

LEE STOTESBERY
DIVISION ALUMNI ADVISOR

FALL 2013 REPORT

As I venture into this new position, I approach it with excitement and wonder. Our new National Alumni Advisor (NAA) has already revised the Alumni brochure and created the ability for anyone to print it. A quick way to get the information disseminated.

It is my intention to make contact with each Region Director to establish a contact person to further promote the program at all levels of the patrol. Working with the NAA and his ideas I aim to make all Central Division patrollers more aware of the program And it's benefits to us all.

After 75 years of patrolling history we can surely benefit from the expertise of our "seasoned" patrollers that are ready to hang up the toboggan but maintain their relationship with their fellow patrollers. Their inspiration can be enlightening patrollers new and old.

I'm quite confident that the alumni membership will increase in the next few years that will continue the excellence and spirit of the NSPS.

Instructor Development

There are 111 instructors and 46 IT's.

Most regions hold classes (from 2 to 8) within a year in different areas of the region.

The E-class seems to be catching on as the delivery method of choice.

There is one region which rarely holds a class. One goal is to have at least one held this year.

With the work which was completed on the updates book and course, all instructors and ITs with 2013 expiration dates will a course completion form for an ID continuing education event should be submitted to Division and National (the new IA form is available on the ID instructor's web page at NSP.org).

Another goal is to provide the new information to the region administrators and help them to implement. This will involve continuous communication.

OEC Supervisors Report Central Division Meeting September 7, 2013

Division OEC Supervisor Karen Hadden
Asst. OEC Supervisor (NC, W, S, NC) Kathy Glynn (Deb Allison effective July 1, 2013)
Asst. OEC Supervisor (N-E-O-WM) Rose DeJarnette (effective July 1, 2013)

Program OEC Supervisor /Asst. Supervisor Responsibilities: Implements and maintains the OEC Program within the division according to national goals, objectives, policies and procedures. Communicates with the national office, division supervisors, line officers, instructor trainers and instructors. Administers a quality management program to ensure the consistency and quality of instruction, content of program, materials, competency of trainees or members and overall effectiveness of the courses within the division.

List number and titles of programs offered and number of individuals participating in each program:

1. 54 Basic OEC Courses. Pass percent of 89 % of those reported (333 enrolled, 298 passed). 6% improvement over last year.
2. 0 OEC Challenge Courses
3. 67 Refreshers
4. 15 SEM Clinics
5. 9 SEM Evaluations (approximately 72% success rate) 11% improvement over last year
 - Eastern Michigan 10 pass
 - Western Michigan 4 pass
 - Northern Michigan No report
 - Ohio 12 pass
 - Western 6 pass
 - South Central 5 pass
 - North Central 2 pass
 - Southern 9 pass

Number of instructors for your program: 1250 OEC Instructors. 60 new instructors.

Number of Instructor Trainers for your program: 141 OEC IT's. 12 new IT's. 4 in Training.

What is working well in the program?

1. Mentoring of new Instructors and IT'S
2. QA improvements in the OEC Classes as well as the quality of instructors and IT's.
3. Professionalism and treating everyone with dignity and respect
4. Use of myNSPkit. Instructors are using the tests and PowerPoint's
5. On Line refresher opportunities
6. Roll out of the Sr OEC Trainer Evaluator Clinics (All Regions have had one or more clinics with the exception of Ohio however one is scheduled for Sept 29 and Nov 9. Eastern TBD)
7. Many refreshers and OEC classes have been registered. Some Instructor refreshers have been completed.

What needs improvement in the program?

1. Timely two-way communication.
2. Recruitment of new OEC instructors and IT's
3. Consistency across the Division for OEC IT's

Goals for program improvement next season:

1. Consistency across Division in regards to quality.
2. Roll out the National SrOEC module T/E Clinics. Then plan for 3 year renewals.
3. More Travel to maintain visibility while maintain approved budget
4. Continue to mentor new ROA's and the Asst OEC Supervisors
5. Other duties/activities as directed by Central Division Director, Assistant Division Directors and/or National Program Directors
6. Continue to work cooperatively with all Region Directors
7. Karen/Rose/Deb : will be working on National OEC Outdoor First Care Manual
8. Karen: Chaired rewrite of Section D of the National SrOEC manual and will chair the committee if additions are needed.
9. Deb: Trial distance learning via computer link. Goal is to increase attendance and the quality of continuing OEC education
10. Rose: Focus on instructor quality improvement (quality over quantity). Groom OEC Instructors to become OEC Instructor Trainers.

List of events attended:

1. Karen and Kathy: Arranged or performed QA for numerous refreshers, OEC classes and SEM's.
2. Karen and Kathy: Published articles for RPN
3. Karen and Kathy: Attended Section and/or Region instructor and IT meetings
4. Karen and Kathy: Taught at various OEC Classes, Refreshers and Clinics
5. Karen and Kathy: Skied schedule at home areas.
6. Kathy and Karen: Certified as SrOEC Trainer/Evaluators at National OEC Supervisor Meeting in Dec. Deb and Rose are now both certified and are organizing clinics in their areas of responsibility.
7. Karen: Served on the selection committee for the new National OEC Program Director
8. Karen: Working with National for seamless distribution of OEC materials to our patrollers

Hello Central Division Board of Directors

My name is Vicki Zierden. I am the Central Division Patroller 101 Advisor and I am responsible for advising and overseeing the Patroller 101 Program (also known as Introduction to Patrolling) in the Central Division.

My home area is the Three Rivers Ski Patrol in Bloomington, MN, where I have been patrolling for 10 years.

Since accepting this position I have worked closely with the previous advisor, Jeannine Mogan. She has apprised me as to what this program consists of, and what is expected from this position. In addition to being a contact for Central Division patrols that may have questions or concerns about the program, I will be monitoring the status of registered courses. As of today's report (8/28/13) there are 14 registered courses, 6 of which are delinquent, and 2 are active. I have updated the status of 6 patrols that were shown as delinquent, but are now complete. I am following up with the other patrols that are currently shown as delinquent in hopes of updating records at the National office.

As a reminder, registration of a PAT 101 course with National is recommended whenever a new candidate class is initiated by a patrol. It encompasses the modules that can cover:

- Risk Management
- Adapting to the Outdoor Environment
- Toboggan Handling
- Scene Management/Incident Command System
- Rope and Belay Skills
- NSP, Area Management, and the Role of the Volunteer Patroller
- Guest Services
- Local Protocols

The benefits to registering a Patroller 101 course are:

- A registered Patroller 101 course ensures that your patrol's toboggan trainers are covered under the NSP's general liability policy while they instruct your candidates.
- A simple spreadsheet can help you better track your candidates' progress through training.
- Your candidates will receive the same messages about important topics as other candidates throughout the country.
- Your candidates will get a well-rounded patroller education.
- The training curriculum provides instruction in the fundamental skills needed to perform entry level patrolling duties

In addition to my responsibilities mentioned before, one of my goals for this program is to increase registration throughout the Division by educating patrols as to what Patroller 101 is all about. This can be done by contributing to Division and regional newsletters and websites, and contacting patrols either directly or through regional meetings. I also plan to work with the National office to update program materials, specifically the *Introduction to Ski Patrolling* manual, which was written in 1999!

If you need assistance in getting a program started at your patrol, or have any questions, please do not hesitate to contact me. My contact information is on the Central Division website, under Staff.

Respectfully submitted,
Vicki Zierden

Fall Division Report, 2013

NSP PSIA Liaison

I will not be attending the Fall Division meeting.

2013-14 Goals and Objectives

To represent the interests of the Central Division NSP to the PSIA, and represent the interests of the Central Division PSIA to the Central Division NSP (thus the catchy title).

- Attend NSP Division Boyne Highland STW Dec 12-14/15
- Attend NSP Division Cascade STW Dec 22/23
- Attend Boyne Highlands PSIA meetings. Dec 7/8
- Attend Division Certified Test

Respectfully Submitted,

Dan Moss
NSP Central Division Liaison

Rusty Parka News Fall 2013 Report

I wish to thank our board members and CD staff for the great content submitted this season. Based on the positive comments from patrollers across the division, I can report they appreciate hearing from board members, CD staffers and patrollers. In my opinion our publication is one of the best volunteer-created regular newsletters available, thanks to all of you and your submissions.

RPN 2012 – 2013 End of Season Details are reported below-

1. **Hard Copy Subscribers:** We currently have 196 patrollers and MSAA members receiving the RPN as a hard copy, grayscale, print version. This compares to 197 at end of last year. The balance of the division is supplied via electronic version.
2. **Participation:** We had 87 articles/special works submitted (31 Fall 2012, 23 Winter 2013, 33 Summer 2013) by 35 unique authors during the 2012/2013 season. This represents the largest amount of content submitted in a season since I started working with the program. Nice work everyone! I will state again, I believe I may have the best support of any program in the Division. Thank you very much.
3. **Email Notification Update:** During the 2012 – 2013 season, the only complaints I have received have been from members who tell me they have not been notified of RPN posting on Central Division site. I took seven complaints on this topic since during the season. Some of the complaints are result of patrollers not updating their email addresses on the National web site in their member information file. Others are result of National office not updating the email notification database prior to each email blast they send on my behalf. I worked with Candace Horgan at National office to get the email database updated prior to winter notice to members and will remind her to do so prior to each notice in future. In addition, I am working with Tom Anderson and John Thomas to explore method of directly notifying Central Division members without having to utilize the National Office. In my eye, this is the ultimate solution and also frees National staff from having to conduct clerical work on my behalf.

I consider it a privilege to serve the Central Division as RPN Supervisor. Thank you for the opportunity. As always, I welcome your comments and ideas for improvement. You may contact me at any time via email at tzimmerman@mitchellmetalproducts.com, phone- office 715-536-7176 ext. 232, cell 715-218-3328 or home 715-2987-9070.

Thank you.

Respectfully submitted,



Tim Zimmerman
RPN Supervisor
NA# 11278
August 27, 2013





Senior Program Supervisor – Fall Meeting Report

My name is Daren Lukes and I am currently primary at Granite Peak in Wausau Wisconsin in the North Central Region. This spring at the North Central Region Spring Awards Banquet, I was approached by a couple of the Central Division Leaders and asked if I would be interested in taking on the role of the Central Division Senior Program Supervisor. As you can well imagine, I was flooded with a host of emotions, fear, surprise, joy, anticipation. This role has some big shoes to fill. Jay Zedak was the former Senior Program Supervisor for our division and filled the role with a long list of credentials. Thank you to Jay for his years of service to the National Ski Patrol. I look forward to continuing to see Jay on the slopes participating with this great organization.

I am currently 47 years old and married to Holly for 23 years. I have three children, Tyler 21 attending the University of Wisconsin Oshkosh studying business, Cody 19 attending the University of Wisconsin Madison studying Biology with plans to go on to medical school and Macey 15 a sophomore in high school. I began my Patrol career at Skyline Ski Area in Adams Friendship, WI the fall on 1999. I am currently a Toboggan IT, OEC Instructor and Accredited Senior Evaluator. This fall I will complete my PSIA level I with Plans to work on Level II in the spring. I am also in the process of completing the Certified Program and will be back for my second year of testing in February of 2014 with the hopes of wrapping things up.

I would also like to welcome aboard my Assistant Senior Program Supervisor Britt Gustafson. Britt ski's at Timber Ridge near Kalamazoo, MI. Britt is a Senior Alpine and Senior Tele Patroller. She is also a PSIA Level II – Tele instructor. Britt was Central Michigan's Proficiency Advisor for about 3 years. Britt will be my help, counterpart, eyes and ears on the East side of Lake Michigan. Welcome aboard Britt.

I have a passion for the NSP Senior Program and feel strongly about the continuous improvement it drives in our organization. Over the years I have watched Candidates struggle with successfully navigating and passing the program. One of my goals is to start at my level with Britt's help to drive consistency across the Regions. Number one will be to work with the Region Directors in establishing consistent titles for the Senior Training Coordinators consistent with the Senior Manual. Once these leaders are established we will have a clear pipeline to transfer information down to Patrol Representatives. This should also help Candidates find the folks in their Region to get questions answered.

As of this writing, I am also working on revising the Central Division Senior Manual. The changes include improvements to the format including a table of contents with clickable links for ease of navigation. I am also revising the Senior SEM to the Senior OEC Module. The text will be consistent (copied) from the National OEC Module of the Senior Program. The Alpine, Nordic and Senior Patroller (formerly Senior Auxiliary) will remain the same. I will also be reviewing the document to ensure it provides clear direction to the candidates. My plan is to have this ready to present at the Fall Division Meeting. Once this manual is updated and approved, I plan to promote this manual throughout the organization.



Senior Program Supervisor – Fall Meeting Report

The overall goal is to provide clear direction and expectations to each of the Region Senior Training Coordinators on down to the Candidates so the Region events run smooth and leaves the candidates with a good experience. The goal is to ensure the Candidates have a crystal clear understanding of what the expectations are when they arrive at the test. Too many times we see candidates come to the test not knowing what to expect. The failure rate of the Senior Candidates has been quite high. This is an indication they are not receiving proper training. This is not to take away from what Leaders have done before me, just a realization that we need to continue to improve the program. The Senior Program is an integral part of the Nationals Ski Patrol and we want to make it the best it can be.

To begin to improve this process, I envision a sequence of events as follows:

- Update the Central Division Senior Manual and get any required approvals from the Board
- Establish Senior Training Coordinators in each Region with the help of the Region Directors.
- Get documentation and clear expectations to Region Senior Training Coordinators.
- Senior Training Coordinators pass the information to the Region OEC and Ski/Snowboard Advisors.
- Information and expectations are passed along to Patrol Representatives.
- Patrol Representatives assign a Mentor to each Candidate.
- Mentor's / Instructors work with the candidates under the direction of the Division Senior Manual.
- Clear expectations be passed along to the Candidate to alleviate confusion during preparation and testing.

This process will be a malleable evolution and will likely change if necessary but it establishes a starting point. I will work with the Division Staff and Regions to change and improve this process as it unfolds.

I will also be working with the Regions to review their schedules and make plans for attending a number of Senior events. I will be attending all three Ski and Toboggan Workshop's in December. I will be reviewing and Studying the Senior Manuals to gain a stronger understanding of the requirements of the Senior programs.

The people of the National Ski Patrol Central Division make these types of jobs very enjoyable. I am looking forward to getting out and meeting new folks in our organization. This will be a busy season for me but I am looking forward to the challenge.

Daren Lukes | Senior Program Supervisor | **National Ski Patrol - Central Division**
547 Clay Street | Wrightstown, WI 54180 | 920-277-1436 office | daren.lukes@gmail.com

NSP-C Transportation Program Report, Fall 2013

All,

The 2013/14 toboggan season is well underway. The summer was spent working alongside Tom Worley and taking the reigns from an already well run program. The next step involved connecting with our Region Supervisors via phone. Listening to their concerns and their analysis of the strengths and weaknesses of the toboggan program was critical to shape this year's STW toboggan curriculum.

Next order of business. Building this Years Central Division Transportation Team. Geographically diverse but united in our approach. We are making "Team" our theme.

Transportation Supervisor: David Bramel, Western Region, Afton Alps

Assistant TS: Troy Southwick, Ohio Region, Mad River Mountain

Assistant TS: Dale Stephens, South Central,

Transportation Consultant: Tom Worley, Ohio Region, Perfect Slopes North

2013/14 Transportation Region Supervisors

Eastern Michigan: Catalin Barbu

North Central: Steve Beil

Northern Michigan: Annaka Norris

Ohio: Rich McNitt

Southern: Mike Langley

South Central: Dale Stephens

Western Michigan: Shawn Rhoda

Western: Chris Howard

NSP-C Transportation Program Report, Fall 2013

A curriculum proposal has been submitted to this years STW planning Team with a heavy emphasis on core quality instruction and video analysis. We are excited to move it forward into the new season.

Communication with the National Team has eased from experimental to comfortable. Jay Zedak has reached out to all Division Toboggan Supervisors and invited them to participate in a monthly conference call. The experience has been both a positive and rewarding brainstorm with peer to peer sharing of best practices, along with team building and problem solving. We commend Jay and his efforts.

The next several months will be spent updating instructor rosters and rallying those folks to participate in this years STW's. We are off to flying start.

Cu OTH

David W. Bramel

NSP-C Toboggan Supervisor