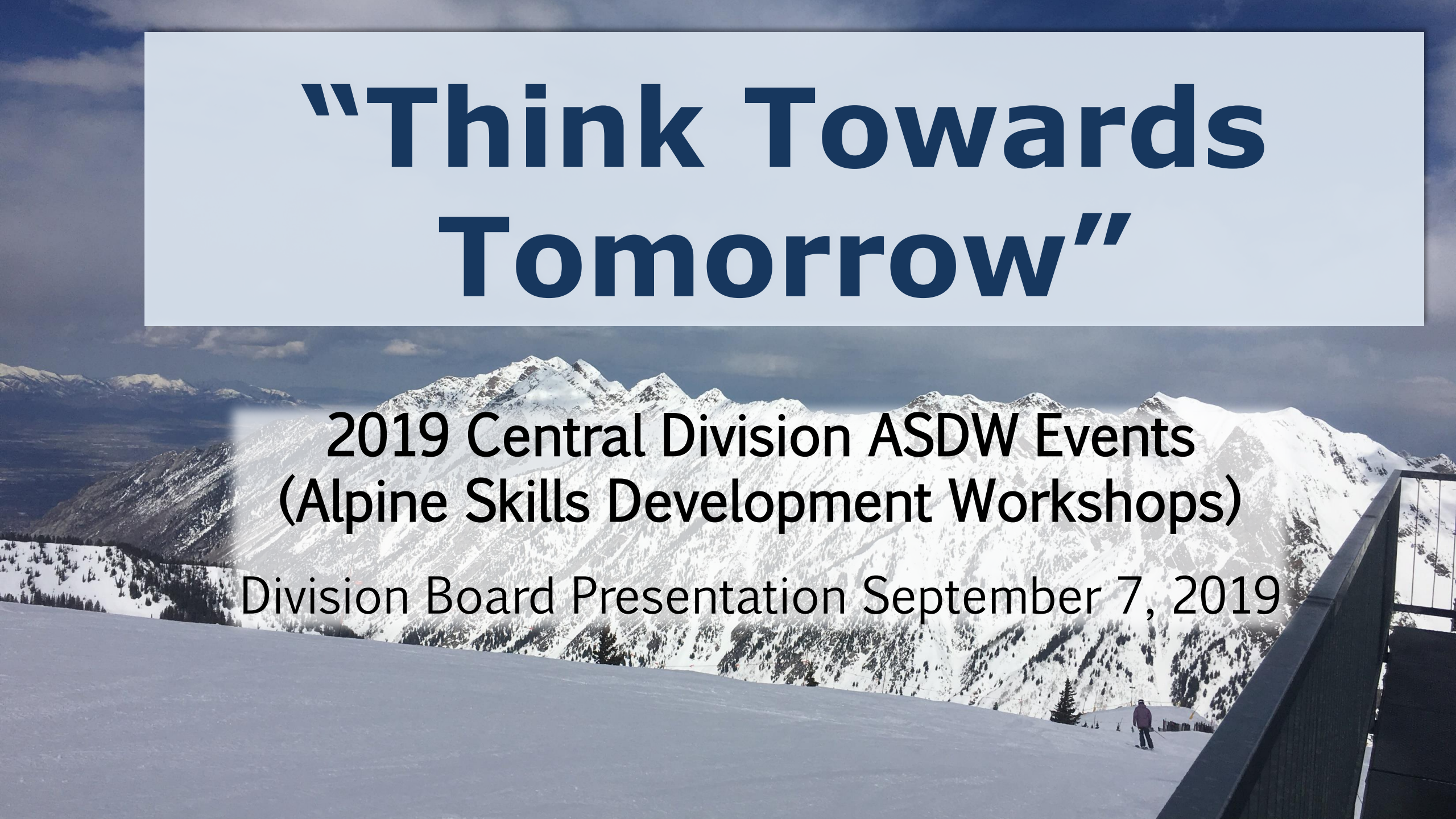


“Think Towards Tomorrow”

**2019 Central Division ASDW Events
(Alpine Skills Development Workshops)**

Division Board Presentation September 7, 2019



CD SKILLS DEVELOPMENT TEAM

- Jackie Bottomley - Skills Development Supervisor
- Jeff Jurcak - Senior Program Supervisor
- Tracy Buchanan - Toboggan Supervisor
- Marty Blaszkowski - Snow Sports School Director
- Amy Arnold – PSIA Liaison
- Guy Day– ADD, Team Oversight
- Anne Blaedow – ADD, Snowsports, Senior, PSIA

2019 ALPINE SKILLS DEVELOPMENT EVENTS:

- December 6-8, 2019
 - Boyne Highlands Resort
- December 13-15, 2019
 - **Big Snow Resort**



- Both will have onsite lodging and conference rooms.
- Boyne Highlands offers free lift tickets, Big Snow will provide tickets at \$10 per event participant (inc.staff)
- N Mi, E Mi, W Mi, & Ohio are encouraged (not required) to attend the east event and Western, N Central, S Central, and Southern to attend west.
- Event details provided in Board materials online and available on the CentralDivision.org skills team website

Skills Development Workshop Event Objectives

This year's theme is: "Think Towards Tomorrow"

- *Yr 4 = Think Towards Tomorrow: Promote making it better for all patrollers and bring up newer trainers to the event in order to take back to their Regions.*
- *Yr 3 = Taking It Forward: To build our successors; mentoring within regions to develop future NSP leaders.*
- Yr 2 = Sharpen Our Edges: To refine Core, and build Instructing Skills
- Yr 1 = Back To Basics, Pass It On: Building on Core Ski/Ride Skills

Three core ASDW Objectives Yearly:

1. **Certification / Recertification** test opportunities for Senior Alpine and Toboggan Evaluators, and Toboggan IT's
2. Certification of **Calibrators** to run region ASDW events.
3. Ensure that **all Division/Region training is consistent with PSIA/AASI standards** for Ski/Ride and National Transportation (OET) standards for Toboggan.

RECOMMENDED PROGRAM PARTICIPANTS:

Region Trainer/Evaluators including but not limited to:

1. Up and coming ski/ride trainers to take it back to their areas and promote new leaders in our Regions & Division.
 2. Senior Alpine and Toboggan Evaluators due for recertification and to become certified.
 3. Toboggan IT's and Aspiring IT's.
 4. Evaluators and IT's planning to serve as Calibrators for Region level ASDW's.
 5. Region Trainers preparing for PSIA/AASI Level 2 or 3 certification exams this season or wishing to become Sr. Evaluators.
- Reminder: Evaluator re-certs can be done at Region level

SESSIONS

1. Senior Alpine Evaluator Certification (successful/unsuccessful)
2. Snowsport Trainers Workshop (Certificate of Completion)
3. PSIA/AASI Workshop for NSP Trainers (Certificate of Completion)
4. Senior Toboggan Evaluator Certification (successful/unsuccessful)
5. Toboggan Trainers IT Certification (successful/unsuccessful)
6. Hybrid Version Senior Toboggan Evaluator and IT Recert
7. Toboggan Trainers Prep Clinic (Certification of Completion)

Returning This Year:

Sub Groups set within the testing sessions to better identify purpose for attendance:

- ✓ New certifications
- ✓ Re-certs for existing evaluators
- ✓ Calibrators to run Region events

Participant Assessment forms

- ✓ Will clearly define session results
- ✓ Provide written feedback and recommendations

Payments per region

- ✓ Invoice to each region for total to be paid by check.

BUDGET REQUEST:

- Revenue:
 - Project 140 total participants at \$45 ea \$6,300
- Expenses: \$10,000
 - Travel \$3,200
 - Hotels 4,200
 - Meals 2,000
 - Supplies 600
 - Assumes ~70% of instructors actually submit expenses.
 - Allows additional for extra skills cards and assessment forms.

REGISTRATION PROCESS:

- ✓ Region Director approves participants and enters to online tracking worksheets by Sept 30
- ✓ Individual participants go to Skills website to Register and sign Liability Release starting Oct 1.
- ✓ Detail information about event is maintained on website
- ✓ Registration is compared to approvals, then confirmed to participant with course number and support information.
- ✓ Approved participants log into NSP.org and complete online registration under the provided course number.
- ✓ Region is invoiced and will cut one check for total participants by Oct 31.
- ✓ During Nov. - set up the session teams and leaders, finalize instructors.
- ✓ December we kick off the trainer's rust and SKI/RIDE!

2018/2019 ASDW East Side of Lake Michigan Senior Toboggan Evaluator and IT Calibration

Held at Boyne Highlands, NMR hosted.

Examiners: (7)

Mentee: (1)

Successful: (1)

Support staff: (2)

Calibrated Evaluators: (33)

(1-Western, 3-Southern, 8-EMR, 4-WMR, 9-NMR, 8-OHIO)

Boyne Highlands, NMR will again host the ASDW for 2019/2020 for the East side of Lake Michigan.

2018/2019 ASDW West Side of Lake Michigan Senior Toboggan Evaluator and IT Calibration

Held at Big Snow, NCR hosted.

Examiners: (5)

Mentee: (0)

Successful: (0)

Support staff: (2)

Calibrated Evaluators: (24)

(10-NCR, 4-SCR, 1-EMR, 5-Southern, 4-Western)

Big Snow, NCR will again host the ASDW for 2019/2020 for the West side of Lake Michigan.

2018/2019 ASDW East Side of Lake Michigan Ski/Ride Calibration

Held at Boyne Highlands, NMR hosted.

Examiners: (3)

Mentee: (1)

Successful: (1)

Support staff: (2)

Calibrated Evaluators: (10)

(1-Western, 2-EMR, 3-WMR, 3-NMR, 1-OHIO)

Boyne Highlands, NMR will again host the ASDW for 2019/2020 for the East side of Lake Michigan.

2018/2019 ASDW West Side of Lake Michigan Ski/Ride Calibration

Held at Big Snow, NCR hosted.

Examiners: (2)

Mentee: (2)

Successful: (2)

Support staff: (2)

Calibrated Evaluators: (3)

(1-NCR, 2-SCR)

Big Snow, NCR will again host the ASDW for 2019/2020 for the West side of Lake Michigan.

2019/2020 Senior Program Objectives

The Senior Program Supervisor and Region Senior Program Supervisors are attending monthly conference calls

A survey was sent out to each Region Senior Supervisor asking:

- a. Would you be open to a monthly conference call?
- b. Will you be attending the Division Meeting in Cleveland in Sept.?
- c. Will you be participating in the ASDW (Alpine Skills Development Workshop) in December at either Boyne Highlands or Big Snow?
- d. Does your Region actively recruit new instructors to attend the ASDW?
 - ❖ Do the same people attend year after year or are new patrollers invited?
 - ❖ How diverse is your evaluation staff?

2019/2020 Senior Program Objectives (cont.)

Survey questions continued

- e. What is your Senior Program sign-up deadline?
- f. What are the dates for your 2019/2020 Senior tests?
 - ❖ Ski/Ride/Tobogganing?
 - ❖ OEC?
 - ❖ Do you use the “ski/ride along” or the “gauntlet style” for the on-hill test? And why?
- g. Does your Region reach out to the candidates that have taken the Senior OEC Module to pull them into the on-hill portion of the program?
- h. Do you have any issues with the following:
 - ❖ Getting Senior candidates?
 - ❖ Getting help to instruct/teach/evaluate at the test for the candidates?
- i. Do you use more ASE evaluators or PSIA evaluators?

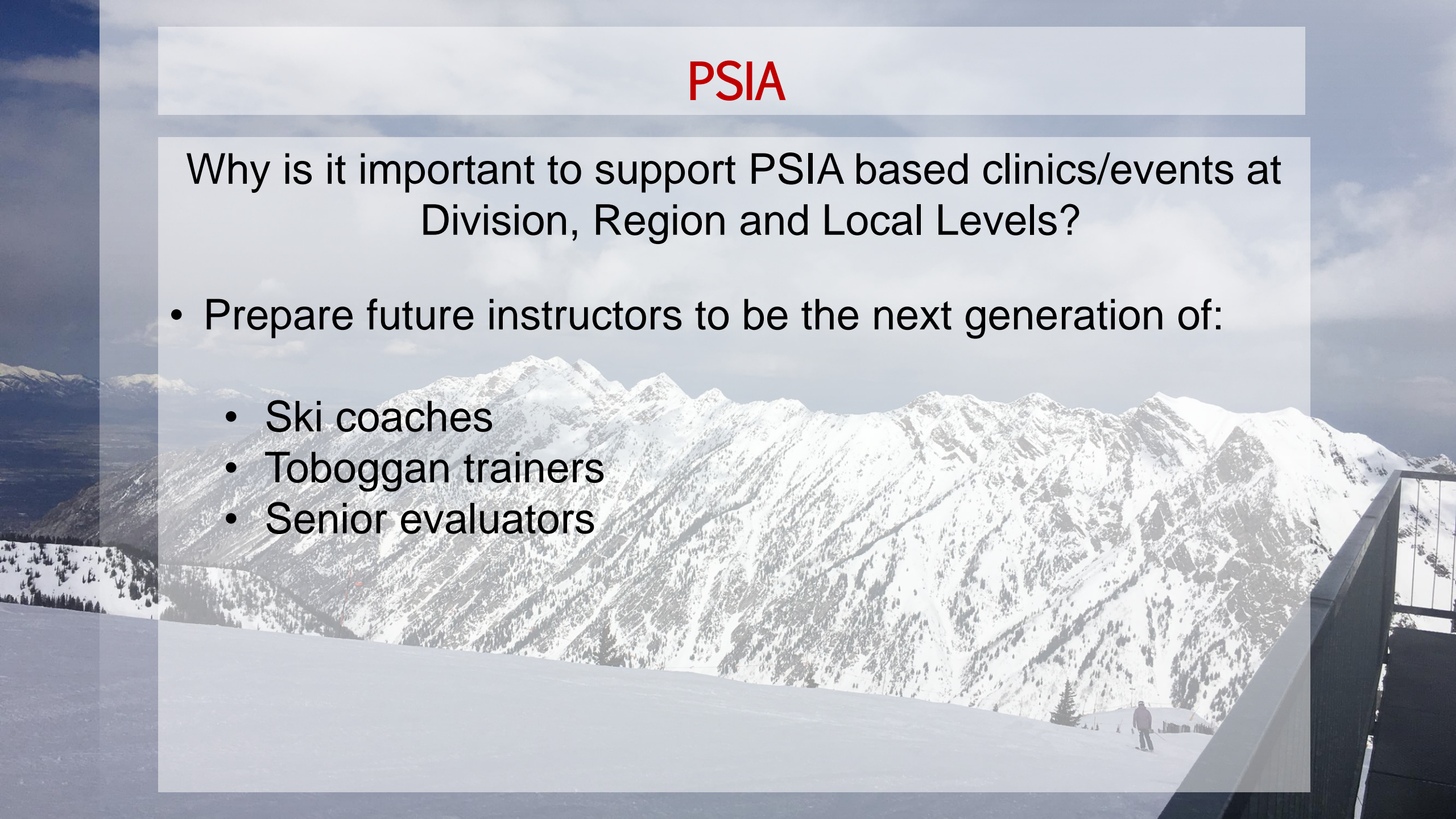
2019/2020 Senior Program Objectives (cont.)

We hope to use this information, along with the monthly calls to help our Regions run more productive and cohesive programs. Ultimately, working toward a common goal for a model of the Senior Program that could be used throughout the NSP.

PSIA

Why is it important to support PSIA based clinics/events at Division, Region and Local Levels?

- Prepare future instructors to be the next generation of:
 - Ski coaches
 - Toboggan trainers
 - Senior evaluators



PSIA

What resources does PSIA offer to help NSP instructors to be successful?

1. The Learning Connection

- Proven model that provides people skills, teaching skills and technical skills

2. The Five Fundamentals

- Common language
- Aid in the understanding of cause and effect
- Allows instructor to provide feedback through movement analysis
- Gives the student a clear plan for skill development

PSIA

Five Fundamentals

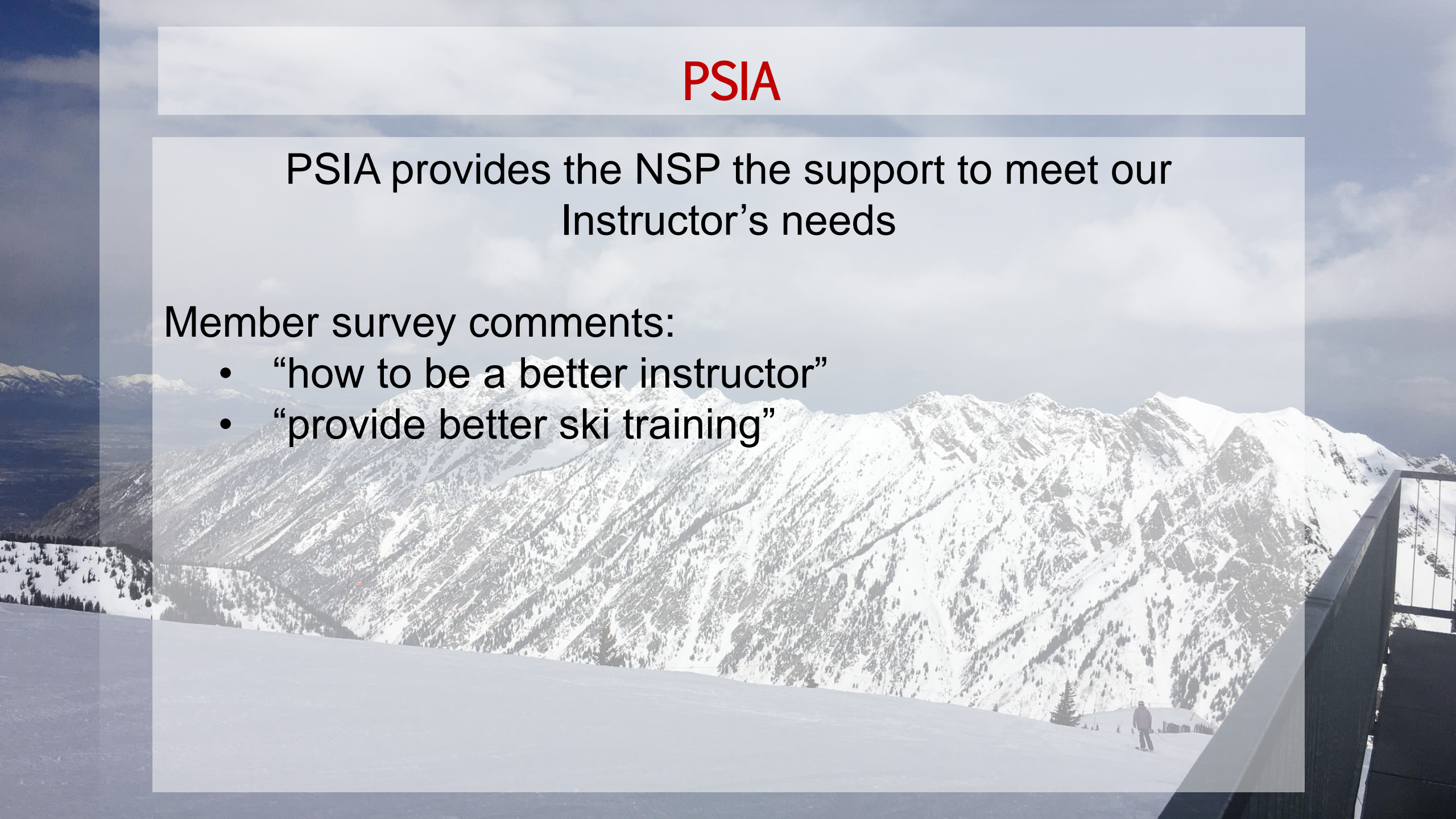
1. Control the relationship of the center of mass to the base of support to direct pressure along the length of the skis.
2. Control pressure from ski to ski and direct pressure towards the outside ski.
3. Control edge angles through a combination of inclination and angulation.
4. Control the skis' rotation with leg rotation, separate from the upper body.
5. Regulate the magnitude of pressure created through ski/snow interaction.

PSIA

PSIA provides the NSP the support to meet our Instructor's needs

Member survey comments:

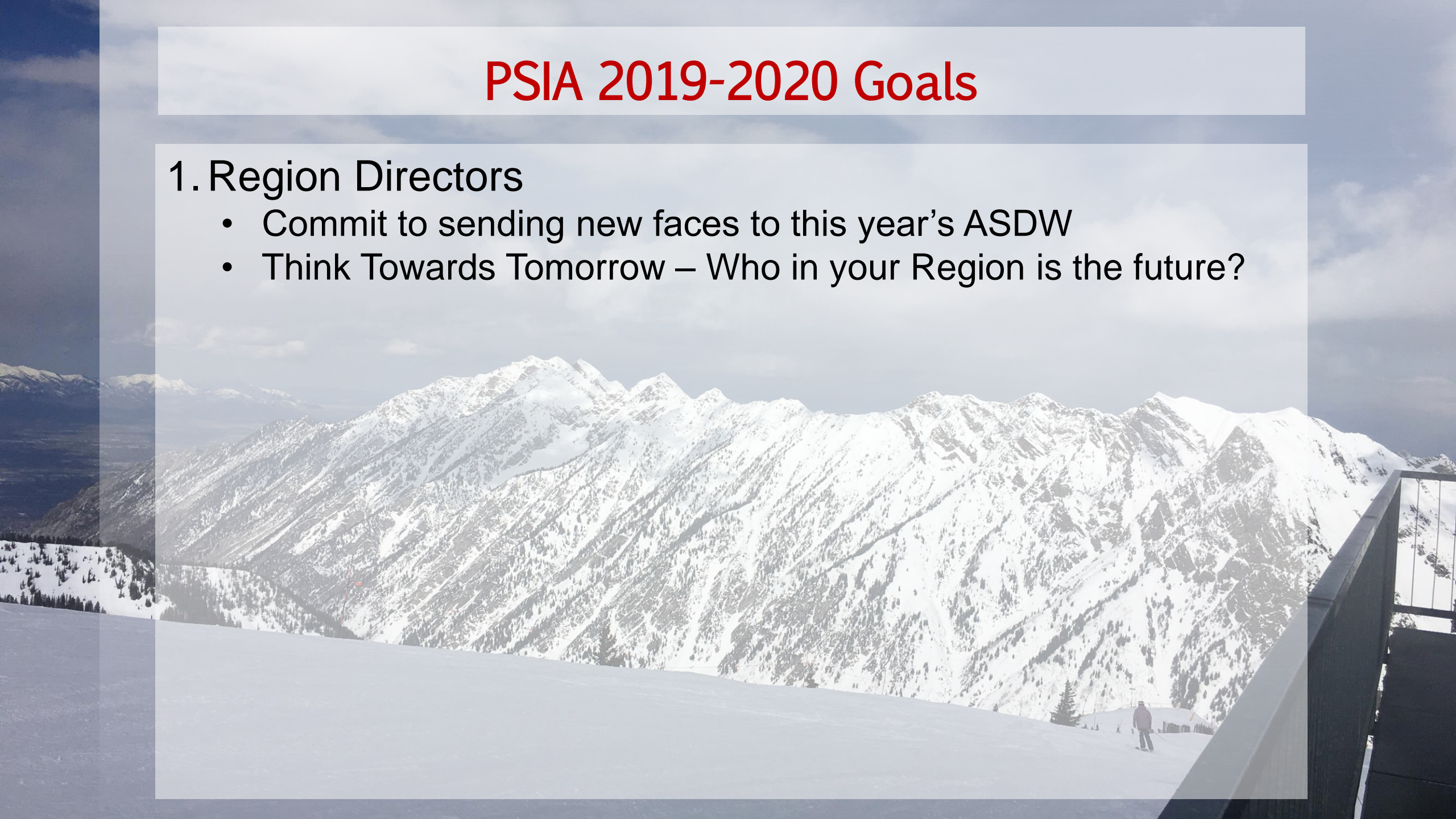
- “how to be a better instructor”
- “provide better ski training”



PSIA 2019-2020 Goals

1. Region Directors

- Commit to sending new faces to this year's ASDW
- Think Towards Tomorrow – Who in your Region is the future?



SKI/RIDE Programs for 2019/2020

Extend the ladder down program.

- Continue the ski/ride training program led by NSP-C Snow Sports School Trainers
- Targeting future leaders and people that couldn't attend last year's ASDW.
- Sessions include: Train the Trainer, ASE workshop, and PSIA/AASI workshop
- Locations to be determined
- Events should be held at the end of January/beginning of February

Non Scheduled PSIA Workshop

- The Regions can request, through the NPS-C Snow Sports School a non-scheduled event with a member of the PSIA education staff.

Toboggan Program 2019/2020 Season Objectives

- ❖ **Collaborate with Division Instructors and Region Advisors on Toboggan Curriculum:**
 - Standards of practice, Central Division Interpretation vs Other Divisions in NSP
- ❖ **Increase Potential of Future OET Leaders/Instructors in each Region:**
 - Reevaluate programs offered at the Region/Division level to help develop new OET instructors/potential IT's by looking at mentoring programs and instructor training.

Toboggan Program 2019/2020 Season Objectives (cont.)

❖ Continue to Develop a Video Library:

- Toboggan maneuvers for training purposes**
- Senior Standard Demonstrations**

❖ Maintain Open Communications with Region Advisors:

- Hold monthly conference calls**
- Work with Region OET Advisors to maintain accurate and timely OET Instructor/IT files**
- Ensure Region Advisors are receiving needed support to hold OET Region events, which provide toboggan training to local Patrollers and OET Instructors.**

Toboggan Program 2019/2020 Season Programming

- **Certify Instructor Trainers and Region Calibrators:**
 - Satisfy 3-year requirement
 - Certify understanding of task and progressions leading up to proper Toboggan Handling Techniques
 - Certify depth of knowledge in movement analysis and effective feedback
 - Discuss Roles and Responsibilities of a Toboggan IT
 - Recommend candidate as certified, re-certified
 - Recommend candidate as qualified to calibrate IT's at Region ASDW

Toboggan Program 2019/2020 Season Programming (cont.)

- **Certify Senior Toboggan Examiners and Region Calibrators:**
 - Review Senior Scorecard
 - Demonstrate Senior Requirements
 - Collaborate in review of the performance scorecard +/-/- and why
 - Certify or re-certify candidate as Senior Examiner
 - Certify candidate as Senior Evaluator Calibrator for Region ASDW's

Toboggan Program 2019/2020 Season Programming (cont.)

- **New Session for Toboggan Trainers and IT Candidates**
 - Offer prep clinic to hone effective teaching techniques which include:
 - Movement Analysis
 - Effective Feedback Delivery
 - Technical Knowledge
 - Teaching and Building Effective Progressions

Toboggan Program 2019/2020 Season Programming (cont.)

OET Sessions to be held at 2019 ASDW:

- IT Certification/Re-Certification
- Senior Toboggan Examiner Certification/Re-Certification
- Toboggan Trainers Prep Clinic
- Hybrid IT/Senior Examiner Re-Certification

THINK TOWARDS TOMORROW



Skills Development Events



2019 Alpine Skills Development Workshops



NATIONAL SKI PATROL
CENTRAL DIVISION
CERTIFIED PROGRAM EVALUATION
HOST AREA APPLICATION



This application is provided for Resorts interested in hosting the annual National Ski Patrol Central Division Certified Patroller Evaluation



National Ski Patrol – Central Division Certified Program Host Area Application



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National Ski Patrol – Central Division Certified Program Host Area Application



Certified Program Host Area Application Criteria Evaluation

Resort Information

Resort Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Resort Owner;

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone Number: _____ E-mail Address: _____

Staff Contacts;

Ski Patrol Representative: _____

Phone Number: _____ E-mail Address: _____

Resort Manager: _____

Phone Number: _____ E-mail Address: _____

Event Planning Contact: _____

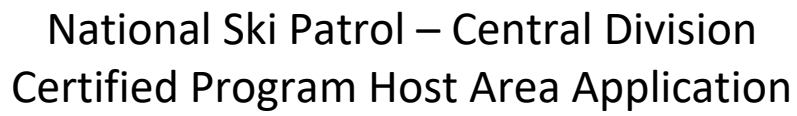
Phone Number: _____ E-mail Address: _____

Lodging Contact: _____

Phone Number: _____ E-mail Address: _____

Restaurant Contact: _____

Phone Number: _____ E-mail Address: _____





National Ski Patrol – Central Division Certified Program Host Area Application



Resort Facilities Checklist

Area Operation

- ☐ Area with tables for two groups of approximately 4 to 10 patrollers. This area will be preferably in a reasonably quiet area away from guests. This exam is administered on Thursday when guest attendance is low.

Please provide a description of the area/s and if possible, facility maps indicating the location:

Avalanche Written Exam

- ☐ Area with tables for approximately 4 to 15 patrollers. This area will be preferably in a reasonably quiet area away from guests. This exam is administered on Thursday when guest attendance is low.

Please provide a description of the area/s and facility maps indicating the location:



National Ski Patrol – Central Division Certified Program Host Area Application



Avalanche Hazard Assessment and Mitigation Interview

- ☐ Area with tables for two groups of approximately 4 to 6 patrollers. This area will be preferably in a reasonably quiet area away from guests. This exam is administered on Thursday when guest attendance is low.

Please provide a description of the area/s and facility maps indicating the location:

Avalanche Beacon Search

- ☐ Area of the Resort with slope conditions appropriate for the requirements of this event. The length of the area to be used will be approximately 500 feet and shall be in an area safe for Participants, Certified Staff, Guests and Resort Staff.

Please provide a description of the suggested area/s and facility maps indicating the location:



National Ski Patrol – Central Division Certified Program Host Area Application



Low Angle Rope Rescue ascent and decent of a toboggan

- ☐ Area of the Resort with slope conditions appropriate for the requirements of this event. The length of the area to be used will be approximately 200 feet and shall be in an area safe for Participants, Certified Staff, Guests and Resort Staff.

Please provide a description of the suggested area/s and facility maps indicating the location:

Toboggan-Handling (Alpine, Telemark, Snowboard)

- ☐ Area of the Resort with slope conditions appropriate for the requirements of this event. After receiving the application, the area will be visited by Certified Staff to determine if the Resort meets the requirements of the program. The area recommendation shall be in an area safe for Participants, Certified Staff, Guests and Resort Staff.
- ☐ Preference for moving toboggans up hill;
 - Carrier
 - Lap load
 - Resort provided transport

Please provide a description of the suggested area/s and facility maps indicating the location and any comments regarding toboggan transport up hill:



National Ski Patrol – Central Division Certified Program Host Area Application



Skiing (Alpine, Telemark, Snowboard)

- ☐ Areas of the Resort with slope conditions appropriate for the requirements of this event. After receiving the application, the area will be visited by Certified Staff to determine if the Resort meets the requirements of the program. The area recommendation shall be in an area safe for Participants, Certified Staff, Guests and Resort Staff.

Please provide a description of the suggested area/s and facility maps:

Outdoor Emergency Care Written Exam

- ☐ Area with tables approximately 5 to 15 patrollers. This area will be preferably in a reasonably quiet area away from guests. This exam is administered on morning when guest attendance is low.

Please provide a description of the suggested area/s and facility maps indicating the location:



National Ski Patrol – Central Division Certified Program Host Area Application



Outdoor Emergency Practical Evaluation

- ☐ 3 to 6 separate areas of the Resort on the snow in proximity of each other that minimizes distance, lift rides and motorized equipment access to each area. Each station area of 600 – 1000 square and in areas that will be out of slope traffic and will not create obstacles or hazards for Guests, Area Employees or Participants.

Please provide a description of the suggested area/s and facility maps indicating the locations:

Outdoor Emergency Care Bystander Evaluation

- ☐ 3 to 6 separate areas of the Resort on the snow in proximity of each other that minimizes distance, lift rides and motorized equipment access to each area. Each station area of 600 – 1000 sq. ft. and in areas that will be out of slope traffic and will not create obstacles or hazards for Guests, Area Employees or Participants.

Please provide a description of the suggested area/s and facility maps indicating the locations:



National Ski Patrol – Central Division Certified Program Host Area Application



Meeting Room for Evaluation Days

- ☐ Thursday, Friday and Saturday meeting room large enough to host approximately 150 attendees. This room will be used throughout all three days of the event. Available from 7:00 am through the duration of the day's events ending at approximately 4:00 pm.

Please provide a description of the suggested area/s and facility maps indicating the location. Also include food and drink menu options and if the Resort can provide:

Thursday Night Hospitality Room

- ☐ Room large enough to host approximately 50 attendees and sources for providing simple food and drink.

Please provide a description of the suggested area/s and facility maps indicating the location. Also include food and drink menu options and if the Resort can provide:



National Ski Patrol – Central Division Certified Program Host Area Application



Friday Night Dinner and Annual Meeting

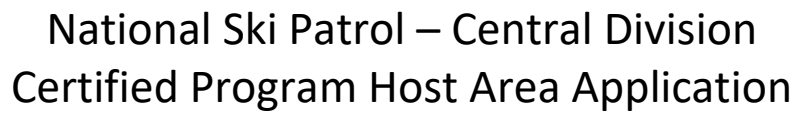
- ☐ Table's for approximately 150 attendees
- ☐ Meal available by Resort or Caterer recommended by the Resort
- ☐ Public address system that adequately covers the facility
- ☐ Projector-Screen or video monitor large enough to be seen by the attendees
- ☐ Restroom facilities appropriate for the event

Please provide a description of the suggested area/s and facility maps indicating the location.
Also include food and drink menu options and if the Resort can provide:

Saturday Night Dinner and Pin Ceremony

- ☐ Table's for approximately 150 attendees
- ☐ Cash bar and bar tenders
- ☐ Meal provided by Resort or Caterer recommended by the Resort
- ☐ Public address system that adequately covers the facility
- ☐ Projector-Screen or video monitor large enough to be seen by the attendees
- ☐ Restroom facilities appropriate for the event

Please provide a description of the suggested area/s and facility maps indicating the location.
Also include food and drink menu options and if the Resort can provide:



Lift Access

The Certified program is a National Ski Patrol training program that brings new leadership to the organization. The successful Candidates will return to their respective local areas and provide services to their Resort that are unmatched throughout our organization. Along with the services they provide, it is also their responsibility to support and encourage others to continue growing in our organization. The Certified program is a partnership with our Resorts providing you the best services available from the National Ski Patrol.

It is our goal to maintain an amenable partnership with our Resorts. It is our intention during this event to support the Host Resort by encouraging our folks to use services provided by the Resort.

As you can imagine, attending this event comes at a cost to our Patrollers. The Patrollers attending this event have purchased equipment, traveled to training, purchased lodging, food, gas, etc. for multiple years. To encourage Patrollers to continue their training journey, we do try and look for areas we can reduce costs. Historically Resorts compensate lift tickets for this event to the Evaluators, Candidates and Volunteers that make this event possible. Lift access is something that can be negotiated if your resort is selected for one of our Evaluation events.

Please provide a proposal as part of this application for Lift Tickets, Lodging, Meals, Catering, and anything else you are willing include or discount in your package.

[illegible]



National Ski Patrol – Central Division Certified Program Host Area Application



Additional Offerings

Please provide a list of any additional offerings the Resort is able to provide that may assist in our decision to award the event to your Resort.

Signatures

I certify that the information submitted in this application is true and correct to the best of my knowledge. I further understand that any false statements may result in dismissal of this Application.

Resort Representative: Print Name: _____

Signature: _____

Date: _____

Patrol Representative: Print Name: _____

Signature: _____

Date: _____



NATIONAL SKI PATROL
CENTRAL DIVISION
CERTIFIED PROGRAM EVALUATION
HOST AREA OVERVIEW



This document is provided as an informational guide for Resorts interested in hosting the annual National Ski Patrol Central Division Certified Patroller Evaluation



National Ski Patrol – Central Division Certified Program Host Area Application



Overview

This application is provided as an opportunity for a Snowsports Resort to host the annual National Ski Patrol – Central Division - Certified Program Evaluation. The evaluation is held annually at resorts located in the Central Division of the National Ski Patrol.

Certified Mission Statement

Certified is a national skills development and verification program that provides a readily identifiable resource of highly motivated, skilled, and knowledgeable patrollers to better serve NSP, ski area management and the outdoor recreation community.

Application Summary

It is the goal of the Central Division Certified Program to offer the program event to as many qualified hills as possible. Hosting the Certified program exposes the Resort to NSP Representatives and Leaders from Minnesota, Michigan, Wisconsin, Illinois, Iowa, Missouri, Indiana, and Ohio. Patrollers conduct themselves as professionals representing the National Ski Patrol and your Resort to both your employees and guests on and off the hill. This event is typically attended by 100 – 150 people that utilize local lodging, restaurants, convenience stores, etc. helping to boost the local economy.



National Ski Patrol – Central Division Certified Program Host Area Application



Certified Patroller Evaluation Host Resort Requirements

The Certified Patroller requirements dictate the standards required by a resort to qualify as host for the Certified evaluation event. This document covers the requirements to conduct each of the individual modules as well as hosting the annual meeting and recognition ceremonies.

The goal of the Certified Staff is to provide the Resort with an event that will generate interest but not create any hindrances for the Resorts Guest's or Staff. It is also our goal to provide a positive experience for all parties.

After the Resort application is submitted, the Certified Program Staff will evaluate the criteria provided and determine if the Resort meets the requirements for hosting the event. If the Resort meets the minimum requirements, the application will be submitted for consideration. Resort selections will be voted on at the Certified Programs Annual Meeting. Resorts will be notified two years prior to their awarded event.

Summary of Evaluation Events

In order to achieve Certified status, an applicant must complete 11 individual events. For a Resort to be successful in its application, it must be able to provide facilities for each of the events below.

Area Operation

The Area Operations & Risk Management Interview portion of the Certified Exam is a job interview for the Patrol Director (Representative) position at the ski area at which the test is taking place. The Patrol Management interview will be conducted indoors and possibly outdoors at the base of the mountain (area to be determined at evaluation). The interview will be conducted and scored by a minimum of three Certified Staff Evaluators on Thursday with overflow on Friday afternoon, if needed.

Candidates are expected to be able to demonstrate knowledge of the following topics. This is only examples and not an all-inclusive list:

- NSP Leadership
- The role of the Patrol Director
 - Personnel, equipment, training, area coverage, communication, etc.
- NSP programs EDUCATION OF RIDERS
- Your Responsibility Code
- SMART STYLE
- ADA, OSHA (SDS & BBP), HIPPA, ANSI, and Critical Incidents, Investigation Kits and Incident Report Procedures



National Ski Patrol – Central Division Certified Program Host Area Application



- CISC Area Management and Risk Management NSAA and MSAA
- Interdepartmental Relations
- Snowmobile or other machine transport training and operations
- Manuals and Planning Documentation (P&P, evacuation, MCI, Incident Reports, Employee Injury, etc.)
- Search and rescue
- Avalanche
- Mass casualty
- Additional subjects not listed

This oral exam requires an area with tables for two groups of approximately 4 to 10 patrollers. This area will be preferably in a reasonably quiet area away from guests. This exam is administered on Thursday when guest attendance is usually low.

Lift Evacuation Management

In this module the Candidate is expected to show their advanced knowledge in chair evacuation procedures and a thorough knowledge of the equipment used to evacuate chair lifts. The Candidate is required to bring his/her own chair evacuation equipment and properly demonstrate its use. The typical evaluation is done at a chair lift and starts out with the Candidate demonstrating and reviewing the chronological events that lead up to an actual chair evacuation. To mitigate risk to the Resort and Patrollers, no one is lowered from the chair in this evaluation. After explaining the key events leading up to an actual evacuation of a chair lift, the Candidate then demonstrates the use of his/her equipment including throwing the lead line over the haul cable and demonstrating the correct belay position and how they will communicate with the public in the chair. Candidates must be prepared to discuss any and/or all of these topics during their demonstration of chair evacuation.

This evaluation will require one area lift that is not in operation with the energy source/s isolated and locked out. The lift isolation and lockout will be coordinated with Area Management according to their local protocol.

The evaluation will take place above the loading area where the cable is at a reasonable height to allow the Candidate the ability to effectively demonstrate their skillset. The evaluation group will be located in an area that shall not impede public slopes/runs. The evaluation group will include 8-12 participants per group and typically has two groups. This exam is administered on Thursday when guest attendance is usually low and it is likely there will be a lift out of service as part of normal operations.



National Ski Patrol – Central Division Certified Program Host Area Application



Avalanche Written Exam

The Avalanche evaluation in Central Division is a general basic level review of avalanche theory. It is not an in-depth assessment of the topic. The Candidate should be able to demonstrate a basic understanding in theory, safe travel, and rescue techniques. The Evaluator will assess the Candidate from the point of view of having them as part of their group in avalanche terrain.

The 25 question, written evaluation has been constructed from the National Avalanche Test Bank of questions and answers. The maker has selected all questions from the Snow Sense; ABC's of Avalanche and general transceiver user manuals. Candidate must get at least 20 correct to pass.

This written exam requires an area with tables for approximately 4 to 15 patrollers. This area will be preferably in a reasonably quiet area away from guests. This exam is administered on Thursday when guest attendance is usually low.

Avalanche Hazard Assessment and Mitigation Interview

This interview allows the Evaluator an opportunity to measure the Candidate's knowledge of avalanche theory and the practical application of that knowledge, performance in avalanche areas, and search and rescue as it applies to avalanche incidents. The manual provides some general discussion questions and key points to evaluate the Candidates understanding of the topic. These are not all inclusive and the Evaluator will also work from his or her own personal knowledge of the topic to assess the Candidate's performance.

This oral exam requires an area with tables for two groups of approximately 4 to 6 patrollers. This area will be preferably in a reasonably quiet area away from guests. This exam is administered on Thursday when guest attendance is usually low.

Avalanche Beacon Search

Candidates are required to demonstrate their ability to effectively locate two (2) buried avalanche transceivers in as close to real scenario as possible. The Candidate is allotted 5 minutes to find the buried transceivers.

- Candidates will start at a common point at the top of the slope.
- Station Manger will give the Candidate a logical scenario based on the selected run and burial selected. Scenario description will include path description, flow, last seen point, number of missing, number with transceivers, etc.
- Clock starts when they depart and they have 5 minutes to find both transceivers.

This event will require an area of the Resort with slope conditions appropriate for the requirements of this event. The Station Manager will select an area of the Resort that will not



National Ski Patrol – Central Division Certified Program Host Area Application



impede the normal flow of Guest traffic or add areas of hazard or increased risk to Guests, Area Employees or Participants. The length of the area to be used will be approximately 500 feet.

Low Angle Rope Rescue ascent and descent of a toboggan

This event evaluates a Candidates ability to quickly and effectively set up and use a 3:1 mechanical advantage rope rescue device to raise and/or lower a toboggan safely, on the snow, down the slope. This evaluation will be set up in a real life scenario and will be limited to a 20 minutes. As part of this evaluation, the Candidate will also demonstrate the ability to tie various rescue knots.

Candidates or the Certified program will provide all necessary items to conduct a low angle rescue.

This event will require an area of the Resort with slope conditions appropriate for the requirements of this event. The Station Manager will select an area of the Resort that will not impede the normal flow of Guest traffic or add areas of hazard or increased risk to Guests, Area Employees or Participants. This area is typically off public runs e.g. in a wooded area not accessible by the public. The length of the area to be used will be approximately 200 feet.

Toboggan-Handling (Alpine, Telemark, Snowboard)

The toboggan operation evaluation consists of three sections. The Candidate must have a passing score in all three sections to pass this module. The following sections make up the Certified Toboggan operation Performance Evaluation.

- Unloaded toboggan skills – mogul terrain
- Loaded toboggan front operator – mogul terrain
- Loaded toboggan front operator – skills course mogul terrain

Only patrollers and event participants will ride in the toboggans and only Patrollers will operate the toboggans during Certified Evaluations. Patrollers riding in toboggans shall remove their patrol pack, lay face up, with their feet downhill and not be strapped in. Patrollers operating the toboggan inside the handles shall remove their patrol pack to minimize the possibility of equipment snagging the handles of the toboggan. Patrollers also have the option to operate the toboggan outside of the handles (typically moguled terrain). Both requirements are included in the event to mitigate risk to Participants and Resort Guests.

Toboggan pre and post runs are conducted by a Certified Staff member. These runs are conducted for mitigating risk to all participants which include the following criteria;



National Ski Patrol – Central Division Certified Program Host Area Application



- Safety for Staff, Candidates and Guests is evaluated when a staff member conducts a pre-run for toboggan operation. During the pre-run, the staff member is assessing the slope, snow conditions and potential obstacles.
- Verification there are no safety issues in the toboggan course.
 - snow conditions
 - terrain
 - obstacles
- Certified Staff member will demonstrate the specific skill being evaluated. The Candidate skis along to observe the pre-run. This run will set the example for the Candidate regarding the expectations for the exam as well as a demonstration of a safe, risk mitigating slope decent.
- Calibrating the Evaluators for the specific conditions experienced on the day of testing.

The Lead Evaluator and his/her team, including the local Patrol Representative and Resort Management if they wish to join, will ski various runs at the Resort on Thursday of the event. During that time, they will evaluate the various terrain options at the Resort. The Evaluator group, local Patrol Representative and Resort Management will discuss the terrain evaluation taking into account minimum terrain requirements and areas that may cause interference with guests. The Team will make appropriate slope selections for this event. The event is held on Friday to reduce congestion with weekend attendance. The Evaluation group shall place signage in strategic areas alerting Resort guests of the evaluation taking place including areas to use caution.

Toboggans will need to move from the bottom of the hill after a run back to the top of the slope. The staff is trained to lap load and use carriers to haul toboggans up the lifts. We also understand the local Resort may have other means of transporting toboggans e.g. snowmobile, ATV's, etc. If the Resort has a preference, it should be noted in the application comments.

Skiing (Alpine, Telemark, Snowboard)

A successful Candidate in the Ski/Ride module of the Certified evaluation will demonstrate an assertive approach to their performance on the snow. The slopes used will be of the most difficult and at times, more difficult, terrain. Additionally, the type of snow will be groomed, ungroomed and bumps. The Candidate is expected to perform on Black and/or high level Blue terrain

The skiing evaluation is typically made up of two groups on the hill at any given time. The groups will range in sizes of approximately 6 to 12 Patrollers. The Lead Evaluator and his/her team shall manage the groups in a manner that is respectful of the Resorts Guests and its Employees. As part of our commitment to providing the best service to the Resort, Patrollers will respond to witnessed incidents as necessary until a local resort Patroller arrives at scene.



National Ski Patrol – Central Division Certified Program Host Area Application



The Lead Evaluator and his/her team, including the local Patrol Representative and Resort Management if they wish to join, will ski various runs at the Resort on Thursday of the event. During that time, they will evaluate the various terrain at the Resort. The Evaluator group, local Patrol Representative and Resort Management will discuss the terrain evaluation taking into account minimum terrain requirements and areas that may interfere guests. The Team will make appropriate slope selections for this event. The event is held on Friday to reduce congestion with weekend attendance.

Outdoor Emergency Care Written Exam

The Outdoor Emergency Care (OEC) written evaluation consists of 50 multiple choice questions taken directly from the most current version of the OEC test bank. The Candidate must score greater than 80% to pass the exam. The exam is proctored and scored by a minimum of 3 OEC instructors/Instructor Trainers.

This written exam will require an area with tables approximately 5 to 15 patrollers. This area will be preferably in a reasonably quiet area away from guests. This exam is administered on Thursday morning when guest attendance is usually low.

Outdoor Emergency Practical Evaluation

The practical evaluation is comprised of three scenarios. The scenarios vary with regards to the situation, area of incident, injuries and severity. Each Candidate will be required to lead one scenario and help at two others. Candidates are graded in all three scenarios as a pass/fail.

Candidates provide their own supplies for the evaluation. This includes enough packed supplies to perform a minimum of three (3) scenarios, without reusing triangular bandages, or roller bandages etc. Candidates must supply items necessary for a fully outfitted toboggan, e.g. backboard, trauma pack including blankets, leg splints, webbing, c-collars, head restraints, and any other items their area supplies. Candidates must supply their own oxygen pack for use on the hill. Note: oxygen tanks are not necessarily full for evaluation purposes.

During the evaluation Candidates do not always receive their own area's toboggan when they are leading a scenario. Candidates shall be familiar with different types of equipment and be able to adapt to using unknown equipment. They shall be able to improvise should the need arise. If equipment or techniques work, Candidates are allow to use but it must work and be within the guidelines of the standardized Outdoor Emergency Care performance objectives as judged by the Evaluators.

This evaluation will require 3 to 6 separate areas of the Resort. The Outdoor Emergency Care Station Leader will evaluate Resort on Thursday and/or Friday to determine where each evaluation station will be staged. Each station will take up an area of 600 – 1000 sq. ft. The OEC



National Ski Patrol – Central Division Certified Program Host Area Application



Leader will choose areas that will be out of slope traffic and areas that will not create obstacles or hazards for Guests, Area Employees or Participants.

Outdoor Emergency Care Bystander Evaluation

The outdoor emergency care bystander event evaluates the Candidate's ability to direct untrained bystanders in performing emergency care. The scenario is a hands-off scenario, in which the Candidate is not able to get to or be at the scenario. The Candidate may be;

- In the scenario as an injured party
- In a stalled chair unable to reach the injured guest
- On the phone with a bystander and unable to get to the scene
- On a radio call with Resort Staff and unable to get to the scene
- Etc.

The Candidates will be required to use all of their Outdoor Emergency Care skills, both as a provider and leader to be successful in this event.

This evaluation may require 3 to 6 separate areas of the Resort. The Outdoor Emergency Care Station Leader will evaluate Resort on Thursday and/or Friday to determine where each evaluation station will be staged. Each station may require an area of 600 – 1000 sq. ft. The OEC Leader will choose areas that will be out of slope traffic and areas that will not create obstacles or hazards for Guests, Area Employees or Participants.

Meeting Room for Evaluation

On Thursday, Friday and Saturday of the weekend event, the Certified program will need a room large enough to host approximately 150 attendees. This room will be used throughout all three days of the event. The room will need to be available from 7:00 am through the duration of the day's events ending at approximately 4:00 pm.

Thursday Night Hospitality Room

On Thursday night of the weekend event, the Certified program enjoys providing a hospitality room to our participants with pizza or similar eats preferably purchased from the local Resort. This room should be large enough to host approximately 50 attendees.

Friday Night Annual Meeting

On Friday night of the weekend event, the Certified program holds its annual meeting. This annual meeting includes a meal for the participants. The event will need a facility that can host approximately 150 attendees. This event is not required to be at the Resort if facilities are not available. The event Staff will look to the Resort for recommendations regarding local facilities that have the capability to host this event.



National Ski Patrol – Central Division Certified Program Host Area Application



The Certified program's goal is to support the local Resort. If the Resort has the facilities available, it is our preference to purchase the meal from the Resort

Facility Preferences;

- Table's for approximately 150 attendees
- Meal provided by Resort or Caterer recommended by the Resort
- Public address system that adequately covers the facility
- Projector-Screen or video monitor large enough to be seen by the attendees
- Restroom facilities appropriate for the event

Saturday Night Annual Awards Dinner

On Saturday night of the weekend event, the Certified program holds its annual awards dinner. This annual meeting includes a meal for the participants. The event will need a facility that can host approximately 150 attendees. This event is not required to be at the Resort if facilities are not available. The event Staff will look to the Resort for recommendations regarding local facilities that have the capability to host this event.

The Certified program's goal is to support the local Resort. If the Resort has the facilities available, it is our preference to purchase the meal from the Resort

Facility Preferences;

- Table's for approximately 150 attendees
- Cash bar and bartenders
- Meal provided by Resort or Caterer recommended by the Resort
- Public address system that adequately covers the facility
- Projector-Screen or video monitor large enough to be seen by the attendees
- Restroom facilities appropriate for the event

Lift Access

The Certified program is a National Ski Patrol training program that brings new leadership to the organization. The successful Candidates will return to their respective local areas and provide services to their Resort that are unmatched throughout our organization. Along with the services they provide, it is also their responsibility to support and encourage others to continue growing in our organization. The Certified program is a partnership with our Resorts providing you the best services available from the National Ski Patrol.

Closing Comments

All NSP sanctioned events include the use of an approved NSP release form by all participants. An example of the release form is included in this package.



National Ski Patrol – Central Division Certified Program Host Area Application



It is our goal to maintain an amenable partnership with our Resorts. It is our intention during this event to support the Host Resort by encouraging our folks to use services provided by the Resort.

As you can imagine, attending this event comes at a cost to our Patrollers. The Patrollers attending this event have purchased equipment, traveled to training, purchased lodging, food, gas, etc. for multiple years. To encourage Patrollers to continue their training journey, we do try and look for area's we can reduce costs. Historically Resorts compensate lift tickets for this event to the Evaluators, Candidates and Volunteers that make this event possible. Lift access is something that can be negotiated if your resort is selected for one of our Evaluation events.

For the last several years, Certified testing area requirements have been an issue within the division certified staff. Historically, we have only been going to a few areas within an unofficial rotation. However, with industry changes, changes to local policy, and program dynamics, many areas are unable to host, or are making it difficult for the staff to hold an adequate evaluation. The Division Certified Program needs to begin to expand and seek out more viable areas to host our annual event.

The subject of selecting Host Resorts has been thoroughly discussed over the past few years by the Certified Staff. As a result, a committee was formed of region certified advisors, assistant division program advisors, and a few other staff consultants. This team has worked for the past two years to come up with the proposed Certified Host Resort Area Application, which includes guidelines on selecting a Resort to host the annual exam. We sent out the proposal to all Certified Staff members for review and a vote to present this to the Division Board at the 2019 fall meeting. The result of the staff vote was as follows:

For Proposal	46
Against Proposal	10
Abstained	3

Please review the summary of what we will be asking along with the attached documents. As a result of the Staff's majority vote in favor of this proposal, I ask that you please vote in favor of this proposal for inclusion into the Central Division Certified Program Manual. Thank you for your time and consideration.

Proposal Summary

1. See attached *Proposed Central Division Certified Manual Changes 08.12.2019* document.
2. Resorts wanting to host an annual evaluation will be given the *Certified Host Resort Overview* document for reference information and will work with a Certified Patroller to complete the *Certified Host Resort Application*; see attachments for details.
 - a. The Certified Host Resort Area Application would be a living document outside of the manual.
 - b. Once a Resort has completed an initial Host Application it can be reused year after year unless they wish to update information.
3. Certified Region Advisors will evaluate the Resort using the *Certified Host Resort Application Staff Checklist*.
 - a. The Certified Region Advisors will make a recommendation to accept or deny the application.

4. Recommendations from the Certified Region Advisors on a Resort wishing to host the event will be presented to the general membership at the annual evaluation. The recommendation of the committee will be voted upon by Active Certified Staff to accept or deny the application under the rules of parliamentary procedure.
5. After completion of a Certified Exam, conduct a post survey and review of the Resorts to develop a "lessons learned" list to help maintain quality for future exams. The lesson's learned document can be used as a tool for future evaluation of Resorts wishing to host the annual event.

Concerns

One of the concerns expressed by those opposed to the proposal is the lack of numeric values or hill data metrics included in the tool. These include hill criteris such as vertical, run length, pitch, etc. Inclusion of these create multiple issues.

1. This was brought to the Divison board in prior years and was not passed based upon the exclusionary spirit of the data. The divison board suggested we find a way to develop a document to selcet testing sites based upon an inclusive approach without neglecting our standards.
2. The National Certified Committee is working on development of a National Certified Manual. This has been in process for over 10 years and we are coming to the finish line. One of the major discussion points was elimination of hill data/metrics. This was agreed upon by National Certified Committee Staff in order to maintain the divisions with less geographic presence within the program. Central happens to be one of these programs. If other divisions decide to define hill data/metrics, they could easily eliminate Central and other divisions out of the program.

Conclusion

The Central Divison Certifed Staff have voted to submit this process proposal to you, the Division Board, for approval. The Certified Staff feels this proposal gives the program the flexibility it needs to continue to grow within the divison, while maintaining the standards of the program.

We thank you for your time

Ron Gerdes #636

Central Division Certified Program Advisor

Current Evaluation Section

~~The Skiing/Riding and Toboggan modules will rotate among the regions that currently have Approved Ski Areas (see below). The rotation will be as follows: Western 2015, Ohio 2016, Northern Michigan 2017, North Central 2018, Western 2019, Ohio 2020, Northern Michigan 2021, North Central 2022...~~

Proposed Change to Evaluation Section

The location of the annual test is expected to be held at a ski area in Central Division and rotate among the Regions. Locations will be determined during the previous year's annual event by a majority wins vote of Certified Staff Members.

Certified Qualifications and Recertification Exams are held at multiple agreed upon hills across the Division. Locations for Certified Qualifications and Recertification's do not require annual voting.

It is the expectation of Active Certified Staff Members present at any Certified Event to make sure the integrity of the program is being upheld from all angles year to year. When integrity is in question, the event or relevant portions of the event based on the concern, should be cancelled for the current year and discussed at the annual meeting.

Current Approved Ski Areas Section

~~The following areas are approved to host a Certified Skiing/Riding and Toboggan Evaluation, Staff Recertification and Qualification Clinics:~~

- ~~• Boyne Mountain~~
- ~~• Indianhead~~
- ~~• Marquette Mountain~~
- ~~• Mt. Ripley~~
- ~~• Nubs Nob~~
- ~~• Perfect North Slopes~~
- ~~• Lutsen~~

~~The following areas are approved to host Staff Recertification and Qualification Clinics (only):~~

- ~~• Cascade Mountain~~
- ~~• Welsh Village~~
- ~~• Chestnut Mountain~~
- ~~• Any area that is Senior S&T Approved.~~

~~The following areas are approved to host Qualification Clinics (only):~~

Proposed Change to Evaluation Section

Remove from the manual since it is a dynamic factor based on multiple, uncontrolled circumstances; ie weather, changes in ski area management, and resource allocation.

Current Approving New Ski Areas to Host Certified Evaluations Section

~~Note: This criteria and specific instructions for this section are still being developed.~~

- ~~• Slope criteria — length and degree of slope.~~
- ~~• Local area management receptiveness.~~
- ~~• Local area amenities necessary to host an evaluation. (Meeting room and quiet places for testing)~~
- ~~• Local lodging availability.~~
- ~~• Other needs of the program as determined by the Division Certified Advisor & Leadership Team.~~

Proposed Change to Approving New Ski Areas to Host Certified Evaluations Section

Selection of Certified Testing locations will be determined by Central Division Certified Staff vote based upon guidelines defined in the ***CERTIFIED PROGRAM EVALUATION HOST AREA OVERVIEW*** and ***CERTIFIED PROGRAM EVALUATION HOST AREA APPLICATION***. See Appendix



**NATIONAL
SKI
PATROL**



2019 Fall Division Meeting

Darcy Hanley
Social Media



NATIONAL SKI PATROL
Central division

2019



Where You can
find us!

[@Facebook.com/skinsp](https://www.facebook.com/skinsp)

[@cdpatrol](https://www.instagram.com/cdpatrol)

cdskipatrol6@gmail.com

[This Photo](#) by Unknown Author is licensed under [CC BY-SA](#)

FB Rules



- Avoid "I" statements. ...
- Focus on quality, not quantity. ...
- Display your fans' wall posts. ...
- Avoid the heavy self-promotion. ...
- Engage with your **Facebook** fans. ...
- Flesh out Your **Facebook** fan page profile. ...
- Post status updates regularly. ...
- Be authentic and transparent.

? Elections?



■ QUESTIONS?

- If a patroller posts on their page, and has the "share" visible, what do you do?
- If a patroller posts information about an election and shares to our CD page, what do you do?
- If you keep your personal page private, is it ok to ask to share the information?

Our FB settings



- It is suggested that you take a look at your personal FB page for privacy settings
- Currently our page is public. Do you want that to change?
- **General etiquette: Do you want it posted?**
- **Respect Everyone's Privacy** Being part of this group requires mutual trust. Authentic, expressive discussions make groups great, but may also be sensitive and private. What's shared in the group should stay in the group.
- **Be Kind and Courteous** We're all in this together to create a welcoming environment. Let's treat everyone with respect. Healthy debates are natural, but kindness is required.
- **No Promotions or Spam.** Give more than you take to this group. Self-promotion, spam and irrelevant links aren't allowed.



Thank you!

1,253 follows

1,202 likes

9/6/2019

Emr is pleased to report that all our oec and refreshers are scheduled and under way.
Our staff vacancies are close to being filled.
We as a region will continue to support all our programs.

Respectfully submitted,

LeonLaVene
EMR

NSP CENTRAL DIVISION FALL MEETING 2019

MEDICAL ADVISOR REPORT

Stephen Werner MD

My activities for the past six months or so have included:

1. Assisting in preparing for and helping administer the OEC portion of the Certified Evaluation at Boyne Highlands
2. Assisting in training of OEC-MSP candidates at my home area.
3. Assisting with the Eastern Michigan Region OEC-MSP evaluation, and serving as an Advocate.
4. Attending PowderFall, where I attended an Instructor Development Continuing Ed Clinic, an Awards 101 meeting with Jerry Sherman, a talk on NSP History by Rick Hamlin, a fundraising clinic, an OEC Teaching Tools Workshop, and a Snowbird Tram evacuation demonstration.
5. Providing consultation with the Division Awards Advisor on numerous Merit Star nominations. This included having direct conversations with a couple Region Awards Advisors, and one Region Medical Advisor regarding specific nominations.
6. Communicating with Dr. David Johe, who felt that OEC 6th will not be ready in time for Spring or Summer OEC classes, but that the teachings of OEC 6th would be in the 2020 OEC refreshers.

7. And I have communicated briefly with Dr. Chuck Allen, the new NSP National Medical Advisor. Chuck and I have worked together on the National Medical Committee for several years. I was quite pleased when his selection was announced.

In the coming season, I will continue to be active in all of these areas, but I plan to step aside when OEC 6th is finally published and in service, with Dr. Dan Goldberger from Western Michigan moving into my position. I will assist Dan as much as needed in the transition, and I am confident he will do a fine job. My main interests moving forward after my term will be in helping with OEC at the patrol, region, and Certified levels.

Respectfully,

Stephen E. Werner MD

2019 MIDWEST SKI AREA ASSOCIATION (MSAA) REPORT

MSAA kicked off the 2019 season with it's annual conference and trade show at the Grand Geneva Resort in Lake Geneva, Ill. in late August. This annual meeting of owners/GM's/employees/sponsors/and industry partners features sessions on risk management, lift maintenance, a trade show with the latest and greatest information for managing and running a ski operation and the up and coming biking activities at resorts. In attendance from the NSP were Mike Schons, Anne Blaedow, Don Steen, and Jim Woodrum from Central and our Executive Director Meegan Moszynski from National.

Every year NSAA, in conjunction with others, develops a Fall Education Workshop on a number of subjects, risk management, ski patrol, Association of Ski Defense Attorneys (ASDA), insurance concerns, etc.. These presentations are then presented to many ski area associations around the country. This year Mary Bozack, Risk Manager for Area Insurance, went through several case studies concerning claims along with ASDA attorneys representing areas in Michigan, Minnesota, & Wisconsin. A central theme to many of these cases is that the better job ski patrollers do at filling out injury reports along with area investigation reports the better prepared the attorneys are to defend the cases. The opposite is also true when reports have blank sections or are not clearly written it creates gaps in what happened and what was done to help the injured guest. Not a position any of us want to be in if deposed.

Another session focused on the issues that areas face when utilizing a volunteer ski patrol vs. that of paid patrollers. The issues faced are weather the area meets the Labor Laws that govern the use of volunteers. As areas move closer and closer to full year round activities and utilize volunteers for many of those as first responders it has the potential for conflict with labor law. Each area will need to look at their operations and how they calculate their finances. Obviously not a ski patrol function, but Dave Byrd can help areas sort out how to go about this.

Ski areas are under the requirements of OSHA Regulations. A session was conducted that helps operations understand some of the more pertinent regulations that impact them. Items like injury reporting, lockout/tagout, lift evacuation, were analyzed and discussed. It was gratifying to hear that many of our operations do understand their responsibilities, but as always there was good discussion on particular issues that were cleared up. One final note on this subject, due to several issues at ski areas around the country OSHA has a focus on the industry which could mean more inspections or investigation on incidents. A reminder to patrols/patrollers we only respond to the area requests and do not speak publicly to agencies, members of the news, or others riding on chair lifts about incidents/issues. If anyone is requested to speak on these subjects they are to contact the PD/PR and the area operations.

Jeff Staley, GM at Detroit Lakes Resort, did a recap of the Downhill Bike Summit and many of the things they are doing as this use of ski areas increase and as patrols become more involved in Bike Patrols. Most of the discussion centered around development of trails, features, and utilization of resources, including bike patrols. As new learnings from these sessions continue they will be shared. As more and more areas want to utilize their capital investments in their operations we can expect to see more ski areas getting into this summer activity.

There are many other subjects that are presented during these sessions, i.e., Lift Maintenance, Food Operations, Ecommerce, Rental Shop utilization, Marketing, etc. Applications to other departments of the operations and helpful/useful to the areas. In all there are about 25 various

sessions to attend. Each morning there is a Keynote Speaker to begin the day, some inspirational and others updates on a national footprint in the industry.

Respectfully submitted,
Jim Woodrum

2019-2020 NORTHERN MICHIGAN REGION CALENDAR - ALL EVENTS

Date	Event	Location
28-Sep-2019	NMR OEC Refresher + Instructor Refresher	Gaylord High School
10-Oct-2019	NMR Board of Directors Meeting	Web Meeting
12-Oct-2019	Nub's Instructor OEC Refresher	Nub's Nob
13-Oct-2019	Nub's OEC Refresher	Nub's Nob
16-Oct-2019	Senior Kickoff Meeting	Web Meeting
1-Dec-2019	Senior Applications Due	
7-Dec-2019	Division ASDW - By ARD Invitation, 2 Days	Boyne Highlands
7-Dec-2019	OEC Instructor Cal Clinic	Schuss Cedar River
8-Dec-2019	OEC Candidate Clinic	Schuss Cedar River
4-Jan-2020	On Hill Instructor Cal Clinic	Nub's Nob
5-Jan-2020	On Hill Candidate Clinic	Nub's Nob
11-Jan-2020	Senior OEC Clinic	Boyne Highlands
1-Feb-2020	Individual Awards Submission Due	
1-Feb-2020	Ski/Ride Enhancement Seminar	Nub's Nob
2-Feb-2020	Toboggan Enhancement Seminar	Boyne Highlands
8-Feb-2020	NMR Women's Clinic	Schuss Cedar River
22-Feb-2020	Section 1 On-Hill Evaluation	Boyne Mountain
22-Feb-2020	Section 2/3 On-Hill Evaluation	TBD
23-Feb-2020	NMR Senior On-Hill Evaluation	Boyne Mountain
1-Mar-2020	Outstanding Awards Deadline	
7-Mar-2020	Senior OEC Evaluation (OEC-MSP)	Boyne Highlands
25-Apr-2020	NMR Spring Meeting and Awards Banquet	TBD



National Ski Patrol

CENTRAL DIVISION

September 6th, 2019

Ohio Region Report

Thanks to the many Ohio Region patrollers contributing time, effort, and resources to plan and organize the 2019 Central Division Fall meeting. Specifically, kudos to Guy Day and all of his leadership in making this event happen.

We are struggling filling some open positions. We are investigating ways to motivate patrollers to take on leadership positions.

The latest acquisition of Peak Resorts by Vail Resorts has a significant impact to the Ohio Region. 4 ski areas will be Vail properties in Ohio (out of 7 ski areas). How this impacts the volunteer NSP members is still not known.

Plans are underway to engineer Senior training, Senior testing, Enhancement Seminars, OEC Refresher IT coverage and OEC IT Class coverage into a short season.

Best Regards,

Chris Raudabaugh
Assistant Division Director

2019 Fall Central Division Meeting

Cleveland Hilton Down Town

Cleveland, OH

September 6 – 8, 2019

PR Advisor Report

2019/2020 Programs



2019/2020 Programs

REACHING OUR DIVISION MEMBERS FASTER

- In today's fast pace world, people (our members) want to gain information faster than ever (latest news, elections, upcoming events, changes in the organization, etc).
- We need to evaluate that we are using the best communication avenues to reach our Division members with the latest info
 - Our website which can be access by computer and mobile is a solid foundation to for our division patrollers to access events, news, courses -
 - But how offend do majority of our Division members go to the website?
 - What other information are our Division members looking for from our website
 - Phone Apps and social media are becoming the faster communication avenues to reach the targeted audience (quick notifications)
 - Central Division is a leader in the NSP system – We should begin defining/establish additional/new communication vehicles to meet the objective of reaching our members faster



2019/2020 Programs

REACHING OUR DIVISION MEMBERS FASTER - ACTION:

- Website - Using Google Analysis – review the browser trends, data (I tried Google Analytics and received no data)
 - Base on analysis - develop questionnaire to members to determine what information (new or modified) is required
- Central Division App – If approved by board, determine if there is a member within the Central Division that could assist in building a new members only mobile app
- Define Social Media avenues that will best reach our members and potential recruits
- Work with CD Director on videos to the members



2019/2020 Programs

RECRUITING AND RETENTION

- Similar to reaching our Division members, we need to define the best communication avenues for recruiting new and younger members
 - Social media
 - Central Division Apps
 - etc
- Continue to have interactions with RD's and PD's from Central Division and other Divisions and provided them with a copy of a PPT presentation on the history of the NSP and the obligations of Patrolling, which they can tailor, to their local use.

CENTRAL DIVISION ANNUAL MEETING

- Assist with the Division and hosting Region to develop communications to further promote the Annual Meeting increasing awareness and participation.



2019/2020 Programs

GOING FORWARD

- I would like to remind the board that I am at their disposal to draft any communiqué to the Division membership that they would like to send out under their signature based on any on-hill or off-hill topics, recruitment/retention and advance education that are gaining steam with in our Division.

2019 Fall Central Division Meeting

Cleveland Hilton Down Town

Cleveland, OH

September 6 – 8, 2019

PR Advisor Report

2019/2020 Programs



South Central Region Update

April 14, 2019 to August 30, 2019

- As you are aware, Anne Blaedow (Alpine Valley) accepted the open ADD position at the Spring Division Meeting. This left the Region's Senior Program Adviser position vacant.
- Erik Hudson (Alpine Valley) accepted the position of Senior Program Adviser. This left Section Chief, Section I, open.
 - Dani McPherson (Cascade Mt.) accepted the assistant position for Ski Proficiency, leaving the Woman's Program Adviser position open.
 - Larry Golding (Alpine Valley) accepted the assistant position for OEC MSP.
- Current Region Adviser Positions that are open:
 - Alumni – Deb Stone resigned on August 21, 2019.
 - Avalanche – Has been open for some time now. Prior to me serving as a Section Chief.
 - Leadership - Has been open for some time now. Prior to me serving as a Section Chief.
 - Patroller 101 – Jim Riedemann (Cascade Mt.) resigned on August 25, 2019
 - Young Adult – Left vacant when Mike Hare (Nordic Mt.) accepted the position of Section Chief. I had Larry Golding (Alpine Valley) ready to fill it, but then he decided to work with Erik Hudson.
 - Woman's – Needs to be filled by the 2020/21 season, as the Region is not having a Region clinic this season. We are hosting the Division's clinic.
- Region Sections – With Erik Hudson leaving the Section Chief, Section I position open, at the June 2019 BOG meeting, we took this opportunity to realign the sections. The Region now has three (3) sections. The sections, patrols and Section Chiefs have been updated with National.
- The Region has:
 - Eight (8) OEC classes currently underway.
 - Fourteen (14) scheduled instructor and patrol refreshers for this fall.
- The Patrol Director's Meeting will be held on September 25th, in Madison, WI.
- Cascade Mountain Ski Patrol has a new PD – Brendan Wall. He has been given access to his need files by National.
- Award Meetings are scheduled for the second Tuesday of October 2019, February 2020 and March 2020.

September 1, 2019

Fall 2019 Western Region Report to Central Division:

Western Region has 1549 Patrollers registered with NSP

22 Patrols

6 Sections

Fall Refreshers: 22 fall refreshers scheduled. Most patrols are using the hybrid refresher, and pleased with the program.

OEC Classes: 14 OEC Classes Scheduled

New Bike Patrols being formed at areas in our Western Region.

The product liability Lawsuit with the K2 corporation helmet that involved the Afton Alps Ski Patrol has resolved, with no Ski Patrol involvement beyond the initial information gathering by the attorneys.

Plans for this 2019-2020 season:

Continue to promote the Senior Program, the Certified Program, the Ski School, the Alumni Program, and the YAP program.

Support and promote the Womens' Regional clinic, and the new Bike Patrols.

Host Division events as requested, such as ASDW, Women's Events, Certified clinics.

Hold the Region ASDW.

Respectfully Submitted,

Scott J. O'Connor
Western Region Director