhancement Seminars
- Snowboard "Steeps & Bumps" Clinic - Pine Knob
- "Ladies of the Snow" Women's Clinic - Mt. Holly
- EM1 Basic Ski & Toboggan Evaluation - Pine Knob
- EMR2 Basic Ski & Toboggan Evaluation - Mt. Brighton
- EMR3 Basic Ski & Toboggan Evaluation - Mt. Holly
- Senior Ski & Toboggan Evaluation - Boyne Mt
- Senior Scene Mgt. Evaluation - Pine Knob

- Attended Spring Division Meeting Chicago April 2009
- Spring Region Meeting and Awards Banquet held at The Waters in Minocqua, Wisconsin, April, 2009 Jim Woodrum and his lovely wife attended. The attendance is always good because of the class offering for patrollers.
- Attended 2009 Fall Division Meeting at Mackinac Island. Northern Michigan did an outstanding job with the weather and hosting this meeting.
- OEC Regional Refreshers - eight were held in the Region and six of those had Region personnel doing quality control checks.
- Fall Region Business Meeting at Brule Ski Area in October, 2009
- NCR held a optional SEM for senior Candidates at Brule October 2009
- Attended Division S&T clinic at Cascade December 2009.
- NC offered SES/S&T at the Region Ski & Toboggan Clinic January 16, 2010, at Brule Ski Area. This is a very successful event that grows each year. The clinic had something for everybody from candidate, patrollers, seniors, instructors and evaluators. The clinic was fine tuned this year so everyone attending got the most out of the areas of participation. Jim Grundstrom and crew did an outstanding job.
- NCR held a mandatory SEM pre test January 17, 2010 for anyone that wanted to take the senior test this year in our region. The end results were very positive 8 out of 14 passed
- Jim Woodrum and I did a Gray line tour/visit of 4 of the up north ski areas prior to Senior SEM/S&T event at Indianhead Feb 20th and 21st.
- Senior Program - Senior Emergency Management (SEM), Senior S&T was held Feb 20th and 21st At Indianhead Mountain. The event was attended by Jim Woodrum. The event was extremely well organized with positive results for the majority Instructor at S&T event in February at Granit Peak.
- Personally visited 7 ski areas within my Region and met with patrol reps and hill management.
- The Region had three OEC Instructor Development classes, six OEC classes that resulted in 32 new patrollers.
- NCR got six new OEC instructors. We had two OEC challenge courses that resulted in five EMT/Paramedics passing.
- Patrolled 130 hours at my home area Granite Peak.

Goals for 2010-2011

- Represent North Central Region at the Fall 2010 and Spring 2011 Division meetings
- Find my replacement and have that person involved in Region activities to assure a smooth transition.

- Continue to promote and support NSP education programs through out the region with emphasize on the smaller patrols. A very big push will be to get smaller patrols involved in the awards process.
- Continue to make sure that the voice of the average patroller is being heard at the Region, Division and National level.
- Visit more ski area Patrols and area managers along with Jim Woodrum to see if NSPS and there patrol is meeting the needs of the area.
- Submit required forms and reports on time.
- Maintain communication with Division and Region personnel.
- Get key region staff to attend Fall Division meeting and the Division training clinics.
- Keep a balanced region staff with personnel from the whole region.
- Continue to utilize Powder Lines as the prime communication with Region
- Patrollers
- Get room reservations made early.
- Remain active patrolling at my home area.

David C Dahl

Meetings held or attended by Northern Michigan Region (NMR) staff include the Central Division (CD) Spring BOD Meeting and Fall BOD Meeting & Awards Banquet, seven Planning Committee meetings for 2009 CD Fall Meeting & Awards Banquet on Mackinac Island, MI, two NMR Operating Committee Meetings, NMR Awards Committee Meeting, NMR Spring BOD Meeting and Awards Banquet and the NMR Fall BOD Meeting.

The Snowsport season started on the Saturday December 5th for the big three areas in the NMR. During the month of December all areas were able to open with all slopes operational. Due to the warmer than usual temperatures in late February and early March many of the areas in the NMR were forced to close on March 14th or March 21st. The last two areas to close are Nub's Nob with a projected closing date of April 11th and Boyne Mountain with a projected closing date of April 18th or when the snow is gone.

The NM Region snowsport and tobogganing proficiency group was very busy preparing for the season with members attending the Central Division Snowsport and Tobogganing Workshop (STW), NMR STW and the NMR Instructor Calibration Clinic. Through their dedicated work we added eight new Basic Patrollers, one Senior Alpine Patroller, one Senior Auxiliary Patroller and nine patrollers completed various modules of the Senior Program. The NMR teamed up with Eastern Michigan Region (EMR) and Western Michigan Region (WMR) to hold a joint Snowsport Enhancement Seminar (SES) and Toboggan Enhancement Seminar (TES) sessions. There were 51 attendees at the SES and 29 attendees at the TES. All of this was accomplished because of the hard work and dedication put forth by the Region staff and the Patrol Directors.

The following events took place in the Region:

- Four OEC Refreshers
- Two OEC Instructor Re-Certifications
- Two NMR Operating Committee Meetings
- NMR Spring BOD Meeting and Awards Banquet – Cedar River @ Shanty Creek Resorts
- NMR Fall BOD Meeting – Gaylord, MI
- OEC Course Evaluation - Mt. Holiday
- OEC Course – Nubs Nob
- OEC Course Evaluation – Schuss Mountain Ski Patrol @ Shanty Creek Resorts
- CD STW - Boyne Highlands
- Seven Planning Committee Meetings for 2009 CD Fall Meeting
- NM Region STW – Boyne Highlands
- NMR, EMR & WMR SES – Nubs Nob
- NMR, EMR & WMR TES – Boyne Highlands
- Section #1 Basic Snowsport & Tobogganing Proficiency exam – Boyne Highlands
- Section #2 & 3 Basic Snowsport & Tobogganing Proficiency exam – Mt Holiday Resort
- Senior Snowsport & Tobogganing Proficiency exam – Boyne Mountain
- SEM Evaluation – Summit Ski Area @ Shanty Creek Resorts
- Senior Auxiliary Module Evaluation – Schuss Mountain @ Shanty Creek Resorts

My Activities:

- Attend 2010 CD Spring Meeting in Oak Brook, Ill.
- Instructed at three OEC Senior Enhancement Courses
- Instructed and Evaluated at one OEC Course
- Attended two NMR Operations Committee Meetings

- Attended CD Fall Meeting in Mackinac Island, MI
- Attended and was an Instructor at three OEC Refreshers
- Attended one OEC Instructor Re-Certification
- QA'd one OEC Instructor Re-Certification
- QA'd one OEC Refresher
- Attended NMR Fall BOD Meeting
- Attended one day of CD STW at Boyne Highlands
- Attended NMR STW at Boyne Highlands
- Attended NMR SES at Nubs Nob
- Attended NMR TES at Boyne Highlands
- Patrolled three days for the Special Olympics of Michigan at Schuss Mountain
- Attended two Basic Snowsport & Toboggan Proficiency Evaluations
- Attended Senior Snowsport & Toboggan Proficiency Evaluation
- Attended Senior Emergency Management Evaluation
- Attended NMR Awards Committee Meeting at Shanty Creek Resort
- Attended 2010 CD Spring Meeting April 9-11, 2010 in Oak Brook, IL
- Attended 2010 NMR Spring BOD Meeting & Awards Banquet May 1, 2010 at Cedar River Hotel @ Shanty Creeks Resorts
- Visited eight Patrols, ski areas and ski area management during the season
- Patrolled 34 shifts at my home area

Respectfully submitted by

Robert A. Lechtanski

Ohio Region Director Bill Currier

The season started off on a high note in December with the announcement that Janet Glaeser, Boston Mills/Brandwine (BMBW) Patrol, had been elected to the NSP Board of Directors. Unfortunately, the season ended on a sad note with the passing of two BMBW Patrollers, Beth Tyson-Fitzhugh and Amy Paul following lengthy illnesses.

Most Ohio Region ski areas enjoyed plenty of cold weather and lot's of snow from mid-December until early March with much of the season's total falling during February. We had some great powder days – a rare pleasure for Ohio! Also, season ending events and carnivals were held at several areas. Ample snow on the slopes and warm, Spring conditions provided for lots of fun and games.

A large number of patrollers and staff participated in our programs this season. Special thanks to all Region staff, instructors, trainers, evaluators, advocates, et al, who volunteered countless hours and traveled countless miles to conduct our programs. As I traveled around the Region visiting all areas except for two and some more than once, I received many compliments and constructive comments from all who participated. Here are a few highlights:

- All areas completed OEC refreshers and OEC classes
- Two SEM's, one in the North in December and one in the South in March were held.
- Two MTR classes and field sessions, one in the South in November and one this Spring in the North were held.
- 850 patrollers were registered via the new NSP electronic registration process in December. It went very smoothly with all except two completing the process on time.
- 24 candidates participated in SEM and Senior Alpine tests this season. 6 of them attained full Alpine Senior status and 1 achieved Senior Auxiliary status. Division staff QA'd all of our Senior tests.
- About 20 Ohio Region Patrollers participated in the Division S&T Clinic at Boyne Highlands in December. Region STW's were held at BMBW and PNS in January. SES's and TES's were held at all areas this season. Also, two PSIA-focused STW's were held as well as a telemark SES that was held at Holimont in NY.
- Other S&T events that were held included a Division Women's Clinic and a Region Certified Pre-qualification/recertification clinic at PNS in January and an SES that was conducted by the PSIA Alpine Demo Team (D-Team) at BMBW in February.
- The Region's NSP-C Ski School, the largest in the Division, registered 19 events in which more than 60 patrollers participated during the season. 7 members achieved either PSIA Level I or Level II certification.

Several Region staff announced their intention to step down from their positions at the end of the season. New staff, including several assistant advisors, have been named to fill these positions.

As you can tell it has been a very busy season. In addition to participating in many of the above events, I managed to log about 200 hours of duty at BMBW. All of you and I as well should be looking forward to a well-deserved break over the Spring and Summer months.

Bill Currier,
Ohio Region Director

- 1) Tony Ortega was elected as the new S C Region Director.
- 2) Our Region banquet will be Saturday May 1st at Devils Head.
- 3) The senior on hill clinic and evaluation were held at Tyrol Basin. One person passed and became a senior. One person passed and will take SEM next season. We had two people pass the toboggan but failed the skiing portion. Our ski test team was made up of 4 PSIA level 2 NSP members. Two of them are also Certified
- 4) Peggy Butler and Steve Loukin have resigned as Co-Proficiency Advisors. Jim Carmen will remain and continue to oversee the Senior on Hill program.
- 5) The senior OEC clinic was held at Ausblick and the eval was held at Alpine Valley. Four people passed SEM and all plan to take the on the hill portion next year. There were three that did not pass. We hope they will try again next year.
- 6) Jason Erdman will continue next year in his role as OEC Advisor and with Moe Minor will again run the SEM.
- 7) I was able to attend all four senior events.
- 8) As RD I was able to attend 8 OEC refreshers.
- 9) The Little Switzerland Ski Hill has now been closed for three seasons. As a courtesy to that patrol the patrollers were given three years to sign on to another hill. The Little Swiss patrol conducted their own refreshers and has slowly reduced the funds in their treasury.
- 10) Cascade Mt. management and patrol was happy to host the Division Ski Trainers Workshop. Cascade is willing to be a host again.
- 11) A Patrol Directors meeting was held at the fall. Issues, directions and concerns were conveyed. The Fall Division meeting proceedings were also talked about.
- 12) S C Region is again in need of a webmaster.

Southern Region Director Bill Dick

This year was extremely hectic, in September I took a new position with a company I had been sub-contracting to for years. The new position has me traveling about half of the time, and with the new responsibilities of Region Director my time is priceless. I'm blessed to have many dedicated and talented individuals within Southern Region that have helped the Region run smoothly.

During my visits home (Carla's phase) I was able to attend the following events.

- Fall Division Meeting at Mackinaw Island, MI
- Taught TES at the Cascade Mountain, STW (Woodrum helped)
- Attended SES at Sundown, Dubuque, IA
- Taught (2) TES at Chestnut Mountain, Galena, IL
- Taught TES at Grand Geneva, Lake Geneva, WI
- Taught SES at Chestnut Mountain, Galena, IL
- Participated in Southern Region Certified Clinic at Chestnut Mountain
- Evaluated Senior Toboggan Skills for Southern Region at Chestnut Mountain
- Evaluator for Certified Low Angle Rescue, Lead Evaluator for Certified Bystander Emergency Management at the Nubs Nob Certified Event

Southern Region Events

- OEC Kick Off, Four Lakes Ski Area,
- Fall Leadership Meeting
- Ski Sale (Thanks Jim for the visit)
- Patrol OEC refreshers (10)
- TES at Hidden Valley, St Louis, MO
- SES at Seven Oaks, IA
- SES at Sun Down, Dubuque IA
- TES at Chestnut Mountain, Galena IL
- Certified Qualification Clinic at Chestnut Mountain, Galena IL
- Senior Hill Evaluation at Chestnut Mountain, Galena IL
- SEM Evaluation at Snowstar Ski Area, IL

Senior results; SEM 1 of 3, Alpine 7 of 12, Toboggan 6 of 12
Certified: Lauren Vaerewyck 3 of 8

It was a great year!!!!!!

Billy

Date: 03/25/10

Events attended:

Fall Division Meeting Mackinac Island, MI

Section II refresher - OEC and CPR instructor at event (Canonsburg Ski Area)

Division Ski Trainer Workshop at Boyne Highlands

Senior Emergency Management Clinic (Cannonsburg Ski Area)

Senior Emergency Management Evaluation (Cannonsburg Ski Area)

Senior Alpine Evaluation (Crystal Mountain Resort)

TES at Pando Winter Sports Park

SES at Nubs Nob

The Region participated with both the Northern Michigan SES at Nubs Nub and a SES at Boyne Highlands.

We conducted Three (3) Region TES

Timber Ridge

Caberfae

Pando

One (1) SES (Ski Enhancement Seminar) within the region at Timber Ridge

May 1, 2010 is the Region Awards banquet,

Presented by Section II (Cannonsburg & Pando) @ Cannonsburg at 5:00 PM

Senior Emergency Management Evaluation with 6 successful candidates

Senior Alpine Evaluations with 6 successful candidates. We gained 3 new seniors from these evaluations.

Seven patrollers from the Region worked at the Olympics at Whistler and Cypress Mountains.

Two of the Nordic patrollers patrolled the Birkie.

Two areas reported record years this season.

Western Michigan Region and Northern Michigan Region are sending teams to the Patroller Completion at 2010 PEC

Western Region Director John ‘JT’ Thomas

Watch for online registration information – coming soon!

If you can help, want to run a class, donate a prize, or want to have a table at the trade show, please contact: This season was kicked off at Afton Alps ski area. The Afton Alps Ski Patrol hosted a great fall meeting. The last 2 years the attendance has grown and I attribute this to the use of Email. We send out meeting agendas and the courses we offer. I would like to use this method for the 2010 Fall Division meeting. I am requesting approval to use the Division Email roster to Email everyone information about the Fall Division meeting and the course we will be offering and try to increase attendance at the meeting. The 2010 Fall Division meeting is in planning stages, see the page below.

The Sliding season was a little slow in getting started as the weather didn't cooperate and the STW at Trollhaugen was in question of being held right up to the Tuesday before the event. Terrain was limited however I felt we had a very successful event. Thanks to the Alpine staff for their dedication to make these events successful.

I visited 12 of 23 ski areas in the region between OEC refreshers, SESs, TESs, and Senior events. The messages I received are the following: Dues and the cost of being a Patroller vis a Season pass, how do we get younger people to want to join, getting people to show up for there assigned shifts and people are just to busy to make time for Patrolling. I didn't get any answers to these questions and I will challenge my staff to come up with ideas on what we can change.

The dues issues I took action this spring by eliminating 2 ARD positions with the thoughts of asking the Section Chiefs to help out more and by moving the ARDs budget to the programs to try and keep them whole. Look at this years budget more people have asked for reimbursements them previous years. We will actually meet ours spend down target. Therefore I felt we need to take actions to be able to keep our Region dues flat in future years.

I feel the Senior program is still on a good path for the Region we had 32 registered candidates, 4 people complete all of the requirements this season We had two SEM precourses with 9 candidates attending both of them.. We had a 9 for 9 pass rate at the SEM. We had two ski and toboggan exams and 10 for 14 pass the skiing and 8 for 10 pass the toboggan. I look for another large class next season.

We held 12 OEC classes with a total of 98 new candidates, 12 new OEC instructors, 4 new OEC ITs, 22 OEC refreshers. We held 5 Instructor development courses with 38 new instructors. We held 9 SES with 79 participants 7 TES with 74 participants 11 new toboggan instructors 2 new Toboggan IT's and 19 Toboggan Recertification's.

Outstanding Awards submissions are still on the low side and we are working on how to get the submissions back to previous levels.

2010 CENTRAL DIVISION FALL MEETING

The Western Region cordially invites you to Bloomington Minnesota for the 2010 Central Division Fall Meeting!



Mark your calendars now for September 10, 11, and 12

Educational offerings will include:

- Mountain Travel and Rescue
- Yoga for skiers
- OEC IT meeting
- Instructor Development



- A Day in the Life of a Flight Nurse
- Patrol Director breakfast with the Division Director
- Introduction to Avalanche Safety and Rescue
- "Words of Wisdom" from Jim Woodrum, Division Director

Just for fun:



- Wine Tasting Tour
- Golf Outing
- Hospitality Suite
- Motorcycle Ride
- Saturday night banquet
- Trade show

Lodging:

The meeting and most courses will take place at the Hilton Minneapolis/Bloomington

3900 American Blvd. West

Bloomington, Minnesota 55437

<http://www.bloomingtonhilton.com/>

Jeannine Mogan

jmogan@threeriversparkdistrict.org

Return to the [Western Region Home Page](#), [Western Region 2009-2010 Calendar](#).

Respectively Submitted By

John Thomas

MSAA Ken Meldahl

In August of 2009, the Midwest Ski Area Association held their Summer meetings and Trade show was held at Devil's Head Resort in Merrick, Wisconsin. These meetings were very well attended by area owners and managers, along with their staffs. Again this year, there was an increase in attendance by the members of the NSP Central Division. Jim Woodrum and the Central Division leadership team did an excellent job in representing the Central Division. Jim's presentation on "Building A Great Ski Patrol for your Area" was well attended by both area managers and patrol personnel. Jim also held a roundtable discussion that allowed many subjects to be discussed.

The next MSAA Summer meetings will be held at the Shanty Creek Resort in Bellaire, Michigan on August 8-11, 2010. I have been attending these MSAA meetings for about 4 years now and I always learn something new on how we as patrollers can have a positive effect on guests of the area. I encourage all patrol leadership to contact their area managers and be part of their team attending these meetings.

Respectfully Submitted,

Ken Meldahl

Treasurer Bev Benzing

The reports for the 2008-2009 have been compiled for the year. We ended with a loss of \$3,118.05 compared to a budgeted loss of \$24,343.00

For the NSP Central account, the budget variance report is attached for mid year and includes first draft of 2010-2011 budget.

For the Central Ski Patrol account we continue to recover some of the losses incurred with the Nation's financial downturn.

Beginning value March 2009 \$43626.16 and value at March 31, 2009 was \$56,842.09. This includes the value after \$5000.00 transfer (donation) from the Central Ski Patrol investment account to the NSP Central Division in the fall of 2009 for operational cash.

Value of accounts as of April 5, 2009 for Central Division:

First Financial Checking - \$17997.12

Ski School Checking - \$1310.87 reconciled balance from 2008.

Registration Account - \$1012.45 reported by Sherwin VanKlompberg

Central Ski Patrol, Inc - \$56842.09

(\$7730.67 Patroller's Assistance Fund allocation)

The accounting policies passed last fall help to streamline the process. People are learning and adapting to it. It has helped.

I have been able to resolve 3 of 4 issues with the IRS. One remaining item remains with the name and status of the Central Ski Patrol Corporation.

Legal Advisor Kevin McQuillan

I attended the National Board Meeting on April 14, 2009, as Jim Woodrum's proxy, which I reported on in detail during a subsequent telephone conference with the Central Division Board. I also attended the risk management seminar on April 15, 2009, which involved both class room and on the mountain work which was very informative. I also had informal meetings with other members of the NLC and also most of the Division Directors regarding current issues that impact our Division, and also lobbied national board members in that regard. I shared a room with the Rocky Mountain legal advisor Richard Davis and had many good discussions about division and national issues with Richard.

Unfortunately, the meeting of the NLC at the time of the National Board Meeting did not materialize. The NLC did have several significant and productive conference calls over the past year.

In August, I attended the MSAA meeting at Devil's Head and attended several seminars and also discussed legal and risk management issues with area owners in attendance.

I also supported the Division Director and the involved region in an ongoing code of conduct situation.

At the Division level I continued to support the Division Director and various committees with a number of legal and risk management issues. I continued to analyze and respond to questions regarding legal and risk issues posed directly to me by many of the Region Directors. I also became very involved in issues pertaining to the Central Ski Patrol, Inc.

Registration Sherwin VanKlompberg

Central Division again was the only division that conducted their Registration entirely via electronics. Central Division leadership from the Patrol level to Division level is commended for their commitment to this change. The feedback received from PRs was again extremely positive. We received many comments about the ease of registration through this process. We also received very positive suggestions about possible improvements. I had the opportunity to work with multiple patrols as we together learned this new system. I saw this time as well spent because I could talk them through the processing because I was looking at the same page on my computer that they were looking at. This significantly eased fears and frustration and significantly reduced errors and problems.

While National rolled out the Membership Registration via the Web Site about 6 weeks past the deadline, it ultimately had minimal negative impact. Other than the early birds having to wait, Patrol Registrations were submitted along the same timeline as last year. This new system provided many benefits for all of us:

- Membership Cards were generally received within 1 -2 weeks of submission
- Cost savings were the same as last year.
- Errors were again corrected in terms of hours not weeks.
- Record keeping was significantly improved especially with the electronic funds transfer through ACH, giving us an automatic accounting of each transaction.
- Efficiency of this process further reduced my time spent on the registration process

There was one unexpected problem that occurred. In spite of instructions on the Web Site and written instructions on the dues payment process for Central Division, it appears that Patrol Directors thought that the process was complete when they completed the Web Site portion. What was even more puzzling that this problem increased with the second and third submission in the past three months. This problem clearly was the singular issue that delayed membership registration and created the most extra work for me.

We will need to emphasize next year that Registration is a 2 step process: 1. Membership registration via the National Web Site; 2. Dues Payment through the Division Registration Coordinator.

Central Division Registration summary indicates the following statistics as of March 31, 2009:

1. This is the 2009-10 Central Division Membership numbers as of 3/31/2010:

Total for 2009-10: 5947. (Total for 2008-9: 5908; 2007-8: 5898; and 2006-7: 6026)

Total by Regions:

	<u>2009-10</u>	<u>2008-9</u>	<u>2007-8</u>
• Ohio Region	851	850	865
• Eastern MI Region	535	541	539
• Western MI Region	524	512	497
• Northern MI Region	323	316	320
• North Central Region	588	560	588
• Southern Region	879	864	606
• South Central Region	946	949	886
• Western Region	1300	1316	1226
• Central Administrative	1	1	1

2. I do not have new member numbers. I will try to get those from National before your meeting.
3. We have one patrol that has not registered this year (Sleepy Hollow from Southern Region).
4. These membership numbers may slightly change with some additional submissions especially new members.
5. Plan of Action for 2010-1:
 - To provide feedback to National Office on suggested changes for improvement. National has been very responsive to any suggestions.

- To work with National on additional system upgrades to further streamline our record keeping.
6. Recommendation:
- To provide updated instructions for the National web based registration process at the 2010 Fall Division Meeting.

Thank you for the privilege of serving you in this capacity. Your cooperation and assistance has made this year of major change a very positive and enjoyable experience.

Sherwin Van Klompenberg

Central Division Registration Coordinator

Elections Ken Meldahl

There were 3 elections held in Central Division this year: Central Division Director, Eastern Michigan Region Director and South Central Region Director. The South Central Region Director election was a “one member, one vote” election and was run by the South Central Election Coordinator. I ran the Division Director and Eastern Michigan Region Director elections.

DIVISION DIRECTOR

There was only one patroller nominated for this position, Jim Woodrum. I mailed out 211 ballots to the qualified voters. Of these ballots, 119 were returned in the allotted time frame. This was a 56.4% return. There were 8 write-in votes. Approximately 8 votes have come in after the deadline and I occasionally still get one in the mail. Of the 119 returned ballots, Jim Woodrum was ranked #1 on 92.4% of them. Jim Woodrum was declared the successful candidate and will be the Division Director for the next 3 years.

EASTERN MICHIGAN REGION DIRECTOR

Derek Werner was the only nominated candidate for this position. I mailed out 19 ballots to the qualified voters. Of these, 13 were returned in the allotted time frame which is a 68.42%. There was only one write-in ballot. Having received a simple majority of the votes cast, Derek Werner was declared the successful candidate and will be the Eastern Michigan Region Director for the next 3 years.

SOUTH CENTRAL REGION DIRECTOR

This election was conducted by the South Central Election Coordinator. There were 2 nominated candidates, Kevin Ketter and Tony Ortega. I was informed 946 ballots were sent out to the membership March 1st. Due to the lateness of mailing, the deadline for returning ballots was extended until March 15th. 302 ballots were returned in the allotted time which is a 31.92% return. There were approximately 10 returned ballots due to “no address found”. From the returned ballots, Tony Ortega received 178 (58.92%) votes and Kevin Ketter received 122 (40.40%). There were 2 ballots returned with no votes cast. Having received a simple majority of the votes cast, Tony Ortega was declared the successful candidate and will be South Central Region Director for the next 3 years.

I congratulate the successful candidates and thank everyone for their cooperation in running these elections.

Although the elections ran relatively smoothly, there are a few suggestions where improvements are needed:

- The Central Division website staff database needs to be filled out accurately and completely as that is where I obtain the voter information.
- Region Directors need to follow thru and get the extra voter information to me in a timely matter.

Respectfully submitted,

Ken Meldahl
Central Division Election Coordinator

Fall Meeting 2009

I emailed minutes from the Central Division Spring Meeting 2009 to the board along with the most current Central Division Staff Directory and made it available for our webmaster to post it to our website. An Action Item List was developed at the spring meeting and periodically sent to the staff in preparation for the Fall Meeting, as items were completed a completion date was listed. Four new proposals were received and prepared for the meeting. 25 sets of staff meeting notes were assembled with hard copies inserted into a binder for use at the meeting by the staff. The meeting agenda was maintained and updated as necessary. During the meeting written and audio minutes were recorded, after the meeting the minutes were e-mailed to the staff for their review. A new Action Item List was developed and periodically e-mailed to the staff as a friendly reminder of due dates. The CD organizational chart was updated and sent to the Webmaster for posting on the CD Website. The Central Division's PnP and Bylaws were updated with the changes approved.

Spring Meeting 2010

I maintained minutes from the Central Division Fall Meeting 2009 and maintained the Action Item List from the Fall Meeting. I assembled the RD's and Supervisor's End of Year reports and forwarded budget requests to Bev. 15 sets of staff meeting notes were assembled with hard copies inserted into a binder for use at the meeting by the staff (including agenda, Fall Minutes, Action Item List, EOY reports, financial reviews and Budget, Proposals, Central Division P&P, and Central Division Directory). I remain available to Staff, Officers and Program Advisors to provide administrative support.

I would recommend that the Budget for 2010-2011 remains the same as the Budget amount for 2009-2010, at \$1500.

Frank Cleary,
Administrative Assistant

Ski Patrol activities;

Sept 10-13 Fall CD Meeting and Banquet

Attended Fall Ohio Region Board meeting

I taught Oxygen administration at our PNS patrol OEC refresher

Sold equipment at PNS Ski Swap

Prepared patrol equipment at PNS fall Work Party

December 12-13, I participated in the Division STW clinic at Boyne.

I conducted several Frosty refreshers at PNS on skis and snowboard

I taught Snowboarding and toboggan handling each Tuesday evening at PNS and many Mondays and Saturdays when needed.

Jan. 9-10 Participant at Region Ski and Snowboard trainer workshop at PNS

Jan. 20 SES Mad River Mountain (Group Leader on Snowboard)

Feb.20 Senior Ski and Snowboard SES and Toboggan Clinic (group leader) PNS

Feb.21 Senior Ski and Snowboard Test (Advocate) PNS

Mar 20-21 Patrolled at PNSs Pink Flamingo Training Camp

Apr 9-11 Spring CD Board Meeting

NSP-C / PSIA-C Liaison Tom Anderson

List number and titles of programs offered and number of individuals participating in each program: NA

Number of instructors for your program: NA

Number of Instructor Trainers for your program: NA

Which IT put on the most classes/events: NA

What is working well in the program:

This is a repeat paragraph from last year's report in that for the most part there is still enthusiasm for the patroller who wants to pursue PSIA certification. We have a good core of instructors moving up the certification levels. A very successful year for three of our Ski school (as well as Certified staff members!) passing PSIA Alpine level III. A number of NSP-C Staff members are working toward the "Trainers Development Program" accreditation.

What needs improvement in the program:

As more patrollers complete all certification, the PSIA education credit requirement course, Patroller Development, may need a reworking to satisfy the needs of these patrollers. I will continue to work with Jay so that we are on track when the time comes for this need. Those that are not moving to the next level of certification need to be encouraged to do just that so that the individual, the local patrol, region and or Division is getting the most out of being a dual member in the first place.

Goals for program improvement next season:

Continue to encourage dual members to pursue the next level of certification.

Add PSIA Education Staff members to list of Patroller Development qualified instructors.

Hold Patroller Development Education credit course at both Division S&T workshops.

Hold Patroller Development Education credit courses at region venues on an as requested basis.

Create more opportunities for dual membership benefits for NSP-C members.

Create opportunities for PSIA-C members to benefit from NSP programs.

Lobby the PSIA-C board to once again wave the unscheduled event fee as they did this season.

List of events attended:

North Central Region SES at Ski Brule

Central Division S&T workshop at Boyne Highlands

Central Division S&T workshop at Cascade Mtn.

Conducted Marquette Mountain On-Hill refresher program

Conducted North Central Region Senior Ski Evaluation at Indian Head

Conducted Central Division Certified Ski Evaluation at Marquette Mtn.

Financial statement-please attach completed reconciliation form:

Amount spent on program and budget request for next season:

I request that the Budget for 2010-2009 remains the same as the Budget amount for 2009-2010

Who should be recognized as Outstanding IT? NA

Respectfully submitted

Tom Anderson

Central Division

NSP-C / PSIA-C Liaison

Ski School Director Jay Zedak

	2007-08	2008-09	2009-10
Membership:	126 members	140 members	174 members
Certifications	104 members	113 members	126 members
Level 3's	22 Level 3's	now	24 Level 3's
Level 2's	34 Level 2's	now	56 Level 2's
Level 1's	48 Level 1's	now	46 Level 1's

Positives:

Elimination of Boundary's – Members are Leading SES's & STW's in other Divisions.
Mini Skis – Ski School purchased Adult skis 118cm with releasable bindings for safety.
V1 software – digital movement analysis is being done at SES's across the Nation
Credentialing - members continue to raise their standard with higher PSIA Certifications
Trainer Accreditation thru PSIA- Hanley, Cobble, Martschinke, and Barthel

Regional Breakdown-	Regionals Level 3's & Shining Stars
EMR- 26 members	New Level 3 Barbu, Barthel, O'Connell, Hanczaryk
NCR- 14 members	Anderson, Keating, Engleman
NMR-10 members	New Level 3 Jacobs & Loerch, Cornell, Moe, Somolski
Ohio- 74 members	Moss, Cole, Collins, Mihuta, Worley, Zedak, Tirpak, Henderson
SCR- 7 members	Level 2's – Gestelend, Weinand, Voss
Southern- 21 members	Ball, Cobble, Martschinke
WMR – 9 members	Level 2's- New Krol, Knappen, Fultz
Western- 13 members	Andrews, Level 2's- Gullickson, Gullickson, Thomas, Mundy, Moe,
Johns, McLeod	

Goals: Build Technical Knowledge of Staff with Educational Material outside of PSIA
Goals: Continue to improve the Performance of the NSP Memberships “on-snow skills”
Goals: To Assist Memberships snow skills within the Central Division Senior Program
Goals: To Help National add V1 to our National Catalog at a discounted rate for all.
Goals: To Distribute Membership Cards and Welcome Pack to all members
Goals: To Establish membership roster earlier, (Pre-season if possible)s

Alumni Beach Day

The Central Davison alumni represent 14.62% of our registered patrollers which are 297 members of the Division. Only the Eastern division has more alumni with 735 members. My goal for the coming year is to reach another 103 or more so we can get to 400 for the 2010 season. The Ohio region is doing the best job at this point in time and they are to be congratulated. There has been a new National Alumni advisor appointed and I am awaiting the contact info to proceed.

I have enclosed in this report, the application blank so all will be able to get it out to the regions. In addition I would request that all Region Directors appoint an Alumni Advisor so we could get a better recruiting program as well as uniformity within our Division. I will be pleased to contact the advisors so as to improve the program for us all.

There is going to be a 50th ski patrol reunion for Apple Mtn. in Freeland, Mi and I am planning on attending as that is where I started some 49 years ago. Also the patrol at Holiday Hills is hosting its second alumni Open House and this is a great event with patrollers welcome.

The last item of discussion is to point out the many advantages of being Alumni Patroller.

1. Reduced Dues
2. Ski Patrol Magazine
3. The Patrol supply catalog
4. Deductible dues
5. Training and Evaluation participation
6. Refresher assistance and support
7. Patrol room assistance if OEC current
8. Still being part of the best skiing organization in the world

Please get me more region advisors so that we can have more good alumni in the patrol.

Carrington Beach Day

The 2009-2010 season started at the fall meeting with a Poster presentation and new color brochure featuring the Auxiliary Patroller. Aid Room Management Process was discussed as well as skill classification transition issues. Two New Proposals are being presented at the spring meeting. The first is a request to make the Aid Room Management module a senior elective for all patrollers. The second suggests that the continuing education requirements for both Alpine Senior and Senior Auxiliary Patrollers be removed from the National P&P.

An introduction program (Power Point) has been developed that can be utilized across the division by Region Auxiliary Supervisors or other Admin promoting auxiliary development and leadership. The program explains the Auxiliary program as well as Auxiliary participation in the SEM and Aid Room Module. This presentation is available for distribution upon request.

Dual Registration Proposal submitted in 2007 season was withheld by the Governance Committee at that time. I have no further details on that proposal or its status.

No new Region Advisors have been appointed. Current Region Advisors are Nannette Patnaude of Southern, Jody Fuller of Eastern Michigan, Allan Burd of Northern Michigan and Phyllis Mauntel of Ohio.

Division Web site describing the Auxiliary program continues to be updated periodically. The online questionnaire is still used as a tool for collecting auxiliary information. The link is: <http://www.nspcentral.org/Auxiliary/auxiliary.htm>. Results from the online survey are attached.

Three Aid Room Management modules were held in the 2009-10 season. One in each of Eastern Michigan, Southern Regions and Ohio Region. A total of 15 patrollers took the Aid Room module. Southern offered a successful introduction to the Senior Auxiliary Program and the Aid Room Module at their region meeting.

That is a total of 46 patrollers in the last three seasons.

I think the prospect of dual registration is encouraging more than just auxiliary patrollers to participate in the event. Patrollers want the recognition of having senior leadership skills without losing the ability to pull the sled for their home area at the alpine skill level.

Without access to the Division roster, I have been unable to track the number of auxiliaries and associated status changes in the Division. I feel it is important to not only track the numbers of auxiliaries but to also note the number of classification changes in the Division. Encouragement of patroller personal development should continue no matter what the skill classification. The role of the Auxiliary Advisors should include encouraging growth of all patrollers, weather it is encouraging advancement to the Senior Auxiliary Skill level or encouraging auxiliaries to develop the skills necessary to move on to the Alpine genre. Since I only have access to Ohio Region information I can only speak in reference to that region. There are numerous auxiliary patrollers training for Alpine. The auxiliary program is not and should not be considered an end point.

Future Projects

- Continue to work on Issues present in the National P&P concerning the auxiliary patroller.

- Encourage all regions to educate patrollers on the Auxiliary Program. A Power Point presentation has been developed to aid in the process.
- Recommendation to the Board for all Regions to appoint Auxiliary Admin person.
- Continue to gather Auxiliary information via web site questionnaire. Attached you will find a spread sheet of some of the survey results. You may find some of the results interesting. Hopefully our education program will help elevate the concerns.
- Track skill classification changes within the division. (Still need access to the division roster. Other programs have access, why can't I get access?)
- Encourage auxiliary patroller personal growth as noted earlier to all skill classifications.

Rose DeJarnette
Central Division Auxiliary Supervisor
19522 Knollwood Dr.
Lawrenceburg, IN
Home: 812-537-6360
Cell: 859-380-8012

Spring 2010 Avalanche Report

It was the goal of the avalanche program to take the education to the people. We did that. Every region in the Central Division had at least one avalanche course. These courses include:

- 1 Level 2 for Rescue Personnel course held in Eden, Utah
- 6 Level 1 for Rescue Personnel courses
- 2 Level 1 courses
- 2 Avalanche Awareness courses
- 1 Avalanche Safety and Rescue course
- 1 Avalanche Fundamentals and Rescue Course

Staff:

We have a total of 25 instructors of which 11 are Level 2 qualified. We have 6 IT's and 7 new instructors in training. I have selected two new instructor candidates to assist me in operating the program.

Logistics:

There is still an ongoing problem executing the Level 1 for Rescue Personnel course (the only prerequisite course for L2-4RP) in the Central Division because of no existing durable snowpack. We will continue to consider this our "base" course because it is expandable.

Budget and Expenses:

We just completed our Level 2 for Rescue Personnel course (L2-4RP) and all the accounting is not yet complete but my rough calculations indicate that we made about \$2000. Part of the overage is due to the low cost of the lodging in Eden, Utah and our condominium configuration worked out right. There was also a minimum of driving compared to past years. Also, we only had to pay out less than \$500 for lift tickets due to some creative bartering.

My budget request for next year does not need to be increased.

Addendum:

I believe that our overage should be used to provide more advanced education levels for our instructor staff. In alternating years the National Avalanche School and the International Snow Science Workshops make available more advanced and groundbreaking research to the end user. I believe this graduate level of education will benefit our instructing staff immensely.

Submitted by,

Dale R. Mihuta

Avalanche Advisor, Central Division

GOALS FOR THE 2009/2010 SEASON:

1. Assist and advise the Division Director and Assistant Division Directors as needed concerning awards
2. Assist Region Directors and Region Awards Advisors as needed and continue to provide and improve templates and advice so that all patrols can write-up more effective presentations
3. Attend and assist Division Director in presenting awards at Central Division Awards Banquet in Minneapolis Minnesota.
4. Respond to inquiries concerning awards at all levels.
5. Continue to monitor awards issues and changes at National, Division, Region and local levels and see that they are passed along the chain.
6. Assure that Central Division patrollers have the best possible opportunities for recognition of accomplishments
7. Continue to develop electronic transmission and assessment of awards to facilitate higher acceptance at National
8. Continue to improve our Central Division Awards Manual with in-depth descriptions of available awards and intent for all patrollers in the Division.
9. Continue to build on strengths of the awards program and reassess opportunities to improve.

CURRENT SEASON ACCOMPLISHMENTS

1. Attended and assisted awards presentation at Fall Central Division Banquet in Mackinac Island Michigan.
2. Responded to inquiries from members of the Division regarding awards available and proper preparation of those awards.
3. Assisted Region Awards Advisors by evaluating electronic submissions prior to sending them on to National and suggesting any changes that may improve the chances of those submissions being accepted by National.
4. Worked with Patrol Representatives in various Regions to help develop awards awareness.
5. Contacted all Patrol Representatives in the Central Division offering the Central Division Awards Manual as well as templates for writing medical merit star letters
6. Made available on the Central Division Website to all Patrollers the newly designed Central Division Awards Manual with descriptions and techniques for submissions.
7. Re-wrote Chapter 8, "Honorary Career Service Awards and Special Activity Recognition Awards" for the upcoming National Ski Patrollers Manual
8. Developed and distributed to all Central Division regions a spread sheet of all patrollers, patrols, regions, and type of awards given by Central Division and National from 2002-2009
9. Developed and distributed to all Central Division regions a spread sheet of all patrollers (with their year, patrol and region) who were submitted to Division in any Outstanding category from 2002-2009. This list showed all Central Division winners and first runners-up as well as National winners and First-runners-up.

FUTURE GOALS

1. Continue to assist and advise the Division Director and Assistant Division Directors as needed concerning awards.
2. Continue to assist Region Awards Coordinators, Patrol Reps and individual patrollers as needed
3. Attend Division and National meetings as needed
4. Respond quickly to all inquiries about awards from any patrollers in the Central Division

5. Continued close communication and cooperation with the National Awards Committee so that membership needs are recognized.
6. Meet with National Awards Committee to revisit all awards so that they represent the needs of our membership.
7. Although Central Division received approximately 30-35 % of all National Awards from Jan 2009-Jan 2010, we will continue to work on getting more patrols involved in the process.
8. Continue development of our electronic assessment and counseling of awards prior to submission to educate patrollers in the awards process- eligibility, technique of presentation, and submission.
9. Continue to share information with Region Awards Advisors in explanation of proper interpretation of the Policies and Procedures as well as proper submission techniques.
10. Work with various levels of the NSP so that all awards judging from Region to Division to National is standardized.
11. Prepare awards as needed for fall Division Awards Banquet
12. Continually develop ways to recognize and honor more of our Central Division
13. Patrollers.

I am submitting a budget that should follow this current year's.

Category 470 Forms and Supplies \$1,200.

Category 715 Awards Advisor Unit Support \$1,000.

Certified Supervisor Mike Longfellow Jones

- We started season the season with sixty three staff members and seven candidates.
- Recertification / Qualification events were held at the following areas:
 - Perfect North Slopes 18 participants
 - Nubs Nob 10 participants
 - Marquette Mountain 8 participants
 - Lutsen 7 participants
- The program added two new candidates for the 09-10 season after completion of combined screening events.
- While we received four new candidate applications, a few of the individuals were not yet qualified to enter the program this season. All new applicants were coached on objectives and goals to assist them in being better prepared for the program in the future.
- This year's Certified Evaluation marked the 28th anniversary of the Certified Program in the Central Division. The event was hosted by Marquette Mountain Ski Area.
- Forty one staff members, nine candidates, and approximately twenty six supporters all contributed to a great and successful event. Once again, the seasons' event utilized much of the feedback provided from a post event survey taken as least year's event to enhance the overall planning and outcome.
- This year's annual meeting was held again at the U.S. National Ski and Snowboard Hall of fame. The staff was addressed by President and COE J. Thomas West. It should be noted that the Certified staff took up a collection to support an upgrade to the NSP display at the ski hall. The total funds turned over to the hall were \$700 in cash.
- Twenty nine individual program components were passed over the course of the event for a seventy two percent over all pass rate.
- One patroller completed his Certified requirements
 - Catalin Barbu #721 Mt. Holly Ski Area, Eastern Michigan Region
- The 2011 Certified evaluation is currently planned to take place at Lutsen Mountain in the Western Region
- The Certified staff continues to make efforts to reach out to the Western Region and to spread program exposure across the Division; this is an example of that initiative.

2009/2010 Certified Budget Request:

- Consistent with past years and in line with what is historically needed by the Certified Program, the budget request for the 2010/11 Fiscal year is for \$1,000.
- Funds will be utilized to defray program expenses for conducting the annual evaluation and supporting training, and will include score card printing. Some monies may also be allocated to defray costs associated with the upkeep and purchase of testing and training materials.

Respectfully submitted,

Mike Longfellow-Jones

Supervisor, Central Division Certified Program

Instructor Development Virginia Rodeman

August QA ID class in Western Michigan
September Division Meeting
October Skifest at Boyne Mtn
November ID Class QA in NMR
Nov-Jan 14 On-Line ID Class
December three ID instructors presented to toboggan IT's at a recertification clinic at STW's. I went to
 Boyne Mountain
May-June On-Line ID Class

Budget:

\$1,000 I believe it should remain the same. We will send instructors again this year to the STW's.

Ginny

Medical Advisor Steve Werner

This year's report will be shorter than usual due to my needing a coronary artery bypass graft in January, 2010. At the time of surgery, I thought my season was done, but I did manage to return for three weeks of skiing in late February and early March.

My activities for this year included:

1. Assisting with our area's OEC course. For the first time in 10 years, I didn't have to be the IOR.
2. Assisting with OEC patrol refresher.
3. Organized and was co-IOR of a "make up" refresher attended by patrollers from around Central Division, and one patroller from Canada and one from Far West.
4. Attended an OEC Instructor recert at the division meeting on Mackinac Island.
5. I was consultant on two Purple Merit Star nominations.
6. I was consulted by Southern Region Medical Advisor on an OEC/SEM matter.
7. Assisted our Region OEC advisor in planning and carrying out our SEM evaluation.
8. Participated in SEM training of three candidates (all successful) at patrol level.
9. Unfortunately, due to my surgery, I was not able to participate in the Certified OEC evaluation this year. Hopefully, I will again be invited to participate in coming years.

Respectfully submitted,

Stephen Werner MD
Central Division Medical Advisor

Mountain Travel & Rescue John Wachter

This was kind of a mixed year for the programs from the reports that I had been hearing about. The MTR stats at the end of March will never be 100% accurate, as with competition to gain students; many MTR courses are conducted before or after the ski season. This year being no different.

One of the big projects this year was to have a MTR II / Instructor enhancement seminar. The course was a joint venture with the Gogebic County Search & Rescue. This course was held up by Black Harbor (Indian Head M.T). Although the attendance was not as high of numbers as I was hoping. It was a great class and went over well. We had 8 from NSP and another 8 from the GCSAR unite. My hope is to build on this course and move it around the division every year. This gives me an opportunity to see that everyone is getting the proper training.

With the age of electronics I was able to get a face book page started for NSP Central Division Mountain, Travel and Rescue. Already a few people have put up videos and files. I am hoping to expand this more this year including all the regions.

For the 2009-2010 seasons the number of MTR courses and attendees increased, and I am aware of several other courses to be conducted after the season bringing the number up even more. I feel that next year will be even better with some changes that are taking place in a couple regions.

The number of MTR Instructors in the Central Division I feel are gaining strength. We have been going through and our instructor list and sending out some e-mails to help promote the program and along the way was able to add several instructors to the list this year. That shows a lot of passion for the program.

At the Central Division Awards Banquet, the MTR program gave its third Program Supervisor Award to Martodam, Raymond of the Ohio Region. This award will continue to be given annually at the Central Division Awards Banquets.

Budget Request

Travel costs	\$800
Office Supplies	\$50
Project expenses	\$150
Total	\$1000.00

Nordic Advisor Pete Wollan

This has been a transition year for the CD Nordic Supervisor position. I took over from Dave Squires mid-season, and handled the paperwork for the Central Division Nordic Workshop at Minocqua that he had organized. The workshop at Minocqua was successful, with 12 attendees at the Nordic Track sessions and 11 at the Telemark session. We had lousy weather, but that served to concentrate and focus the class, and it ended up very satisfying as well as a lot of fun.

The CD Nordic program has two natural wide-area events: the event at Minocqua, and the American Birkebeiner race at Hayward. Both of these bring patrollers to Northern Wisconsin from at least four of the CD Regions. However, there isn't much participation in either event by patrollers from east of Lake Michigan, due to long travel times. In general, there seems to be little communication across Regions, even by email, and it is not easy to find names of people to communicate with. The staff listing on the Central Division website does not have anyone for Nordic Supervisor in three Regions, and needs updating in another.

In the Western Region, we've had success running Ski Enhancement Seminars, and common exams for Basic Nordic Patrollers, as well as encouraging patrollers to attend Minocqua. I intend to reestablish communication with the other Region Nordic Supervisors, and find ways to support similar Nordic educational activities in every Region.

The specific issues I intend to work on in the coming year are as follows: (1) Identify who is a Nordic Patroller in the Central Division; (2) support more Region SES's, with a target of having an SES at least once a year within a reasonable distance for every Nordic; (3) establish a CD Nordic calendar for events and races that want patrollers from beyond their local area; and (4) develop improved instructional materials for Basic Nordic certification, if possible through the Patroller 101 framework.

Setting up a Nordic Event Calendar should be straightforward, but the remaining issues listed above are more complex. We would like to be able to notify patrollers of educational opportunities, or needs for additional patrollers at nearby events, but lists of Nordic Patrollers that we have obtained from National for the Western Region have many inaccuracies. This appears to be a limitation of the NSP registration system.

As far as certifying new Basic Nordics, requirements are not always clear nor uniformly applied, and there has been little standardization or quality control. Preparing instructional materials may well uncover some disagreement.

This Spring I obtained my PSIA Level I Nordic certification, and I will be working toward Level II next year. I was a co-instructor for one SES this past season, and next season I plan to offer at least two. I hope to be able to identify PSIA certified instructors in other areas, particularly southern Michigan and Ohio, who could offer SES's reasonably close to their homes. Most of the CD Nordic budget will be used to support regional SES's and the Minocqua Workshop.

It should be an interesting year.

Budget request for 2010-11: I'm told the program budget is \$1500, and we have apparently spent less than half that this year. However, if we are able to arrange and support additional Region SES's, the full amount will be needed. I request the same amount to continue for next year.

OEC Supervisor (N – E - O - WM) Karen Hadden
Asst OEC Supervisor (NC, W, S, NC) Kathy Glynn

Program OEC Supervisor Responsibilities: Implements and maintains the OEC Program within the division according to national goals, objectives, policies and procedures. Communicates with the national office, division supervisors, line officers, instructor trainers and instructors. Administers a quality management program to ensure the consistency and quality of instruction, content of program, materials, competency of trainees or members and overall effectiveness of the courses within the division.

List number and titles of programs offered and number of individuals participating in each program:

1. 44 Basic OEC Courses pass percent of 73% (375 enrolled, 274 passed). 177 fewer OEC candidates than last season.
2. 0 OEC Challenge Courses
3. 80 plus Refreshers (approximately 5,760 patrollers refreshed)
4. 8 SEM Clinics
5. 9 SEM Evaluations 70 pass (approximately 72% success rate)
 - a. Eastern Michigan 15 pass
 - b. Western Michigan 6 pass
 - c. Northern Michigan 1 pass
 - d. Ohio (2 SEMs) 25 pass
 - e. Western 9 pass
 - f. South Central 4 pass
 - g. North Central 8 pass
 - h. Southern 2 pass

Number of instructors for your program: 1,221 OEC Instructors. 45 new instructors.

Number of Instructor Trainers for your program: 149 OEC IT's. 23 new IT's.

What is working well in the program?

1. Mentoring of new Instructors and IT'S
2. QA improvements in the OEC Classes as well as the quality of instructors and IT's.
3. Professionalism and treating everyone with dignity and respect
4. Delinquent course records still less than 1%.
5. Kathy Glynn taking over the Asst. OEC Supervisor position

What needs improvement in the program?

1. OEC Supervisors being more visible in the Regions. Will do more travel and clinics for the roll out of the 5th edition.
2. Timely two-way communication.
3. Recruitment of new OEC instructors and IT's
4. Consistency across the Division for OEC IT's
5. Coordination/Standardization of the Senior Emergency Management Module across all Regions.

Goals for program improvement next season:

1. Rollout of the 5th edition.
2. Consistency across Division in regards to quality.
3. Continue work and seek approval of the National Senior Emergency Management Module manual. Will present to the OEC Supervisors in April.
4. More Travel to maintain visibility
5. Continue to mentor new ROA's

6. Consistency of SEMM evaluations across the Division
7. Other duties/activities as directed by Central Division Director, Assistant Division Directors and/or National OEC Program Director
8. Continue to work cooperatively with all Region Directors
9. Continue work on the National OEC practical exam committee
10. Continue work on the 5th edition collateral materials team through completion

List of events attended:

1. Karen: PEC April 2009
2. Karen and Kathy: recruitment and development of OEC IT's
3. Karen and Kathy: Arranged or performed QA for numerous refreshers, OEC classes and SEM's.
4. Karen: Chapter reviews for OEC 5th edition
5. Karen and Kathy: Published articles for RPN
6. Karen and Kathy: Attended Section and/or Region instructor and IT meetings
7. Karen and Kathy: Taught at various OEC Classes, Refreshers and Clinics
8. Karen and Kathy: Skied schedule at home areas.
9. Karen: Attended Central Division Fall meeting on Mackinac Island
10. Karen: Held IT/Instructor Recert Clinic at Division Mtg. PowerPoint shared with ROA's for presentation in their Regions.

Budget request for next season: We request that the Budget for 20010-2011 remain the same for account # 750 and Account # 750.1 However, we will need another account for the roll out of the 5th edition. We will present an OEC IT update at the Division meeting this fall as well as hold numerous IT/instructor clinics on both sides of the lake. We will attempt to combine the clinics with refresher QA's but we will be doing a lot more travel. That being said, for the Division Mtg. as well as clinics on both sides of the lake we would like to request \$750 for Kathy and a \$750 for me. In other words \$1500 for the Division Mtg. and all the clinics to roll out the 5th edition.

Who should be recognized as Outstanding IT? Mike Case, Eastern Michigan

Supportive Information for Division Outstanding IT Recognition

Mike is one of my 'go to IT's'. Despite personal set backs this past season Mike continued to give 110% to the OEC program. He anticipates the needs of the Region and successfully implements changes with expertise and quality. He is always available to his patrol, Region and Division. **Karen Hadden, OEC Division Supervisor**

Who should be recognized as Outstanding IT?

I would like to nominate Dick Augustine for outstanding OEC IT. Dick has been an integral part of the Western Region OEC Administrative Team for many years. Dick's expertise is evident in his teaching and mentoring styles. Whether it is an OEC class, OEC Instructor update clinic, or Instructor Development course; Dick's presentations are always fresh, dynamic, and engaging. Dick is always approachable. He provides excellent quality assurance for refreshers and course finals. Dick does an outstanding job as a SEM advocate. Any candidate is lucky to have Dick as their advocate. It is my pleasure to nominate Dick for outstanding OEC IT.

-Kathy Glynn, assistant division OEC supervisor

List number and titles of programs offered and number of individuals participating in each program:

There are currently 29 Introduction to Patrolling courses in the National data base. This does not include courses ran and closed earlier in the season. Because I do not have access to records, I am unable to report accurate information.

Number of instructors for your program: See above.

Number of Instructor Trainers for your program: NA

Which IT put on the most classes/events: NA

What is working well in the program:

When I request a report from Tom Worley, he replies in a timely fashion and in a format that is easy to use.

What need improvement in the program:

- This program continues to be difficult to manage due to lack of access to course information.
- *The program supervisor needs to be able to access all Patroller 101 course information.*
- The National web site needs links and program information. The National office staff does not seem to understand what the program is. There is talk at the National office of revamping the outdated Patroller's Manual. I support this effort.
- All NSP instructors should be able to access the information about their registered courses on line at any time.

Goals for program improvement next season:

- Information and links on the National web site (better format needed)
- *Ability to access course information from National (for program advisor and instructors). This is the only real goal!!!*
- Resolution at the Division and National levels about what this course is and when/how it should be used.
- Regular reports to Region Directors about which of their patrols are running a 101 course.

List of events attended:

I was unable to attend the fall Division meeting in fall of 2009 due to family issues. I plan to attend the Division meeting in fall 2010. I also attended Fall and Spring Region meetings, Senior Ski and toboggan and OEC events, and the Western Region Patrol Representative's meeting.

Financial statement-please attach completed reconciliation form:

I did not spend any money on this program for the 2009-2010 season. The financial statement is attached. I would like to request \$1000 for the 2010-2011 season. This money will be used to attend meetings and promote the program.

Amount spent on program and budget request for next season:

Amount spent in 2009-2010 = \$0

Budget Request for 2009-2010 = \$1000

Information for Division Outstanding IT Recognition

Who should be recognized as Outstanding IT and why? NA

National BOD Election

At the request of the CD BOD, I developed scoring criteria for ranking the candidates in the National BOD election. This was in response to some Patroller's desire to have the BOD's insight (without obligation) regarding which candidates were most qualified. The scoring matrix and the criteria were sent to CD BOD members and ADD's. The responses were sent to Frank Cleary for tabulation.

I also crafted a memo for the Central Division BOD to send out under their signature to explain to Patrollers why the BOD had decided to "endorse" candidates. It was also used to encourage Patrollers to vote in the National BOD election.

Recruiting and Retention

I continue to have interactions with RD's and PD's from Central Division and other Divisions and provided them with a copy of a PPT presentation on the history of the NSP and the obligations of Patrolling which they can tailor to their local use.

Going Forward

I would like to remind the board that I am at their disposal to draft any communiqué to the Division membership that they would like to send out under their signature.

I would also like suggestions for communications initiatives.

Budget

I request \$500 for printing and shipping for 2010/2011. I have no expenses for 2009/2010

Ty Damon
P.R. Advisor

The chief goal set out for the 2009 – 2010 season was to convert the Rusty Parka News from newspaper tabloid to electronic newsletter available via the NSP Central Division web site. Related to this were the following action items: identify patrollers who want hard copies of the RPN; based on number of hard copy subscriptions determine best method of production; re-design RPN for on-line access; employ best communication method to alert CD patrollers of newsletter availability after posting.

Each of the **Action Items** are reported below-

1. **Identify Hard Copy Subscribers:** at time of Winter 2010 publication, there were 189 hard copy subscriptions. Since that time two additional subscribers sent requests to me for a total today of 191 subscriptions.
2. **Best production method:** I selected L&S Printing of Wausau, WI. The low volume of production makes a small producer economical. Per copy production and mailing costs are much higher than when the RPN was a tabloid mailer, however total cost is greatly reduced. At present mailing and production rates, the per copy cost for each hard copy RPN is \$ 1.78 a copy. This equates to an annual cost of about \$1020. We are printing hard copy subscriptions in grayscale to save money. If it proves cost effective, I may add several addresses to the hard copy list so the total number of mailed copies qualifies for bulk rate postage. We can use the L&S bulk mail permit and therefore I will be able to suspend the annual Central Division bulk mail permit fee savings us about \$ 185.00 annually.
3. **Re-design:** The RPN was re-designed for 8 ½” x 11” paper so that patrollers who want to print a copy at home may do so without loss of clarity due to font compression. In addition I changed the cover page to provide a new look. We are able to take advantage of full color on the cover page and inside. Therefore I created new art work for the cover based on photos from my archives.



4. **Communication:** Jim Woodrum connected me with the National office. They will send out the email notice to all CD patrollers with email addresses registered at National per text I submit announcing availability of the RPN at the CD web site.

Software Improvement Request

Currently I am using Adobe PageMaker 7.0.2 as my production software. I have employed PageMaker since I started in this position in 2005. Since it was first created in 1985 it has been one of the standard software platforms used in the print industry.

Now that we have transitioned away from print copy we have other options, such as full color added to the RPN, available to us. PageMaker is designed for print publication. My background in publication is in the print environment.

Adobe has another product that is designed to cross over more readily than PageMaker for on-line publication called InDesign CS4. I would like to upgrade the software Central Division uses to InDesign CS4

with its “Total Tutorial” training package. I believe this software will allow us to offer best on-line publication options. I wish to secure the training software in order to educate myself and become more proficient at publication for on-line readers.

This software is available to me for approximately \$265.00, including training DVD and shipping. With your permission I would like to purchase the software with money budgeted for RPN 2009 – 2010 production costs.

Thank you.

Respectfully submitted,

Tim Zimmerman

RPN Supervisor

List number and titles of programs offered and number of individuals participating in each program:

39 Toboggan Enhancement Seminars with 715 registered participants. See included supplemental matrix.

Number of instructors for your program: 559 Toboggan Instructors (this number includes 128 IT's). See included supplemental matrix.

Number of Instructor Trainers for your program: 128 Toboggan Instructor Trainers. See included supplemental matrix.

Which IT put on the most classes/events? Cindy McLeod, Western Region, 6 TES

Programs as IOR and Troy Southwick, Region Supv., Ohio Region, 6 TES Programs as IOR

What is working well in the program? STW's have seen growth in the participation in the toboggan programs. The first ever toboggan IT recertification program held at all three STW's was very well received. Promoting goal of 1 TES/Section/year, rotating areas within Section, Involving Region Supervisors and their staff in Division STW's

What needs improvement in the program? Better: Monitoring of training activity logs for instructors; Development of a better system to assure that each patrol is actually conducting on the hill toboggan handling refreshers for every "on the hill" patroller early each season;

Goals for program improvement next season: Expand TES to all areas that have yet to host a TES. Expand monitoring of training activity of all current instructors. Further gleaning of inactive instructors and replacement with new. Improve distribution of Instructor Trainers through out all Regions. Improve ratio of IT's to Instructors to Patrollers. Should be 1:5:10 through out the Division.

List of events attended: Fall Division Meeting; Division STW's at Trollhaugen, Boyne Highlands and Cascade Mountain; Certified Evaluation at Marquette Mountain. (Two knee replacement surgeries limited travel)

Financial statement-please attach completed reconciliation form:

Amount spent on program and budget request for next season:

Request \$2990 for 2010-11 season.

Who should be recognized as Outstanding IT? Troy Southwick, Ohio Region

Supportive Information for Division Outstanding IT Recognition: Inspired the Ohio Region Toboggan Instructors and IT's to conduct 6 TES program across the Region accounting for 125 patrollers and 21 instructors to participate. This was achieved through his personal commitment to each TES site and exceptional communication to his entire staff through out the season.

Toboggan Statistics

Region	Membership	Instructors	Instr. Trainers	TES Pgms.	Participants
Ohio	865	81	21	7	140
Eastern Michigan	553	47	10	2	40
Western Michigan	523	59	10	3	60
Northern Michigan	319	40	13	3	53
North Central	571	56	24	3	102
South Central	878	72	20	5	32
Southern	968	91	17	6	105
Western	1340	110	12	9	147
Alum/Admin	1	1	1	1	36

Totals	6018	559	128	39	715
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Programs offered and number of individuals participating in each program:

- Division Alpine Clinic - Ski Trainers Workshop,
Trollhaugen, Wisconsin December 5-6, 2009
56 Participants
19 Staff (Consisting of Region/Division/NSP-C Ski School staff members)
- Division Alpine Clinic - Ski Trainers Workshop,
Boyne Highlands, Michigan December 12-13, 2009
63 Participants
18 Staff (Consisting of Region/Division/NSP-C Ski School staff members)
- Division Alpine Clinic - Ski Trainers Workshop,
Cascade Mountain, Wisconsin December 19-20, 2009
67 Participants
21 Staff (Consisting of Region/Division/NSP-C Ski School staff members)

All told 186 patrollers (plus staff) participated in our December clinics.

Number of instructors for your program:

All Skills Development programs utilize Division and Region instructors to staff events.

Number of Instructor Trainers for your program:

All Skills Development programs utilize Division and Region instructors to staff events.

Which IT put on the most classes/events:

Not Applicable

What is working well in the program:

Three must be a magic number for the Division Skills Development team. For the second season in a row, three Division Alpine Clinics were held. Once the dust had settled and our course completion records had been completed, we were pleased to discover we'd had the opportunity to serve 186 of our fellow patrollers. Certainly, the numbers continue to indicate support for a third clinic.

Session focuses were as usual targeted to meet needs identified in the previous season. As with any event, our staff was well prepared and I'm pleased to report the information shared was well received. Judging by staff visits to other region events during the season, team efforts continue to produce tangible results and increased interest in alpine skills development.

One other program bright spot of this season was the addition of on-line clinic registration. Thanks to the hard work of Chris Raudabaugh, registration information and fees moved quickly from point a to point b. We'll continue to refine this system for next season to make it even more efficient.

As with any undertaking, our strength is in our members. The successes we have enjoyed are a direct result of the dedication and hard work of our Division and Region staff members. Each STW had approximately 20 staffers who gave generously of their time and talents to support our programs. Thanks to all who helped!

What needs improvement in the program:

We will continue to reach out to all Region Hill Trainers, Toboggan Instructors and Instructor Teachers to assure consistency in both training and evaluating practices. Division clinics continue to represent a substantial effort in that direction.

Goals for program improvement next season:

As we look forward to next season, we will continue to support the regions through improvement and refinement of the Alpine Clinic offerings. Moving forward, participants can expect outstanding calibration clinics with equal emphasis on skills and tasks. On the immediate horizon, the board can expect the team to continue to develop an accreditation process for Senior Alpine Evaluators while still encouraging PSIA/AASI certification growth within our membership ranks. Our team remains committed to supporting and staffing 3 Division clinics next season. Dates for the clinics are still somewhat fluid but, the venues will likely include; Boyne Highlands, Cascade Mountain and a third location to be determined.

Participants at these events will continue to include any “member” region leadership deems appropriate. Emphasis will continue to be disseminating information to all tiers of our training staff.

List of events attended:

September:

Central Division Fall Meeting, Mackinaw, Michigan

December:

Division Alpine Clinic-Trollhaugen

Division Alpine Clinic-Boyne Highlands

Division Alpine Clinic-Cascade

January:

NMR Calibration and Training Clinic-Boyne Highlands

NMR/WMR/EMR sponsored SES-Nubs Nob

NMR/WMR/EMR sponsored TES-Boyne Highlands

February:

EMR Senior Alpine Test-Boyne Mountain

NMR Senior Alpine Test-Boyne Mountain

Division Certified (re-cert event)-Nubs Nob

Division Certified Event-Marquette Mountain

March:

PSIA Spring Clinic-Marquette

Financial statement-please attach completed reconciliation form:

Financial information was requested from but not provided by the Division Treasurer.

Amount spent on program and budget request for next season:

Financial information was requested from but not provided by the Division Treasurer. I respectfully request that the Skills Development budget remain at the current amount of \$2,500.

Senior Supervisor Darcy Hanley

Position Senior Program Supervisor
Program: Senior Program

List number and titles of programs offered and number of individuals participating in each program:

STW Trollhaugen	28
STW Boyne	32
STW Cascade	24

Number of instructors for your program:

34

Number of Instructor Trainers for your program:

N/A

Which IT put on the most classes/events:

N/A

What is working well in the program:

Below are the goals presented for the 2009-10 season. The following were accomplished:

- QA'd every senior evaluation in the Division
- Redesign the senior alpine scoring card and posted to website
- Developed an instrument for the region to give feedback on the QA performance. This was used at every senior evaluation this year.
- Invite senior evaluators to be part of the QA team. One additional QA mentee went through to become a QA.
- Excellent attendance at the Division STW's

What needs improvement in the program:

The alternative track for the senior evaluators was tried this year at the Division STW's. It was evident that the participants in the "Bridging Program" were not skiing to senior standards. (video supports this). The alpine team determined that the alternative track/Bridging Process was not going to provide the Regions with the solution they desired. The proposal for the Accredited Senior Evaluator will be submitted to the Board for the April, 2010 meeting.

The Senior Program, especially training of senior candidates at the local patrols needs direct and immediate attention. Local patrols should provide their trainers every opportunity to improve their training and skiing skills at the senior level. Calibration of all senior trainers and evaluators is strongly encouraged

Goals for program improvement next season:

- Provide a senior module during the three Division STW's
- Implement the Accredited Senior Evaluator program
- Update Senior documents posted on the website
- Implement a Senior Program Administrative Assistant

List of events attended:

Fall Division meeting, Mackinaw Island
SES Ski Brule

STW Trollhaugen
 STW Boyne
 STW Cascade
 STW Perfect North
 SES Snow Trails
 SES/TES Wild Mtn.
 Women's Clinic , Perfect North
 Senior Evaluation QA Chestnut
 PSIA Trainer Accreditation (Dayton, PNS, Welch)

Financial statement-please attach completed reconciliation form:
Attached

Amount spent on program and budget request for next season:

Fall Division meeting (2009)	699.05	
Printing		63.21
QA Expenses:	1197.58	
<u>Total:</u>	1959.84	

Division Senior Program Proposed Budget 2010-2011:

Division Board Mtg.	\$800	
QA Travel		
Average \$300 per QA x7	\$2100	
Accredited Senior Evaluator	\$3,000	
Materials		
Staffing Travel		
Summer Meeting		
Administrative Assistant		
Income		\$1440
30.00 per person/per day for 3 STW events. Approximately \$1500 budget increase.		
Total:		\$4460

Information for Division Outstanding IT Recognition

Who should be recognized as Outstanding IT and why?

Chip Knappen should be recognized for the Division Outstanding Senior Program Supervisor Award. Chip is from the Western Michigan Region and patrols at Timber Ridge. Chip has provided SES opportunities for his region for senior trainers and evaluators. Chip has been active in his Region providing strong leadership. He has been the Region NSP-C ski school advisor and the alpine toboggan advisor. In the area of the senior program he has demonstrated leadership in promoting the senior evaluation and training. He is a senior evaluator and toboggan IT. This year Chip completed the QA mentee process shadowing two senior evaluations.

It is a pleasure to recognize Chip for his outstanding leadership and incredible efforts.

List number and titles of programs offered and number of individuals participating in each program:

This was the 10th Annual Event. One clinic held at Perfect North Slopes in the Ohio Region. The weekend event offered a TES and SES on Saturday and an SES Sunday. We had 22 women from seven different patrols attend along with 5 staff members and the local liaison.

Number of instructors for your program: We have 8 staff members, 3 PSIA Level III, 3 PSIA Level II and in that 4 toboggan IT and 2 toboggan instructors.

Number of Instructor Trainers for your program: 4

Which IT put on the most classes/events: NA

What is working well in the program:

- The dynamics of the staff work well together and are flexible to meet the needs of the attendees on the day of the event.
- The evening dinner and open discussion format along with boot fittings and equipment issues.
- NSP was able to assist in getting emails sent to just the women in our division.
- Information posted on the Division website.
- DVD copies of skiing for all of the ladies.
- Organization - kudos to the prior Supervisor.
- Direct input from Linda Barthel the National Women's Program Director.

What need improvement in the program:

- We had 5 boarders and no board instructor on staff, the local patrol provided assistance.
- Provide more NSP History and information on how to participate in different areas of the patrol. Many of the women are new to the organization.

Goals for program improvement next season:

- Seek out a Snowboard Instructor and add her to our staff.
- Implement electronic registration.
- Provide additional information on the website, cross training and stretching.

List of events attended:

- MSAA Meeting – August 2009
- PR Retreat – August 2009
- Division Meeting – September 2009
- Ohio Region Meeting – September 2009
- SEM Ohio Region – December 2009
- STW – January 2010
- SES – January 2010
- TES – February 2010
- Senior S&T Test – February 2010
- SEM – March 2010

Financial statement-please attach completed reconciliation form:

The program funded itself this season, we stayed under budget. Hotel costs were eliminated by staff staying at my home. Transportation cost was down because of distance and smaller number of staff at the event.

Amount spent on program and budget request for next season:

Amount spent in 2009-2010 = the fees charged funded the event.

Budget Request for 2010-2011 = \$2500

Information for Division Outstanding IT Recognition

Linda Barthel – Injured but still participated to the fullest she hiked the hill many times videotaping our ladies. She gave me tremendous support.

2009-2010 Activities:

- Created Online STW Application form with link to Paypal
- Helped setup Central Division Paypal Account
- Created Online Central Division Nomination form
- Add page for Division Women's Clinic
- Launched the National Ski Patrol Ski School Site (nspskischool.com)
- Revamped CD Ski School database (roster)
- Helped with Rusty Parka News Electronic Delivery
- Fielded questions from CD Contact page
- Updated Senior Program Documentation
- Added Fall Division meeting documentation and results.
- Ski Patrollers Manual Study Guide/Key posted to Patroller 101 area
- Provided excel spreadsheets for uploading Region Calendar data.
- Created new 'Media' page, contains Helmet Safety Video.

2010-2011 Wish List:

- Better organization of Region and Patrol Pages. I hope to make this data more accessible and easier to read/navigate.
- Better organization of the administration pages that edit the Region, Patrol, and Event information.
- Help provide registration pages for more CD Events.
- Better organize Division staff data for viewing and editing, and provide a true organization chart.

I'm open for feedback to better our CD website. Feel free to contact me!

Best Regards,

Chris Raudabaugh
CD Webmaster

Budget: \$1000

Central Division Quality Assurance Feedback for Senior Alpine Evaluation
2010 Season All Regions Compiled

Division Staff Reporting QA:

EMR: Don Loerch
NCR: **Jim Woodrum**
NMR: Chris Moe Herlick/Chip Knappen
Ohio: **Linda Barthel**
Southern: Darcy Hanley
SCR: **Eric Gestland**
Western: **Linda Jacobs**
Western: Eric Gestland
WMR: Linda Barthel/Chip Knappen

Location:

Boyne Mt
Indian Head
Boyne Mtn.
Perfect North
Chestnut
Tyrol Basin
Giants Ridge
Wild Mtn.
Crystal Mt.

Participants

EMR:

Number of Examiners: 15 Number of Candidates: 19 Number of Support Staff: 26

Ratio of examiners/candidates: 3:4

NCR:

Participants 3 Toboggan/1 Shadow 9 Candidates in Toboggan

Number of Examiners: 3 Skiing Number of Candidates: 6 in Skiing Number of Support Staff: 14

1- Level III

1 – Level II

1- Level I

1 – No PSIA

NMR: Number of Examiners: 6 plus 3 shadows Number of candidates: 9 Number of Support Staff: 11

Ratio of examiners/candidates: 3:3 (2 evaluation groups)

Ohio:

Number of Examiners: 12 Number of Candidates: 14 Number of Support Staff: 4 advocates

Ratio of examiners/candidates: 3examiners to 2/3 candidates

Southern:

Number of Examiners: 9 Number of Candidates: 14

Number of Support Staff: Approx. 8 Ratio of examiners/candidates: 5/3

SCR:

Number of Examiners: Toboggan 4/ski/board 5 + 1 shadow Number of Candidates: both 1/ski/board 3 Number of Support Staff: 8 (1 advocate, 1 tob rider, 1 tob driver, 1 demonstrator, 1 shadow eval., 3 admin staff

Ratio of examiners/candidates: 4:1, ski 5:3

Western: Giants Ridge

Number of Examiners 7/3 shadows

Number of Candidates: toboggan:2, ski 3, both 3

Number of Support Staff: 16

Ratio of examiners/candidates: 13:8

Western: Wild Mtn

Number of Examiners 13/3 shadows

Number of Candidates: 8 (2 ski only)

Number of Support Staff: 3, 1 advocate, 1 tob rider

Ratio of examiners/candidates: toboggan: 4/5 and ski 3/6

WMR Number of Examiners: 6

Number of Candidates: 6

Number of Support Staff: 3

Ratio of examiners/candidates: 1:1

Did the event appear organized and start on time?

EMR: Yes
NCR: Yes, out the door at 9:15
NMR: Yes
Ohio: Very Organized, kept to schedule
Southern: Yes
SCR: Yes

Western: GR This event was well organized as far as facility and start time. The candidates were out the door by 9:00am , however , the organization on the hill was not as apparent. The candidates and examiners were not told where or when to convene on the slope. Advocates were able to sort through the confusion and the hill work got underway after a short delay.

Western: Wild Yes

WMR: Yes

Was the division release form used?

EMR: Yes
NCR: Yes for all participants, examiners and support staff
NMR: Yes
Ohio: Yes, registered as Sr. ski/ride and Sr. Toboggan
Southern: Yes
SCR: Yes
West: GR Yes
Western: Wild Yes
WMR: Yes

Was there registration prior to the evaluation?

EMR: Yes, group
NCR: Yes, with a sign off form
NMR: Yes but only one week prior, the Region is considering an earlier time line to make it easier to organize the evaluation and to be able to assist in better training of candidates. Great idea!

Ohio: Yes
Southern: Yes
SCR: Yes
West: Yes, groups were assigned prior to the event
West: Wild: Yes
WMR: Yes

Which Central Division Alpine Evaluation Scorecards were used?

EMR: Group
NCR: Individual forms were used by each examiner and then it was driven to consensus and notes consolidated

- **NMR:** *Both cards were used, Group Card on the hill and Individual Cards for feedback was filled in and presented to each candidate to take home for improving their own skills. Great idea!*

Ohio: Group on the hill, individual used as feedback-given to candidate to take with them-excellent use of forms

Southern: Group

SCR: *Group cards were used for toboggan. Group cards (new format) were used by ski evaluators on the hill and then transferred to individual cards. Individual cards were in duplicate. One copy for Region records and one copy for the candidate.*

SWR:Group

- **West: GR** Group
West Wild: *Yes Group scorecards were used for toboggan. A customized group form was used for skiing while evaluating. Results were transferred to customized individual sheets for feedback (two columns: strengths & weaknesses). JT to provide a copy of the group scorecards for Division review.*
-

WMR: Both, Group on the hill and individual when going over the results with the individual candidates

Were all events on the Toboggan Scorecard evaluated?

EMR: Yes

NCR: Yes, all scorecards were checked off on each part

NMR: *Yes very thoroughly*

Ohio: No

Southern: Yes

SCR: Yes, very thoroughly

West: Yes

West: Wild: Yes

WMR: Yes

If not, why?

EMR:

NCR:

NMR:

- **Ohio:** Loaded alone groomed was not formally evaluated. In the bumps the candidates were given the option to take any route of choice after a significant portion of the bump run was completed. None of them went to the groomed-they went all the way through the bumps as was demo'd

Southern:

SCR:

West:

WMR:

Were all events on the Skiing/Boarding Scorecard evaluated?

EMR: Yes

NCR: Yes, all parts of the scorecard was used.

- **NMR:** *Yes for the most part one of the two groups made only one run that was a mix of Long, Medium and Short Radius Turns. Only seeing the one run made it difficult for all evaluators especially those at the top or at the bottom to really evaluate all turn radius that was asked to be performed. Discussion with Region Alpine Administer and he will address that for next year multiple runs at least 2 when mixing all turns shapes.*

Ohio: Yes

Southern: Yes

SCR: Yes

- **West:** GR Yes. This region has developed a new score card. It has all components of the Div. card and will be presented to the Senior team for consideration for inclusion in the Sr. manual.

West: Wild: Yes

WMR: Yes

If not, why?

EMR:

NCR:

NMR:

Ohio:

Southern:

SCR:

SWR:

West:

WMR:

Were level I, level II, or level III PSIA certified examiners used?

EMR: Yes, No Level III's were present, all groups except one had a level II evaluator, one group had only level I examiner. Consequently, this region did not meet the minimal requirements as outlined in the senior manual.

NCR: Yes, see above. One each of Level III, II, I. Tom, LIII, Kerry, LII; Jack, LI and Dave had no certification

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- **NMR:** *Each group had one Level 3, and the other evaluators were either Level 1 or 2*

Ohio: Ski teams used Level II and III

Southern: One ski evaluation group consisting of one level III and one level I

SCR: *No PSIA personnel were used for the toboggan evaluation. The ski evaluation team included 3 alpine level II, 1 Nordic downhill level II, and 1 AASI level II.*

- **West:** GR: 100% of examiners used were PSIA certified in both toboggan and skiing events!! Those who were shadowing were also PSIA certified. The ski evaluation team had One ed staff, three level 2's, one level 2 snowboard and two level 1 shadows.

West: Wild: *Toboggan: 1 alpine level II*

Ski/board: 2 alpine level II, 1 PSIA- C Ed. Staff

- **WMR:** There was one Level III PSIA examiner from Northern Michigan Region and one level II PSIA examiner. One in each group

Were adequate pre and post demonstrations done?

EMR: No

NCR: Yes, Each demo was done just before the candidate was requested to perform that individual maneuver.

- **NMR:** *Pre Demos done for toboggan at the start of the evaluation for both groomed and mogul terrain. Demos were very well done demonstrating Team Variation 1 & 2 Obstacle Avoidance Maneuvers followed by Mogul Demonstration of pick up and loaded run. Set up for the demos was very well organized and very time efficient. Pre and Post demos for skiing were performed for each run of evaluation objectives. Great Job!*

Ohio: Yes and No

- **Southern:** Yes, Pre runs were done in toboggan and alpine. No post runs were done

SCR: Yes because there were so few candidates, it was determined that post demo's were unnecessary.

West: Yes

West Wild: Yes

- **WMR:** yes

If not, why?

EMR: Only Pre demos were done due to the large number of candidates and time constraints. Only one obstacle avoidance maneuver was demonstrated, only one tail rope technique was demonstrated, the speed of the two person demo was questionably fast.

NCR:

NMR:

Ohio: The demos that were done we done to the standard. Did not demo loaded alone groomed. Could have tied that into the bump run. After going through most of the way through the bumps bring the sled out under the chair jump into the handles and run the groomed portion.

Team demo. The pick-up was done quite a ways down the hill. The sideslips were long and only one set of direction changes could be demo'd before the terrain ran out. Suggest the pick up be done higher on the hill, get a little 'sharper' on the route, use the terrain to demo both variations of direction change, and on the flatter terrain use the S-turns. It is our job to give the candidates a chance to see and use all the options out there – give them a good set of tools for their tool bag.

Southern:
SCR:
SWR:
West:
WMR:

Who did the demos?

EMR: Ty Damon, Allen Radke, Pat Sellenraad, Tim Gaffney. Toboggan demos were done as one large group/Skiing demos were done in eval. groups

- **NCR:** Skiing had each person do the demos. In Toboggan the demos were done by one or two people that were preselected.
- **NMR:** *All Evaluators (Toboggan: Dan Somalski, Bill McCullough and Dan Dryden)*

Ohio: Examiners

Southern: Examiners in the Alpine, senior patrollers in the toboggan

SCR: All demos were performed by one senior patroller

West: GR Tim Thomas, Alan Johns

West: Wild: All three evaluators

WMR: Shawn Rhoda (WMR Toboggan Advsior) and Brian Klebba(Toboggan IT) Good pre-run discussion as to what the demos will show. Very solid toboggan demos

- Were non-candidate drivers used in the toboggan evaluation?

EMR: Yes, staff and shadows were used

NCR: Yes, pre -designated drivers were selected and did all the demos

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- **NMR:** *Yes very consistent Toboggan Drivers were used one for each group and they did a very well job at maintaining consistency throughout the Toboggan Evaluation (Paul Miller & Jonathon Bckos) This was the first time that drivers were added to the evaluation and it was very well received especially from the evaluators. Great Job!*

Ohio: No

Southern: Yes

SCR: Yes

West: Yes, drivers were pre-assigned and were evaluators

West: Wild: Same evaluators did the demos

West GR: Yes

WMR: Yes

If yes, who?

EMR:

NCR: , pre -designated drivers were selected and did all the demos

NMR:

Ohio: There were concerns about time issues. Wanted to kill two birds with one stone. With two candidates on the sled at the same time it makes for more re-runs, sucking up any time you may have saved.

Southern: Senior patrollers

SCR: The same senior patroller that did the demo's

West: GR: Tim Thomas, Alan Johns

West: Wild: Same evaluators
WMR: Shawn Rhoda and Brian Klebba

If no, why not?

EMR:
NCR:
NMR:
Ohio:
Southern:
SCR:
SWR:
West:
WMR:

Did the candidates have ample opportunity to demonstrate their skills?

EMR: Yes

NCR: Yes, and if they didn't perform to standard they were offered a redo.

- **NMR:** *Yes, more than enough time they were given multiple reruns in toboggan that ended up too many runs so the Region will be addressing reruns in the toboggan portion of this evaluation in the future. One idea provided by the QA team is to wait to do all toboggan reruns until after all initial toboggan runs are evaluated, then return to reruns if needed.*

Ohio: Yes

Southern: Yes

SCR: Yes

West: Yes, one requested a redo

West: Wild Yes

WMR: Yes-both groups gave reruns as needed/required so the candidates could "show their stuff"

- Was the terrain adequate for the evaluation?

EMR: Yes

NCR: The terrain was solid for senior level examining

NMR: Yes

Ohio: Yes

Southern: Yes

SCR: Yes

- **West:** GR Yes, this test was very thorough. Several reruns were asked for from the examiners, and several were requests from the candidates.
- **West:** Wild Yes

- **WMR:** Yes

- What hills were used?

EMR: Aurora, Meadows, Victor, Hemlock

NCR: Skiing was Winnebago, West and East Winnebago, and Chippawa
Toboggan skills were evaluated on Winnebago and Hiawatha

NMR: *Idiot's Delight (Moguls) and Hemlock (Groomed)*

Ohio: Center, Hollywood, Tuff Enuf, Deception

Southern: Warpath, Crazy Horse, Apache, Eagle

WMR: Thor/Loki, Back Bowl

SCR: Twister, Yodler, Bump Buster, Expert Trail (DD Double Diamond)

West: GR Helsinki, Sapporo, Cortina
West: Wild: Challenger, Competition
WMR: Lower Gorge for bumps and crud and Thor for groomed and steep

- Were the candidates well prepared?
EMR: Yes
NCR:
- **NMR:** *Yes for the most part some discussion was made following the event in the QA debriefing regarding the multiple reruns as a marker for lack of candidate preparedness.*

Ohio: Yes, they seem to know what to expect at the evaluation
Southern: Yes
SCR: Yes
West: GR Yes

- **West: Wild:** *Yes, for the most part. Some of the toboggan candidates were lacking some basic skills*

WMR: Yes, the check off or sign off sheets are working in this region

Did the candidates participate in region sponsored SES or TES clinics?

EMR: Yes, one early season at Boyne Highlands/also many attended the NMR SES/TES

- **NCR:** , except for one. I personally talked with the Patrol Representative about this candidate and clarified the expectation of higher standards.

NMR: Yes

Ohio: There is a senior focus offered at the TES's and SES's and early season STW. These are optional events

Southern: Yes, both were offered

SCR: The majority of candidates attended multiple SES and TES throughout the season in the region.

West: GR \ Five candidates participated in an SES, 4 participated in a TES. Three pretest clinics were held throughout the Region. Attendance is mandatory.

West: Wild: Yes

WMR: yes, mandatory

- Is there a region pre-test clinic? If yes, is this clinic mandatory?

EMR: Yes, the region has a pretest, it is mandatory

- **NCR:** Yes, they were required to attend the SES and TES.

NMR: Highly recommended

Ohio: No. There was an informal clinic the day before the test

Southern: Yes

SCR: Yes, the clinic is mandatory

West: Yes, there is a mandatory clinic in this region

West: Wild: Yes

- **WMR:** Yes, mandatory. It was held at Caberfae Peaks the day after the calibration clinic

Did the region use the candidate skills sign-off sheet?

EMR: Yes

- **NCR:** Yes, all candidates are required to have a completed sign off sheet prior to attending the event.

NMR: Yes

Ohio: Yes

Southern: Yes

SCR: No *The current skills check-off sheet is not consistent with the new evaluation forms. The candidates were all given a copy of the evaluation form at the end of the clinic with very thorough, specific feedback. Candidates were also provided with video analysis at the clinic. The videos were sent to them via email*

West: GR Yes

West: Wild: Yes
WMR: Yes

Were the examiners calibrated?

EMR: Yes At a region STW held after the December Division STW. However , there was a large discrepancy from one group to another in their error recognition skills

- **NCR:** YES , probably the best I've seen for calibrating the examiners.
NMR: Yes
Ohio: Yes

Southern: Yes, all evaluators attended all 3 Division STW's

SCR: *Ski evaluators were calibrated, toboggan calibrators were not*

- **West:** GR:Yes, A January clinic was held this year. Division staff attended to help with the calibration. The test teams remained fairly consistent from event one to event two. This allowed them to work together seamlessly. I would suggest that a bit of prehill work be done to make sure that the selected terrain is available and appropriate. A hill test leader may be an attribute to help with any delays. JT stepped up and filled this function.
West: Wild: Yes

WMR: Yes. Examiners calibrated each other and anyone not meeting the performance standards was not allowed to examine

How are the examiners calibrated?

EMR: Yes At a region STW held after the December Division STW. However , there was a large discrepancy from one group to another in their error recognition skills

- **NCR:** We met on Saturday and skied the entire area and agreed on the slopes and area we were going to use. The ski team agreed on ski skills and demos and the toboggan group reviewed and used the toboggan to determine the right terrain for the test.
- **NMR:** *1 day clinic 4 weeks prior to the evaluation. Evaluators were very well prepared and did a good job at maintaining the Division Senior Standard.*

Ohio: Early season STW and meeting the night before the exam

Southern: All evaluators attended all 3 Division STW's

SCR:

- **West: GR** A January clinic was held this year. Division staff attended to help with the calibration. The test teams remained fairly consistent from event one to event two. This allowed them to work together seamlessly. I would suggest that a bit of prehill work be done to make sure that the selected terrain is available and appropriate. A hill test leader may be an attribute to help with any delays. JT stepped up and filled this function.
West: Wild: *A two-day calibration clinic was conducted in January. All evaluation staff spends one entire day skiing/boarding and one entire day with toboggans. The calibration is conducted by two patrollers that are also PSIA-C Ed. Staff.*

WMR: Calibration Clinic held on 1/10/10

How were the final results tallied and then presented to the candidates?

EMR: Consensus

- **NCR:** Each individual did their rating then it was agreed to as a team and presented to the candidate.

- **NMR:** *Results were provided to each candidate after each run with feedback both positive and constructive especially when asked for reruns.*

Ohio: Individual scoring on the hill and consensus indoors.

Southern: Each evaluation team met and reached consensus on each candidate

SCR: *The ski evaluators had a calibration clinic (during the Senior candidate toboggan clinic). The scorecards were reviewed. Appropriate terrain was chosen. Demonstrations of each component were done until the demo's each accurately depicted Senior level skills. The staff realized they erred in not conducting a toboggan calibration this year. It will definitely be done next year. Fortunately because there was only one toboggan candidate, who happened to have very strong skills, the lack of calibration did not impact the outcome of the evaluation.*

West: GR: The evaluators scored individually and then met to compile results. Majority rather than consensus.

West: Wild: Individual score, group discussion

- **WMR:** On individual grade sheets

Was there an examiner consensus on all the scores?

EMR: Yes

NCR: yES

- **NMR:** *Yes at the end of each run, each evaluator had to state what they scored the performance as (+, =, -). This technique left no room for question in the candidate's eyes. Great Job!*

Ohio: Yes

Southern: Yes

SCR: Yes

West: 2 of the 3 examiners make the final decision. I did not observe all scorecards to determine if they were all in consensus. Candidates were informed of their performance at the end of the day. The scorecard was given to all of the candidates that were unsuccessful and were returned after review.

West: Wild Each candidate individually with the group of examiners

WMR: Yes

When and how was the feedback presented to the candidates?

EMR: At the end of the day with the candidates/patrol director and hill trainer present

- **NCR:** First the full results of all the skiing, toboggan handling and those that passed were presented as a group one at a time. Then the individual feedback was presented to each candidate by the evaluation team.
- **NMR:** *Completion of each individual run performance.*
- **Ohio:** After the exam candidates met one-on-one with the examiners. They were provided with written and oral feedback and suggestions for continued skill development

Southern: At the end of the day, individually. Verbal feedback was good.

SCR: *Individual score, group discussion*

- **West:** GR: Feedback was given individually to candidates
- **West Wild:** Individually
- **WMR:** Individually before the results were announced

Was there adequate information provided for continued skill enhancement?

EMR: Yes

- **NCR:** Each person was given their individual data from each evaluator in written form.

- **NMR:** *Yes with both verbal feedback and individual score card completion for the candidate to keep for their own reference and improvement.*

Ohio: Yes

Southern: Yes, each candidate took away written feedback

SCR: *Yes, each candidate was given a copy of their ski/board score sheet with plenty of feedback.*

- **West:** GR. The skiing group gave written strengths and areas for improvement to all participants.
- **West Wild:** *Yes, candidates were given a copy of the strengths/weaknesses sheet.*

- **WMR:** Yes, the individual grade sheets with comments, were given to the candidates.

What was the pass/fail ratio of the candidates?

EMR: Toboggan: 13 out of 19 (68%) Skiing 15 out of 19 (78%)

- **NCR:** 8 of 9 passed toboggan and 5 of 6 passed skiing.

NMR: *Toboggan 4 out of 6 and Skiing 4 out of 5*

Ohio: 7/9 passed skiing, 9/11 passed toboggan

Southern: Toboggan: 6 passed out of 12, 7 passed out of 12

- **SCR:** *Toboggan: 1:0
Ski/Board: 2:1*

West: GR: 100% toboggan 6/8 skiing

- **West Wild:** *Tob: 2:3; Ski/board: 4:2*

- **WMR:** All candidates passed at least one part of the test, skiing or toboggan. One candidate needed only to pass tobogganing, which she did. Out of the five candidates all passed toboggan and three out of the five passed the skiing. Total sections passed were 9 out of eleven.

Was there recognition for candidates successfully completing the evaluation and for new seniors?

EMR: Yes Division Director (J. Woodrum), ADD (Linda Jacobs) and Region Eval Admin (Chris Sutton)

- **NCR:** Yes, each person was recognized for each piece they passed.
-

NMR: *Yes many region dignitaries were present, RD, 2 ARD, and many more. Very nice to see the Region Support!*

Ohio: Yes

Southern: Was the region director or other dignitary present? No recognition at the end as the individual conferences took a great deal of time. The region director, ADD, Senior program supervisor were all present including myself

- **SCR:** *No for completing the evaluation, yes for new Seniors.*

West: GR The region director and test administrator presented the final successful participants with the appropriate patches, etc.

- **West: Wild:** *Yes, informally*

- **WMR:** Yes, there was a congratulatory announcement and those completing the senior requirements were presented with chest badges. Afterwards the crew met at the local watering hole where many of the evaluators paid up their penalty for too much time “on” the snow.

Was the region director or other dignitary present?

EMR:

- **NCR:** ? Yes, RD, Region Prof. Advisor and DD presented the patches and shook their hands.

NMR: *many region dignitaries were present, RD, 2 ARD, and many more. Very nice to see the Region Support!*

- **Ohio:** Tom had certificates of achievement for each successful candidate and core component
 - Was the region director or other dignitary present? Both the RD and ARD proficiency were present. The PDs were present. Toboggan program administrator participated in passing out the toboggan certificates, the PSIA NSP-C ski school administrator participated in passing out the skiing certificates. New seniors got the chest badge.

Southern: Region Director, Region Senior Supervisor, ADD

SCR: ARD, RD

- **West:** GR: Yes, The region director and test administrator presented the final successful participants with the appropriate patches, etc.
- The region director and test administrator presented the final successful participants with the appropriate patches, etc.
- West Wild: Yes RD
- **WMR:** The RD, ARD, two Section Chiefs, three Patrol Directors and five trainers

Was the *Evaluation Feedback* form available to the candidates?

EMR: Yes

NCR: yES

- **NMR:** *Yes and it was required that all participants including Advocates, Drivers, Evaluators, Support Staff and candidates complete the Feedback form. Another Great idea!*

Ohio: Yes

Southern: Yes

SCR: Yes

West: GR: No test administrator forgot to bring them

West Wild: No

WMR: yes

Did the event satisfactorily meet all requirements for the senior alpine evaluation as outlined on the scorecards?

EMR: Yes

NCR: Yes

- **NMR:** *Yes – very complete*

Ohio: Yes and No

Southern: Yes

SCR: Yes

West: GR Yes

West Wild: Yes

- **WMR:** Yes

If not, what was missing?

EMR:

NCR:

NMR:

Ohio: Load

ed alone groomed-see above. This did not take anything away from the evaluation though.

Southern:

SCR:

West:

WMR:

General comments of the evaluation:

EMR: The staff did an outstanding job. As noted, they had a large number of candidates (19) but, thanks to a lot of hard work the day ran very smoothly.

NCR: This was a very well organized and well run event! Started on time, stayed on time and finished on time.

NMR: *Chris; Very well organized Senior Evaluation.*

Chip: *Well organized – good communications to all involved, I felt there were too many reruns in toboggan.*

Ohio: This was a wonderful event. Excellent organization. All went well and was on time. Nice use of the catered lunch for effective use of time.

Southern: The Southern Region had excellent accommodations for the test. Food and a private room were provided for all participants. The event started on time. The teams were well staffed and scorecards were available to the candidates and the evaluators. Directions were clear and expectations for the day were offered. This region always has great participation and support from the area.

SCR: *Overall it was a very well run evaluation. A couple of the toboggan demo's could have a little cleaner. Candidates were required to perform both "variation 1" and "variation 2" type turns. I believe the requirement is to demonstrate one. A question came up as to what is a satisfactory traverse with a toboggan: a hard edge set or forward sideslip. My response was that because of shaped skis, the old style hard edge set is not as relevant. We could use some clarification on that. A toboggan calibration would have helped to resolve these questions prior to evaluation day.*

Overall the new ski score cards were believed to be a step in the right direction. It would better if scoring could be done in more quantitative terms.

West: GR:

West Wild: *It was a well run evaluation. The event flowed nicely and finished in a reasonable amount of time. Time was used efficiently without rushing. The candidates were given ample opportunity to succeed.*

WMR: Good instructions were given to candidates prior to running toboggans and the ski portions by both lead evaluators. Specific injuries were given to toboggan patients (shoulder injuries). Good scene management and participants were cautioned about safety repeatedly. There was a snowboarder evaluator in the group with a snowboarder candidate. Evaluation administrator kept groups moving along.

What did you like about this event?

- 1. EMR**The event was well organized.
- 2. We** were out the door early (before 9:00am).
- 3. Evaluators** were very thoughtful while executing their duties.
- 4. Safety** was made a priority.

Group recognition and celebration for participants at the conclusion was very nice.

NCR: Bright sunny days, long but effective day and a team approach by the region.

NMR: *Chris: The addition of Drivers and Advocates were new to this region and the feedback supported the decision to continue with the process. The event was extremely well organized by Mike and the evaluators were very epithetic but yet maintained a good standard of performance. Very well done!*

Chip: *Lots of helpers – no waiting for toboggans – everyone was helpful – having a photographer was great*

Ohio: Tom did an excellent job his first year in the position. He has stepped in nicely-Dennis would be proud.

The staff is totally behind the candidates. Nice use of advocates. I saw a lot communication between the advocates and candidates and evaluators. Loved how the scorecards are used for feedback. I felt very welcome. All the examiners I tagged with were very cooperative.

Southern: Organized, process was explained clearly. Teams were divided quickly and the event started on time. The alpine evaluation was very complete. The standards to each section were read to candidates. Good selection of terrain. Demos were done correctly. The toboggan had 3 teams in the AM. The evaluators read the standards and provided demos for what was being evaluated. The evaluators were positive and asked candidates if they had questions or needed another demo.

SCR: *Great weather! The event stayed on schedule. The staff was very friendly and accessible to the candidates.*

West: This event was well run and kept on time. The exam staff did a great job of making it work with everyone in one place. Mike specifically tried to stay away from a conflict with other groups, but the area made a last minute scheduling change which impacted the room to run the event.

West/Wild: Evaluators and staff created a “user friendly” atmosphere. They did a very nice job of setting up the candidates for success rather than failure. Candidates were encouraged, not intimidated. I was impressed with the customized score sheets used in the ski evaluation. They were developed by an Ed staff level instructor and provide a better platform for quantitative feedback and scoring.

West: GR: The facility and terrain for this events were great. The evaluation teams were well calibrated and worked through their concerns with respect for each other. The candidates were very well prepared. The active use of advocates helped the test flow.

The teams were able to adapt to a very challenging schedule when they were told that they had the use of the only moguled terrain for a forty minute block of time. They got the job done, including demo and reruns .Great team work!

WMR: Well organized event, qualified graders and one new senior grader was used.

Any recommendations to improve this event?

- **EMR: Future toboggan evaluations should include:**
 1. **Demo all approved obstacle avoidance maneuvers (only one was demonstrated/evaluated). Instruct candidates that all are acceptable.**
 2. **Demo alternative tail rope techniques (only one was demonstrated/evaluated). Instruct candidates that alternates are acceptable.**
 3. **Demo appropriate toboggan approach/positioning for injured guest pick up (not demonstrated). Have candidates demonstrate an approach and injured guest pick up during the evaluation as described in the Senior Alpine program manual.**
- **Staff inconsistencies (less than senior performance) were present when acting as lead or tail for candidates. Work with staff to calibrate skill levels expected in these situations.**

- **Continue to work with region evaluation staff to improve/refine/calibrate their understanding of the Senior standard. In particular:**
 1. **Smooth and consistent speed during the: “loaded toboggan front – moguls”. Toboggan runs were very inconsistent in both route selection and speed management causing most to stall out frequently.**
 2. **Continue to train staff with the current requirements expected of senior candidates in mind. All staff needs to be able to demonstrate the standard demanded of the candidates.**

NCR:

1. Pick your lead toboggan handlers. Have the demo’s done by your best demonstrated evaluators/drivers. Have all evaluators that can demo all the skills required by the scorecards.
2. Long day for your examiners and demo team. If the demo team is getting tired and not performing to the level of a senior patroller they need to be replaced with those that can demo the skills. Keep the level of what is required to a high level and have good substitutes for those that are no longer able to perform to the required level.

NMR: *Chris: Limit the reruns for toboggan to after completion of all runs. That is the only recommendation at this point, very well done!*

Chip: Good event – make sure that the people who are skiing off candidates are qualified and maintaining the standards. A thought might be to have advocates who have had some experience is being an advocate from maybe SEM?

Ohio: The lead evaluators and region staff can use the Saturday event on the hill to work out the logistics. They can work out ways to tie multiple tasks into one run-such as loaded alone bumps into loaded alone groomed. This kind of adaptation was demonstrated by using the run-in to Hollywood bumps to show free skiing with the toboggan. Sharpen up the demos to be able to use the whole hill for both variations on the steeps and smooth S-turns on the flats at the bottom. When the whole hill is used to do one set of direction change you only have one chance to see the skills executed. This can force more re-runs. Really try to use driver/advocates instead of candidate-candidate. It’ll work in your favor-but be sure your drivers are competent toboggan handlers. They can be working with the lead evaluators and region staff on Saturday.

Risk management observations:

#1: When loading a toboggan, “Lock then Load”. The rider should not enter the sled until the handles are locked. The driver should be in the handles ready to go when the rider enters the sled. If something should happen during the loading and the toboggan starts downhill the driver should be prepared and it will be easier to control with the handles locked.

#2: When riding during the loaded alone component the rider should hold the tailrope. In case the sled should get out of control during transport the rider can bail out, secure themselves on the slope and act as an “anchor”.

GREAT JOB OHIO REGION!!! I REALLY ENJOYED MY VISIT TO YOUR EVENT!!! lkb

Southern: A delay in schedule that impacted the candidates in the afternoon.

Recognition: Provide some sort of wrap up recognition for all candidates. Everyone would have liked to have known who passed and who had finished their senior requirement.

Finally, reinforce that when a candidate is signed off by a trainer that they are saying they are prepared to be successful in all of the terrain (steep, mogul and groomed). The importance of good trainers is the success of the senior candidate.

Thank you for the opportunity to QA the Southern Region Senior Evaluation.

SCR: *Conduct a toboggan calibration!*

West: GR: Some pre work concerning the availability and condition of slope would help get the test started better. There was a bit of a disconnect between the inside organization and the outside organization.. Having tasks assigned with those elements would probably avoid some of the delays that occurred. While I really like the information on the ski evaluation card that this Region developed, I think that it would have been a good idea to work with the Senior supervisor to make sure that the changes met the Division standard.

It was a pleasure to attend this Senior event. Candidates were well prepared and the evaluation teams were very knowledgeable.

West/Wild: Provide feedback forms for candidates. You will never know the extent of your shortcomings until it is too late if you do not listen to your customers. Additional comments from Region staff on attached sheet.

After the evaluation, I sat down with the evaluation staff and listened to concerns and suggestions to improve the program. The majority of the feedback was provided by Jim Andrews who is a certified patroller as well as a member of PSIA-C Ed. Staff. The following is a synopsis of our discussion:

- The new score cards do not go far enough to reduce the ambiguities of the old cards. Jim designed a new card that facilitates the evaluators' ability to provide specific, quantitative feedback. In the "original" Senior program, evaluators scored specific tasks which were easier for the evaluators to identify. While the new system is in line with current PSIA standards and terminology, it has created a much larger gray area. The format Jim as created is very user friendly and substantially reduces that gray area. I will provide a copy of it when I receive it from JT.
- Western Region feels that the Division staff is not responsive to their needs. Western has two very distinctive demographics: the Twin Cities metro area and the rest of the Region. While the metro area has more resources and participation, the rest of the Region does not – nor are they making use of the resources that are offered to them. Not only are the demographics different, but the Region outside the metro area is very spread out geographically. They also feel that the demographic differences span across the Division and that those differences are not being recognized by the Division staff. For example Ohio Region has a very different demographic composition than Western. Training resources are less inhibitive in Ohio than they are in Western.
- Western's resources are stretched thin. They have 3 members of their ski school that are trying to provide adequate training opportunities for the entire Region. Those 3 are already stretched very thin. They need help reaching the outer areas of the Region. They would welcome help from outside the Region to accomplish this. One reason they have only 3 patrollers doing all of the work is because there is little interest by patrollers to join PSIA and earn PSIA accreditations. The reason for this is due to the financial and time commitment that is required. Jim (remember he is Ed Staff) believes that we can create a training program outside of PSIA that prepares patrollers to evaluate Senior candidates. The feeling is that the "Bridging" program that was conducted at the Division clinics was set up to prove otherwise. The target audience should be "up-and-comers" not "has-beens." Another issue is time. The timeline for Senior needs to start at the very beginning of the season so that Senior candidates have as much time as possible to prepare for the evaluation.

I can try to provide more insight on Western's concerns when we meet at Marquette. JT will be there and can provide clarification as well.

WMR: I would suggest that each group have an advocate other than the toboggan runner so they can pay closer attention to each candidate while the test is in progress.

NSP Alumni

NSP MEMBERS REGISTERED FOR 2010 (As of 2 - 25 - 10)

Alaska 1.35% 323
 Central 24.75% 5933
 Eastern 30.08% 7211
 European 0.89% 213
 Far West 7.47% 1790
 Inter-Mountain 4.40% 1054
 Northern 1.69% 406
 Pacific Northwest 9.11% 2185
 Professional 10.60% 2541
 Rocky Mountain 4.61% 1104
 Southern 4.90% 1174
 U.S. Ski Patrol 0.16% 38
 100.00% 23972

Total Alumni %, Total Alumni

Alaska 1.87% 38
 Central 14.62% 297
 Eastern 36.19% 735
 European 1.48% 30
 Far West 13.98% 284
 Inter-Mountain 3.50% 71
 Northern 1.92% 39
 Pacific Northwest 11.08% 225
 Professional 0.00% 0
 Rocky Mountain 10.14% 206
 Southern 5.22% 106
 U.S. Ski Patrol 0.00% 0
 100.00% 2031

TOTAL Patrollers + Alumni

Alaska 1.39% 361
 Central 23.96% 6230
 Eastern 30.56% 7946
 European 0.93% 243
 Far West 7.98% 2074
 Inter-Mountain 4.33% 1125
 Northern 1.71% 445
 Pacific Northwest 9.27% 2410
 Professional 9.77% 2541
 Rocky Mountain 5.04% 1310
 Southern 4.92% 1280
 U.S. Ski Patrol 0.15% 38
 100.00% 26003

SPLIT BETWEEN PATROLLERS AND ALUMNI

Division % Patrollers % Alumni
 Alaska 89.47% 10.53%
 Central 95.23% 4.77%
 Eastern 90.75% 9.25%
 European 87.65% 12.35%
 Far West 86.31% 13.69%
 Inter-Mountain 93.69% 6.31%
 Northern 91.24% 8.76%
 Pacific Northwest 90.66% 9.34%
 Professional 100.00% 0.00%
 Rocky Mountain 84.27% 15.73%
 Southern 91.72% 8.28%
 U.S. Ski Patrol 100.00% 0.00%
 AVERAGE 91.75% 8.25%